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Smart Ticketing goes live on Bus Queensland

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26 November 2024 | Queensland

The second stage of the Smart Ticketing rollout on South East Queensland buses is off to a great start with Bus Queensland now offering their customers new ways to pay.

Customers travelling on a Bus Queensland service can now pay for their travel using contactless Visa, Mastercard or American Express debit or credit cards, including cards in the digital wallet of smart devices.

Bus Queensland is the seventh bus operator in South East Queensland to have Smart Ticketing activated, following the successful launch on Kangaroo Bus Lines who were the first operator in stage two.

As the progressive rollout continues, more than 140,000 trips using Smart Ticketing have been recorded on buses alone since first launching on Caboolture Bus Lines in August 2024.

Customers in the Ipswich region and parts of Logan, who are transferring between a SEQ train and Bus Queensland service no longer need their *go* card to pay for travel, but are reminded to continue tapping on at the start of their journey and tapping off at the end of each trip. If you are transferring to another bus operator that is not yet participating in the Smart Ticketing trial, please continue to use your *go* card at this time.

Learn more about where Smart Ticketing is available and how we're keeping Queensland connected.

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