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January extended track closures - impacts all lines

View our service notice for more information.

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# **About track works**

Track works are an essential part of keeping the train network safe and reliable.

When a section of track is being worked on, trains are not able to operate. This is to keep the track workers safe.

We schedule works for late at night and weekends. This is when less people are travelling.

We run timetabled railbuses during each closure to make sure you get to where you're travelling. Please allow for additional travel time when catching a railbus.



### **Upcoming track works**

We put upcoming track closures on our service updates page. These notices are published approximately 2 months ahead of time.

If you want to plan longer into the future, Queensland Rail publishes a rolling 12-month calendar of upcoming track closures on their website

#### Planning your travel during track works

When track works are happening, a railbus is often your best alternative travel option.

We run railbuses for every track closure and they depart from fixed bus stops.

To find out where to catch your railbus from, visit our rail replacement bus stop page or look for signage at your train station.

Please note, bikes and e-scooters are not permitted on railbuses.

**Did you know?** There might be better alternative services available for you other than the railbus.

Use the journey planner to check if you can get there earlier or faster with a different bus, train, tram or ferry service.

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## Fares during track closures

Normal fares and travel conditions still apply during track works.

Please touch on either at your train station or on board selected railbus services. Just remember to touch off when you reach your destination. Alternatively, you can purchase a paper ticket at the station before boarding a railbus service.

We acknowledge this is inconvenient.

In circumstances where there are no readers available, like when a whole station is closed, you are permitted to board the railbus without a valid ticket. Just be prepared to touch on or purchase a ticket if you transfer to another service after.

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