

Ali Kharrati Razlighi

(506)-999-5755 - alikharrati2007@gmail.com

[linkedin.com/in/ali-kharrati-17148a214/](https://www.linkedin.com/in/ali-kharrati-17148a214/) | <https://github.com/alikharrati>

Profile Summary

Detail-oriented and skilled professional with proven experience as a Sales Associate. Adept at managing multiple priorities, working collaboratively in team environments, and demonstrating adaptability under pressure. Strong problem-solving skills with a creative and innovative approach to challenges. Proficient in Excel, point-of-sale systems, and accounting principles.

Skills

Soft Skills

- Ability to deal with difficult behavior
- Strong record-keeping and reporting skills
- Ability to work independently and as part of a team
- Time management skills
- Problem-solving skills
- Capability to provide support services
- Household management skills
- Professional appearance and demeanor
- Ability to deal with different personality types
- Knowledge of fire safety procedures

Technical Skills

- Microsoft office skills (Excel Solver + Access)
- Business Analytics
- Python Developer
- ITIL
- Process Mining and Machine Learning
- Big Data (MongoDB-PostgreSQL-Power BI)
- Production and Operations Management
- Food Handler certification
- Marquise Hospitality Certificate
- 20 years of driving experience - Class 5 Driving Licence
- Merchandiser
- Skills in first aid and CPR

Work Experience

Cook, Housekeeping| Compass&Shannex (Parkland)| September 2023

Marquise Hospitality and Food Safety Training and responsibility.

Cashier | Winners | Fredericton | October to December 2022

Welcomed customers warmly, addressing questions, and assisting in product location and selection. Efficiently processed various payment methods, including cash, credit cards, and automatic debits. Provided accurate and detailed receipts, refunds, and changes to ensure customer satisfaction. Employed strong interpersonal skills to create positive interactions and enhance overall customer satisfaction.

Merchandiser | Bloomstar | Fredericton | July 2023 - Present|Seasonal

Skillfully assembled and arranged attractive displays, utilizing colors, lighting, and accessories to highlight products.

Collaborated with inventory software to predict sales trends and manage supply requirements effectively. Entered and managed data within software systems, ensuring accurate and up-to-date record-keeping.

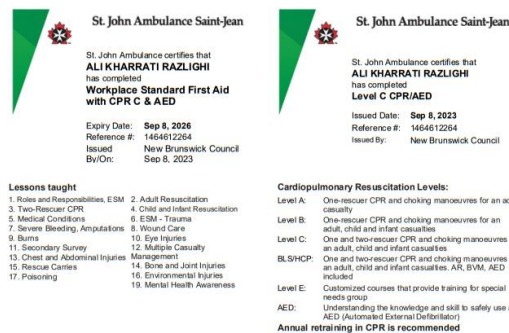
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Caregiver| My grandfather| Part Time| Tehran| 2017-2018

I have worked as a caregiver for one year, dedicating my service to providing compassionate and attentive care to seniors, specifically my grandparents. My expertise includes managing age-related conditions, medications, and mobility challenges. I am skilled in assisting with daily living tasks, ensuring a clean environment, and encouraging independence. I am also familiar with using technology to enhance caregiving and communication. I collaborate effectively with healthcare professionals, family members, and fellow caregivers to offer comprehensive support. My commitment is rooted in empathy, and I am determined to meet the unique needs of my clients. In addition, I have previously completed a first aid course in my home country, although I recognize the requirement for a Canadian certification. To address this, I am planning to enroll in Red Cross company in upcoming courses for both first aid and CPR certification to meet Canadian standards.



Food-Delivery| SKIP The Dishes| 2023 (3 month)

Amazon Delivery| Intelcom| 2023 (1 month)

My experience in driving a delivery van car has been both exhilarating and fulfilling. Navigating through bustling streets, making timely deliveries, and building relationships with customers have been highlights of this role. Managing the logistics of packages, optimizing routes, and ensuring the safety of both the cargo and other road users have honed my organizational and responsible driving skills. The diverse environments and neighborhoods I've encountered during my deliveries have added an element of adventure to my experience, making each day behind the wheel unique and exciting.

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Sales Associate | Korosh| Part Time|2020-2021

Provided exceptional customer service by engaging with clients, addressing inquiries, and offering product recommendations. Efficiently processed sales transactions using Point of Sale Systems, ensuring accuracy and adherence to company policies.

Cook| Behesht Resturant| Tehran| Part Time| 2019-2020

Worked for a year (2019-2020) as Food Production specialist at Behesht Restaurant in Tehran. Prepared diverse dishes, prioritized quality and presentation, operated kitchen equipment, followed strict food safety rules. Collaborated with team for timely service, maintained cleanliness, attended training for food safety and culinary skills. Expertise in diverse cooking, focused on taste, presentation, and safety. Reliable, punctual, and dedicated team player. Valuable asset for any food establishment.



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Security| Kourosh Mall| Tehran | Part-Time| 2018-2019

Proficient in enforcing security protocols for preventing unauthorized access and ensuring safety. Skilled in operating surveillance equipment, responding to emergencies, and resolving conflicts. Demonstrated capability in conducting thorough patrols, managing access, and maintaining accurate records. Collaborated with team members to ensure a secure environment and assisted in protocol development. Provided excellent customer service while deterring criminal activities and responding to incidents promptly. Engaged in regular training to stay updated on security protocols and enhance emergency response.



Education

Master of Computer Science | UNB | Fredericton, New Brunswick December 2023