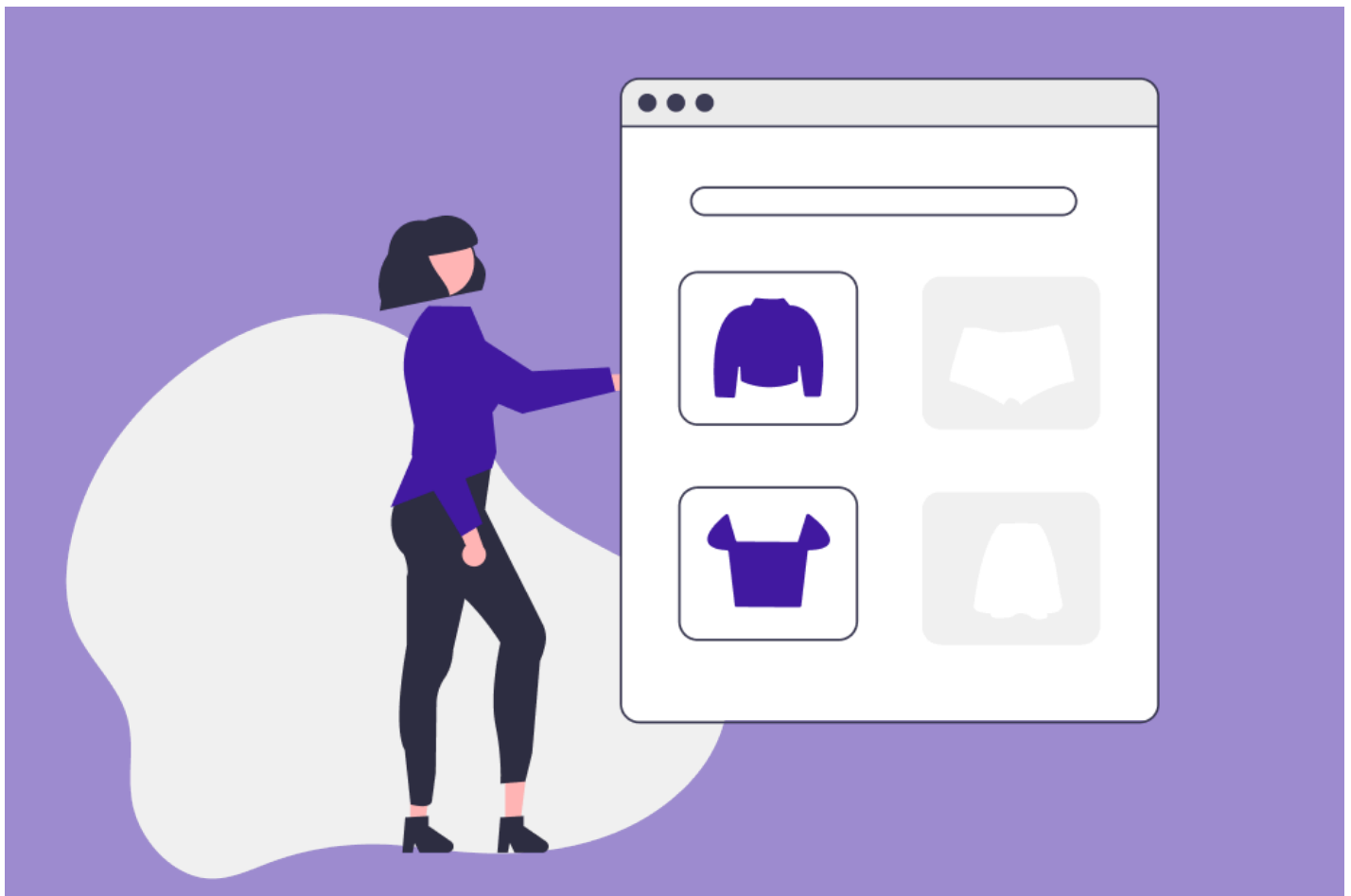# Hi, I'm Hai-Dao Le-Nguyen (she/her).

A mixed-methods UX researcher passionate about using cross-functional collaboration to make research impact. Ex-Spotify, Ex-RBC.

Resume / haidaolenguyen@gmail.com / LinkedIn

Buy Now, Pay Later
Exploratory research in payments

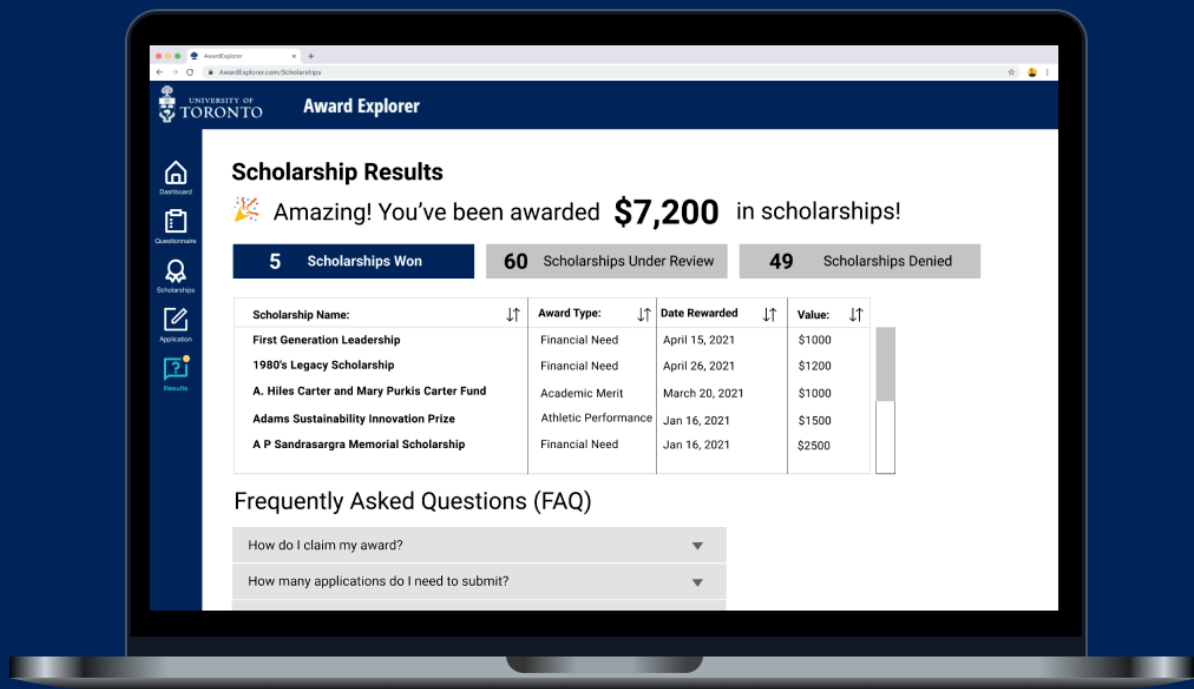# Self-service banking
Usability testing on a web application

Academic Integrity

Service design research on e-learning

Award Explorer
Improving the UofT scholarship application process

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