Waterloo, ON N2J 0B8 me@alihussa.in | (519) 589-3253

# Work Experience

## Kik Interactive, Inc. | Release & QA Engineering

September 2015 - December 2015 | Waterloo, ON

- · Led testing efforts for multiple new features
- Designed and executed black box testing plans for unreleased features
- · Collaborated with project leads and developers throughout testing
- Documented over 100 software defects using Github issue tracker

## Kenna | IT Systems Administrator

January 2015 - April 2015 | Toronto, ON

- Doubled efficiency of helpdesk system, completed over 75 tickets in 4 months
- Handled IT responsibilities of entire office with over 50 users and 80 devices
- Researched ideas to increase efficiency of IT department
- Implemented new WiFi and antivirus infrastructure
- Authored/published process manuals and project notes to company wiki

# Recent Projects (more info and projects at alihussa.in)

### Feedback Bot | Kik Hack Week

December 2015 | Waterloo, ON

Used an existing bot framework to create an interactive bot for Kik Messenger that allows users to leave feedback about new updates and their changes. The feedback is analyzed and a summary of overall sentiment is available to Kik employees through the same bot.

Python + NLTK, Firebase

## App Store Analysis | Side Project at Kik

September 2015 - October 2015 | Waterloo, ON

Developed a program to pull and process app store reviews for Kik across both iOS & Android stores. Reviews are clustered based on topic/version and processed through a trained sentiment analyzer. A web based dashboard is then used to display trends and general attitude towards updates.

Python + NLTK, Pandas, BeautifulSoup - Javascript + jQuery, D3, NVD3 - MySQL

# Retail Rewards System | Unnamed Small Business

May 2015 | Halifax, NS

Developed and implemented a rewards system for a small business. Customers are issued rewards cards which, when presented at the store, give them a 15% cashback on purchases to be redeemed at a later date. The system is interlinked with the customer database and point of sale to maintain ease of use and accuracy. *PHP, HTML, MySQL* 

## **Awards**

2013 4<sup>th</sup> place Dalhousie University Programming Contest
2013 2<sup>nd</sup> place Saint Mary's University Hack-a-Week

2013 10<sup>th</sup> percentile Euclid Mathematics Contest

#### **Education**

# University of Waterloo

BMath | Expected 2018

Math/Business Administration Transfering to CS & Statistics

#### Links

Http:// alihussa.in Github:// allawi Linkedln:// ahussain5

# **Technical Skills**

#### Intermediate

- C
- Python
  - Pandas
  - Flask
- PHP
- HTML/CSS
  - Bootstrap
- Racket/Lisp

#### **Novice**

- Javascript
  - jQuery
  - o D3
  - o NVD3
- MySQL

## Miscellaneous

- Sublime, Vim
- Windows Server
- Linux Server
- Docker
- VMware vCenter
- VLANs
- Data Structures
- Regression Modeling

# **Hobbies & Interests**

- Fitness and Nutrition
- Programming
- IT and Networking
- Puzzles and Problem Solving
- Video Games
- Tutoring