

Alison Le

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EDUCATION

University of Texas at Dallas <i>Bachelor of Science, Software Engineering, Certificate in Applied Experience Design and Research</i>	Aug 2023 - Present Richardson, TX
<ul style="list-style-type: none">▪ Expected Graduation: December 2026▪ Relevant Courses: Software Testing, Computer Animation, Software Architecture▪ Activities: SAE Chapter (Dallas F1 Racing) Aerodynamics sub-team, Performance Director of VSA (Vietnamese Student Association) Modern Dance Team, Choreographer/Committee of FSA (Filipino Student Association) Modern Dance Team	

SKILLS & CERTIFICATIONS

- **Skills:** HTML, Figma, Javascript, CSS, React, C++, Java, Python, Adobe Photoshop & Illustrator, SQL
- **Certifications:** Google UX Design Professional Certificate

WORK EXPERIENCE

Apple <i>Apple Support College Program Advisor</i>	June 2025 – Present Remote
<ul style="list-style-type: none">▪ Proactively implement efficient solutions, demonstrating strong problem-solving skills and sustaining an Average Handle Time (AHT) of 14.12, outperforming the department average.	
Stone Global Realty <i>Web Design Intern</i>	Dec 2024 – May 2025 Remote
<ul style="list-style-type: none">▪ Redesigned the website using Figma, Wordpress, and HTML to improve outdated structure and low engagement, leading to more intuitive navigation and higher user satisfaction.▪ Enhanced site responsiveness and accessibility to resolve inconsistencies, ensuring seamless user experience.	
Starconz Entertainment Group <i>Web Developer</i>	Jul 2023 – October 2025 Remote
<ul style="list-style-type: none">▪ Developed responsive React applications to resolve cross-device usability issues, delivering a consistent and seamless user experience.▪ Collaborated with design and backend teams to develop an interactive client portal with real-time data visualization using React and REST APIs, reducing client inquiry response time by 95%	

Henry S Miller Co Inc. <i>Intern</i>	Sept 2022 - Dec 2022 Dallas, TX
<ul style="list-style-type: none">▪ Designed professional brochures using Illustrator and Photoshop to elevate inconsistent branding, improving visual quality and marketing impact.▪ Collaborated with developers to redesign the company website in Figma to address low engagement, contributing to a 20% increase in website traffic.	

VOLUNTEER WORK

The Source of Hope (non-profit) <i>IT Intern</i>	Dec 2024 - Oct 2025 Plano, TX
<ul style="list-style-type: none">▪ Designed and implemented SEO strategies using Yoast SEO, optimizing 30+ pages and increasing organic traffic by 22%, improving overall site searchability.	

Various Volunteer Work: ENGIN Program (English teacher), Dallas County Elections, Freshman Mentor Program