

January extended track closures - impacts all lines

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# Humans of Translink - Tristan

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25 August 2022 | South East Queensland

Meet Tristan, one of our Rail Service Planners who started at Translink in 2012 and returned to the team when the pandemic hit in 2020.

After three years working in London's rail industry, Tristian now plans passenger rail services across our South East Queensland (SEQ) network and missed keeping track of the number of passengers using our networks while he was overseas.

## Why did you decide to work for Translink?

I'm passionate about public transport and love that my role involves understanding the day-to-day experience of our customers to plan for their future needs.

I'm a bit of a data nerd, so you'll find me keeping an eye on the trends in passenger numbers on our services.

## What are some of your day-to-day activities?

I use rail micro-simulation software to plan concept timetables, which balance meeting our customer needs within our infrastructure and resource constraints.

I also analyse customer feedback and current/future passenger demand data to help prioritise changes to our services.

## What are some of the projects you are working on?

My team is focussing on the opening of Cross River Rail, working with Queensland Rail and the Cross River Rail Delivery Authority to plan the changes to our services required to take advantage of the tunnel benefits.

Cross River Rail is the most significant change to South East Queensland's passenger rail network since electrification in the 1970s, so I expect most teams in Translink will play a part in preparing for the tunnel



opening.

## What do you think public transport will look like in 2030 and what role do you think Translink will have?

By 2030, I hope rail will play a bigger role in moving people across SEQ. We won't be able to keep adding lanes to roads to meet population growth, so rail and other public transport modes will need to take on more of the heavy lifting.

Translink plays an important role in the planning and delivery of services and infrastructure, which will help us meet the growing demand for transport, which also prepares us for the 2032 Olympics and Paralympics.

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