ALISTAIR GRAY

NL Permanent Resident, British & Australian Dual Citizen | Amsterdam, NL | (06) 8555 0963 | Email | Linkedin | Portfolio

NL & UK Full Working Rights

I write to create change. I have exercised this skill to deliver impactful content through working with others, objective research, balanced storytelling, and passion. I'm seeking to work with companies that are a value-add to society.

WRITING RELATED EXPERIENCE (+3 YEARS)

• Copywriter | The Gratitude Company | Remote Freelance

May 2022

- Recently delivered an interview style article for WFO (June Issue)
- Creative Writer | Paprika XYZ | Remote Contract

Apr 2022 - July 2022

- O Wrote weekly content for a Web3 start-up based on the Ethereum Network
- Latest series is The Lucid Planet
- Junior UX Researcher and Designer | ANZ Bank | Australia Contract

Feb 2016 - Feb 2017

- O Short form **UX writing** for banking and recruitment web pages
- o Technical writing using Confluence for instructional manuals, design documents, and onboarding
- Worked with customer data including interviews and reports to deliver better user experiences
- Worked alongside visual designers and senior ux researchers to develop high quality user experiences with the correct tone of voice
- Blog Writer | Alistair Gray | Remote

June 2016 - Present

- O Written topics that have been shared via Medium and LinkedIn
- o Topics include Humanising Recruitment, Digital Information Overload, Future of Work and Aerospace

OTHER NOTABLE WORK EXPERIENCE (+5 YEARS)

• Junior Al/Software Engineer | Reece Group and IBM | Remote Contract

Jul 2021 - Mar 2022

- Co-developed chatbots utilising IBM Watson Discovery & Assistant, VueJS, NodeJS and Python3
- **Technical Writing**: Wrote hard-coded and procedural content to enable machine learning enabled chatbots.
- o **Proposal writing**: for next strategic goals and outcomes which required budget approval
- Founder | Graydient Aerospace | Australia

Oct 2019 – May 2020

- o Built a fledgling startup to unite manufacturing and data science firms for aerospace production
- Agile Coach and Consultant | NEU21 (Formerly Agile Eleven) | Australia

Mar 2018 - Oct 2019

- o Consulted 13 enterprise organisations for agile transformation and process improvement
- o Wrote instructional training content for Agile Transformations and Lean process improvement
- Copywriting for company webpage and a regular blog which I collaborated with the marketing team and founders

EDUCATION

Software Engineering | General Assembly, Melbourne (2021)

Masters by Research (Design) | Swinburne University of Technology, Melbourne (2018)

Bachelor of Business | Swinburne University of Technology, Melbourne (2013)