



## Certificate of Achievement

# Ma'shum Abdul Jabbar

has completed the following course:

**BUSINESS PROBLEMS AND SOFTWARE SOLUTIONS**  
**DEAKIN UNIVERSITY**

This online course explored how to overcome real-world business challenges with software solutions.

2 weeks, 3 hours per week



**Dr Thanh Nguyen**  
Lead Educator  
Deakin University



The person named on this certificate has completed the activities in the attached transcript. For more information about Certificates of Achievement and the effort required to become eligible, visit [futurelearn.com/proof-of-learning/certificate-of-achievement](https://futurelearn.com/proof-of-learning/certificate-of-achievement).

This learner has not verified their identity. The certificate and transcript do not imply the award of credit or the conferment of a qualification from Deakin University.



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has completed the following course:

### **BUSINESS PROBLEMS AND SOFTWARE SOLUTIONS** **DEAKIN UNIVERSITY**



This online course explored how to overcome real-world business challenges with software solutions. Learners examined the importance of software in solving real-world business problems by looking at systems analysis and how it can be used to identify the root causes of business problems.

#### **STUDY REQUIREMENT**

2 weeks, 3 hours per week

#### **LEARNING OUTCOMES**

- Explore business domains and identify causes of pain for customers
- Apply modelling techniques to refine the requirements of a system
- Identify and describe the various types of software requirements
- Explain the role of requirements analysis in software projects

#### **SYLLABUS**

- business and requirements analysis
- determining system boundaries
- modelling requirements