

ALINE SILVA

TECHNICAL DOCUMENTATION
ANALYST

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EDUCATION

MASTER IN CUSTOMER CENTRIC MARKETING (MBA)

ESPM

2019 – 2020

BACHELOR OF BUSINESS ADMINISTRATION (BBA)

UNIP - Universidade Paulista

2011 - 2015

LOGISTICAL TECHNICIAN

FIEC Indaiatuba

2010 - 2011

SKILLS

Design Thinking Methodology

User Experience

User Trainings

Product Management

MS Office

SAP Key-User

Power BI

ACHIEVEMENT

FULL SCHOLARSHIP

ProUni

2011

{Reprograma} ONLINE COURSE

Dev front-end (HTML + CSS)

2019

LANGUAGES

**Brazilian Portuguese -
Native**

English - Advanced

One-month exchange at EC
Toronto.

PROFILE

Analytical, communicative and fast learner thinker, willing to develop my project and marketing skills at a deeper level, acting creatively on this area with my diverse background.

WORK EXPERIENCE

TECHNICAL DOCUMENTATION ANALYST

Bosch Brasil | Jan 2016 - Sep 2019

- Latin America Expert and focal point for the process of product release, engineering change management for products and processes and ban of non-profitable products (SAP System);
- Implementation of news systems for the responsible processes;
- Key-user and Trainer for PDM (Product Data Management) SAP systems like ECM future (technical change management), RACE (Release And Cancellation), and Bosch Product Backbone (BOP).
- Documentation department KPIs;
- Quarterly product life cycle management report, tracking the current situation of all the products;
- IT-partner of the engineering department;
- Member on internal projects in Brazil like DCC (Drive Cultural Change), BoschLand and We Are Bosch Day.
- PowerBI trainer

TECHNICAL DOCUMENTATION INTERN

Bosch Brasil | Mar 2014 - Dec 2015

- Engineering Change Requests (ECR) implementation;
- SAP P79 (world wide Electrical Drives system) implementation support;

ADMINISTRATIVE OFFICE ASSISTANT

PMS Informática e Comércio LTDA | Mar 2012 - Dec 2013

- Management of the cars fleet of the company;
- Update of the documentation of the vehicles (more than 50);
- Mechanical maintenance planning;