

January extended track closures - impacts all lines



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go explore fast facts

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What is *go explore*?

- *go explore* is a travel card, similar to the *go* card, that is ideal for visitors and tourists on the Gold Coast and Sunshine Coast.

How does *go explore* work?

- Each day's travel pass provides unlimited travel until 3am the next day.
- Reload up to eight additional day passes on your card.
- You do not need to travel on consecutive days.
- Cards are valid for one year.
- Simply tap your *go explore* card flat to the card reader each time you board or exit your service. Card readers are located on board buses and on tram platforms.



Where can I use *go explore*?

- *go explore* can be used for travel on Translink bus and tram services on the Gold Coast and Translink bus services on the Sunshine Coast.
- You cannot use *go explore* to travel on Sunshine Coast Hinterland services, train services (Queensland Rail), or any Translink bus or ferry services operated in Brisbane.
- Check out our [Gold Coast \(PDF, 363KB\)](#) and [Sunshine Coast \(PDF, 581KB\)](#) tourist maps for your travel options.
- [Plan your journey](#) and start exploring!

How much does *go explore* cost?

- \$1.50 per day.
- Children under 5 years travel free.
- You can load up to 8 one-day travel passes on your card.

Where can I buy *go explore*?

- [Selected retailers](#) and hotel booking desks on the Gold Coast and Sunshine Coast.
- Airtrain ticket office windows at Brisbane Domestic and International Airport.
- Gold Coast Airport (The Hub Convenience Store).
- Translink Info kiosks at Broadbeach South and Cavill Avenue tram stations.

How do I use *go explore*?

- Simply tap your *go explore* card flat to the card reader each time you board or exit your service. Card readers are located on board buses and on tram platforms.
- Your *go explore* day pass is activated the first time you tap onto a bus or at a tram station for the day.

Validity and refunds?

- *go explore* card expires one year after the date of purchase.
- All pass reloads and travel must be completed before the card expires.
- Refunds are not available for the *go explore* card. However, if your card is not working correctly because it is damaged or faulty, please call us on 13 12 30.

How can I become a *go explore* business partner?

Interested tourism or retail organisations and businesses should contact ticketing@translink.com.au for more information or to express their interest in becoming a *go explore* partner.

Was this page helpful?

☐ Yes ☐ No

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Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on [13 12 30](tel:131230), 24 hours a day | [Feedback form](#) | [More options](#)

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