

# Alireza Pakdamanshahri

Experienced Night Clerk with 4 months of experience in the retail industry. Known for top-notch abilities in customer service and money handling, as well as an enthusiastic, people-oriented approach. Motivated to succeed in a fast-paced, high-pressure environment and adept at adapting to changing situations. Consistently delivers exceptional service to customers while ensuring accuracy and efficiency in all aspects of job performance.

Results-driven professional focused on delivering exceptional support for customer needs. Successfully manages concerns and resolves conflicts to maximize customer satisfaction. Offers strong background in customer relations and communication.



## Contact

### Address

Oshawa, ON L1G4X9

### Phone

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### E-mail

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### WWW

<https://seyedalireza-pakdamanshahri.github.io>



## Skills

Customer Relations

Safety awareness

Accurate money handling

Compliance requirements

Cleanliness standards



## Languages



## Work History

**2022-09 -  
2023-01**

### Night Clerk

*Loblaws, Whitby, ON*

- Maintained work areas in a clean and organized fashion, ensuring a safe and efficient work environment.
- Restocked shelves and displays with fresh products, including dairy, produce, and meat, and promptly entered purchase requests to maintain adequate inventory levels.
- Answered customers' questions and provided information about available product, pricing, and promotional options, delivering outstanding customer service and building strong customer relationships.
- Utilized POS software to update records, process transactions, and submit payments accurately and efficiently.
- Scanned shelves and product cases regularly to locate expired, outdated, and spoiled items, ensuring that only high-quality products were available for sale to customers.

**2019-04 -  
2019-09**

### Waiter's Assistant

*Baradaran Restaurant , Mashhad, Iran*

- Folded napkins and prepared silverware sets to

English	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Excellent</div>	<div>provide adequate supply for host station.</div> <div><ul style="list-style-type: none"><li>Used cash registers and credit card machines to cash out customers.</li><li>Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.</li><li>Quickly reset and cleaned up tables after customers left to enable speedy turnaround and guest flow.</li></ul></div>
Farsi	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Excellent</div>	
French	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Average</div>	

Education

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<div>2021-09 - Current</div>	<div><div>Bachelor of Science: Computer Science</div><div>University of Ontario Institute of Technology - Oshawa, ON</div></div>
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