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LFI - Week 11

Assignment: How would you implement one or more of the privacy checklists in your library?
Come up with your own plan and share it.

My library has [94 eResources](#) we refer out to. Some contain subscribed content, some contain owned content (but use of the platform), and some are freely available on the web. My plan is to first follow the Priority 1 Actions on the Library Privacy Checklist for E-Book Lending and Digital Content Vendors.

Priority 1 Actions

- Provide links to vendor privacy policies and terms of service pages for users when appropriate, e.g. from the library's own privacy policy page or from a library web page about the vendor's product or service.
 - I will add this information to our [A-Z Database list](#).
- Work with vendors to configure services to use the opt-in method whenever possible for features that involve the collection of personal information.
 - I believe I am familiar with the opt-in services (for example, the EBSCO "folder" students can make based on creating a login with EBSCO), so I will be going through to see what accounts have been created and how old they are. I want to then try to delete old accounts that are no longer being used, though I am concerned because community college students do come back sometimes after long periods of time, or they continue research as they progress through higher education levels.
- Develop a strategy to assist patrons in managing their privacy when using vendor products and services. The strategy could include in-person reference, handouts, web guides, classes, or other programming. Topics covered could include:
 - Settings for personal accounts on vendor websites.
 - I think I will make a LibGuide to help students decide what settings they want to employ.

- Vendor applications on personal devices including any privacy settings and how to remove the application and any associated stored data.
 - Many of our eResources vendors have moved away from Apps in favor of mobile responsive websites, but I will look into this.
- Notify staff and patrons of any data breaches and assist patrons in mitigating the impact (changing passwords, uninstalling applications, et cetera).
 - Totally.

Additionally, after I get my bearings, I want to work with my consortium electronic resources subcommittee to try to decide how we should work with vendors on this moving forward. Most of us subscribe to our databases via the consortium, and since it represents 114 community colleges, we might be able to leverage our size for improvements.