	Write your name here			
Surname	Other	names		
Pearson Edexcel Candidate Number Candidate Number International GCSE				
Informatio				
Communic Paper 1: Written Pa		hnology		
	ning	Paper Reference 4IT0/01		

### **Instructions**

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
  - there may be more space than you need.

### Information

- The total mark for this paper is 100.
- The marks for **each** question are shown in brackets
  - use this as a guide as to how much time to spend on each question.

### **Advice**

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ▶



### **SECTION A**

# **Answer ALL questions.**

For each question, choose an answer A, B, C or D and put a cross in the box  $\boxtimes$ . Mark only one answer for each question. If you change your mind about an answer, put a line through the box  $\boxtimes$  and then mark your new answer with a cross  $\boxtimes$ .

1	Whi	ich <b>c</b>	one of these is a portable device?
	×	A	A super computer
	×	В	A PC
	×	C	A laptop
	×	D	A mainframe computer
			(Total for Question 1 = 1 mark)
2	The	mo	st appropriate type of software for producing a slide show is:
	×	A	presentation software
	×	В	graphics software
	×	C	word processing software
	×	D	web authoring software
			(Total for Question 2 = 1 mark)
3	W/hi	ich <b>c</b>	one of these is an appropriate output device for a slide show?
<b>J</b>	× · · · ·	A	Microphone
		В	Webcam
		c	Data projector
	×	D	Plotter
			(Total for Question 3 = 1 mark)
4	Con	npu	ter memory is measured in bytes.
			one of these is the largest?
	×	Α	1 kilobyte
	×	В	1 terabyte
	×	C	1 gigabyte
	×	D	1 megabyte
			(Total for Question 4 = 1 mark)

P 4 2 7 5 8 A 0 2 2 4

5	Whic	:h <b>o</b> ı	<b>ne</b> of these is an example of secondary storage?
	×	A	Central Processing Unit
	×	В	Applications software
	×	C	Hard disk
	×	D	System software
			(Total for Question 5 = 1 mark)
6	Whic	ch <b>o</b> ı	ne of these types of communication does not need an internet connection?
	×	A	Mailing list
	×	В	Mobile phone call
	×	C	Videoconferencing
	×	D	Multimedia chat
			(Total for Question 6 = 1 mark)
7	An a	ir co	nditioning system is used in a school.
•			
	The	devi	ce used to measure the temperature is a type of:
	X	A	scanner
	×	В	plotter
	×	C	monitor
	×	D	sensor
			(Total for Question 7 = 1 mark)
8			g fan is automatically turned on when the temperature in a room goes above temperature.
	The 1	type	of system used to turn the cooling fan on is:
	×	A	a modelling system
	×	В	a control system
	×	C	an administration system
	×	D	a logistics system
			(Total for Question 8 = 1 mark)

	Date	a De	ing processed by a computer is stored in:
	X	A	RAM
	X	В	CD
	X	C	OCR
	X	D	ROM
			(Total for Question 9 = 1 mark)
10	Sup	erm	arkets use Electronic Point of Sale (EPOS) systems.
	One	e be	nefit to customers when supermarkets use EPOS systems is that:
	X	A	items will be processed more quickly
	X	В	more items will be available
	X	C	items will be fresher
	X	D	staff will be more helpful
			(Total for Question 10 = 1 mark)
	VVIII	A	one of these devices is used to read electronic data from a bank card?
		B C	Bar code scanner  Optical character reader  Biometric scanner  Chip and pip reader
		_	Optical character reader
	— ⊠	C D	Optical character reader  Biometric scanner  Chip and pin reader  (Total for Question 11 = 1 mark)
12	Whi	C D	Optical character reader  Biometric scanner  Chip and pin reader  (Total for Question 11 = 1 mark)  one of these statements is accurate?
12	Whi	<b>C D</b> ich <b>c</b>	Optical character reader  Biometric scanner  Chip and pin reader  (Total for Question 11 = 1 mark)  one of these statements is accurate?  mation on the internet:
12	Whi	C D ich c nfor	Optical character reader  Biometric scanner  Chip and pin reader  (Total for Question 11 = 1 mark)  one of these statements is accurate?  mation on the internet:  is free from bias
12	Whi	C D ich c nfor A B	Optical character reader  Biometric scanner  Chip and pin reader  (Total for Question 11 = 1 mark)  one of these statements is accurate?  mation on the internet:  is free from bias  has been checked for accuracy
12	Whi	C D ich c nfor A B	Optical character reader  Biometric scanner  Chip and pin reader  (Total for Question 11 = 1 mark)  one of these statements is accurate?  mation on the internet:  is free from bias



13	A cor envir	•	ter system allows scientific experiments to be carried out in a virtual nent.
	This	type	of system is known as:
	×	A	testing
	×	В	simulation
	×	C	control
	×	D	logistics
			(Total for Question 13 = 1 mark)
14	Teacl meth		use Computer Aided Learning (CAL) systems to reinforce traditional learning .
	One	ben	efit of using CAL systems is that:
	×	A	students can get immediate feedback on their progress
	×	В	teachers can control a student's progress
	X	C	teachers do not need to prepare lessons
	×	D	students do not need motivation
			(Total for Question 14 = 1 mark)
15	The i	•	act of the growing reliance on ICT in manufacturing has led to a reduced
	X	A	unskilled workers
	×	В	skilled ICT workers
	×	C	training in ICT
	×	D	monitoring of machinery
			(Total for Question 15 = 1 mark)
16	The o	gap l	between 'information rich' and 'information poor' societies has widened.
	Whic	h <b>or</b>	ne of these has <b>not</b> contributed to the widening of the gap?
	×	A	Lack of communication networks in some areas
	×	В	Speed of transmission of data between networks
	×	C	Lack of communication between individuals
	×	D	Speed of technological change
			(Total for Question 16 = 1 mark)
_	_	_	TOTAL FOR SECTION A = 16 MARKS

P 4 2 7 5 8 A 0 5 2 4

#### **SECTION B**

# Answer ALL questions. Write your answers in the spaces provided.

- 17 Jon has a landscape gardening business. He has a PC with internet access.
  - (a) The table shows a list of items that Jon uses with his PC.

For each item put a cross in the correct box to show whether it is used for input, output, input and output or storage.

(6)

	Input only	Output only	Input and Output	Storage
Touch screen	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$
Mouse	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$
CD-ROM	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$
Keyboard	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$
Speaker	×	×	×	$\boxtimes$
Webcam	$\boxtimes$	×	×	×

(b) Jon uses his PC to draw designs for gardens.

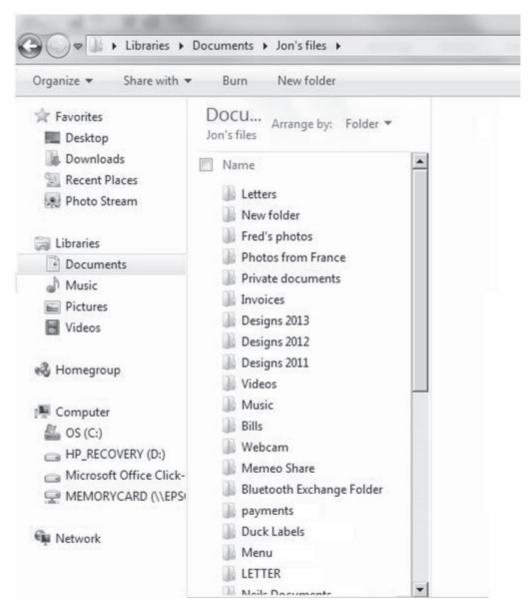
Identify one additional input device that Jon could use to draw his designs.

(1)

(c) Jon has decided to produce a leaflet to advertise his business.  Identify the most appropriate type of software application Jon should upon the software application and the software application for software application.	use. (1)
(d) Jon has photographs of gardens that he has designed stored on his dig camera. He would like to use these photographs in his leaflet.	gital
He uses an SD card to transfer the photographs from his camera to his	PC.
(i) Identify the type of memory used in an SD card.	(1)
(ii) Describe <b>two</b> other methods of transferring photographs from a dig camera to a PC.	gital
1	(4)
2	
(e) Jon clicks on the 'print preview' icon to check the layout of his leaflet.	
Explain what is meant by the term <b>icon</b> .	(2)



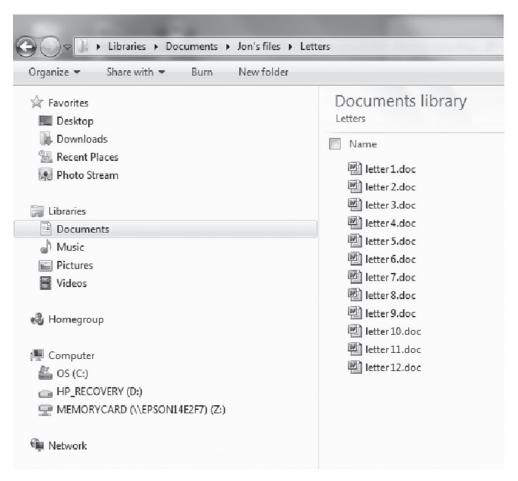
(f) This screenshot shows part of the directory of Jon's computer system.



Jon has a large number of folders.

Describe <b>one</b> method that Jon could use to help him find a named folder quickly.	
	(2)

(g) This screenshot shows the contents of Jon's Letters folder.



Jon finds it difficult to find the letter he is looking for.

State **one** way in which he can make the contents of a file easier to identify.

(1)

(h) Jon spends a long time each day working on his computer. This can lead variety of health problems.	to a
Two possible problems are backache and repetitive strain injury (RSI). Bo these can be reduced by taking regular breaks.	oth of
Give <b>two</b> solutions, other than taking regular breaks, for each problem.	(4)
Backache	
Solution 1	
Solution 2	
RSI	
Solution 1	
Solution 2	
(Total for Question 12	7 = 22 marks)

18	<i>Sports-store</i> sells sports equipment and clothing. It has several high street stores in the UK and also sells goods online via its website.	
	(a) Give <b>three</b> benefits to a customer of buying sports goods online.	(3)
1		
2		
3		
	(b) Give <b>three</b> reasons why some customers prefer to buy sports goods from high street stores.	(3)
1		
2		
3		



	(c)	<i>Sports-store</i> is considering closing all of its high street stores and selling only via its website.	
		(i) Identify <b>three</b> benefits to <i>Sports-store</i> of making this change.	(3)
1.			
2 .			
3 .			
		(ii) Identify <b>two</b> effects on the staff of <i>Sports-store</i> of making this change.	(2)
1 .			
2 .			
•••••	(d)	Customers buying goods via the <i>Sports-store</i> website enter their personal details using an online form. Their details are automatically saved in a database.	
1		Identify <b>two</b> benefits to <i>Sports-store</i> of this method of data capture.	(2)



(e	<ul> <li>Customers can register to create an account with Sports-store. When an account up their personal details are saved.</li> </ul>	count is
	(i) Give <b>two</b> advantages to the customer of their personal details being sa	ved. (2)
1		
2		
	(ii) Customers can log into their account to track a delivery.	
	Identify <b>one</b> item of data that the system must use to track the delivery	<b>/</b> . (1)
	(iii) Sports-store records details of customer purchases.	
	Describe <b>one</b> way in which <i>Sports-store</i> could use this data.	(2)

	(iv) <i>Sports-store</i> needs to comply with the Data Protection Act (DPA) because it handles personal data. One of the principles of the DPA is that personal data is kept accurate and up to date.	
	Identify <b>three</b> other principles of the DPA.	(3)
		(3)
1		
2		
3		
	(Total for Question 18 = 21 ma	rKs)

19	DSF	International Bank has branches in many countries.	
	(a)	The bank has a computer network that links all of its branches via the internet.	
		Name this type of network.	(1)
	(b)	The bank has an intranet as part of the network.	
		(i) Explain what is meant by the term <b>intranet</b> .	(2)
		(ii) Identify <b>three</b> facilities that could be provided by <i>DSP International Bank</i> as	
1		part of the intranet.	(3)
3			



(c)	Bra	anch managers hold virtual meetings over the internet.	
	(i)	Identify <b>three</b> benefits to the bank of holding virtual meetings rather than face-to-face meetings.	
			(3)
l			
2			
3			
	(ii)	Identify <b>three</b> disadvantages of holding virtual meetings rather than face-to-face meetings.	
			(3)
•			

(i) Identify <b>thre</b>	ee other requirements David needs to connect to the internet.	(3)
		(0)
(ii) David bas a ı	username and password for his account. When he logs in he is	
	ed to enter some of his 'memorable information'.	
Vour m	nemorable information	
	characters 7, 9 and 10 from your memorable information then click on the continue button.	
Character 7:	Character 9: Character 10:	
Please enter	▼ Please enter ▼	
▶ Having tro	ouble logging in?	
	Continue	)
Give <b>two</b> wa	ays in which this increases the security of the account.	(2)
Give <b>two</b> wa	ays in which this increases the security of the account.	(2)
Give <b>two</b> wa	ays in which this increases the security of the account.	(2)
Give <b>two</b> wa	ays in which this increases the security of the account.	(2)
Give <b>two</b> wa	ays in which this increases the security of the account.	(2)
Give <b>two</b> wa	ays in which this increases the security of the account.	(2)
Give <b>two</b> wa	hys in which this increases the security of the account.  (Total for Question $19 = 17 \text{ r}$	
Give <b>two</b> wa		



<b>20</b> Mr Josefs has a computer that is used by himself and his 12-year-old son Alun. The computer is connected to the internet.				
	(a)	Mr	Josefs is concerned about giving Alun unrestricted access to the internet.	
		(i)	Identify <b>three</b> reasons for his concerns.	(2)
				(3)
1				
2				
_				
3				
		(ii)	Identify <b>one</b> physical step Mr Josefs could take to reduce his concerns.	(1)
				(1)
		(iii)	Identify <b>two</b> ICT-based solutions that Mr Josefs could use to reduce his concerns.	
			Concerns.	(2)
1				
_				
2				



Discuss the positive and negative effects of digita	al devices on people's lifestyles	
biseass the positive and negative effects of digital	a devices on people's mestyles.	(6)
		( - )
	(T. 16 0 1) 00 10	
	(Total for Question 20 = 12 mai	'KS)

21	Sandcrom Community Centre is used by people of all ages and abilities.	
	The centre has a small network of PCs with internet access. Users can also connect laptops and other mobile devices wirelessly to the network.	
	(a) State the piece of information that is used to uniquely identify a laptop when it is connected to the centre's network.	
		(1)
	(b) When a user connects a laptop to the centre's network for the first time they are prompted to enter a network key.	
	Explain how the network key is used to secure data transmitted wirelessly.	(2)
	(c) Improved security is one advantage of using a wired rather than a wireless connection to access a network.	
	Identify <b>three</b> other advantages of using a wired rather than a wireless connection to access the network.	
1		(3)
· ···		
2		
3		



H) The network administrators of Sandcrom Community Centre are condethe security of data on the network.	cernea about
Describe the concerns that the network administrators may have an steps they can take to reduce the risks to the security of data.	d identify
	(6)
(Total for Question	on 21 = 12 marks)
TOTAL FOR SECTION	ON B = 84 MARKS
TOTAL FOR PAP	PER = 100 MARKS



