

January extended track closures - impacts all lines

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View our [service notice](#) for more information.

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Who we work with

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We partner with a range of Queensland service providers and government agencies to deliver high-quality public transport services, ticketing, information and infrastructure.

Public transport partners

- 18 contracts for regional urban bus services—all private operators
- [22 public transport delivery partners](#) operating services all around Queensland
- More than 1200 school bus services contracts

State and local government partners

We work closely with other state and local government agencies to help plan and deliver vital public transport infrastructure:

- Department of Transport and Main Roads
- [Queensland local councils](#) in Brisbane and South East Queensland, Cairns, the Cassowary Coast, the Fraser Coast, Gympie, Innisfail, Livingstone Shire, Mackay, Rockhampton, the Southern Downs, Toowoomba, Townsville and the Whitsundays.

Customer service

Our 24-hour call centre is operated by [Concentrix](#). Customers can call 13 12 30 to enquire about timetable, fare and ticketing information, and provide feedback about [our services](#).

go card

Our go card electronic ticketing system is operated and maintained by [Cubic Transportation Systems](#).



Was this page helpful?

☐ Yes ☐ No

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Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on [13 12 30](#), 24 hours a day | [Feedback form](#) | [More options](#)

Information in your language

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