

January extended track closures - impacts all lines

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Smart Ticketing and contactless payment

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The smarter way to travel.

What is Smart Ticketing?

The Smart Ticketing project is a Department of Transport and Main Roads (TMR) initiative that is introducing new ways to pay for travel. Smart Ticketing is making it easier for you to plan, catch and pay for public transport by:

- introducing new contactless payment methods
- upgrading existing ticketing equipment
- delivering new digital channels to improve how customers can self-manage their travel account online

Contactless payment methods

Smart Ticketing enables you to pay for travel on public transport with contactless Visa, Mastercard and American Express debit or credit cards using your card or any smart device you have linked to your card (such as your smartphone or smart watch).



Convenient

Paying with your contactless debit or credit card means there's no need to worry about keeping track of your go card, or making sure it's topped up regularly.



Safe

A safe and privacy compliant method to pay for travel. Your data is protected with the same high-security standards used by banks, so you can ride with peace of mind.



Easy

Simply tap your card or smart device at the start and end of your trip just like you would with your go card. Learn more about [how to use contactless payments](#).

Contactless payment availability

Right now, you can use contactless cards and devices to pay for travel on all South East Queensland trains (Queensland Rail and Airtrain), trams (G:link), and Brisbane River ferries.

Contactless payment is currently being progressively rolled out on South East Queensland buses and will eventually be available for all modes of transport throughout South East Queensland and on 18 regional bus services.

[Learn more about where contactless is currently available](#)

How to pay using your contactless card or device

Using contactless payment methods is similar to using a go card, but there are a few important differences to be aware of. [Learn more.](#)

How to check your travel history

Need help with travel using your debit or credit card? Use our [Ticketing Assistant](#) to view your trip history or request a fare adjustment.



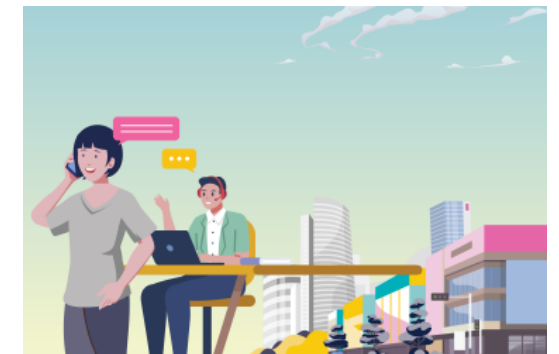
[Where you can use contactless](#)



[How to use contactless](#)



[Contactless payment support](#)



[Smart Ticketing FAQs](#)

Related links

- [Frequently asked questions](#)
- [Terms and Conditions](#)

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Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

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