

January extended track closures - impacts all lines

View our [service notice](#) for more information.



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Logan DRT

Print

In Logan, on demand transport is known as DRT - short for Demand Responsive Transport.

DRT is a flexible, shared service that is designed to make it easier for you to get around your local area where buses and trains aren't available. Services are currently being trialled in some suburbs around Logan.

To connect to your local transport hub, or key locations such as shopping centres and medical facilities any day of the week, simply pre-book a vehicle to pick you up near your home.

The Logan DRT trial

Where you can travel

There are three separate trial areas in Logan ([see map](#)).

Suburbs

- Rochedale South
- Underwood
- Eagleby
- Carbrook
- Cornubia
- Loganholme
- Shailer Park
- Tanah Merah
- Boronia Heights
- Chambers Flat
- Hillcrest
- Logan Reserve
- Munruben
- Park Ridge
- Park Ridge South

Vehicles will pick you up near your house, preferred pickup address or at a pre-arranged location within the trial suburbs.

The service will then drop you off at specific DRT meeting points at key locations ([see full list of locations](#)). If you have also booked a return journey from the same location, you will need to wait for your service at this meeting point.

When you can travel

The operating hours are:

- Monday to Friday: 6am to 10pm
- Saturday, Sunday and public holidays: 6am to 10pm

Making a booking

Booking your service is easy:

Step 1: Register

You can set up an account by:

- calling our delivery partner 13cabs on 13 11 90.

You only need to do this the first time you use the service.

If you have mobility needs, such as using a walking frame or a wheelchair, just tell us when you first register and the correct vehicle will be requested to pick you up every time you book.

Step 2: Book a trip

You can make a booking by:

- [booking online](#)
- calling 13 11 90.

Remember:

- allow extra travel time if you need to connect to a train or bus service
- bookings close two hours before travel, due to the shared nature of the service.

We'll send notifications

About one hour before your trip we'll send an email or issue an automated phone call to let you know when your vehicle will arrive. Please be ready at the agreed pickup location a few minutes prior.

You'll receive an SMS notification when your vehicle is approximately 1km away.

You can update your notification preferences at any time by calling 13 11 90.

Fares and payments

From Monday 5 August for six months, all public transport fares in Queensland will be a [flat rate of 50 cents](#) per journey, regardless of the zones travelled.

50% concession fares will not apply during this time.

About concessions

Concession fares are only available on the verification of an eligible [concession card](#).

You must provide proof of your concession entitlement when you first register for the service, and you must travel with your proof of concession entitlement to show your driver or authorised person when asked.

DVA Health Card Veterans, TPI/EDA Veterans, Vision Impaired, attendants travelling with a person with a disability and children aged four years and younger are entitled to free travel.

About pre-paid vouchers

If you would like to pre-pay for your DRT trip, you can purchase DRT vouchers over the phone at 13 11 90. Vouchers are sold in books of ten. Vouchers will no longer be accepted after 15 December 2023.

You can choose to collect the vouchers from a 13cabs depot (16 Blackwood Road, Woodridge or 7 Albion Street, Woolloongabba) or receive them by post. If by post, the vouchers will be sent to you via registered mail and may take between two and five days to reach you.

Conditions of travel

View the [conditions of travel for Logan DRT services](#).

Feedback

Feedback from the community has been considered extensively in the planning and design of the Logan DRT trial. We consulted from May to July in 2017 to develop a service that best responded to community needs.

We're actively monitoring and evaluating the service to best respond to your needs. We'd love to hear your feedback about the trial.

Use our [feedback form](#) or call us on 13 11 90 to let us know what you think.

Was this page helpful?

☐ Yes ☐ No

[Send feedback](#)

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on [13 12 30, 24 hours a day](#) | [Feedback form](#) | [More options](#)

Information in your language

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