

# Ali Hammoud | alihammoud90@gmail.com | (623) 274-8228 | Scottsdale, AZ

<u>About Me</u> Motivated and tech-savvy developer with IT support and front-end development skills. I have more than nine years of experience in information technology, including front-end development for web applications, data management in a humanitarian setting, device repair (hardware, software) and sales (devices, accessories). I'm skilled in creative problem-solving, effective communication, and working collaboratively with colleagues to achieve goals.

#### My Skills

#### Proficient:

 HTML/CSS, JavaScript, Bootstrap, React, jQuery, Git, Responsive Web Design, NPM, Raspberry Pi, Microsoft Office product suite, SaaS, Figma/Wireframing, Trello, Slack, Notion, GitHub Issues, Jira, Asana, E-commerce, Agile Methodologies & Scrum, Troubleshooting OS (Android, iOS, Windows, macOS, Linux), Laptop and device repair, Maintain IT systems (PCs, A/V, phones systems, networks, printers), Record Keeping and Documentation, Arabic-English Translation, Team Management

#### Familiar:

• Python, PHP, SQL, Drupal

#### Languages:

English (Fluent), Arabic (Native), Spanish (Intermediate)

#### **My Experience**

Blocklight | Analytics, insights, and tools for e-commerce businesses

## Front End Developer | Jan 2021 – Present | Chicago, USA; Remote

- Developed front end components in React for SaaS-based e-commerce web application.
- Regularly transitioned user stories and designs from Figma into components and optimized for usability across all devices.
- Learned and utilized agile and scrum methodologies for product development.
- Became fluent in Kanban task management tool GitHub Issues and was accountable for presenting my weekly status to the team on everything I was responsible for delivering.
- Delivered several key new features and regularly worked through a backlog of bugs and issues in the software.
- Became highly skilled at debugging, RCA, and problem resolutions.

### ioEnta Restaurant | Italian and Syrian Fusion

### Founder, Owner, and Manager | Dec 2020 - Present | Cali, Colombia

- Developed the concept of this restaurant, created the menu, and executed bringing the business to life.
- Drafted a business plan, built and managed the team, and defined the company culture.
- Responsible for our online presence and owned all marketing and social media for the business.

## Tradly App | No-Code Software Development Platform

## Front End Developer | Apr 2020 - Dec 2020 | Kuala Lumpur, Malaysia; Remote

- Developed front end components in React for the web application.
- Responsible for prioritizing and completing my tasks and keeping business stakeholders updated of my progress.

## IOM (International Organization for Migration), UN | Data Management

## Information and Data Management | Jan 2019 - Jun 2019 | Erbil, Kurdish Republic of Iraq

- Data Management using SQL for humanitarian programing in Iraq
- Building web pages using (HTML/CSS)
- Managing AV set-up and other office IT tasks

#### ICELL | Device Repair

### Store Manager and lead technician | Jan 2014 – Dec 2017 | Beirut, Lebanon

- Store manager and technician for laptop and device repair
- Supervision and oversight of everything from store operations to service and sales

#### My Education

## Institute of Industrial Technology | Tartous, Syria

Bachelor's, Electrical Engineering | 2012