



TECHNICAL SKILLS

Web Development

- JavaScript, React, React Native
- HTML, CSS, SCSS
- Angular, TypeScript
- Node.js, Express.js
- MongoDB, Mongoose
- GitHub, Postman
- Google Firebase, AWS Lambda
- React Bootstrap, Angular Material
- WordPress

UX/UI Design

- Figma, FigJam
- UX Design and User Research
- User Flows and Wireframing
- Prototyping, User Testing

EDUCATION

➤ Full-Stack Web Development Program

CareerFoundry, Berlin
Nov. 2023 – May 2024

➤ UX/UI Design Intermediate

ReDI School of Digital Integration
Mar. – Jun. 2023

➤ UX/UI Design Fundamentals

ReDI School of Digital Integration
Sep. – Dec. 2022

➤ Bachelor, Major in Journalism and Communication Science

State University of Moldova, Chisinau
2002 – 2006

CO-FOUNDER & MEMBER

Perspektiven für Kinder im Gallus e.V. | Frankfurt
2020 – present

LANGUAGES

English, German, Russian - Fluent
Spanish - Conversational
Romanian - Native

Web developer with a solid background in customer service for the airline industry. Proficient in coding digital products, detail-oriented with a creative mindset, excelling in creating functional, aesthetically pleasing, and responsive designs and products. Eager to contribute to the development of high-quality digital products.

PROJECTS

Cine-Verse, Web App with React | Feb. - Mar. 2024

A single-page web app to explore information on movies, directors, and genres.

- Architected and developed the entire application using React for the frontend.
- Enhanced the application's aesthetics and user interface with React-Bootstrap.
- Built and integrated a REST API to manage data interactions.

MeetAPP, Progressive Web Application with React | Mar. – Apr. 2024

MeetApp offers offline access to upcoming events in specific cities.

- Developed a serverless Backend and hosted on AWS Lambda
- Wrote scenarios for each of the app's features using Gherkin syntax
- Conducted unit, integration and acceptance tests following a TDD approach

RECENT WORK EXPERIENCE

Website Manager & Workshop Coordinator | Perspektiven für Kinder im Gallus e.V. - Frankfurt | 2020 – Present

Website Management:

- Customizing and maintaining the organization's WordPress [website](#).
- Implementing new features, ensuring regular updates.
- Enhancing user experience by optimizing website layout and performance.

Workshop Coordination:

- Organizing and facilitating regular handicraft workshops on Upcycling for children aged 7-10.
- Coordinating logistics, materials, and schedules to ensure smooth operation of workshops.

Ticketing Agent | JR Personal GmbH - Frankfurt | Nov. 2017 – Jul. 2018

- Handled airline ticket issuance, reissuance, and rebooking with high accuracy and efficiency.
- Managed invoicing processes and ensured timely and correct invoice issuance.
- Provided expert consultation to customers regarding travel itineraries, fare rules, and ticketing options.
- Utilized ticketing software and maintained up-to-date knowledge of airline policies and procedures.

Fulfillment Agent | Lufthansa InTouch - Czech Republic | Aug. 2010 – May 2015 | Maternity leave (Mar 2012 - May 2015)

- Managed ticketing processes, ensuring timely issuance and resolution of ticket-related queries.
- Provided help desk support for customer service representatives, addressing and resolving service-related issues.
- Streamlined communication between departments to enhance overall efficiency and customer satisfaction.

Customer Service Representative | Lufthansa InTouch - Czech Republic | Jan. 2008 – Jul 2010

- Managed customer inquiries efficiently through phone calls in both Russian and English languages
- Resolved customer issues, provided product information, and ensured a high level of customer satisfaction.