

# Cotton Candy VX Cleaning and Maintenance

Transcribed by [TurboScribe.ai](#). [Go Unlimited](#) to remove this message.

This video is for our valued SweetRobot customers. In this video we will be covering all the important aspects of the Cotton Candy VX machine to ensure your investment stays running and thriving. The video includes refilling, cleaning, deep cleaning, basic troubleshooting, and basic calibrating.

Let's get into it. As you open the doors of the machine, you can take out the topping catcher and you will see the sugar containers through the door. Your machine should come with an orange funnel used for filling the sugar containers.

Only fill to 80% and close the caps tight. On the top left hand side of the machine you will see a large metal basket which holds the sticks. Here you will pull the sticks in.

Make sure you roll them in and they do not crisscross each other. The clean water bucket will allow the water to flow through the water pump and into the sprinkler head to mist out and create the correct humidity levels to make a great cotton candy, while also cooling down the furnace. Here's how you put in the hoses.

Please fill up the jug to about 90%. Here are the toppings containers. You can fill them with rainbow and chocolate sprinkles.

In this part of the video we'll go over regular cleaning which should be done every other day or at least four times a week. You're going to shut the machine down and wait for it to cool down. After that you're going to take a microfiber towel with some warm water, wipe down all the sugar, take the filter out, wipe the filter, dry it off, put it back, and then you're going to clean the dirty water jug.

You're going to be careful of those tubes, take it out, then quickly wipe down the shaping knife and the cotton candy roller. This next section is the deep cleaning section. This is required once a week.

Here we have a nut driver that's seven millimeters. First you're going to make sure the machine is turned off and cooled down. It could be very hot to the touch.

Then after that you're going to start unscrewing the furnace cap. Once that is complete you will take that off and you will take apart the three components that are together here. Once you clean these they should look like this, or if you're replacing them with the extras that come with the machine that's fine as well.

Then you will give it the burner base a wipe down, screw the burner cap back on. Now we're going to get into the cotton candy settings. You're going to go to the parameter settings and here you can choose the size of the cotton candy.

You can have it anywhere from large to small based on this scale here, and sometimes you want to set it a little smaller if you're putting out too much cotton candy to begin with and it's not rolling correctly. Or you can set the humidity with max humidity, or set the furnace temperature with maximum temp setting.

Transcribed by [TurboScribe.ai](#). [Go Unlimited](#) to remove this message.