Natasha Lee

Sydney NSW - IT Student at UTS

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IT Work experience

Quasarsoft Systems, July 2019 - July 2020

Training in software and hardware consulting
Learned the basics of setting up network systems and business OS
Practised variety of languages during time, such as HTML and JavaScript

Casual Work experience

UNIQLO, August 2019 - Present

Working and communicating with a large team in a big store
Able to provide great customer service
Accurate cash handling at the registers
Experience in answering inquiries about product information
Handling difficult customers
Cleaning, tidying and replenishing stock
Strong product knowledge
Experience with daily targets and sales techniques
Assisting new staff members

BOOST JUICE, October 2017 - July 2019

Food and drink preparation, customer service skills, money handling, sales and product knowledge and upselling

Strong experience in communication and working with others in a fast paced, teamoriented environment.

Experience in running shifts, opening and closing the store.

Training and assisting new staff members.

Volunteering and Extracurricular

Creative Art School, 4/11/16 - 9/11/16, Work experience

Assist teacher with class preparation, observe how the classroom works.

Busking for Vinnies charity, various years, Volunteering

Perform violin music at various locations (Cronulla, Miranda Westfield, Menai Club) and accepting donations to raise money for Vinnies charity

World Vision, various years, Volunteering

Participated and donated to the 40-hour famine, to raise money for charity

World's Greatest Shave, various years, Volunteering

Participated and donated to the world's greatest shave, to raise money for charity

Skills

Languages: C#, HTML, CSS, JavaScript

Software: VS and VS Code, Adobe Premiere Pro, Microsoft Office, Google services, Trello, Github, MS Azure, AWS, Wix, Paint tool SAI, Canva, Unity

Education

2019 - Present | University of Technology Sydney (Studying Bachelor of Science in IT, Majors in Enterprise Systems and Interaction Design) 2013 - 2018 | Menai High School - Completed HSC

2006 - 2012 | Tharawal Primary School

Interests

IT Interests: IT Support, web design and development, application development, software engineering, UI design, game design

Other: Art, video editing, games, crypto, gym

Referees

Normandy Maghacut - Uniqlo Senior Partner (supervisor)

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Brittany Fearnley - Boost Juice Manager brittlfearnley@gmail.com