# Ali Pakdamanshahri

Experienced Night Clerk with 4 months of experience in the retail industry. Known for top-notch abilities in customer service and money handling, as well as an enthusiastic, people-oriented approach. Motivated to succeed in a fast-paced, high-pressure environment and adept at adapting to changing situations. Consistently delivers exceptional service to customers while ensuring accuracy and efficiency in all aspects of job performance.

Results-driven professional focused on delivering exceptional support for customer needs. Successfully manages concerns and resolves conflicts to maximize customer satisfaction. Offers strong background in customer relations and communication.



## **Contact**

## **E**

## **Work History**

#### Address

Oshawa, ON L1G4X9

#### **Phone**

437-771-3216

#### E-mail

alirezapakdaman23@gmail. com

#### **WWW**

https://seyedalirezapakdamanshahri.github.io



**Customer Relations** 

Safety awareness

Accurate money handling

Compliance requirements

Cleanliness standards



2022-09 -2023-01

2019-04 -2019-09

## Night Clerk

Loblaws, Whitby

- Maintained work areas in a clean and organized fashion, ensuring a safe and efficient work environment.
- Restocked shelves and displays with fresh products, including dairy, produce, and meat, and promptly entered purchase requests to maintain adequate inventory levels.
- Answered customers' questions and provided information about available product, pricing, and promotional options, delivering outstanding customer service and building strong customer relationships.
- Utilized POS software to update records, process transactions, and submit payments accurately and efficiently.
- Scanned shelves and product cases regularly to locate expired, outdated, and spoiled items, ensuring that only high-quality products were available for sale to customers.

### Waiter's Assistant

Baradaran Restaurant, Mashhad

• Folded napkins and prepared silverware sets to

English

Excellent

Farsi

Excellent

French

Average

provide adequate supply for host station.

- Used cash registers and credit card machines to cash out customers.
- Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.
- Quickly reset and cleaned up tables after customers left to enable speedy turnaround and guest flow.



2021-09 -Current

## **Bachelor of Science: Computer Science**

University of Ontario Institute of Technology -Oshawa, ON