

Summary

Software engineering generalist with a track record of producing clean code, eliminating technical debt, and digging into challenging problems spanning multiple systems. Able to work closely with business users at all stages of the project life cycle, from requirements gathering to production bug fixes.

Professional Experience

- **X by 2** Farmington Hills MI
Software Engineering Consultant 2015 October – present
 - **Client engagement: Claims System for Fortune 500 P&C insurer**
 - Reimplemented the process of ingesting documents from an auto appraisal vendor, leading to much cleaner code and reduced occurrence of errors.
 - Worked with other IT departments in the client organisation (e. g. Enterprise Content Management and Financial Systems) to debug integrations with the claims system.
 - Solved integration errors in production environment and assisted with handling end user complaints.
 - **Internal consulting project: Applicant Tracking / HR System**
 - Worked with X by 2 principals to determine requirements for a cloud based applicant tracking and HR administration system to replace various home-grown applications.
 - Researched and contacted potential vendors for requirements analysis and demos with stakeholders.
- **Kettering University** Flint MI
Department of Computer Science : Research Assistant 2013 April – 2015 June
 - Configured OpenFlow switches for Kettering's Laboratory for Advanced Network Applications and developed and tested OpenFlow controller applications.
- **Kettering University** Flint MI
Department of Customer Service & Programs : Student Caller 2012 July – 2015 September
 - Invited prospective students to Kettering open house events and followed up with postcards and phone calls after those events.
- **Livio** Ferndale MI
Software Engineering Co-op 2012 September – 2012 December
 - Developed iOS apps and backend network code for trade show demonstrations.
- **New Eagle** Ann Arbor MI
Software Engineering Co-op 2010 October – 2012 June
 - Created HMI applications for embedded display hardware and PC applications to calibrate electronic control modules.
 - Worked with product managers to evaluate products being considered for distribution.

Education

- **Kettering University** Flint MI
Coursework toward BS Computer Science, BS Computer Engineering 2010 – 2015

Skills

- **Programming languages:** Java; Python; JavaScript; \LaTeX ; C#
- **Frameworks:** Apache Camel; Guidewire ClaimCenter
- **Operating systems:** Linux (desktop & embedded); Windows
- **Networking:** Ubiquiti EdgeOS; TCP/IP
- **Workflow:** git; GitHub; JIRA; AccuRev; bash script