

Sameer Ali

DLF Phase 3, Gurgaon (Haryana)

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CAREER SUMMARY

Professional with 5.5 years of total experience, including **3 years in Data Analysis**. Expertise in advanced data analysis, data visualization, data modelling, and data reporting. Proficient in **SQL, Excel, Power BI, Tableau, Python, Alteryx, SAS, and Salesforce**. Skilled in handling large and complex datasets, optimizing data processes, and delivering clear, actionable insights through interactive reports and dashboards.

TECHNICAL SKILLS

- SQL Server
- Tableau
- SAS
- Power BI
- Python
- Salesforce
- Advance Excel
- Alteryx
- Jupyter

WORK EXPERIENCE

Data Analyst

iTech Mission Private Limited (iTM)

Sept 2024 - Present

- Analyzed and processed data for prominent organizations such as the World Bank, UNICEF, UNESCO, WHO.
- Used **Power BI** for data cleaning, data pre-processing and imported data to server for 15+ projects
- Applied statistical techniques using **Python** and **Advance Excel** to interpret trends and forecast outcomes.
- Assisted in design and implementation of apps, improving efficiency and performance across 10+ projects.

Contact Centre Associate

Webhelp Ind Pvt Ltd

Oct 2020 - Aug 2024

- Partnered with HR, Marketing, and Operations to cut attrition 15%, boost engagement 10%, increase conversions 7%, and reduce refund time 20%.
- Developed **Power BI** dashboards to track key metrics like attrition, marketing strategies, and customer feedback.
- Used SQL and Excel to clean and analyze 1M+ records, that led to a 12% improvement in operational efficiency..
- Leveraged **Python** to identify and visualize data trends, providing insights into contact center performance.

Representative

Concentrix Daksh Pvt Ltd

Aug 2019 - Sept 2020

- Troubleshoot and resolved customer complaints efficiently to ensure high satisfaction levels.

Data Science Intern

TrainingYA institute for Data Science

Mar 2019 - Aug 2019

- Analyzed and cleaned 500K+ records using **SQL, Excel, and Alteryx**, improving data quality for predictive modeling.
- Created 12+ dashboards in **Power BI/Tableau**, improving decision-making by 40%.
- Built ML models in Python, increasing prediction accuracy by 15%.

Representative

Concentrix Daksh Pvt Ltd

Sept 2018 - Feb 2019

- Maintained extensive product knowledge to deliver accurate and helpful information to customers.

EDUCATION

Bundelkhand University, Jhansi (U.P) - Regular Bachelors of Commerce	May 2014 - May 2017
Christ the King College, Jhansi (U.P) Intermediate	Apr 2013 - Mar 2014
Christ the King College, Jhansi (U.P) Matriculation	Apr 2012 - Mar 2013

PROJECTS

Project : Sustainable Development Goals (SDG)

- Designed and managed an indicator framework aligned with UNSD Sustainable Development Goals (SDGs) to monitor and evaluate multi-sectoral performance metrics.
 - Used **SQL** to perform data cleaning using workflows and various clauses and functions.
 - Utilized features such as Joins, Filters, Parameters, different charts, Graphical Tooltips, and DAX expressions in **Power BI** to visualized the data.
- Environment - Power BI, SQL Server, Advance Excel**

Project : Climate Action Data (CAD)

- Designed an Indicator Master File aligned with SDGs for Economy, Environment, and Transport sectors.
 - Categorized indicators by goals and targets, enabling data-driven decisions.
 - Standardized and validated datasets using **Python, SQL, Power BI, and Advanced Excel**.
 - Collaborated with teams to integrate expertise and align with global priorities.
- Environment - Power BI, SQL Server, Python**

Project : Campaign Project for Analyzing Expenditure

- Analyzed expenditure on campaigns and expenses on every single product.
 - Performed data cleaning in **SQL** using various functions such as aggregate, date and time, string, and conditional functions.
 - Calculated per-day spend in predicted areas and prepared visualizations in Tableau to depict various aspects.
- Environment - Tableau, SQL Server, Excel**

Project : ECOWREX (ECOWAS Observatory for Renewable Energy and Energy Efficiency)

- Built a renewable and non-renewable energy data repository for better accessibility.
 - Developed **SQL**-based ETL workflows for data processing.
 - Designed **Power BI** dashboards to visualize energy trends.
- Environment - SQL, Power BI, Python**
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Personal Details

Passport	- Yes
Gender	- Male
Date Of Birth	- 06-Aug-1995
Nationality	- Indian
Hometown	- Jhansi (U.P)