

# Alison Chan

## Farmington Hills MI

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Software engineer generalist with a track record of producing clean code, eliminating technical debt, and digging into complicated problems spanning multiple systems. Seeking a challenging technical track position with opportunities to learn new technologies and tools.

### Professional Experience

#### X by 2

Software Engineering Consultant

Farmington Hills MI  
2015 October – 2017 August

- **Client engagement: Claims System for Fortune 500 P&C insurer**
- Reengineered Java EE/Apache Camel/Spring document management integration code for cleaner data model and better fault tolerance. This led to fewer errored documents, improved performance, and easier troubleshooting.
- Configured COTS application front end with vanilla JavaScript and Gosu code, resulting in document viewing performance improvements for end users.
- Led design review, code review, and data model discussions.
- Troubleshooted integration errors, working closely with external vendors and other departments in the client organisation. Performed data fixes and code hotfixes in the production environment.
- **Internal consulting project: Applicant Tracking / HR System**
- Worked with X by 2 principals to determine requirements for a cloud based applicant tracking and HR administration system to replace various home-grown applications.
- Researched and contacted potential vendors for requirements analysis and demos with stakeholders.

#### Kettering University

Department of Computer Science : Research Assistant

Flint MI  
2013 April – 2015 June

- Configured OpenFlow software defined networking switches for Kettering's Laboratory for Advanced Network Applications and developed and tested OpenFlow controller applications.

#### Kettering University

Department of Customer Service & Programs : Student Caller

Flint MI  
2012 July – 2015 September

- Invited prospective students to Kettering open house events and followed up with postcards and phone calls after those events.

#### Livio

Software Engineering Co-op

Ferndale MI  
2012 September – 2012 December

- Developed iOS apps and backend network code for sales demonstrations.

#### New Eagle

Software Engineering Co-op

Ann Arbor MI  
2010 October – 2012 June

- Created HMI applications for embedded display hardware and PC applications to calibrate electronic control modules.
- Worked with product managers to evaluate products being considered for distribution.

### Skills

- **Programming languages:** Java; Python; Gosu; JavaScript;  $\LaTeX$ ; C#
- **Frameworks:** Apache Camel; Spring Web Services
- **Databases:** MS SQL Server
- **Operating systems:** Linux (desktop & embedded); Windows
- **Networking:** Ubiquiti EdgeOS and UniFi platform; TCP/IP
- **Workflow:** git; GitHub; JIRA; AccuRev; bash script

### Education

#### Kettering University

Coursework completed for dual degree BS Computer Science / BS Computer Engineering

Flint MI  
2010 – 2015

- Systems and Data Security concentration
- International Studies minor