

Hello again.

Hello again, I have reviewed the web and I send you a document with the comments. Please, check everything because there are errors that were in the first document and are still in this second version of the web. On the other hand, my partner is going to check the web too, and she may add something to this first document that she sent him.

As I did with the first document, I have left a small explanation of some vital things about the operation of Language.lad, which you must consider when programming.

From the student

The lessons are one-on-one lessons are 55 minutes long.

You may opt to have three (3) trial lessons **(no more than 3 lessons per student)**.

Remember, you can only book three trial classes with three different tutors.

You can buy credits and save them in your wallet from your profile.

The minimum price of the class will be **10 USD/class**

In the FAQs

There are still questions and answers that are not right.

How can I pay?

Languagelad will never return the money converted into credits.

If you cannot complete your classes within this period for an understandable reason, you can request an extension from your tutor. If he/she agrees, the expiration period will be extended by one month.

If you decide to cancel your class package, the credit for any lessons you have not received will be returned to your user wallet (minus the discount that was made for the purchase of the package, if any).

When the period of your class package expires, the credits of the classes that have not been reserved, will go to the teacher's portfolio automatically.

Languagelad will never return the money converted into credits.

Why can't I reschedule or cancel my lesson?

You can reschedule or cancel a lesson up to 24 hours before it starts. If rescheduling was allowed less than 24 hours before a lesson begins, it would be unfair to the tutors as it would prevent them from teaching and earning a living. The 24-hour policy is highlighted in many places on the website and in our emails.

What happens if I don't show up for a lesson?

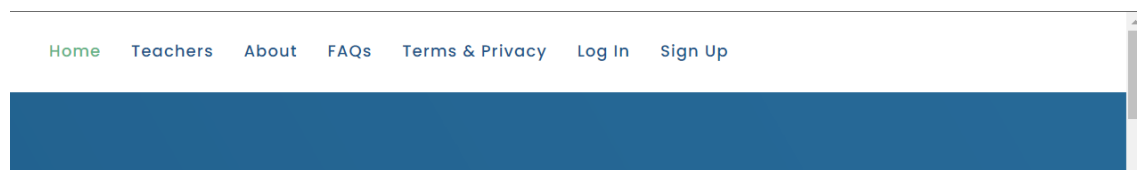
If you book a lesson, but do not show up, your tutor will lose time when he/she could have been teaching someone else. Therefore, you still need to be pay for that lesson. Unfortunately, if you miss your lesson, you will lose credit for it. If you think you will be unable to attend a lesson, you can reschedule it up to 24 hours in advance through your tutor's booking calendar.

What is your refund policy?

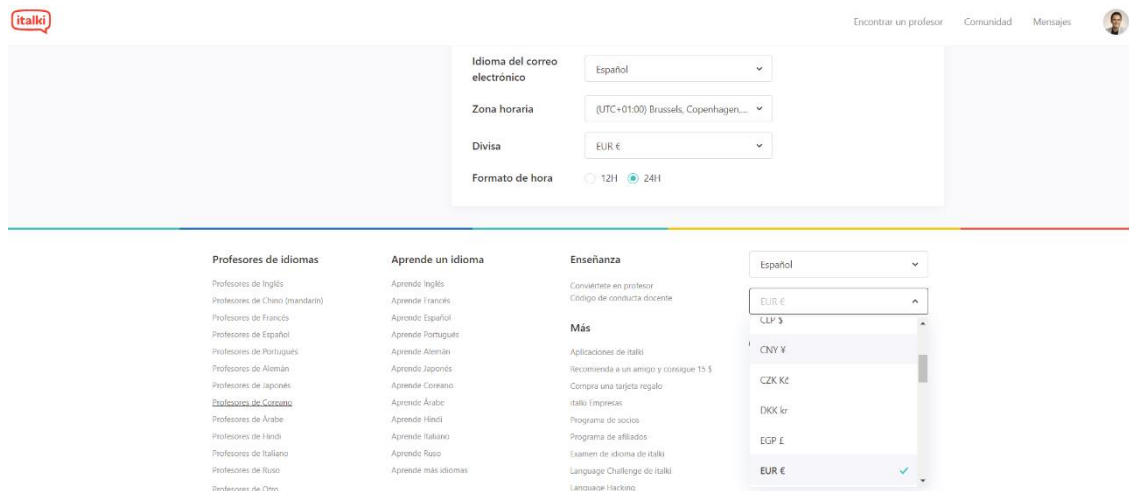
If you decide to cancel your class package, the credits for any lessons you have not received will be returned to your user wallet (less the discount that was made for the purchase of the package, if any).

In the web

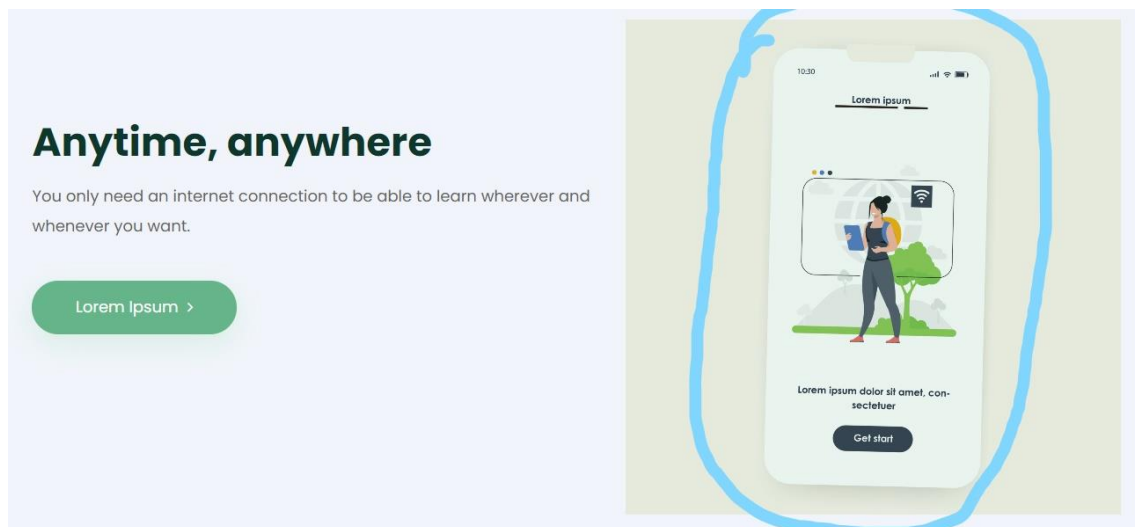
1. It has been difficult for me to find how to register as a teacher. Besides leaving the registration button where it is now, can you put another option in the top menu?




2. Do not forget to put the option to be able to choose the currency in which you want to see the prices (only see them, Language.lad credits are always exchanged for dollars). You can go to the bottom of the web. See the next photo.



3. I understand that these images will not be like this, right? It will be just the image without the texts, or the button, or anything like that. Certain?



4. The filter to find teachers is not the final option, is it? It's just an example of the theme, right?



Devitech Teacher

★★★★★ 5.0 (3 reviews)


📅 Lessons: 94

🗣️ Speaks: English, French and Spanish

📍 From: Pakistan

Lorem Ipsum is simply dummy text of the printing a...

See Availability, Profile & Reviews



Antonio T

★★★★★ 5.0 (3 reviews)


📅 Lessons: 7

🗣️ Speaks: English, French, and Spanish

📍 From: Spain

Certified, experienced and native Spanish teacher...

See Availability, Profile & Reviews



Faboila

★★★★★ 5.0 (3 reviews)

📅 Lessons: 8

🗣️ Speaks: English

📍 From: Spain

Fun and Patient Spanish Teacher from Mexico for al...

See Availability, Profile & Reviews

Filter By

Search

Keyword

Radius (kms)

Radius

Location / Postal Code

Postal Code

Online Tutoring

☒ Yes

☐ No

☐ Both

By Reviews

☐ High To Low

☐ Low To High

By Price

☐ High To Low

☐ Low To High

Own Automobile

☐ Yes

☐ No

Student Registration

1. The option to drag the photo within this section does not work. Only uploading the photo works.
2. Asking the level of the language is very confusing, I would not know how to set the level. As you can see in the screenshot below, this system is clearer and better.

I already mentioned this to you in the first review document.

The screenshot shows a web form for teacher registration. On the left is a sidebar with a menu: 'Información De Profesor' (expanded), 'Perfil De Profesor', 'Presentación', 'Formulario de contacto', 'Video', 'Idiomas', 'Currículum y certificados', 'Lecciones Y Disponibilidad', and 'Retirar Créditos'. At the bottom of the sidebar is a red 'VIEW PROFILE' button. The main content area is titled 'Languages' and contains two sections: 'Language Skills' and 'Teaching Languages'. In 'Language Skills', 'Native Language' is set to 'Spanish'. Below it, 'Languages you speak or learn' has a dropdown set to 'English' and a 'Choose' button. To the right of this are radio buttons for 'Learning' (unchecked) and 'Primary' (checked). The 'Teaching Languages' section has a checkbox for 'Spanish' which is checked. A dropdown menu is open, showing levels: 'A1: Beginner', 'A2: Elementary', 'B1: Intermediate', 'B2: Upper Intermediate' (selected with a checkmark), 'C1: Advanced', and 'C2: Proficient'. At the bottom left of the form is a green 'Approved' status indicator, and at the bottom right is a grey 'SAVE' button.

3. Before clicking the "Sign Up" button, you must accept the general legal conditions.

I already mentioned this to you in the first review document.

Teachers Registration

1. The option to drag the photo and the file within this section does not work. Only uploading the photo or file works.
2. The option "He also speaks" we are going to change it to "Speaking".
3. The options of "Teach and level", "He also speaks", "Lessons", "Types of classes" are not functional as they are right now. They should be something more similar to the following images.

The "Category" will be divided into: "General, Exam Preparation, Children and Conversation Practices".

Add a new Lesson

×

Title

0/200

Description

0/2000

Language Taught

Choose

Student Language Level

Choose

—

Choose

Category

Choose

Lesson Tag

Choose

Price

Min. \$10 USD/lesson, Max. \$80 USD/lesson

Individual Lessons

☐

\$

USD

/ 60 min

Packages

N/A

Total

\$

USD

SUBMIT

Category

Choose

Lesson Tag

Choose

Price

Min. \$10 USD/lesson, Max. \$80 USD/lesson

Individual Lessons

☐

\$

USD

/ 60 min

☐

\$

USD

/ 30 min

☐

\$

USD

/ 45 min

☐

\$

USD

/ 90 min

Packages

N/A

N/A

N/A

N/A

Total

\$

USD

\$

USD

\$

USD

\$

USD

Status

☒ Available

SUBMIT

4. "Work Experience" and "Training" (we are going to change it to "Certificates"), it should be as you can see in image 06, now it is not very functional as it is.

Add Certificate

×

Date

2021

▼

Certificate Name

Institution

Description (Optional)

What was required to get this certificate, and what does it enable you to do?

0/500

Attachment(Scanned and in color)

- Max 2MB
- PDF or JPG file
- Visible to italki staff only

CHOOSE FILE

CANCEL

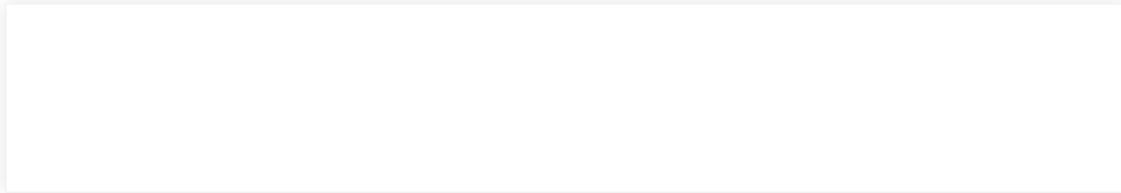
SUBMIT

5. Before clicking the "Sign Up" button, you must accept the general legal conditions.

In the "Register" section as a teacher, there are some questions to be removed-changed.

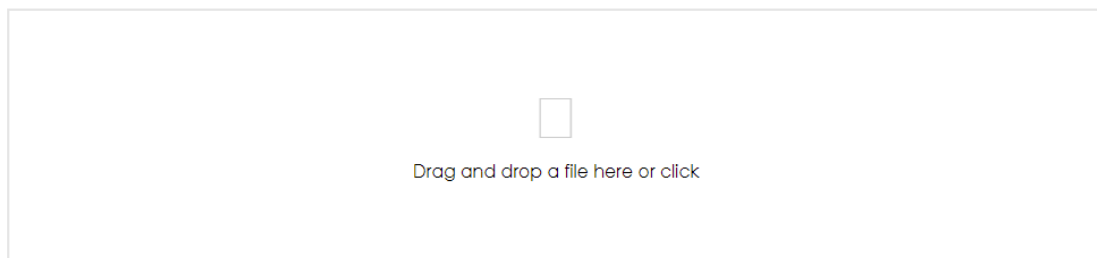
This question is best left to the teacher to ask the question "How would you describe your teaching style? (If you've taught online before, how do you approach teaching online and what types of resources do you tend to use?)"

Do you have any preferences regarding the types of students you do or don't like to teach? (e.g. complete beginners, children etc. If no, you can skip this Q)

A large, empty rectangular text input box with a light gray border and a subtle drop shadow.

It seems that it is an option to send these documents, but it is mandatory. In the FAQ for Tutors, it appears that it is mandatory to send CV and Certificates (in PDF format)

Do you have cv or any other document to proof of your qualification

A rectangular area for file upload. It contains a small square icon in the center and the text "Drag and drop a file here or click" below it.

Before completing the form to be a guardian, you must accept the legal conditions. **The same to register as a student.**