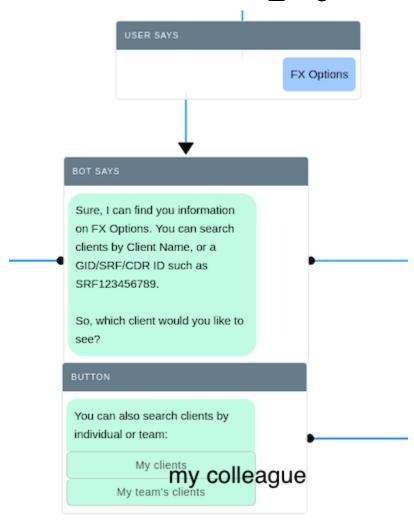
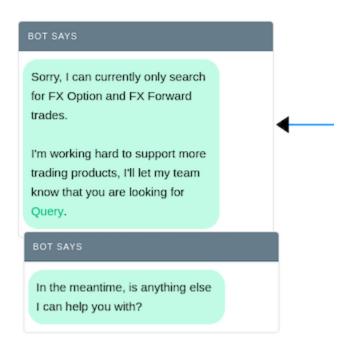
1 ask users for search_target



2 ask for valid product_name when user failed the bot



3 ask for teammate's name

Once users selected the "my colleague", bot would ask: "Which colleague do you wanna search for? You can ask me:

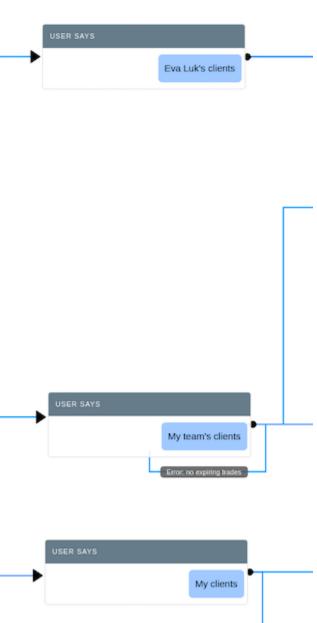
- Blackjack under James Bond
- All clients under James Bond"

4 max failure: 3 times

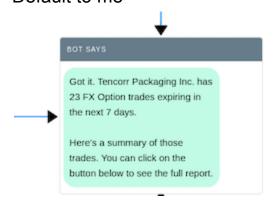
Ask for continue or not

When users don't provide right product name It is one of unhappy paths

5 all clients under me / colleague / team

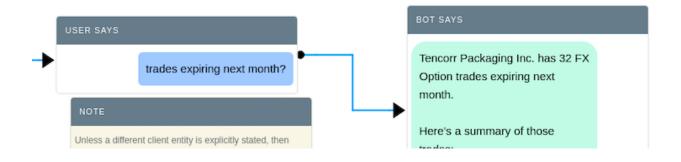


6 a specific client under me/ a colleague/ team Default to me



7 Carry on some entities/slots for a new search







Under Mike:

- Client validation
- Time validation
- Intent carry-on

two-stage fallback

- Research
- Code
- Test intent switch
- Test trigger previous intent without explicitly ask for it, i.e. "how about in 2019", trigger revenue intent automatically

To note: human_name in revenue intent

To note: intent switch

To note: trigger previous intent without explicitly ask for it