

# Fault code: 402012/402013 Ejector overtime

## Type

Error Code

## Solution

### Troubleshooting and solutions:

1. Check whether there is a stick in the paper stick storage bin;
2. 2. If there is a stick; enter the management background; click "Device Test" to find "Roller Motor"; adjust the action duration to "5000"; then click the play button to start, and check whether the roller under the stick device is working after startup.

If the roller rotates: Empty the sticks in the paper stick storage bin and put them in again. If the roller does not rotate: use a multimeter to check whether the roller motor has 24V current input



## Created by

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