Familiarize yourself with Phishing attacks

Alisha Sinha
Software Engineering
San Jose State University, California, USA
Date: February 7, 2025

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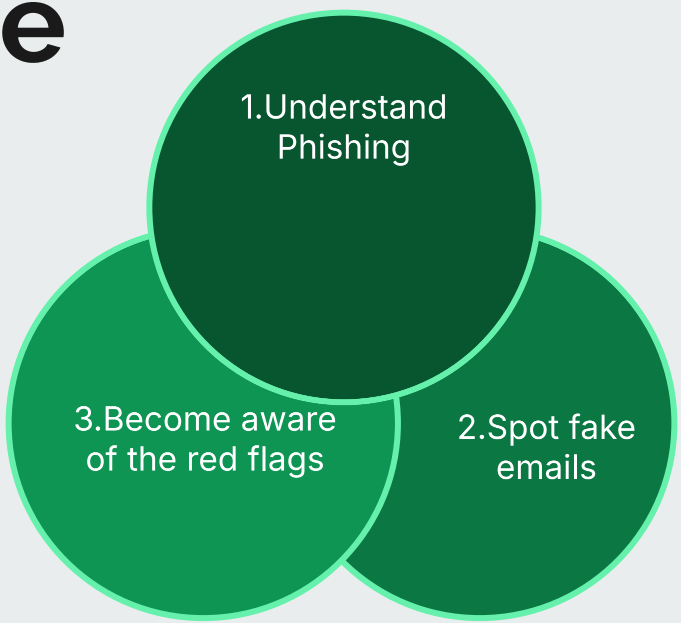
Objective



1.Understand Phishing

2.Spot fake emails

3.Become aware of the red flags

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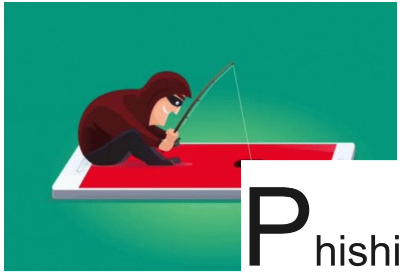
Teams identified as most at risk

Teams	Email open	Email click-through	Phishing success
HR	100%	85%	75%
Marketing	65%	40%	38%

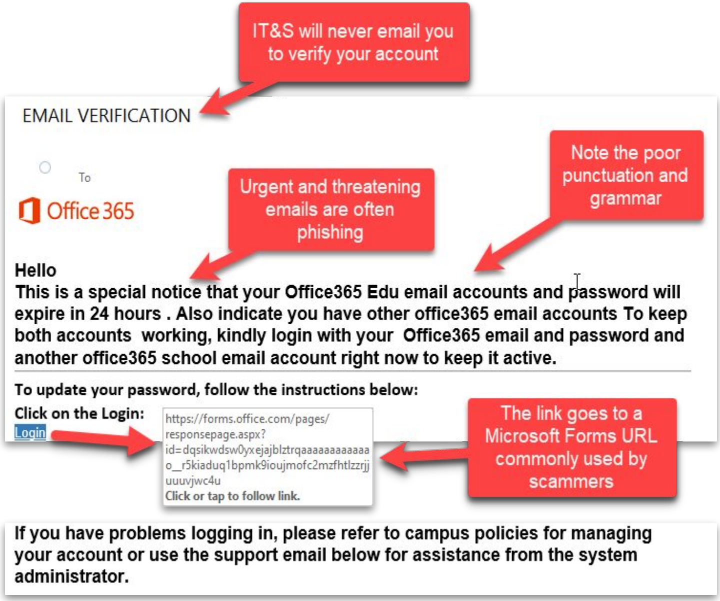
What is phishing?



Phishing is a cybercrime in which a target or targets are contacted by email, telephone or text message by someone posing as a legitimate institution to lure individuals into providing sensitive data such as personally identifiable information, banking and credit card details, and passwords.

— *Phishing.com*

Learn to spot phishing emails



IT&S will never email you to verify your account

EMAIL VERIFICATION

○ To

Office 365

Urgent and threatening emails are often phishing

Note the poor punctuation and grammar

Hello
This is a special notice that your Office365 Edu email accounts and password will expire in 24 hours . Also indicate you have other office365 email accounts To keep both accounts working, kindly login with your Office365 email and password and another office365 school email account right now to keep it active.

To update your password, follow the instructions below:

Click on the Login:
Login

https://forms.office.com/pages/responsepage.aspx?id=dqsikwdsw0yxejajblztrqaaaaaaaaaaaao__r5kiaduq1bpmk9ioujmofc2mzfhtlzzrjjuuuvjwc4u
Click or tap to follow link.

The link goes to a Microsoft Forms URL commonly used by scammers

If you have problems logging in, please refer to campus policies for managing your account or use the support email below for assistance from the system administrator.

An example of phishing email

✅ Urgency & Fear

Example: 'Your account will be locked in 24 hours! Click here.'

✅ Fake Links

Example: ‘Looks like 'bank.com' but redirects to 'b4nk.com.'

Me when I found out Link from
Good Mythical Morning's real name isn't Link

✅ Attachments & Malware

Example: 'Download this invoice!' (but it's a virus)

✅ Impersonation

Example: CEO/IT department asking for credentials

How do we stop getting phished?

Can you spot the red flags?
- Misspellings
- Fake links
- Urgency
- Unknown sender

Misspellings found in fake email

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What to do if you get a suspicious email?

🔒 Verify Before You Click – Hover over links to check the real URL

📩 Report Suspicious Emails – Forward them to IT/security team

🔑 Use Strong Passwords & MFA – Never reuse passwords

🚫 Think Before You Act – If it’s urgent, double-check with the sender

Recap

How do we stop getting phished?
What to do if you get a suspicious email?

Learn to spot phishing emails with examples

What is Phishing?

Teams identified as most at risk

Thank you

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