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January extended track closures - impacts all lines

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What is the difference between a journey and a trip?

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A trip is the act of travelling from point A to point B with no transfers (a single trip).

A journey on the other hand can be one or a number of trips (transfers) combined to make it from point A to B. When making a number of trips to get to your destination it is still one journey if you touch on within 60 minutes of touching off on your previous trip.

Journey

A journey is the distance travelled from the origin to the final destination. A journey might involve several trips using different transport modes. The sum of these trips will make up one journey.

Trip

A trip is defined as the distance travelled from point of embarkation on a vehicle (or vessel) to its terminus, or to a location, prior to the terminus, where the passenger disembarks from the vehicle. A trip may be the full journey or part of the journey.

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• Transferring between services

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