



Ali Alamshah

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SUMMARY

IT professional with over 13 years of experience in product management, programming, and customer relations. Proficient in Python, HTML, JavaScript, and multiple other technologies, with a proven ability to enhance user experience and successfully leading IT projects by leveraging teamwork and strategic problem-solving. Dedicated to driving business growth by leveraging technical expertise and delivering customer-focused solutions.

SKILLS

Languages: Python, SQL, JavaScript, HTML, CSS, TypeScript, WordPress

Frameworks: Django, Flask, FastAPI, React, Angular, Node.js, Vue.js, Bootstrap

TOOLS: Power BI, MySQL, MongoDB, SQLite, OpenCV, Selenium, pandas, NumPy, Matplotlib, Tableau, Scikit-Learn

Platforms: PyCharm, Jupyter Notebook, Visual Studio Code, IntelliJ IDEA, Google Cloud, Linux, WooCommerce

Soft Skills: Rapport Building, Strong Stakeholder Management, People Management, Excellent Communication

EXPERIENCE

Professional Experience Production Manager and Programmer

Sumico Company | Tehran | November 2023 – Present

- Assisted the company in producing 500 computer modems per day and led the team to ensure high standards of quality and efficiency.
- Collaborated with cross-functional teams to install and update software and enhance the overall user experience.
- Facilitated communication between manufacturing and IT departments to effectively address customer feedback.

Programming Teacher and IT Expert (Part-Time)

Mushfaq Educational Institute, Karaj | August 2021 – Present

- Educate over 30 students in Python and database programming, fostering a collaborative learning environment.
- Provide IT support and guidance on software and hardware procurement, improving user access and satisfaction.

IT Department Head (Part-Time)

Teb-o-Salamat Niki Pajouh Company | Tehran | July 2022 – Present

- Manage daily IT operations, ensuring data security compliance and optimizing user experience for staff and clients.
- Design and maintain the company website, enhancing customer engagement through improved functionality.

IT Department Head

Ratin Khosh Company | Tehran | June 2014 – October 2023

- Supervised technical systems to enhance communication between sales and IT, improving service quality from 30% to 70%.
- Led software projects that significantly improved user experience and client satisfaction

Technical Director of IT Department.

- Information Technology Manager (IT) Maadiran Company, Tehran | January 2013 – November 2014
- Information Technology Manager (IT) Sepehr net Company, Tehran | January 2010 – November 2013

Languages

Persian (Native)

English (B1)

German (A2)

Education

Associate Degree in Computer Engineering

- Varamin Islamic Azad University | Tehran | December 2005 – October 2007

Diploma in Computer Science

- Payam Vocational School | Tehran | June 2004 – December 2005