Review Reminder

Overview

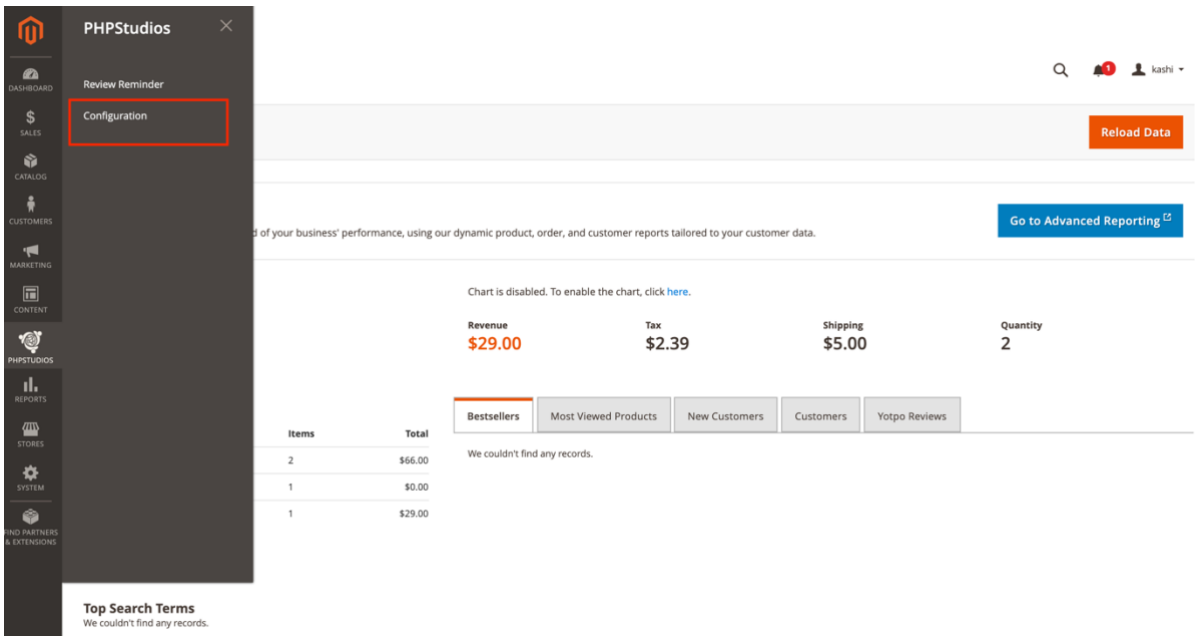
Review Reminder extension for Magento 2 has been developed by the product team at PHP Studios. PHP Studios Review Reminder extension is a great solution for your store to increase conversion rate and boost sale. By allowing sending automated notifications Emails to customers who have purchased products from the store, you can save time and get more reviews from them. The more reviews you get, the more trustworthy the store looks, which is an important factor for customers to decide on buying products from your store.

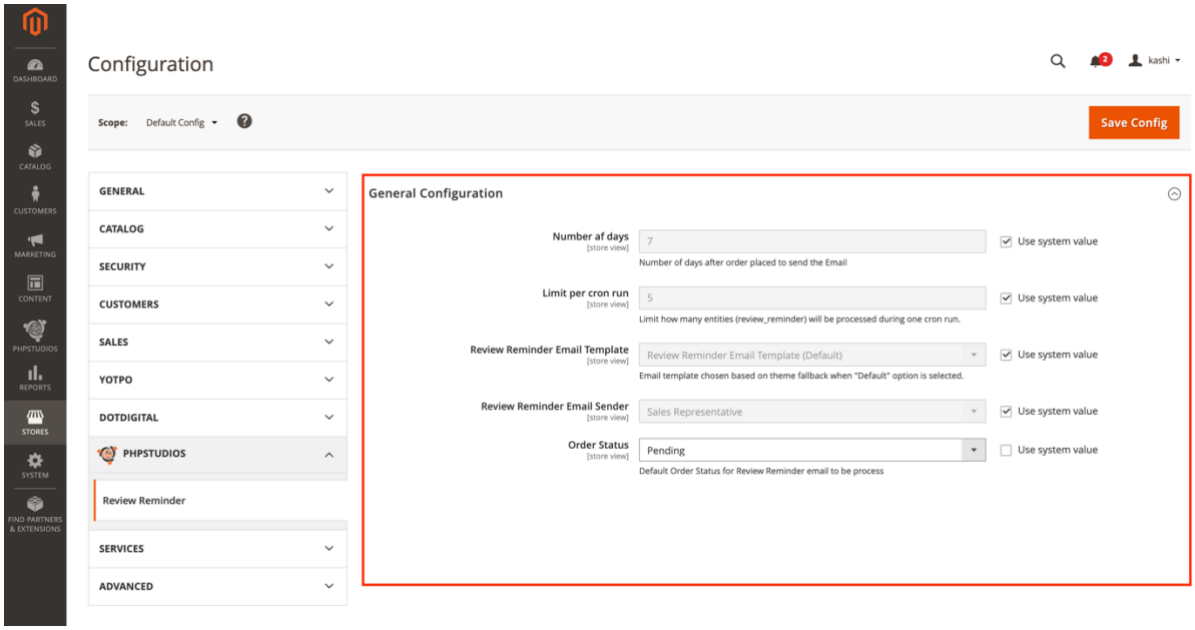
Shared Package (Core Module)

There is a shared package (core module) associated with this extension having store configuration, menu items and logos. This extension expects to have a core module installed before/along with the extension as this extension has a dependency on the Core module.

Review Reminder Configuration

In this extension, Merchants have to set some configurations to send Review Reminder email.





- **Number of Days:** This configuration will check for how many days should we wait before sending the email to customer via cron, this configuration is based on the order status once the order meets the requirement and reminder is generate this configuration tells them to how many days the cron should wait before sending the auto generated email. . i.e. if the value in the field is set to **7**, email will be sent to all the customers whose orders meet the requirement (The Order Status Equal to Configuration Order Status) and send the email after 7 days.
- **Limit cron run:** Limit the number of entities to be processed per cron. i.e. if 10 entities exist in the Review Reminder grid table and their Review Reminder status is Not Send, the value in Limit per cron run is set to **5**, only first 5 Customers who have Review Reminder status **Not sent** will receive the email.
- **Review Reminder Email Template:** Email Template that will be used for sending email to customer.
- **Review Reminder Email Sender:** Set the email from which a customer will receive the email.
- **Order Status:** This configuration will be used to check if the order status is equal to the Review Reminder's configuration order status which generates the entry in review reminder table for particular order which will be used to send an Email to customer via cron or manually i.e. if the order status is complete in the backend configuration so the order will not be shown in the review reminder grid until the particular order status is complete from where the admin can either send the email manually or via cron or delete the specific entry.

Key Features

In Review Reminder Extension, merchants have two options to send Review Email.

Automatically Sending the Review Reminder Email

When a particular entry for order is generated in the review reminder with status defined in the **configuration** as below**,** this order will be moved automatically to the review reminder table. Merchants will be able to view the orders in the **Review Reminder** grid. Just like in this case, the orders with status 'pending' will be moved to this grid. In this feature an automatic review reminder email will be sent to the customer using cron. We can set different configuration for auto generation of emails e.g. number of emails per cron, number days to wait before sending the email etc.

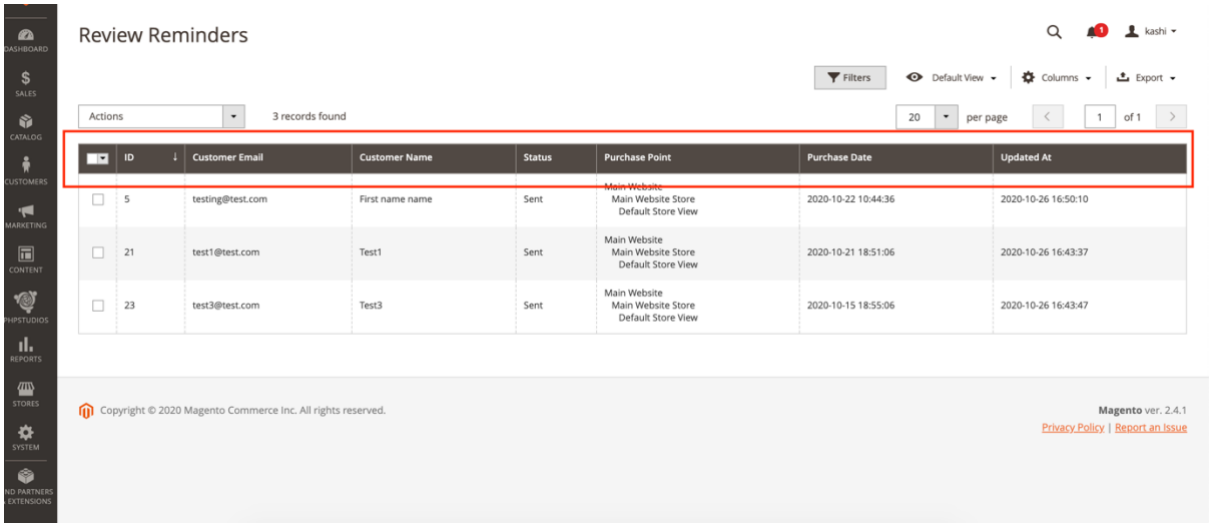
Manually Sending the Review Reminder Email

When a particular entry for order is generated in the review reminder with status defined in the **configuration** as below**,** this order will be moved automatically to the review reminder table. Merchants will be able to view the orders in the **Review Reminder** grid. Just like in this case, the orders with status 'pending' will be moved to this grid.

Review Reminder Grid: A merchant can view grid with following features:

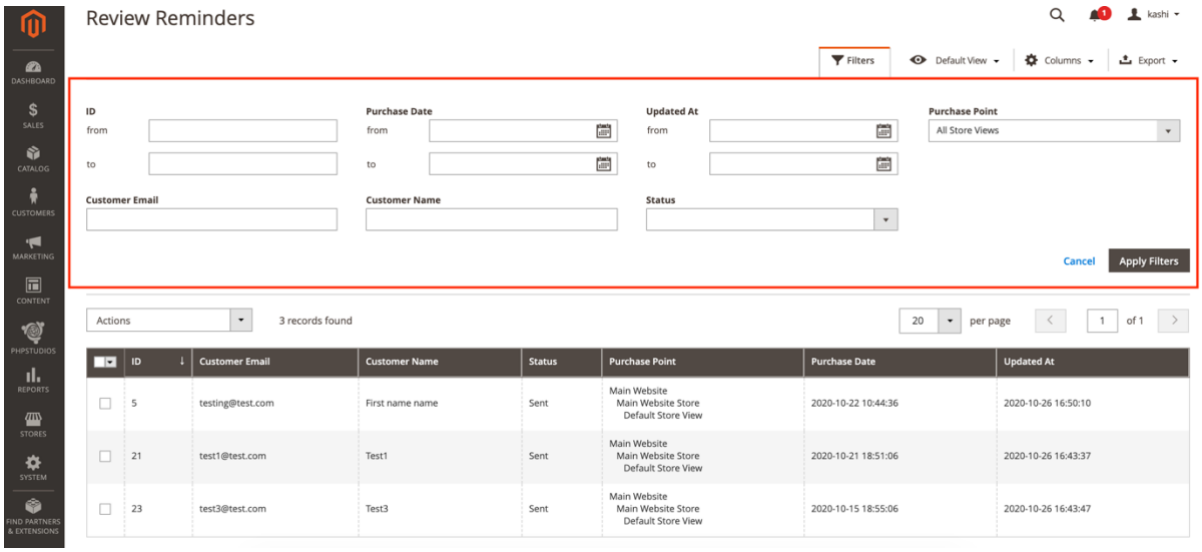
Columns

- **ID**: It will show the Review Id.
- **Purchase Date:** It will show the Order Created Date.
- **Updated Date**: It will show the last updated date for Grid Entity.
- **Purchase Point**: It will show the Store level.
- **Customer Email:** It will show the customer Email.
- **Customer Name:** It will show the full name of the customer.
- **Review Status:** It will Show the status of email Send to the customer or Not.



Filters Merchants can apply the following filters on the review reminder grid:

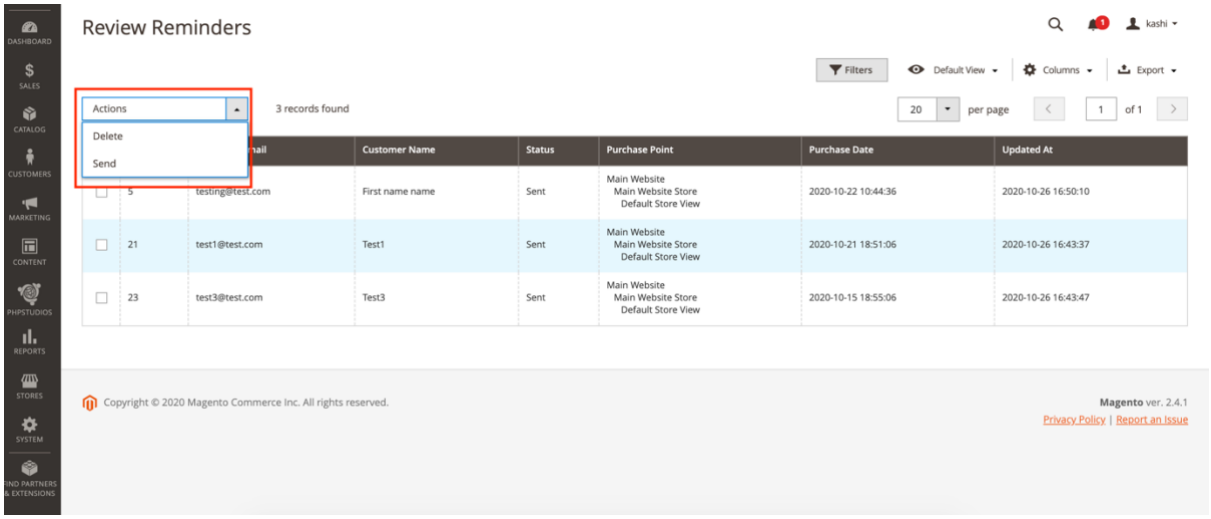
- **ID**: Filter records based on Review Id
- **Purchase Date:** Filter records based on Order Created Date.
- **Updated Date**: Filter records based on last updated date for Grid Entity.
- **Purchase Point**: Filter records based on the Store level.
- **Customer Email:** Filter records based on customer Email.
- **Customer Name:** Filter records based on name of the customer.
- **Review Status:** Filter records based on status (Email sent or not).



Mass Actions

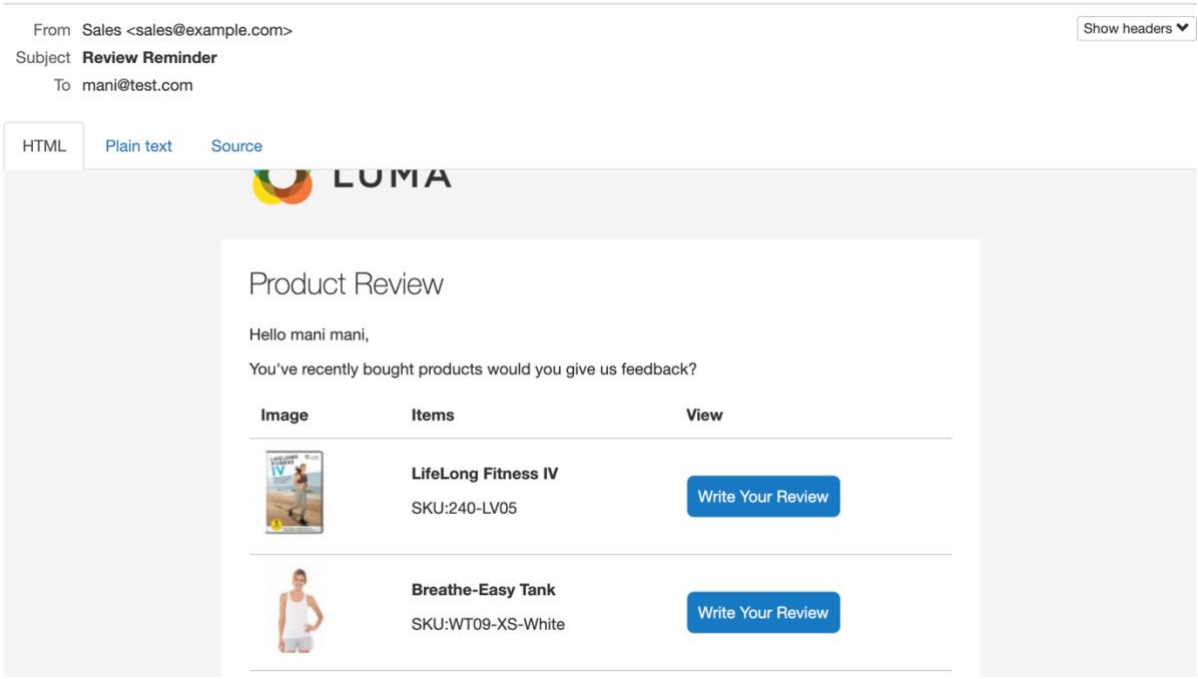
Merchant can apply two different Mass Actions on the grid.

- Merchant can delete multiple entities from the grid.
- Merchant can send email manually to all selected customers.



Features

- Allow sending automated notification Emails to the customers who have purchased products from the store (using cron).
- Allow sending manually notification Emails to the customers who have purchased products from the store (using Mass Action).
- It will share order items (products) and a link in the email. This link will redirect the



customer to product page on click the **Write Your Own Review** button.

Installation via Composer

- Please run the following command

  composer require phpstudios/reviewreminder

- Update the composer if required

  composer update

- Please run the following commands to enable the module

  php bin/magento module:enable PHPStudios_ReviewReminder

  php bin/magento module:enable PHPStudios_Core

  php bin/magento setup:upgrade

  php bin/magento cache:clean

  php bin/magento cache:flush

- If your website is running in production mode the you need to deploy static content and then clear the cache

  php bin/magento setup:static-content:deploy

  php bin/magento setup:di:compile

NOTE: This extension is compatible with all the versions of Magento 2.3.* and 2.4.*. Tested on multiple instances 2.3.6 and 2.4.1

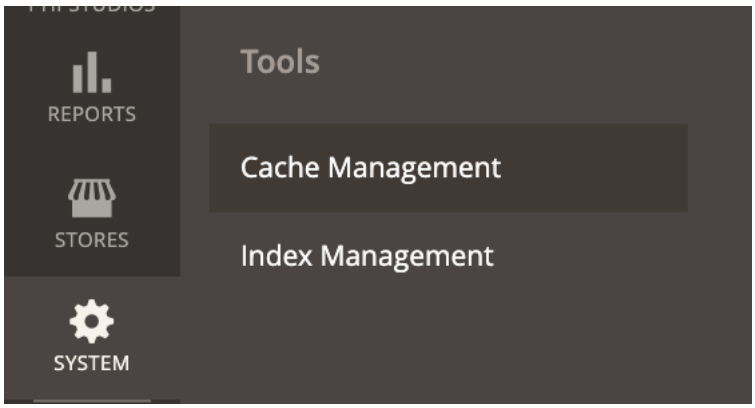
Troubleshooting

By default, options are disabled, to apply Force Login functionality on different pages of website, you have to enable the option from the backend configuration i.e. you have to enable the force login functionality
for Product Page. Please follow the below steps:

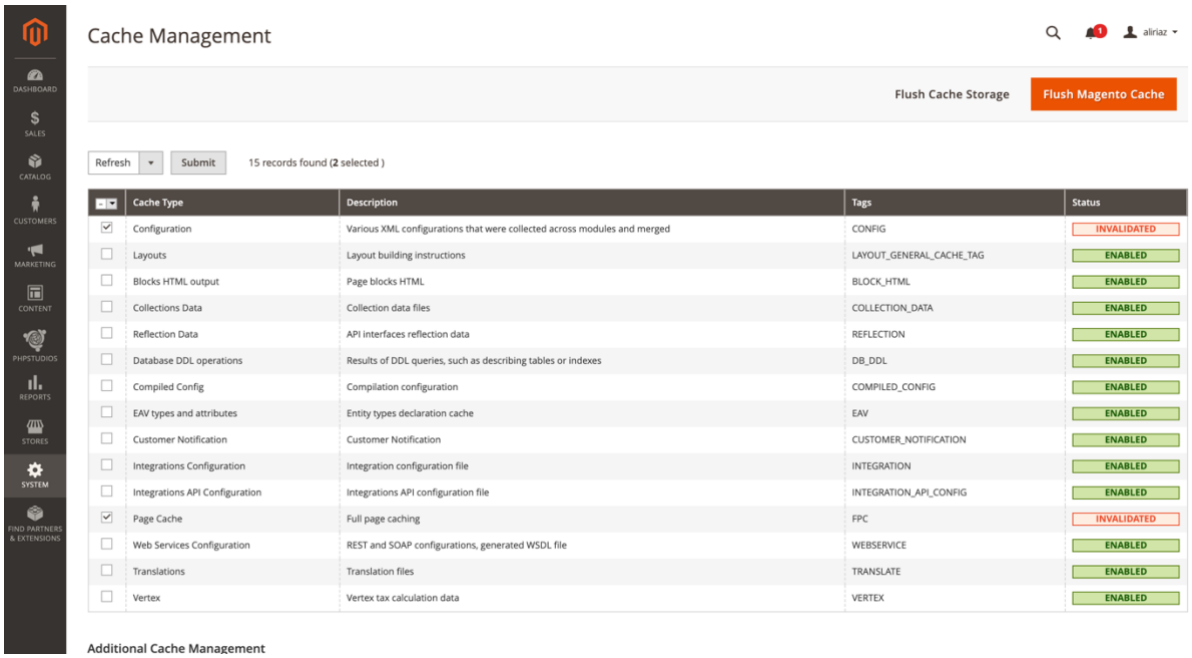
- In Menu Bar navigate to PHPStudios -> Force Login -> Configuration.
- In “Enable/Disable Force Login on Specific Pages” enable option for
- “Product Page”.
- Save the Configuration.

Save Config

- Go to System -> Cache Management



- Flush Magento Cache



Support

We assure you to provide best support services as soon as possible for us. Moreover, we can customize the extensions based on your needs. For further details, please contact us at: techsupport@phpstudios.com