Write your name here Surname	Other n	ames
Pearson Edexcel International GCSE	Centre Number	Candidate Number
Informatio		
Communic Paper 1: Written Pa		hnology
	aper Afternoon	Paper Reference 4ITO/01

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
 - there may be more space than you need.

Information

- The total mark for this paper is 100.
- The marks for **each** question are shown in brackets
 - use this as a guide as to how much time to spend on each question.

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ▶



SECTION A

Answer ALL questions.

Some questions must be answered with a cross in a box \boxtimes . If you change your mind about an answer, put a line through the box \boxtimes and then mark your new answer with a cross \boxtimes .

1	Whi	ch c	one of these can be used to input and output dat	ta?
	X	A	Plotter	
	×	В	Webcam	
	X	C	Scanner	
	X	D	Touch screen	
				(Total for Question 1 = 1 mark)
2 The most appropriate software to use for calculations is:				
	×	A	spreadsheet software	
	×	В	desktop publishing software	
	×	C	word processing software	
	×	D	database software	
				(Total for Question 2 = 1 mark)
3	Con	anut	ter files are stored in a:	
3	_	-		
	×		table	
	×	В	window	
	X	C	web log	
	X	D	folder	
				(Total for Question 3 = 1 mark)
4	4 A washing machine is controlled by microprocessors.		ng machine is controlled by microprocessors.	
	The	nan	ne given to this type of microprocessor is:	
	X	A	a mainframe computer	
	X	В	an output device	
	X	c	an embedded computer	
	X	D	a console	
				(Total for Question 4 = 1 mark)

5	Whi	ch tv	vo devices are needed to create and listen to a podcast?
	×	A	Microphone and monitor
	×	В	Webcam and speaker
	X	C	Microphone and speaker
	×	D	Microphone and webcam
			(Total for Question 5 = 1 mark)
6	Cust	ome	ers using a cashpoint machine to withdraw cash must enter:
	×	Α	a password
	×	В	an account number
	×	C	a date of birth
	X	D	a personal identity number
			(Total for Question 6 = 1 mark)
7	Coni	ies o	of files can be stored on an external hard disk.
•			nal hard disk is a type of:
	X	Α	primary storage
	X	В	secondary storage
	X	C	random storage
	\times	D	read-only storage
			(Total for Question 7 = 1 mark)
8	The	entr	ance to a building can be controlled by fingertip scanners.
			evices are:
	×	Α	biometric scanners
	×	В	
	×		encrypted scanners
		D	analogue scanners
		U	
			(Total for Question 8 = 1 mark)

9	The	sof	tware that must be installed on a computer to access web pages is:			
	X	A	a web crawler			
	×	В	an ISP			
	×	C	a search engine			
	×	D	a web browser			
			(Total for Question 9 = 1 mark)			
10	Ma	dorn	technology systems allow many people to work from home.			
10						
			of these people would be most able to take advantage of modern technology s to work from home?			
	×	A	A car mechanic			
	×	В	A journalist			
	×	C	A plumber			
	×	D	A shop assistant			
			(Total for Question 10 = 1 mark)			
11	Son	ne c	hairs are designed to help reduce back problems for computer users.			
	This type of furniture design is:					
	■ B simulated					
	X		ergonomic			
	X		accessible			
		U				
_	(Total for Question 11 = 1 mark)					
12		•	ter Aided Learning (CAL) systems often use on-screen assessment at the end t of work.			
	One	e be	nefit for students of using on-screen assessment is that they:			
	×	A	do not have to prepare beforehand			
	X	В	must take the assessment at a fixed time			
	X	C	do not need supervision			
	X	D	can receive immediate feedback			
			(Total for Question 12 = 1 mark)			

16	Factor		(Total for Question 15 = 1 mark) ffecting the performance of a computer used for video games are: the size of the hard drive, the clock rate and the amount of ROM the type of processor, the clock rate and the amount of ROM the type of processor, the clock rate and the amount of RAM the size of hard drive, the amount of RAM and the type of processor (Total for Question 16 = 1 mark)
16		A B C	ffecting the performance of a computer used for video games are: the size of the hard drive, the clock rate and the amount of ROM the type of processor, the clock rate and the amount of ROM the type of processor, the clock rate and the amount of RAM
16	\boxtimes	A B	ffecting the performance of a computer used for video games are: the size of the hard drive, the clock rate and the amount of ROM the type of processor, the clock rate and the amount of ROM
16	X	A	ffecting the performance of a computer used for video games are: the size of the hard drive, the clock rate and the amount of ROM
16			ffecting the performance of a computer used for video games are:
16	Facto	ors a	
			(Total for Question 15 = 1 mark)
			(Total for Overtion 15 1 moule)
	\times	D	"dogs" or "cats"
	X	C	*dogs and cats
	X	В	"dogs" and "cats"
	×	A	"dogs and cats"
15			ing a search engine, which one of these search criteria would produce the number of results?
			(Total for Question 14 = 1 mark)
	X	D	used by any organisation with the same data protection rules
	X		used by the organisation only for the purpose specified
	×	В	viewed by any member of the organisation
	×	Α	passed on to other organisations
14	Any	pers	onal data stored electronically by an organisation can be:
			(Total for Question 13 = 1 mark)
	X	D	When a software licence is purchased the software becomes the property of the purchaser.
	×		When a software licence is purchased it gives the user the right to use the software within stated terms and conditions
	×	В	When a software licence is purchased it allows the user to copy the software on to an unlimited number of computers
	X	A	When a computer is purchased any pre-installed commercial software can be freely copied onto other computers
			ne of these statements is correct?

P 4 4 0 6 8 A 0 5 2 0

SECTION B

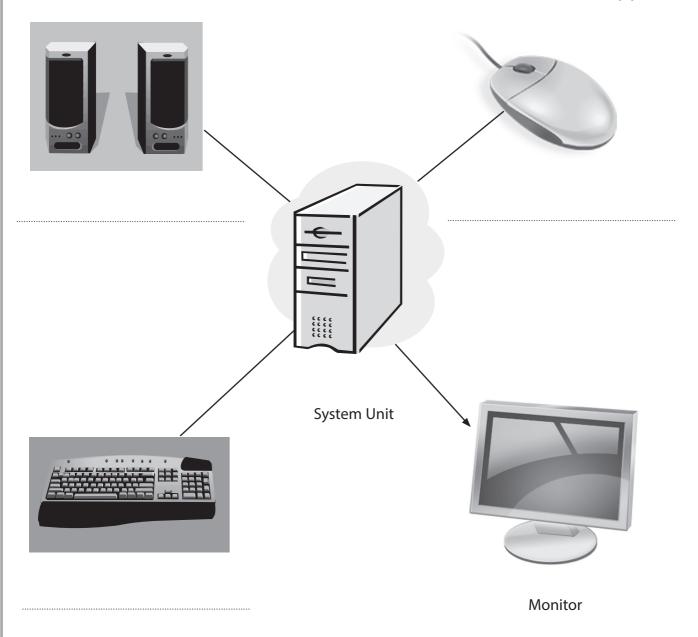
Answer ALL questions. Write your answers in the spaces provided.

- 17 The diagram shows a standard PC.
 - The system unit is where all the computer processing takes place.
 - All other devices are connected to it.
 - (a) Label each of the devices shown on the diagram.

In each case, draw an arrow on the line to show the direction of data flow between the device and the system unit.

The monitor has been done for you.

(6)



(b) The table shows the specification for the PC.

Feature	Details
Hard drive	2TB
Graphics card	4GB
CD/DVD/Blu-ray drive	CD-RW, DVD-RW
Operating system	Windows 8®
Processor	AMD quad-core A10-5800K 4.2GHz
RAM	8GB
USB ports	2x USB 3.0, 4x USB 2.0

(i)	The computer has a 2TB hard drive	١.

State what is meant by the term TB.

(1)

(ii) Identify the speed of the computer processor.

(1)

(iii) Give **two** types of external storage devices that can be used with the computer.

(2)

Ι.

(iv) The computer has a graphics card.

Identify **one** type of application that will benefit from having a high capacity graphics card.

(1)



(vi) Give two ways in which RAM differs from ROM.	Explain the role of RAM when data is being processed.	
(2)		(2)
(2)		
(2)		
(2)		
(2)		
(2)		
	(vi) Give two ways in which RAM differs from ROM.	(2)
		. ,
(Total for Question 17 = 15 marks)		
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18	Kat	ty is a student studying fashion design.						
	She uses the family PC to complete college work.							
	She	e has an assignment to design a range of children's clothing.						
	(a)	Katy has drawn her initial sketches on paper. She wants to transfer them to the computer without redrawing them.						
		Identify one device that she could use to do this.	(1)					
••••	(b)	Katy wants to send the sketches to her tutor via email.						
		Identify one feature of email software that would allow Katy to send the sketches						
		to her tutor.	(1)					
	(c)	The tutor replies to Katy's email with comments about the sketches.						
		Katy sends the email to the printer and a 'printer is out of paper' message is displayed on the monitor.						
		Explain how this message is generated.	(2)					
			(2)					
	(d)	Katy uses word processing, spreadsheet and graphics software.						
	(-,	These are examples of a type of software.						
		Give the name for this type of software.						
			(1)					



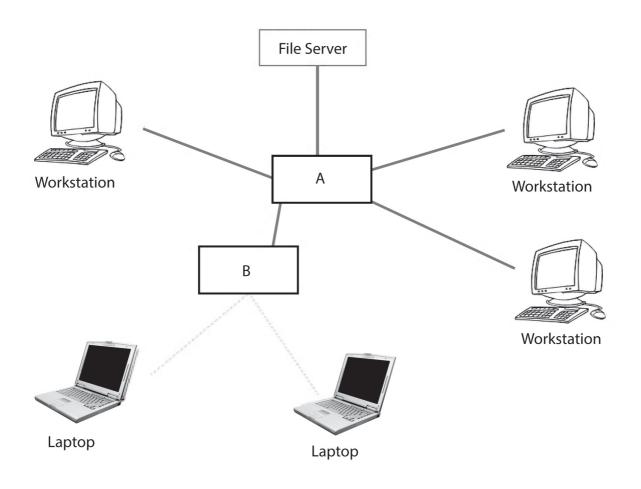
	(e)	Katy uses Computer Aided Design (CAD) software to develop her designs.	
		One feature of CAD software is that images can be rotated.	
		Identify two other features of CAD software that help Katy to develop her designs.	
		Factoria 1	(2)
		Feature 1	
		Feature 2	
	(f)	The PC is used by other members of Katy's family.	
		Katy wants to stop other members of her family accessing her files.	
		Give two methods that Katy could use to do this.	(2)
			(2)
1			
2			
	(g)	Katy's sister, Juliet, has a visual impairment.	
		Choosing a high contrast theme will make the computer easier for Juliet to use.	
		(i) Identify two other system settings that can be adjusted to help Juliet.	(2)
		Setting 1	(=)
		Setting 2	

(ii) Identify one hardware device that would help Juliet to use the co State what the device would be used for.	mputer.
Device	(2)
What it would be used for	
(Total for Question	n 18 = 13 marks)

19 The diagram shows a computer network in a small office.

(a) Name this type of network.

(1)



(b) Identify the device labelled 'A' in the diagram.

(1)

(c) State the type of **software** that must be installed on the server to allow the network to function.

(1)

(d) State the **hardware** that must be present on each workstation to allow communication with the server.

(1)

(e) (i)	The laptops use wi-fi to connect to the network. Identify the device labelled 'B' in the diagram.	
		identity the device labelled B in the diagram.	(1)
	(ii)	Give two advantages of using a wired connection rather than a wireless connection.	(2)
1			(2)
2			
	(iii) Some wireless devices use Bluetooth instead of wi-fi.	
		Give two disadvantages of using Bluetooth rather than wi-fi to connect devices.	(0)
1			(2)
2			
(1	f) Th	e people who work in the office have individual user accounts.	
	Ide	entify three ways in which this will impact on their use of the system.	(3)
1			
2			
3			

g) virt	uses are a risk to data stored on computers.	
Ins	talling anti-virus software can reduce the risk.	
(i)	Explain how anti-virus software works.	(2)
(ii)	Identify two other ways of reducing the spread of viruses	(2)
n) The	e network enables people to work together on a project.	
Des	scribe two ways in which this can be done.	(4)
	(Total for Question 19 =	= 20 marks)
	(Total for Question 19 =	= 20 mark

20	AC	E-Pł	none sells mobile phones.	
	Cu	stor	mers can buy mobile phones from an ACE-Phone shop or from its website.	
	(a)		me customers prefer to buy mobile phones from a shop because they are ncerned about the security of their data when buying online.	
		(i)	Give three other reasons why customers may prefer to buy mobile phones from a shop.	(3)
				(3)
I				
2				
3				
	•••••	(ii)	Customers need to ensure the security of their data when buying online.	
			Give three checks that customers should make before entering their payment details online.	
			details offinite.	(3)
1				
2				
3				
3				
3				
3				
3				
3				
3				
3				



ACE-Phone website has a system is that meet their needs.	tem that helps customers	s to search for mobile	
Features	Connectivity	Memory	
Touchscreen	2G	16GB	
Non-touchscreen	3G	32GB	
Bluetooth	4G	64GB	
Bluetooth Music	4G	64GB 128GB	
	4G		
Music	4G		
Music Email	4G		
Music Email Apps	4G		



(Total for Question 20 = 19 r	marks)
(ii) Identify two disadvantages for <i>ACE-Phone</i> of selling online.	(2)
	(=)
(e) ACE-Phone sells mobile phones online as well as in its shops.(i) Identify two advantages for ACE-Phone of selling online.	(2)
(ii) Give two ways that the information given in the reviews could be verified.	(2)
(i) Give two reasons why these reviews may need to be treated with caution.	(2)
(d) The website also includes reviews of mobile phones written by customers.	

21	A college has a computer network that includes wired and wireless devices.	
	The network is connected to the internet.	
	(a) Identify a device that could be used to connect the network to the internet.	(1)
	(b) The college uses a dial-up connection to access the internet.	
	Identify two other types of connection that could be used.	
		(2)
1		
2		
	(c) Teachers at the college communicate with staff at other colleges to discuss subject issues.	
	They currently hold group discussions using email.	
	Identify two other methods that could be used to hold group discussions.	
	For each method, give a brief description of how the discussions would be conducted.	(6)
	Method 1	(6)
	Description	
	Method 2	
	Description	



Di	scuss the legal issues that	he legal issues that they should consider when using the information			
<i>υ</i> 1.	cass the legal issues that	care, should cons	which doing		(2)

	TOTAL	FOR SECTION B = 84 MARKS
	(Tota	l for Question 21 = 17 marks)
	devices in the college.	(6)
	Some staff believe that using these devices enhances le Discuss the advantages and disadvantages of allowing s	
	computers.	· a ·
(e)	Many students at the college have mobile devices such	as smartphones or tablet

TOTAL FOR PAPER = 100 MARKS