

January extended track closures - impacts all lines



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[Home](#) / [Travel with us](#) / [Flexible local transport](#) / [Mount Tamborine](#)

Mount Tamborine

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The Mount Tamborine demand responsive transport (DRT) service will pick you up from Mount Tamborine, North Tamborine or Eagle Heights before heading down the mountain and across to either Helensvale or Beenleigh station.

At [Helensvale](#) you can connect with lots of other transport services to travel toward the Gold Coast or Brisbane including:

- trains **every 7-12 minutes** in peak and 30 minutes off-peak
- trams **every 7-8 minutes** throughout the day
- a variety of buses running to destinations across the northern Gold Coast.

At [Beenleigh station](#) you can transfer to a train, bus or taxi.

As this service is shared, there may be other customers travelling with you and it's available for both residents and visitors.

Download the [Mount Tamborine DRT service flyer \(PDF\)](#) to view route, timetable, booking and fare information.

Where you can travel



You can catch the service from Mount Tamborine, North Tamborine and Eagle Heights.

After picking up pre-booked customers, the service travels direct to either Helensvale or Beenleigh station.

If you need to travel beyond Helensvale or Beenleigh, you can connect to a train, bus, tram or taxi service to reach your destination.

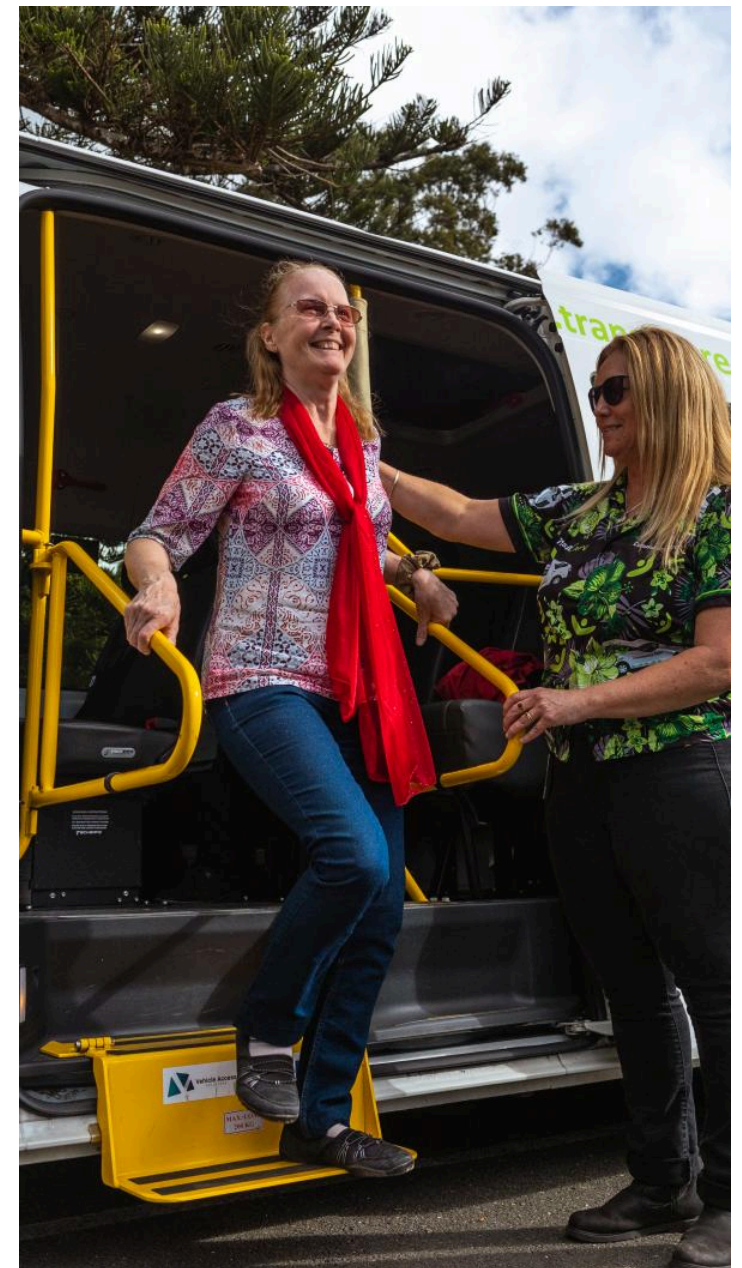
Please note, additional charges may apply for connecting services.

When you can travel



From Mount Tamborine

The service does not currently operate on weekends or public holidays.



Monday to Friday - effective 18 December

Mount Tamborine	6am	6:30am	8:30am	12pm	4pm
Beenleigh station	-	7:30am	-	-	-
Helensvale station	7am	-	9:30am	1pm	5pm

To Mount Tamborine

The service does not currently operate on weekends or public holidays.

Monday to Friday - effective 18 December

Helensvale station	8am	11am	2:30pm	-	6pm
Beenleigh station	-	-	-	6:20pm	-
Mount Tamborine	9am	12pm	3:30pm	7:30pm	7pm

Make a booking

Please contact TransitCare on free call **1300 153 636** (please refer to [TransitCare's privacy policy](#)) to book your trip.

Bookings need to be made at least one hour before you travel. Note that for the first trip of the day, bookings need to be made by 6pm the day before you travel.

Bookings can be made from 7am to 6pm Monday to Friday.

Bookings can be cancelled up to two hours prior to travel.

You can also set reoccurring future dated trips, making your travel even easier.

If you're travelling with a mobility aide, pram or other bulky item, please advise this when you book.

If you have a hearing impairment you can make initial bookings or enquiries by emailing TransitCare at bookings@transitcare.com.au. If you advise you need to communicate in writing and provide your email or mobile number TransitCare will respond and assist with your booking.

Fares and payments

From Monday 5 August for six months, all public transport fares in Queensland will be a flat rate of 50 cents per journey, regardless of the zones travelled.

50% concession fares will not apply during this time.

Feedback

We'd love to hear your feedback about the service.

Use our [feedback form](#) or call us on 13 12 30 to let us know what you think.

Was this page helpful?

☐ Yes ☐ No

Send feedback

Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on [13 12 30, 24 hours a day](#) | [Feedback form](#) | [More options](#)

Information in your language

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