

January extended track closures - impacts all lines

✕

View our [service notice](#) for more information.

[Home](#) / [About Translink](#) / [Who we are](#) / [Who we work with](#)

# Who we work with

[Print](#) 

We partner with a range of Queensland service providers and government agencies to deliver high-quality public transport services, ticketing, information and infrastructure.

## Public transport partners

- 18 contracts for regional urban bus services—all private operators
- [22 public transport delivery partners](#) operating services all around Queensland
- More than 1200 school bus services contracts

## State and local government partners

We work closely with other state and local government agencies to help plan and deliver vital public transport infrastructure:

- Department of Transport and Main Roads
- [Queensland local councils](#) in Brisbane and South East Queensland, Cairns, the Cassowary Coast, the Fraser Coast, Gympie, Innisfail, Livingstone Shire, Mackay, Rockhampton, the Southern Downs, Toowoomba, Townsville and the Whitsundays.

## Customer service

Our 24-hour call centre is operated by [Concentrix](#). Customers can call 13 12 30 to enquire about timetable, fare and ticketing information, and provide feedback about [our services](#).

## go card

Our go card electronic ticketing system is operated and maintained by [Cubic Transportation Systems](#).



# Was this page helpful?

☐ Yes ☐ No

Send feedback

## Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on 13 12 30, 24 hours a day | Feedback form | More options

## Information in your language

አማርኛ العربية 简体中文 Српском Deutsch Español Français Italiano Kiswahili Tiếng Việt Ελληνικά دري فارسی  
नेपाली हिन्दी 日本語 한국어

## Connect with us



Copyright | Disclaimer | Privacy | Right to information | Site map