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## Certificate of Appreciation

This is to certify that

## Ma'shum Abdul Jabbar

Has Successfully Attended a Webinar On

## Business and IT Resilience in the Current Crisis: Maintaining Customer Experience and Trust

organized by Master of Information Technology (MIT) at Swiss German University

on Wednesday, 17 June 2020

Dr. Eka Budiarto, S.T., M.Sc.
Head of Master of Information Technology

**Swiss German University**