translink

Queensland Government

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January extended track closures - impacts all lines   ✕

View our service notice for more information.

Translink PT performance dashboard

Print 🖨

The Translink PT performance dashboard is a digital resource that brings greater accessibility and visibility of performance on SEQ's public transport network.

The dashboard represents the SEQ area from the Sunshine Coast to the Gold Coast, and includes measures from on-time running, patronage, fines and warnings, passenger injuries, and 25 customer experience metrics.

Translink will continue to invest in data collection with new performance measures, regional areas and enhanced filtering features to be added in the future.

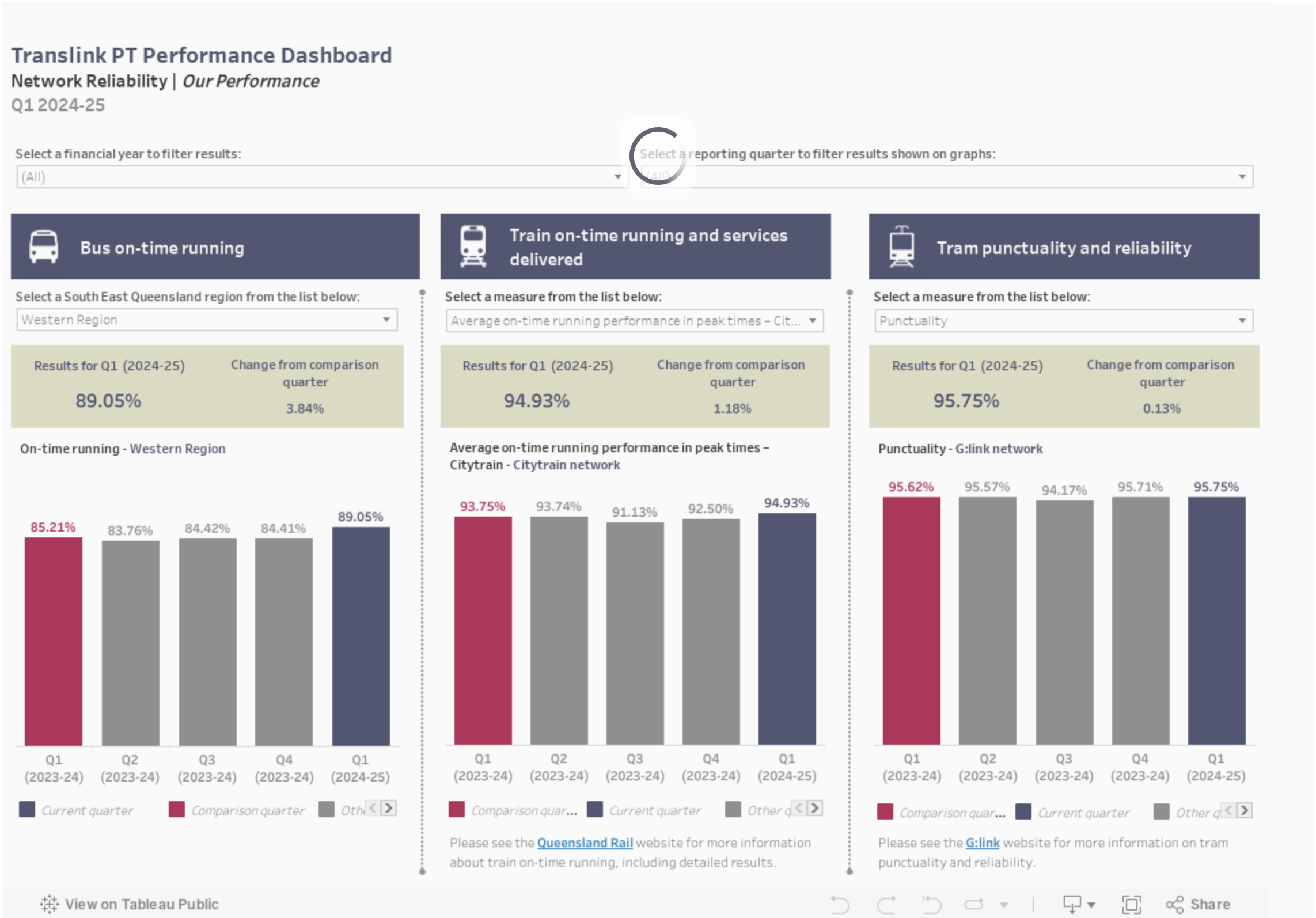A more accessible display of this data is available on the Open Data Portal.

Reminder service

Receive email reminders when new performance data is published

Sign-up for reminders

Translink PT performance dashboard (Q1 2024-25)

Select a dashboard page: **Reliability – Our Performance** ▾

Translink PT Performance Dashboard
Network Reliability | *Our Performance*
Q1 2024-25

Select a financial year to filter results:

(All) ▾

Select a reporting quarter to filter results shown on graphs:

(All) ▾

🚌 Bus on-time running

Select a South East Queensland region from the list below:

| Western Region | ▾ |

Results for Q1 (2024-25)	Change from comparison quarter
89.05%	3.84%

On-time running - **Western Region**

Quarter	Value
Q1 (2023-24)	85.21%
Q2 (2023-24)	83.76%
Q3 (2023-24)	84.42%
Q4 (2023-24)	84.41%
Q1 (2024-25)	89.05%

■ *Current quarter* ■ *Comparison quarter* ■ *Oth* ‹ ›

🚆 Train on-time running and services delivered

Select a measure from the list below:

| Average on-time running performance in peak times – Cit... | ▾ |

Results for Q1 (2024-25)	Change from comparison quarter
94.93%	1.18%

Average on-time running performance in peak times – Citytrain - **Citytrain network**

Quarter	Value
Q1 (2023-24)	93.75%
Q2 (2023-24)	93.74%
Q3 (2023-24)	91.13%
Q4 (2023-24)	92.50%
Q1 (2024-25)	94.93%

■ *Comparison quar...* ■ *Current quarter* ■ *Other q* ‹ ›

Please see the **Queensland Rail** website for more information about train on-time running, including detailed results.

🚊 Tram punctuality and reliability

Select a measure from the list below:

| Punctuality | ▾ |

Results for Q1 (2024-25)	Change from comparison quarter
95.75%	0.13%

Punctuality - **G:link network**

Quarter	Value
Q1 (2023-24)	95.62%
Q2 (2023-24)	95.57%
Q3 (2023-24)	94.17%
Q4 (2023-24)	95.71%
Q1 (2024-25)	95.75%

■ *Comparison quar...* ■ *Current quarter* ■ *Other q* ‹ ›

Please see the **G:link** website for more information on tram punctuality and reliability.

⚙ View on Tableau Public ↶ ↷ ↺ ⤺ ▾ | ⬇▾ ⛶ ⤬ Share

Glossary

Measures of Reliability	+
Measures of Patronage	+
Measures of Safety	+
Measures of Customer Experience	+
Disclaimer	+
Copyright	+

More performance data

- G:link monthly service statistics
- Queensland Rail performance
- TMR Annual Report
- Translink monthly performance snapshots
- Patronage and complaints
- *go* card and ticketing
- Translink Tracker quarterly reports (2015 - 2019)

Translink's customer experience survey

If you haven't registered your *go* card, and would like the opportunity to participate in the survey at random, you can register it here.

Was this page helpful?

◯ Yes ◯ No

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Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

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