

Alison Le

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EDUCATION

University of Texas at Dallas

Aug 2023 - Present

Bachelor of Science, Software Engineering, Certificate in Applied Experience Design and Research

Richardson, TX

- **Expected Graduation:** December 2026
- **Relevant Courses:** Software Testing, Computer Animation, Software Architecture
- **Activities:** SAE Chapter (Dallas F1 Racing) Aerodynamics sub-team, Performance Director of VSA (Vietnamese Student Association) Modern Dance Team, Choreographer/Committee of FSA (Filipino Student Association) Modern Dance Team

SKILLS & CERTIFICATIONS

- **Skills:** HTML, Figma, Javascript, CSS, React, C++, Java, Python, Adobe Photoshop & Illustrator, SQL
- **Certifications:** Google UX Design Professional Certificate

WORK EXPERIENCE

Apple

June 2025 – Present

Apple Support College Program Advisor

Remote

- Proactively implement efficient solutions, demonstrating strong problem-solving skills and sustaining an Average Handle Time (AHT) of 14.12, outperforming the department average.

Stone Global Realty

Dec 2024 – May 2025

Web Design Intern

Remote

- Redesigned the website using Figma, Wordpress, and **HTML** to improve outdated structure and low engagement, leading to more intuitive navigation and higher user satisfaction.
- Enhanced site responsiveness and accessibility to resolve inconsistencies, ensuring seamless user experience.

Starconz Entertainment Group

Jul 2023 – October 2025

Web Developer

Remote

- Developed responsive **React applications** to resolve cross-device usability issues, delivering a consistent and seamless user experience.
- Collaborated with design and backend teams to develop an interactive client portal with real-time data visualization using **React** and **REST APIs**, reducing client inquiry response time by 95%

Henry S Miller Co Inc.

Sept 2022 - Dec 2022

Intern

Dallas, TX

- Designed professional brochures using **Illustrator and Photoshop** to elevate inconsistent branding, improving visual quality and marketing impact.
- Collaborated with developers to redesign the company website in **Figma** to address low engagement, contributing to a 20% increase in website traffic.

VOLUNTEER WORK

The Source of Hope (non-profit)

Dec 2024 - Oct 2025

IT Intern

Plano, TX

- Designed and implemented SEO strategies using Yoast SEO, optimizing 30+ pages and increasing organic traffic by 22%, improving overall site searchability.

Various Volunteer Work: ENGIN Program (English teacher), Dallas County Elections, Freshman Mentor Program