

**Consent agreement regarding Regulation (EU) 2016/679 of the European Parliament and of the Council of 27<sup>th</sup> of april 2016 for the protection of people regarding personal data protection processing**

I hereby agree that S.C. 4 Anotimpuri Turism S.R.L. located in No.4, Frunzişului St., Cluj-Napoca, 400664, Cluj County, Romania, accomodation unit Vila Rosa, is authorised to process my personal data recorded in the client registration form, also the data collected during my stay at Vila Rosa.

[fpc] Last Name:		First Name:			
[fp] ID / Passport:	[s] Date of birth:	[s] Citizenship:			
[fc] [s] Country:	County:	Locality:			
Street:		No:	Bldg:	Fl:	Ap:

The information required above is required by law (HG 237/2001 revised) and represents the data necessary to fill in the client registration form. This data is then registered in our hotel management software and used to operate and confirm reservation, register the check-in, statistical analysis, billing, register payment and other.

Our accommodation issues receipt for all services and invoice on request. For invoice we use the fields marked with “f”. In case of company or institutions, from the personal data category, the invoice uses the fields marked with “p”.

According to the law, the data marked with “c” will be sent to National Agency for Fiscal Administration using form 394.

In accordance with Law no. 226/2009, we are obligated to send statistical data regarding accommodation. The data marked with “s” are used to calculate the statistics sent.

[!] mobile phone:
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In addition, we require your contact info. This data does not represent legal obligation but it is essential for our interaction with you because:

- The reservation in our accommodation is valid only if it is confirmed by SMS or e-mail;
- At your request, in case the required room(s) is(are) not available, we may contact you via mobile or e-mail when /if the situation changes;
- If you made a reservation for a period for which the price is not yet known, we will contact you to communicate the price and to confirm your interest in the reservation;
- On the check-in day, we will contact you to confirm your arrival;
- The Reception is open from 08:00 until 20:00. If you arrive outside working hours, a SMS message will be sent to you with the safe number and code in order to get the access key and card.
- We might call after your check-out to get your opinion regarding our services;
- You may make a complaint regarding our services and we need to contact you for further details and to keep you informed about the progress;
- You may request a price offer and we need contact you to provide a personalized offer;
- We may have an emergency regarding you (ex: your vehicle is blocking the access, you are late for check-out ...)

- We may need to contact you regarding you as our client (ex: requests or problems regarding payment, damages recorded on your behalf, lost items ...).

Our accommodation is monitored using video surveillance (CCTV). The cameras are pointed at entrances and public spaces (parking, hallways, stairwell) for the protection of the staff, clients, their belongings and the accommodation property. According to the law, we are required to store the recordings for a minimum of 20 days. The recordings are constantly overwritten when the storage is full.

In case of legitimate requests, we will make the data available to the police. If there is a legal interest (ex: there are some unpaid damages), we will use your data to interact with the relevant authorities.

We do not use your data for marketing purposes, we do not make them publicly available and we do not share them with third parties, with the exceptions mentioned above.

Your consent regarding data sharing with us and our data processing is voluntary. This consent can be revoked at your request at any time after check-out by a written request addressed to Vila Rosa. The request to revoke your permission can be delivered personally at Vila Rosa Reception, via mail or email at [gdpr@vilarosa.ro](mailto:gdpr@vilarosa.ro). Please note that revoking your consent does not affect previous use of your data and the legality of it. We will ignore your request to revoke this consent as long as there are unpaid damages. Please also keep in mind that we can only delete data that does not have legal constraints, fields marked with “!”, the personal data that may identify you will be anonymized in our hotel management software.

☐ I understand this consent and I agree to personal data processing only by the means described above in this consent agreement. This consent is valid only if the checkbox is marked with **X**.

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Date of consent:

Client signature:

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