January extended track closures - impacts all lines ✕

View our service notice for more information.

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go card

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Scam text messages

We are aware that some customers have received text messages claiming to be from Translink demanding payment for a recent trip or alerting you to a refund on an unused balance. This is a conventional phishing attack, hoping to trick people into giving up personal data or credit card details. We will never send you penalty notices or fines via text message. No *go* card data has been stolen or compromised.

Please report any scam messages like this to scamwatch.gov.au.

go card - your ticket to travel

go card is our electronic ticket to fast, easy and convenient travel in South East Queensland.

Use *go* card on all Translink bus, train (including Airtrain), ferry and tram services in greater Brisbane, Ipswich, Moreton Bay, Redlands, Sunshine Coast, and Gold Coast regions.

The best part about *go* card is it's:

- convenient to manage
- easy to top-up and use
- available for adults, children, concessions, seniors.

Need to top up your *go* card?

go card login   Find a retailer

About *go* card

Travel seamlessly across South East Queensland by tapping on at the beginning of your journey and tapping off at the end.
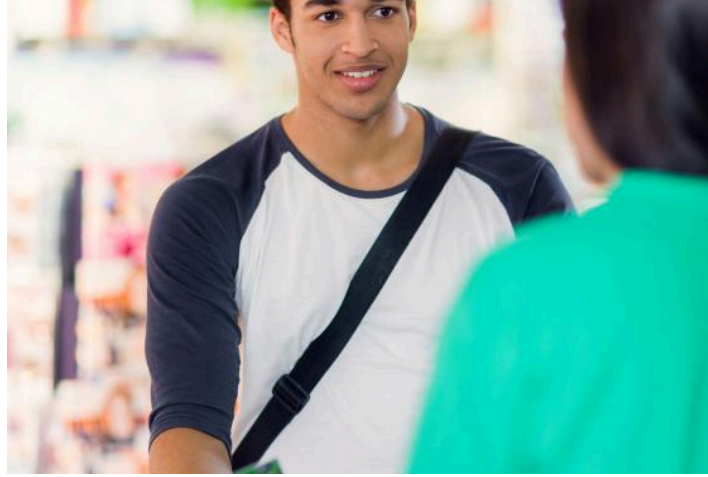
Your fare is automatically calculated and deducted from your card balance.

Our go card user guide (PDF) has all the tips for using and managing your card.

Buy and top-up *go* card

You can buy and top-up your *go* card:

- online
- at your local retailer
- or by calling 13 12 30.

Set up auto top-up today and always have money to travel.

Manage *go* card

Enjoy many benefits when you register your *go* card:

- top-up online or over the phone
- set up auto top-up
- view your balance and travel history
- protect your balance if it's lost or stolen.

Is your *go* card still valid? Learn how to check and update your expiry date.

Off-peak times

Seniors travel free on Brisbane City Council buses and in the Gold Coast City Council areas during off-peak travel times

Transferring between services

Combine two or more smaller trips into one overall journey and fare with easy transfer options.

Visitors and tourists

Explore South East Queensland with our *go* explore card.

go Business

For businesses, schools and organisations, we can help connect your people to places.

Was this page helpful?

○ Yes   ○ No

Send feedback

Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on 13 12 30, 24 hours a day | **Feedback form** | **More options**

Information in your language

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