Network Expansion & Capacity Sizing

Problem & Context

Chronic **empty/full** stations and OD corridors with unmet demand signal structural gaps: the current network's **locations** and **dock counts** no longer match rider patterns. We need a repeatable process to **identify where to add stations or docks**, estimate ROI, and produce a city-ready proposal with cost, impact, and equity guardrails.

Goals & KPIs

- Reduce stockout minutes ↓ ≥25% in targeted zones within 8–12 weeks postdeployment.
- Incremental rides ↑ ≥15% at upgraded/added sites vs matched controls.
- Dock utilization: keep peak fill between 35–85% (avoid chronic under/overfill).
- Payback window: ≤ 24 months for capex projects (measured via incremental net-margin per dock).
- **Guardrails:** equity coverage maintained or improved; no material rise in nearby station churn.

Scope & Users

- Users: City/Partner PMs (approvals), Strategy (site selection), Ops (install/relocate), Finance (capex), Community/Policy (equity, permits).
- Inputs: historical availability stress patterns, trip flows (origins/destinations, time-of-day), station metadata (capacity, catchments), land-use & transit layers, events/seasonality, costs & permitting constraints.
- Outputs: prioritized Site Candidates with recommended dock counts, timeline, capex/opex, risk notes, and an approval pack.

Key Definitions

- **Unmet demand:** rides that would likely occur if a nearby station had available bike/dock capacity during the relevant time window.
- Catchment: walk radius (e.g., 300–500m) or network-based travel time contour.
- Expansion action types: (a) Add docks to existing station, (b) New station in white space, (c) Relocation within micro-area, (d) Seasonal capacity swing.

Implementation Guide (v1)

1) Hotspot Detection

- Rank stations & corridors by chronic stress (empty/full streaks, recovery time)
 and by turnaway risk (failed starts/returns during peaks).
- Aggregate by time-of-day and season to separate commuter vs leisure patterns.

2) Unmet Demand Modeling

- Build a counterfactual for rides lost during stress windows using matched periods and nearby, unconstrained stations.
- Attribute unmet demand to specific origins/destinations and quantify spillovers.

3) White-Space & Catchment Analysis

- Map areas with high trip density, poor proximity to stations, or last-mile gaps to transit hubs/campuses/venues.
- Layer zoning, right-of-way, lighting/safety, and utility access.

4) Site Scoring & Prioritization

- Scorecard dimensions: expected incremental rides, stress reduction to neighbors, equity uplift, install feasibility, capex/opex, and community/permit risk.
- Produce a **Top-N candidate list** per district with rationale.

5) Capacity Sizing (Dock Count)

- Select a **target fill band** (e.g., 35–65%) for peak windows.
- Size docks to keep **forecasted peak inventory** within band with **safety stock** for weather/events; prefer **modular increments** (e.g., ±6 docks).
- For upgrades, check ground constraints (pad size, power, visibility) and vehicle service access.

6) Scenario Simulation

- Simulate 3 scenarios per site (conservative/base/aggressive) with changes to rider patterns, seasonality, and neighbor interactions.
- Report **impact deltas** (stockout minutes, rides, utilization), **ops implications** (rebalancing load), and **financials** (NPV/payback).

7) Compliance & Equity

- Validate ADA, fire/egress, and municipal placement rules.
- Enforce minimum coverage in underserved areas and include community feedback checkpoints.

8) Delivery Planning

- Create install batches with timelines, vendor tasks, permitting lead times, and fallback locations.
- Define acceptance criteria: signage, power/connectivity, safety checks, and
 30-day post-install review.

Expected Behavior (End-to-End)

- 1. **Chronic downtown returns:** Model shows unmet evening returns around a transit hub; upgrade two nearby stations by +18 docks total; stockout minutes fall and returns stabilize within target band.
- 2. **Residential origin surge:** Morning peaks overflow small stations; add one **new station** mid-block plus +6 docks to two neighbors; AM rides ↑ and van interventions ↓.
- 3. **Event venue:** On game nights, simulate a **seasonal swing** (portable docks) that removes pre/post-event spikes without over-building year-round.

Experiment & Analysis Plan

- Design: Staggered rollout (stepped-wedge) across districts; pre/post with matched controls.
- Primary: reduction in stockout minutes in the affected catchments.
- **Secondary:** incremental rides, utilization within band, spillover effects on neighbors, rebalancing km/ride.
- Success criteria: ≥15% stockout reduction with positive unit economics and neutral/favorable ops load.

Risks & Mitigations

- **Permit delays / community pushback:** early engagement, alt-site backups, transparent impact summaries.
- Over-capacity (idle docks): modular phases; 90-day review with downsize option.
- Shifting demand: quarterly re-scoring; mobile/seasonal units to adapt.
- **Equity concerns:** quota for underserved zones; publish coverage metrics.

Trade-offs

| Choice | Pros | Cons | Use When |
|-----------------------|---------------------|-------------------------------|-----------------------------|
| Add docks (expand) | Fast, low friction | May not fix location mismatch | High demand, good footprint |
| New station | Access new demand | Higher capex & permits | White space, long walks |
| Relocation | Fix misplacement | User retraining | Low usage + nearby hotspot |
| Seasonal docks | Flexible, low capex | Logistics overhead | Event/season spikes |

Rollout Plan

1. Weeks 1-2: Hotspot & unmet-demand analysis; draft site shortlists.

- 2. **Weeks 3–4:** Field surveys, utility checks, community pre-briefs; finalize scorecards.
- 3. Weeks 5-6: Permits, vendor SOWs, procurement.
- 4. Weeks 7–10: Install in waves; acceptance tests; live monitoring.
- 5. Week 14: Post-install review + scenario re-tune; publish impact to partners.

Engineering/Ops Work Pack

- Scoring engine & scenario simulator with inputs for demand, stress, and policy constraints.
- Site management console (candidates → approvals → install tracking).
- Field survey app (photos, measurements, checklists).
- Financial model module (capex/opex, payback, NPV).
- Equity/compliance rules baked into scoring and approvals.
- Reporting bundle for city partners (maps, metrics, before/after).

GenAl Assist (workshop-friendly prompts)

- Shortlist rationale: "Explain why each proposed site ranks where it does across demand, equity, feasibility, and ROI—bullet points per site."
- Dock sizing brief: "Given peak patterns and target fill bands, recommend dock increments for the top 10 sites with risk notes."
- Partner pack: "Draft a 1-page city memo summarizing locations, benefits, community safeguards, and timeline."

Roadmap impact: Establishes a **repeatable**, **defensible** process for where and how much to build—shrinking outages structurally, lifting rides, and aligning the network with evolving rider demand while meeting equity and compliance goals.