

Buy 'Delayed and Lost Baggage Protection Service' at ₹330^



scon OB code

Get a compensation of up to ₹1,32,000° in case of delayed or lost check-in baggage.

Know more



AirSewa app & website

enables travellers to submit grievances δ seek information on air travel in India



Travel advisory: Safety during COVID-19

We seek your kind assistance to safeguard your well-being, as well as that of your fellow passengers and our crew on board our flights, by following the guidelines set out below:

- IndiGo shall provide a complimentary safety kit (three layered surgical masks, a face shield, and a sanitizer) to all customers at the boarding gate.
- · Customers seated in middle seats will also be provided additional protective equipment in the form of a wrap-around gown.
- All customers should wear a mask, face shield, gown (if applicable) and sanitize their hands before proceeding to the boarding gate.
- Customers must wear a **face mask** covering their nose and mouth, throughout their journey with IndiGo. The mask may be removed while eating and drinking.
- Please maintain appropriate social distancing while boarding and de-boarding the aircraft.
- · Kindly adhere to all the announcements and other directives issued by our ground staff and/or crew at all points of time during your journey.
- Customers are also requested to familiarise themselves with the guidelines for air passengers published by the Indian Ministry of Civil Aviation on the following link:
- https://www.civilaviation.gov.in/sites/default/files/Guidelines_for_Air_Passengers_21May.pdf
- Caution: Customers are advised to strictly follow all COVID-19 protocols. Failure to comply with these guidelines and the directions of our ground staff and/or crew may attract penal action against the concerned individual.

#SuperHabits for your journey







Social distancing at all times



Frequent hand hygiene