

# Balloon Bot - User Manual



Model No.:\_\_\_\_\_

Date:\_\_\_\_\_

S/N:\_\_\_\_\_

Please read before operating the machine.

# Balloon Bot - User Manual

## Contents

Balloon Bot - User Manual	1
Contents	2
Introduction	3
Brief Overview	3
Simple-Touch Operation	3
Easy Cleaning	3
Safety Features	3
Importance of the Manual	4
Safety	4
Proper Usage	4
Optimal Performance	4
Avoiding Damage	4
Troubleshooting	4
Compliance	5
User Empowerment	5
Preventing Voiding Warranty	5
Avoiding Frustration	5
Safety Precautions	5
Read the Manual	5
Adult Supervision	5
Electrical Safety	6
Proper Environment	6
Protective Gear	6
Cleaning and Maintenance	6
Avoid Overloading	6
Emergency Shutdown	6
Servicing and Repairs	7
Emergency Contact	7
Getting Started	8
Loading Sticks	8
Loading Balloons	8
Backend	9
Alarm Record	10
This page will help you keep track of any alarms that the machine may have had. It will list them in order. To clear the alarms simply press the "empty" button on the top right corner.	10
Goods on Sale	10
Sales Statistics	11
Reset Password	11
Basic Configuration	12
WIFI Settings	12

# Balloon Bot - User Manual

Adjusting the Volume	13
Customer Support	13
Support	13
Legal and Warranty Information	13
LIMITATION OF LIABILITY	13
9. LIMITED WARRANTY	14
10. INDEMNIFICATION	16
Index	17

# Balloon Bot - User Manual

## Introduction

### Brief Overview

The Balloon Bot is an innovative and user-friendly appliance designed to effortlessly create balloons with minimal effort from the user. This machine combines cutting-edge technology techniques to produce balloons without the need for human intervention. Here's a glimpse into its features:



#### Simple-Touch Operation

The machine boasts a user-friendly interface with intuitive controls. With just a single touch, users can initiate the balloon making process, eliminating the need for complex manual adjustments.



#### Easy Cleaning

The machine's detachable parts are designed for easy cleaning and maintenance. This feature ensures that the machine can be kept in optimal working condition with minimal effort.



#### Safety Features

The Balloon Bot prioritizes user safety. It includes features such as an automatic door window with a hand sensor.

## Importance of the Manual

Reading the manual before operating a machine is of paramount importance for several reasons:



#### Safety

Manuals typically contain crucial safety information, including potential hazards, proper handling procedures, and precautions to prevent accidents. Understanding these safety guidelines can help users avoid injuries to themselves and others while using the machine.

# Balloon Bot - User Manual

## Proper Usage

Manuals provide detailed instructions on how to use the machine correctly. This includes information on setup, operation, maintenance, and troubleshooting. Following these instructions ensures that the machine functions as intended and extends its lifespan.

## Optimal Performance

The manual often includes insights into the machine's capabilities and features. By understanding how to use the machine to its fullest potential, users can achieve optimal results, whether that's producing high-quality outputs or efficiently completing tasks.

## Avoiding Damage

Improper usage can lead to damage to the machine. Manuals offer guidance on proper maintenance and care procedures, helping users keep the machine in good working condition. This can save time, money, and frustration by preventing the need for repairs or replacements.

## Troubleshooting

Machines can sometimes run into problems, but don't worry! In this manual, you'll find a helpful troubleshooting section that's designed to make your life easier. It's like having a friendly guide to assist you in identifying and fixing those everyday hiccups. This can be a real time-saver and stress-reliever, allowing you to tackle small issues on your own rather than having to reach out to our technical support team.

## Compliance

In certain environments or industries, following manufacturer recommendations outlined in the manual might be a requirement for regulatory compliance or warranty coverage. Reading and adhering to the manual's instructions can help users meet these standards.

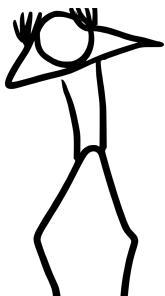
## User Empowerment

Understanding how a machine works and its different features empowers users to confidently operate it. This can lead to a more satisfying user experience and the ability to explore the machine's capabilities.

## Preventing Voiding Warranty

Manufacturers often include specific terms in their warranties, which may include stipulations about proper use and maintenance. Failure to follow these guidelines could void the warranty. Reading the manual helps users avoid unintentional breaches of warranty terms.

# Balloon Bot - User Manual



## Avoiding Frustration

Attempting to use a machine without reading the manual can lead to confusion, frustration, and poor results. Taking the time to understand the machine's functions beforehand can make the operation smoother and more enjoyable.

In summary, reading the manual before operating a machine is crucial for safety, proper usage, optimal performance, and avoiding unnecessary complications. It equips users with the knowledge needed to operate the machine confidently, efficiently, and effectively, leading to a more successful and satisfying experience overall.



## Safety Precautions

Please read and understand these safety precautions before operating the Automatic Cotton Candy Machine. Ensuring your safety and the safety of others is of utmost importance.

### Read the Manual

Before operating the machine, thoroughly read and understand the entire manual. Familiarize yourself with all operating procedures, safety guidelines, and warnings.

### Adult Supervision

This machine is not a toy. It should only be operated by adults or under adult supervision. Keep children and pets away from the machine during operation.

### Electrical Safety

- Ensure the power cord is intact and undamaged before plugging into a power outlet.
- Use only the provided power cord or a cord recommended by the manufacturer.
- Do not immerse the machine in water or any liquid. Keep liquids away from the machine's electrical components.

### Proper Environment

- Operate the machine on a stable and flat surface to prevent tipping or instability.
- Keep the machine away from flammable materials, heat sources, and water sources.

# Balloon Bot - User Manual

## Protective Gear

- Wear appropriate clothing and protective gear, including heat-resistant gloves, when handling hot components.
- Avoid loose clothing, jewelry, or accessories that could get caught in the machine's moving parts.

## Cleaning and Maintenance

- Disconnect the machine from the power source before cleaning or performing maintenance.
- Allow the machine to cool down before cleaning or touching any hot components.
- Use only cleaning materials recommended by the manufacturer.

## Avoid Overloading

- Follow the manufacturer's recommendations for the maximum quantity of sugar to use at a time. Overloading may cause overheating or damage to the machine.

## Emergency Shutdown

- In case of any abnormalities, unusual noises, or overheating, immediately turn off the machine, disconnect it from the power source and connect with the customer support team.

## Servicing and Repairs

- Only qualified service technicians authorized by the manufacturer should perform repairs or modifications.
- Attempting to disassemble or repair the machine yourself may result in damage or personal injury.

## Emergency Contact

In case of any doubts, concerns, or emergencies related to the machine's operation, contact our customer support or the authorized service center.



# Balloon Bot - User Manual

Remember that failure to adhere to these safety precautions could result in injuries, damage to the machine, or hazardous situations. By following these guidelines, you ensure a safe and enjoyable experience while using the Machine.

## Getting Started

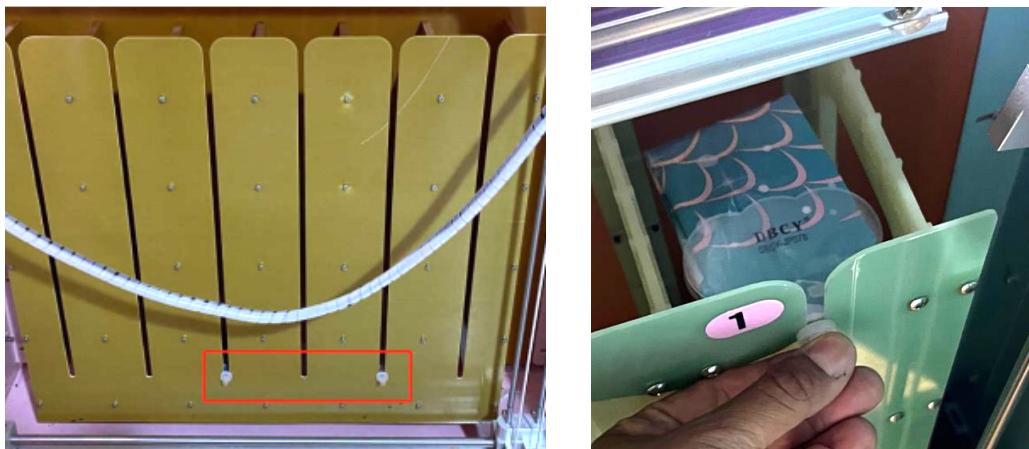
### Loading Sticks

When loading sticks, place them horizontally in the stick bay. Be sure to align them to be flat. If they are placed incorrectly it may cause a jam.

# Balloon Bot - User Manual



## Loading Balloons



Place the stacked balloons in the corresponding lanes. Pay attention to placing the balloon clip in the middle of the lane clamp, with the folded side of the balloon facing downwards.

Also ensure that the balloons are placed in the correct bay number.

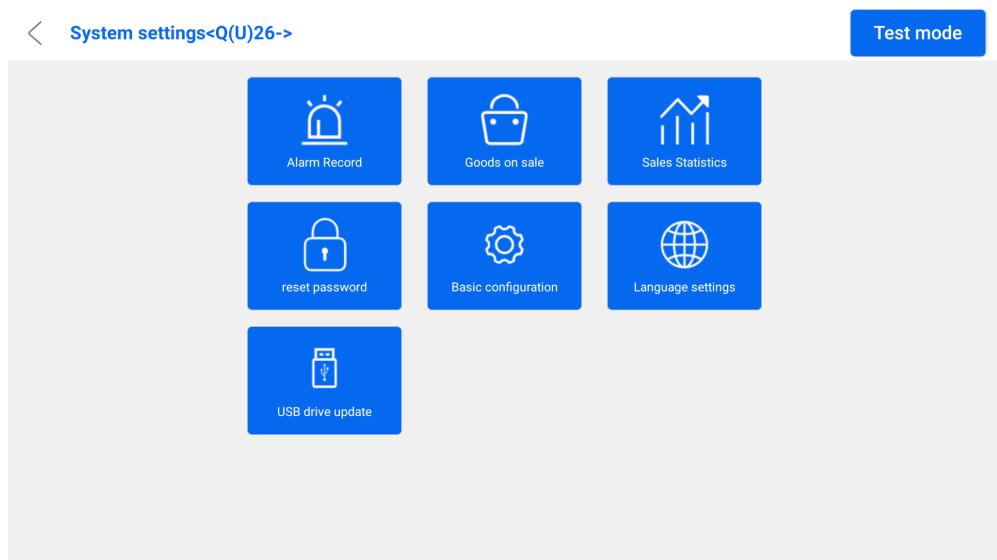
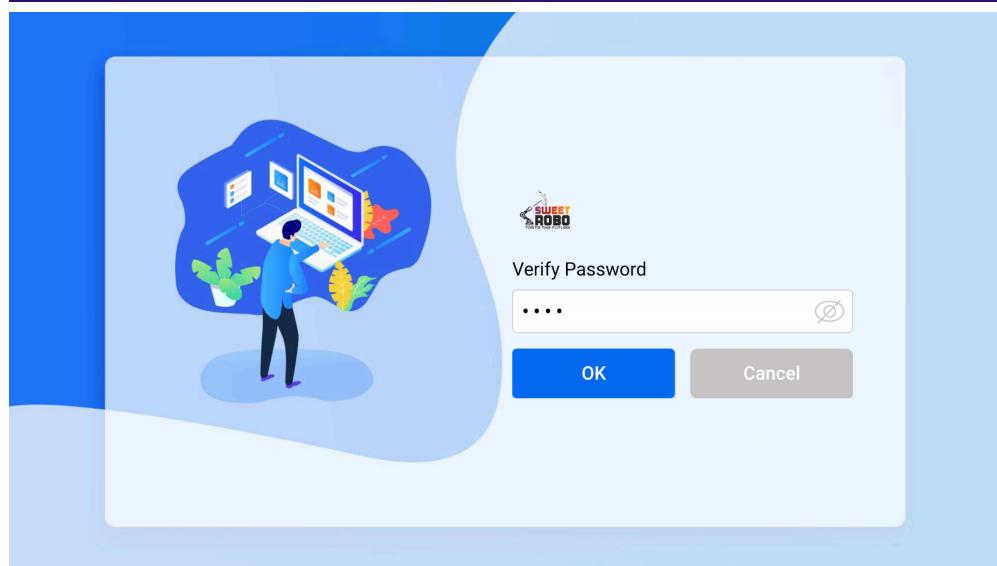
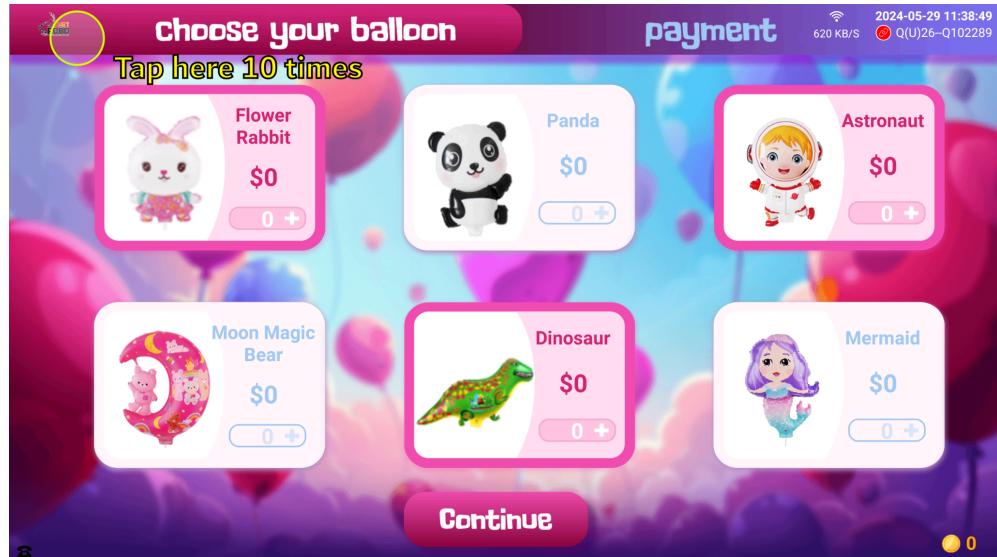
Folding balloon size: width 90, length 150 (from the plastic edge to the far edge of the balloon)

The above is the maximum size. When folding a balloon, avoid folding the trachea/neck inside the balloon.

## Backend

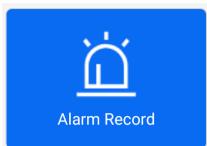
Entering the backend is simple. Tap the top left corner of the screen about 10 times and enter the password: "qwsx" and press "OK"

# Balloon Bot - User Manual



# Balloon Bot - User Manual

## Alarm Record



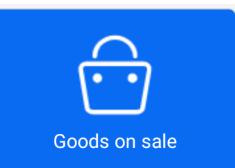
This page will help you keep track of any alarms that the machine may have had. It will list them in order. To clear the alarms simply press the “empty” button on the top right corner.

< **Alarm Record**

empty

The screen shows a large central icon of a box with a plus sign inside, surrounded by small circles. Below it is a red "empty" button. At the top left is a back arrow and the title "Alarm Record". At the top right is a blue "empty" button.

## Goods on Sale



This page contains all the balloons for sale and allows you to sort them as you desire for the main screen. Simply hold until it's highlighted and drag and drop.

< **Goods on sale** Drag balloon sorting

Restore Sort Save

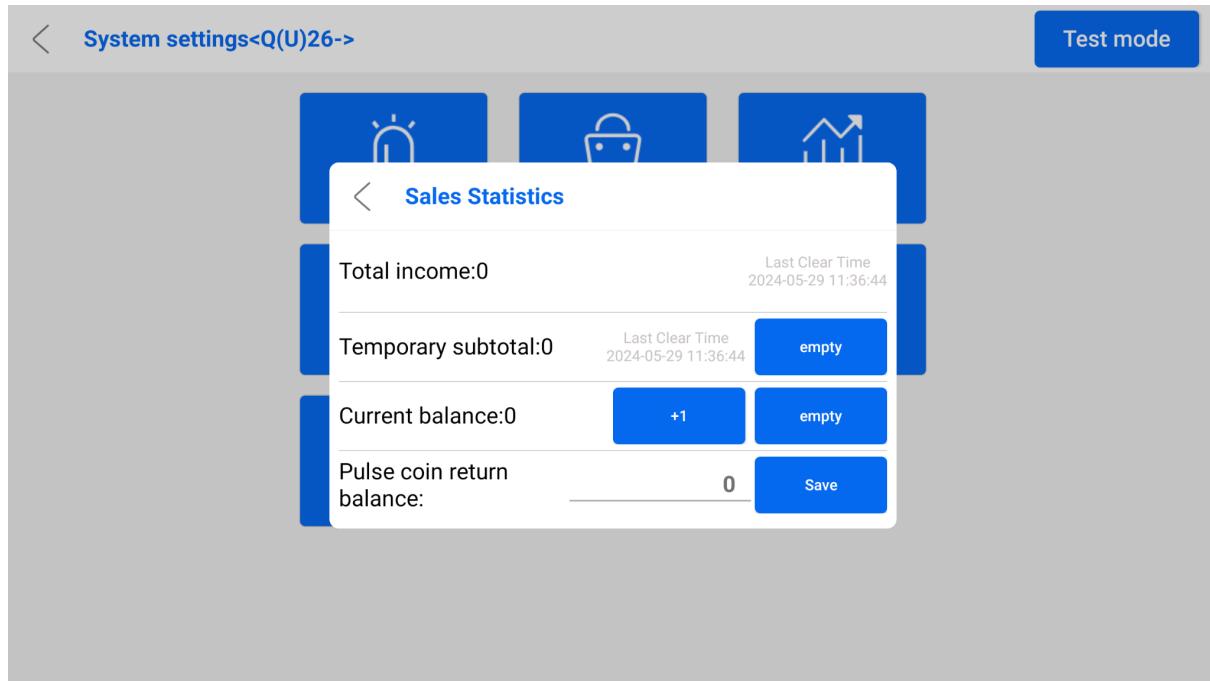
Balloon pole Remaining:533	
Flower Rabbit <b>(Displayed)</b> Price:0.0 Freight lane:6	Panda <b>(Displayed)</b> Price:0.0 Freight lane:5
Astronaut <b>(Displayed)</b> Price:0.0 Freight lane:4	Moon Magic Bear <b>(Displayed)</b> Price:0.0 Freight lane:3
Dinosaur <b>(Displayed)</b> Price:0.0 Freight lane:2	Mermaid <b>(Displayed)</b> Price:0.0 Freight lane:1
Bday-Joy <b>(Hidden)</b> Price:10.0 Freight lane:0	Dino <b>(Hidden)</b> Price:10.0 Freight lane:0

# Balloon Bot - User Manual

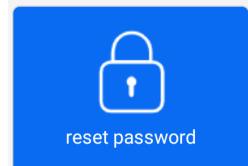
## Sales Statistics



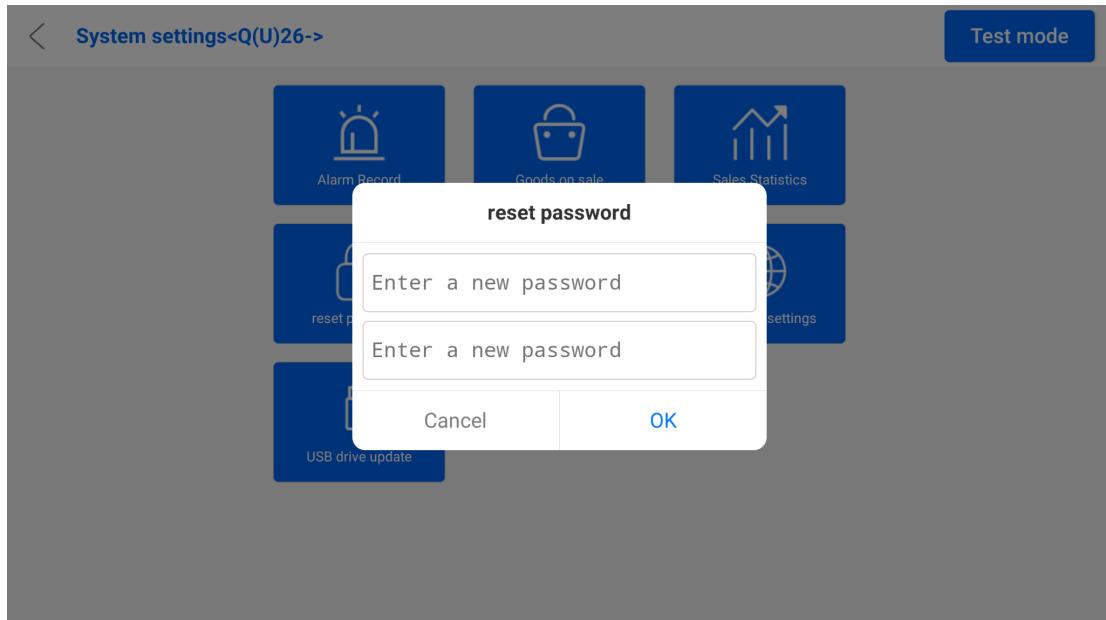
Use the sales statistics page to view the total income and subtotals of the machine.



## Reset Password

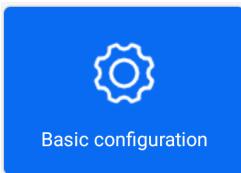


Resetting the password is as simple as entering a new one and pressing OK.

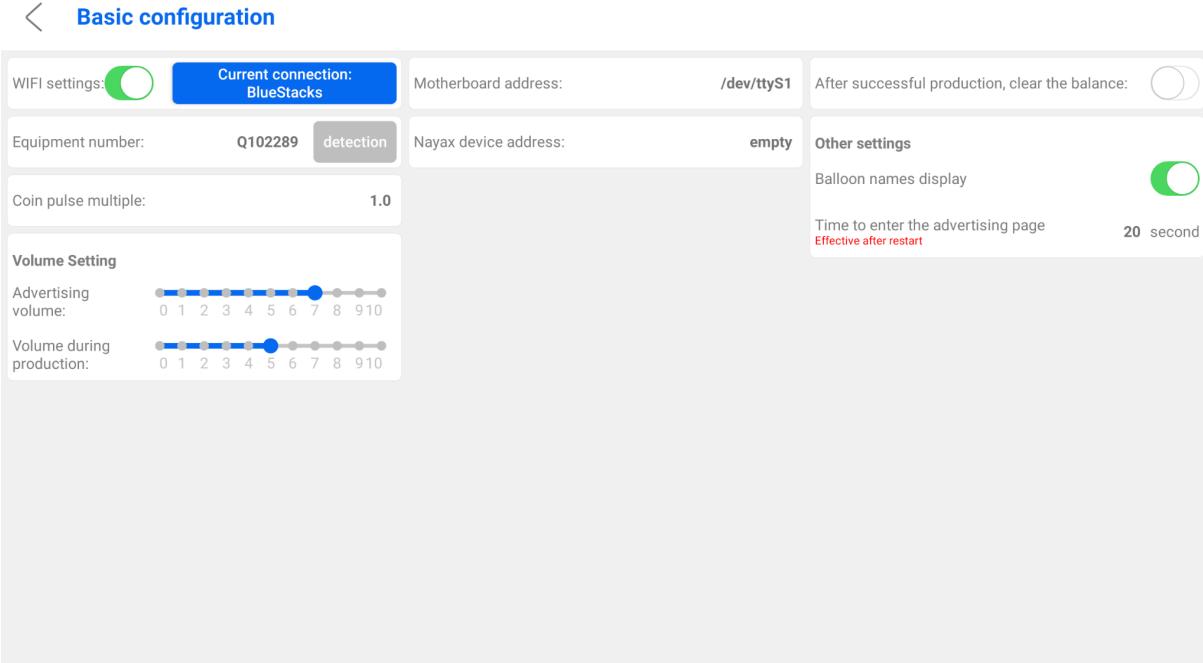


# Balloon Bot - User Manual

## Basic Configuration



Basic Configuration page contains many options for the configuration of the machine. From Wifi, Volume and delays you can use this page to change the settings.



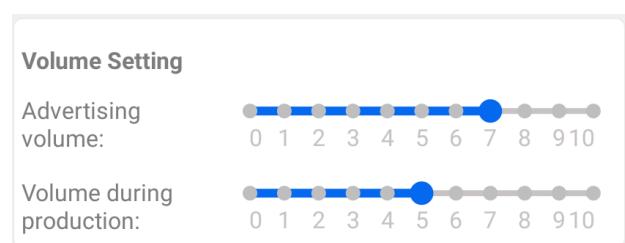
## WIFI Settings



Clicking on the blue connection button will bring up a list of wifi connections. Simply select yours and enter the password.

## Adjusting the Volume

Use the sliders to lower and raise the volume for advertisements and production



## Customer Support

We hope you benefit from our 24/7 assistance with any technical issues you may be experiencing. Our team is available to provide you with the support you need to ensure a smooth and seamless product experience.

If you're experiencing any difficulties or have questions about our

# Balloon Bot - User Manual

product, please don't hesitate to reach out. We're here to help and will do our best to resolve your issue as quickly as possible.

## Support

E-Mail : [support@sweetrobo.com](mailto:support@sweetrobo.com)

Phone: +1 347-696-7530

## Legal and Warranty Information

### LIMITATION OF LIABILITY

Except as enumerated in section 9, Vendor shall not be liable for loss, injury, or damage of any kind to any person or entity resulting from any use, condition, performance, defect, or failure in the Products. This Agreement will not provide any third party, including but not limited to any end user of the Products with any remedy, claim, liability, reimbursement, cause of action, or other right in excess of those existing without reference to this Agreement. Upon delivery of the Products, Customer shall assume all obligations and liabilities concerning the Products and for their safe use, maintenance, operation, condition, and storage, including, without limitation, liability for (a) the loss, theft, vandalism, destruction, damage, neglect, or abuse to the Products (or any part thereof); and (b) all other risks and liabilities, including, without limitation, the death of or injury to any person or property arising from the use, operation, condition, possession, or storage of the Products from any cause whatsoever. Vendor shall not be liable for any incidental damages, including, but not limited to, the loss of revenue or business interruption incurred by Customer by reason of any downtime or malfunction of the Products. Customer expressly releases Vendor from such liability in entering into this Agreement.

### 9. LIMITED WARRANTY

9.1 Vendor warrants that the Products sold to Customer by Vendor, and any replacement parts, will be free from material defect in materials and workmanship for a period of twelve (12) months from the date of delivery of the Products to Customer, subject to the terms and conditions in this limited warranty.

9.2 Vendor may refund the value or partial value of, or replace the Product or a part of the Product at no cost to Customer, excepting shipping costs of the Product and technician expenses which will be paid by Customer, upon the following circumstances:

# Balloon Bot - User Manual

- (a) Vendor is advised in writing as to a defect in the Product;
- (b) An examination of such Product, whether completed remotely or in person, discloses to Vendor's reasonable satisfaction that such Product is defective and such defect was not caused by accident, abuse, neglect, improper installation, alteration, lightning damage, submersion, or short circuits due to improper handling, repair, improper testing, or use contrary to any instruction issued by Vendor;
- (c) By written request of Customer, Vendor's designated Remote Technician has worked remotely with Customer or Customer's representative to address the defect, and, despite Vendor's Remote Technician's good faith effort and reasonable diligence, the Remote Technician was not able to fix the defect;
- (d) An In-Person Technician, with good faith effort and reasonable diligence was not able to repair the defect; and
- (e) The defect occurred within the first twelve (12) months from the date of delivery of the Product to Customer.

Replacement shall mean furnishing Customer with a new Product or replacement part equivalent to the defective Product or part. The defective Product replaced by Vendor under this warranty shall become the property of Vendor and must be returned to Vendor properly packaged to prevent physical damage.

9.3 Support services will be available to Customer for the first twelve (12) months after the Products have been delivered to Customer. Support services will include Remote Technician Assistant. Remote Technician Assistance shall include assistance in repairing or diagnosing any issues with the Product, and its software or application. The Remote Technician shall assist Customer in repairing issues with the Products not caused by Customer or an agent of Customer and not caused by accident, abuse, neglect, improper installation, alteration, lightning damage, submersion, or short circuits due to improper handling, repair, improper testing, or use contrary to any instruction issued by Vendor. Customer is responsible for finding an agent who is able to work with the Remote Technician and follow the Remote Technician's instructions. After the first twelve (12) months from the date of delivery of the Product to Customer and the corresponding expiration of this warranty, Vendor may charge a reasonable fee for any Remote Technician Assistance provided to Customer.

9.4 If the Remote Technician is unable to assist Customer, then Vendor may, at Customer's request, send an In-Person Technician to diagnose and repair the Product. Customer is responsible for paying the In-Person Technician's expenses, which include travel, lodging, and an hourly labor charge at the current market rate. Vendor shall use its best efforts to send an In-Person Technician to Customer within one (1) week of Customer's request.

9.5 The obligations created by the warranty statement to repair, refund, or replace a defective Product shall be the sole remedy of the Customer in the

# Balloon Bot - User Manual

event of a defective Product. Except as expressly provided in the warranty statement, Vendor disclaims all other warranties, whether express or implied, oral, or written, with respect to the Product, including, without limitation, all implied warranties of merchantability or fitness for any particular purpose. The foregoing limited warranty is in lieu of all other warranties. No representative, employee, distributor, or dealer of Vendor has the authority to make or imply any warranty, representation, promise, or agreement which in any way varies the terms of the limited warranty. Under no circumstances shall Vendor be liable to Customer or any third party for any consequential, incidental, indirect, exemplary, special, or other damages whether based on contract, tort (including negligence), or any other legal theory arising out of or related to the Product sold to Customer, including, but not limited to, lost profits or loss of business, even if Vendor is apprised of the likelihood of such damages occurring. This limited warranty may not be changed, modified, limited, or extended in scope except by a written agreement signed by Vendor and Customer. Except as stated, any purported modification of this limited warranty shall be null and void.

9.6 The limited warranty provided in this Section 7 is valid only in the United States and Canada and does not cover Products sold and clearly marked "as is" or with faults. Some states or provinces do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitations of consequential or incidental damages, so these limitations or exclusions may not apply to Customers in those instances. Customers may also have other rights which vary from state to state or province to province.

9.7 If Customer makes any defamatory, disparaging, libelous, or damaging publication or statement about Vendor or the Products, Vendor may refuse to provide Customer with Remote or In-Person Technician services; provided, however, that Customer can make a truthful statement to the extent, but only to the extent, (a) necessary with respect to any litigation, arbitration, or mediation involving this Agreement, including, but not limited to, the enforcement of this Agreement, in the forum in which such litigation, arbitration, or mediation properly takes place; or (b) required by law, legal process, or by any court, arbitrator, mediator, or administrative or legislative body (including any committee thereof) with apparent jurisdiction over the Parties.

## 10. INDEMNIFICATION

10.1 Customer agrees to defend, indemnify, and hold harmless Vendor and its officers, directors, and employees from or against any and all claims, demands, damages, actions or causes of action, together with any and all losses, costs, or expenses, including, without limitation, to attorney's fees and court costs arising out of, connected with, or resulting from the Products, including, without limitation, the selection, delivery, control, possession, use, operation, maintenance, or return of the Products.

10.2 Customer further agrees to defend, indemnify, and hold harmless Vendor

# Balloon Bot - User Manual

and its officers, directors, and employees from or against any and all claims, demands, damages, actions or causes of action, together with any and all losses, costs, or expenses, including, without limitation, to attorney fees and court costs in connection therewith and related thereto, asserted by any person or persons for property damage, bodily injuries, or death received or sustained by any person or persons in any manner caused by, arising from, incident to, connected with, or growing out of the event or function for which the Products are used, unless the property damage, bodily injuries, or death are caused in whole or in part by the intentional conduct, recklessness, or negligence of Vendor or its employees or agents.

10.3 Customer will indemnify Vendor against all claims, losses, and reasonable expenses from any third-party claim alleging that the use of the Products infringes or misappropriates the third-party's intellectual property rights. Customer must promptly provide Vendor with written notice of such claim, tender to Vendor the defense or settlement of such claim at Customer's expense and cooperate fully with Vendor in the defense or settlement of such claim. Customer's intellectual property indemnification obligations shall apply to claims based on (a) modification of the Products by a third-party not approved by Vendor; (b) use of the Products in combination with hardware or services not approved by Vendor; (c) use of Vendor's Products other than as permitted in this Agreement; or (d) use of Vendor's Product software or application that is not the most current release provided by Vendor.

## Index