

January extended track closures - impacts all lines

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Smart Ticketing on track with new train trial

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4 June 2022 | South East Queensland

Translink's \$371 million world-class Smart Ticketing project is set to break new ground with the first customer trial of credit card and smart device payment options on Queensland Rail services.

From Monday, June 6, adult customers travelling on the Ferny Grove line between Ferny Grove and Central stations will be able to tap on and off Smart Ticketing equipment with Visa, Mastercard or American Express contactless debit or credit cards, or smart devices such as phones and watches.

Customers travelling beyond the trial stations, on a concession fare or transferring to a bus or ferry will need to continue using their go card or purchase a paper ticket to pay for their travel during the trial.

The trial will be expanded to include other lines later in the year, with more than 230 Smart Ticketing gates wrapped in the project's iconic First Nations artwork to be progressively installed across QR's 19 gated stations.

The trial of contactless payments on heavy rail will be followed by the progressive installation and testing of more than 13,500 Smart Ticketing on-board payment devices on Queensland buses and ferries.

The Gold Coast light rail Smart Ticketing trial, launched in December 2020, passed the one million-trips milestone last month.

Smart Ticketing is being delivered by Translink in partnership with world-renowned transport solutions company Cubic Transportation Systems.

For more information on Smart Ticketing, visit translink.com.au/smartticketing.

To plan your travel, download the MyTranslink app, visit translink.com.au or call 13 12 30.



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