

## **Advantech AE Technical Share Document**

Date	2020/06/19	SR#	1-4227741254
Category	■FAQ □ SOP	Related OS	N/A
Abstract	How to download network server database on WISE-6610		
Keyword	WISE-6610, network server, database		
Related	WHOE CC10		
Product	WISE-6610		

## **■** Description

Before upgrading user module of WISE-6610, a user needs to download the network server database so that the registered node data can be saved.

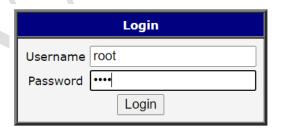
This document shows the different way to download database of user module below v1.0.21 and above v1.1.1.

## Answer

If user didn't download database before upgrading LoRaWAN Gateway user module, the network server database won't be saved.

The procedure to save database in user module below v1.0.21.

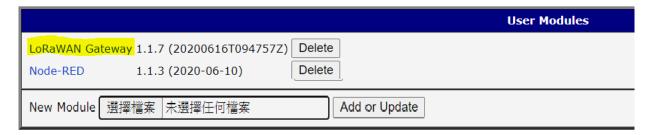
Step1: Log in WISE-6610, choose User Modules and click LoRaWAN Gateway





## WISE-6610-N100





Step2: Please choose **Network Server > Download Database** 



<u>Download Database</u>: Before upgrading the user module or user need to provide the database to engineer and analysis, please click **Download Database**.

<u>Upload Database</u>: After upgrading the user module, please select **Upload Database** to upload the saved database into network server.

<u>Factory Reset Database</u>: Resetting the network server database to default.

Step3: Please click **Download** button to download the current database



The procedure to save database in user module above v1.1.1.

Step1: Please click **Database Management** 



For the first time or after rebooting the device, user need to generate database first and then download database.

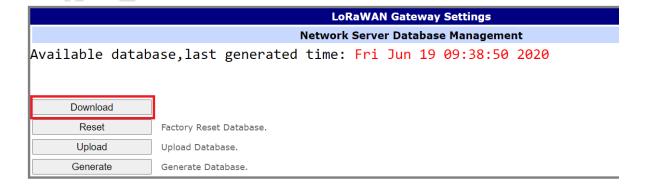


Generate Network Server DataBase

Step2: Please click **Download** button to download current database

ease go to DataBase Management page to download network server database

Return





<u>Upload</u>: After upgrading the user module, please select **Upload** to upload the saved database into network server.

<u>Reset</u>: Resetting the network server database to default.

