

January extended track closures - impacts all lines



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# School travel tips

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## Helpful tips for school students

### Getting to and from school

- Make sure you have your ticket or go card, student ID, and are wearing your uniform.
- Arrive at the bus stop, ferry terminal, tram or train station a few minutes early (about 5 minutes is best).
- If you're catching a bus, raise your hand when you see it approaching, to signal the driver to stop. Hailing the bus early gives the driver time to stop safely and smoothly.

### Safety for you and your friends

- Please don't distract the driver while travelling, they need to concentrate on their job.
- Keep your belongings in your bag, so you don't lose them.
- Stay in your seat and don't yell.
- Consider other passengers and their right to have a safe and comfortable journey too.

### If a service doesn't stop

- Contact your parent/guardian immediately to tell them you have missed your service.
- Never, under any circumstances, accept a ride from a stranger.
- If you decide to board the next service, wait in a safe place.
- If you decide to leave the bus/train/ferry/tram stop, tell your parent/guardian.
- If you are concerned for your safety, call the police on 000.

Download our [helpful tips factsheet for students](#)



# Helpful tips for parents and guardians

## Prepare

- Plan the journey in advance to confirm route and stop location. Check for service updates before your child travels.
- Use the journey planner to identify other services your child can use in case they miss their regular service.
- Discuss safety when travelling alone.
- Familiarise yourself with the Code of Conduct, and ensure your child understands their responsibility as a passenger.
- Make sure they have the correct ticket or *go* card, student ID, and are wearing their uniform.
- Provide your child with a way to contact you, should they need to.

## Practice

- Walk to and from the stop, so your child is familiar with their surroundings.
- Arrive a few minutes early (5 minutes is best).
- If catching a bus, teach your child to stand at a safe distance to hail the bus as it approaches.
- Identify which stop to get off at and when to ring the bell.
- Practice touching on and off with their *go* card.

Download our [helpful tips factsheet for parents and guardians](#)

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## Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on [13 12 30](#), 24 hours a day | [Feedback form](#) | [More options](#)

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