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JAMAL ABDI

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OBJECTIVE

To obtain a Front-End Engineer position at Turing

EDUCATION

Bachelor's Degree, Business and Information Technology | Strathmore University
APR 2020 – 2023 (4TH YEAR - EVENING CLASSES)
- A in Information System Projects
- A in Digital Marketing

Certificate, Python Programming Language | TechCamp Kenya
JAN 2022 – APR 2022

EXPERIENCE

Software Developer | Horn Technical Solutions
APRIL 2023 – PRESENT
- Responsible for the maintenance of the Twitter page.
- Maintaining accurate records of information being published on the website.
- Demonstrated effective customer service by interacting with customers to ensure the content being put out there was to their liking.
- Thorough understanding of the product catalog, which involves different pumps, filters, and solar panels to ensure customers are well informed.
- Thinking outside the box to generate innovative content ideas to captivate the audience.
- Answered customer inquiries and complaints in a professional manner.

Information Technology Intern| Gulf African Bunk
JANUARY 2023 – APRIL 2023
- Led a team of six students in company website creation.
- Demonstrated leadership skills by delegating tasks and responsibilities effectively, based on team member strengths and weaknesses.
- Fostered a positive team environment by encouraging strong communication between team members.
- Created schedules and meeting plans to keep the team motivated and to ensure tasks were done on time.

Software Engineer | ROZALA INCOORPORATED

JUNE 2020 – OCTOBER 2022

- Responsible for the maintenance and caching of the company website.
- Curated articles, videos and infographics to showcase the company's offers.
- Developed content strategies, identified target audience and aligned content with business goals.
- I was proficient in managing social media platforms, creating compelling content to engage and grow the online community.
- By collaborating with various teams, stakeholders and subject matter experts, we created cohesive and impactful content.

PROJECTS

Children's Home Website | Mama Fatuma Goodwill Children's Home.

SEP 2022 – OCT 2022

- Designed a website where orphan children can get donations and charity.
- Developed creativity in content development.
- Gaining key communication and teamwork skills working with 5 people to complete the project.

Clean Water and Sanitation Paper | Strathmore University.

OCT 2022 –FEB 2023

- Wrote a paper on providing clean water and sanitation to the people who live in the rural and slum areas.
- Developed key writing skills when making technical reports of the paper, explaining concept and mechanism as well as FMEA analysis.
- Gained expertise in writing high standard contents that adhered to the school's guidelines.

SKILLS

- Strong programming languages skills in HTML, Python and CSS.
- Proficient in Microsoft Office, Excel, and Google Suite functions.
- Problem Solving.
- Highly Motivated and Results Oriented.

- Attention to Detail.
- Time Management.
- Very strong written communication.
- Effective communication Skills.
- Professional.

VOLUNTEERING

EMERGENCY DISPATCHER AT RED CROSS

JAN 2021-MAR 2021

- Gained problem solving abilities to complex and rapidly changing situations.
- Learned how to work collaboratively with other dispatchers to ensure efficient response.
- Gained attentiveness to detail because accurate information is crucial in emergency situations.

LIBRARY ASSISTANT AT MASJID AL-SALAM

JAN 2022-MAR 2022

- Improved my customer service and interpersonal communication skills.
- Enhanced my research skills and familiarity with various information sources.
- Developed problem solving skills.

AMBASSADOR | STUDENT LIFE

JAN 2023-PRESENT

REFERENCES

Name: Masoud Hassan

Relationship: Former Software Engineer at Rozala Incorporated and Graduating Informatics and Computer Science Student

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