

Ali Hassan Khan

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Education

Technical University of Denmark: Bachelor of Professional Studies - IT and Economics Engineering
Sukkertoppen Gymnasium, Major: Technology A, Design B

Experience

Føtex: Customer Service Employee, 2017 – 2020

- As a customer service representative, I was responsible for coordinating cashiers, bakers, and postal workers. I ensured that everyone had the necessary resources and assistance for their tasks. Additionally, I was responsible for opening and closing the store, ensuring smooth operations regarding both workflow and personnel.

Samosa House: Waiter / Dishwasher, 2019-2019

WASHA/Butlers: Driver, 2020-2021

- I handled the delivery of clean laundry to customers while also picking up their dirty laundry for processing, ensuring timely and quality service.
- I was responsible for picking up and delivering laundry to Butlers stores across Zealand, handling both dirty laundry for processing and clean laundry ready for pickup. This ensured an efficient supply chain for the stores.

Føtex Home Delivery: Service Assistant, 2021-2022

- As a service assistant, I worked with the SAP system to plan and assign routes to drivers and vehicles.
- I also handled inquiries from our customer service department and helped resolve any issues or problems customers had. My role was to coordinate and ensure an efficient home delivery service.

EH-DK: Warehouse Manager, 2022-2023

- As the warehouse manager at the airport for EH-DK, I played a crucial role in ensuring the smooth and efficient cleaning operations on aircraft.
- My role contributed to maintaining a high standard of cleaning services and ensuring that the planes were ready for passengers from various airlines.

DashDetailerz: Self-Employed, 2023 - 2024

- DashDetailerz was my hobby business, where I dedicated my time to professional car care and detailing.
- I specialized in thorough interior and exterior cleaning, polishing, and stain removal. Although it started as a passion, DashDetailerz gained recognition for its high-quality and detailed work.

Aero North: IT Manager, Current Position

- As the IT Manager at Aero North, I was responsible for optimizing all production processes by implementing efficient IT solutions. I identified areas where digitalization and automation could improve production flow and collaborated with various departments to understand their specific needs.
- I also managed monthly sub-reports and created DTO reports using data we received from the handling companies. My role contributed to streamlining operations and increasing efficiency within the company.

Drivn: Student Worker UI/UX, Current Position

- As a student worker at Drivn, I am fully responsible for optimizing user experience (UX) and user interfaces

(UI) on our digital platforms.

- I ensured that our products were not only functional but also intuitive and aesthetically pleasing. My tasks included conducting user research to identify user needs and preferences, creating wireframes and prototypes, as well as testing various UI elements to find the most effective solutions.

Courses

Excel, Førstehjælpskursus, CD-ord, Geogebra

Skills

MS Office, Excel, Java - programming, Maple, IntelliJ, MySQL - Database, RStudio, UML, FIGMA, Jetpack compose - UI design, Linear programming, Android Studio, Jetpack compose, SAP, Planday, Autodesk, fusion 360, Sketchup, Teamplayer, project management, it-security, visual studio code,

Languages

Dansk, Engelsk, Urdu, Punjabi

Certifikater

Issuer	Certificate	Certificate-id	issued
Cand Business Academy	Talent program in Cand	fun1asqzgv	25/04-2024

