


# ALIONA TERGUTA


Junior UX | UI Designer




## My Contact

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 Frankfurt am Main

 [Case Study / Portfolio](#)

## UX/UI Skills

- Figma, FigJam
- UX Design and User Research
- User Flows and Wireframing
- Visual Design, Prototyping
- Validation Methods and User Testing
- Design Ethics and Accessibility

## Education Background

- ReDI School of Digital Integration
  - Certificate of Completion UX/UI Design Fundamentals*
  - From Sep. till Dec. 2022
  - Certificate of Participation UX/UI Design Intermediate*
  - From Mar. till Jun. 2023
- State University of Moldova, Chisinau
  - Bachelor, Major in Journalism and Communication Science*
  - From 2002 till 2006

## Certificates

- Agile basics: Begin your Agile Journey
  - Agile Product Management: from Product Vision to Sprint Backlog
- Issued in Jan. 2023 by ReDI Labs

## Languages

German ●●●●●  
English ●●●●●  
Romanian ●●●●●  
Russian ●●●●●  
Spanish ●●●●●

## Profile

As a newcomer to the field of UX/UI Design, I am highly motivated to build upon the skills I have developed during my studies as a UX/UI Designer, as well as those acquired through my work experience and studies in Journalism and Communication Science. This combination of skills enable me to understand user needs and effectively communicate design solutions. I am eager to leverage these strengths to create impactful and user-centric designs.

## Work Experience

### Perspektiven für Kinder im Gallus e.V. – Frankfurt | **Workshop Coordinator**

2020 – Present

- Actively supporting the team by developing project and event ideas and by implementing them
- Organizing a regular handicraft workshop for children aged between 7 and 10 on Upcycling
- Developing and maintaining (WordPress) the website [www.kind-perspektiven-gallus.de](http://www.kind-perspektiven-gallus.de)

### JR Personal GmbH – Frankfurt | **Ticketing Agent**

Nov. 2017 – Jul. 2018 | Maternity leave (Aug. 2018–Jul. 2021)

- Airline Ticketing (Ticket issuance and reissuance, rebooking, Invoice issuance) and consulting

### Lufthansa InTouch, Czech Republic

#### Fulfillment Agent

Aug. 2010 – May 2015 | Maternity leave (Mar 2012 – May 2015)

- Ticketing
- Help Desk for Customer Service Representatives

#### Customer Service Representative

Jan. 2008 – Jul 2010

- Managing customer inquiries through phone calls in both Russian and English languages

### Independent Journalism Center (IJC), Moldova | **Assistant Executive Director**

Mar. 2007 – Aug. 2007

- Providing assistance to instructors and students of School of Advanced Journalism (an IJC project)
- Maintaining the website [www.scoaladejournalism.md](http://www.scoaladejournalism.md)

### Association of Public Relations and Communication Specialists, Moldova | **Project Coordinator**

Aug. 2006 – Dec. 2006

- Coordinating the social campaign "Be wise don't plagiarize"
- Developing ideas for the campaign promotional products (leaflets, banners, videos etc.)