

January extended track closures - impacts all lines

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Translink PT performance dashboard

Print 

The Translink PT performance dashboard is a digital resource that brings greater accessibility and visibility of performance on SEQ's public transport network.

The dashboard represents the SEQ area from the Sunshine Coast to the Gold Coast, and includes measures from on-time running, patronage, fines and warnings, passenger injuries, and 25 customer experience metrics.

Translink will continue to invest in data collection with new performance measures, regional areas and enhanced filtering features to be added in the future.

A more accessible display of this data is available on the [Open Data Portal](#).

Reminder service

Receive email reminders when new performance data is published

[Sign-up for reminders](#)

Translink PT performance dashboard (Q1 2024-25)

Select a dashboard page: Reliability – Our Performance


Translink PT Performance Dashboard

Network Reliability | *Our Performance*

Q1 2024-25

Select a financial year to filter results: (All)

Select a reporting quarter to filter results shown on graphs: (All)



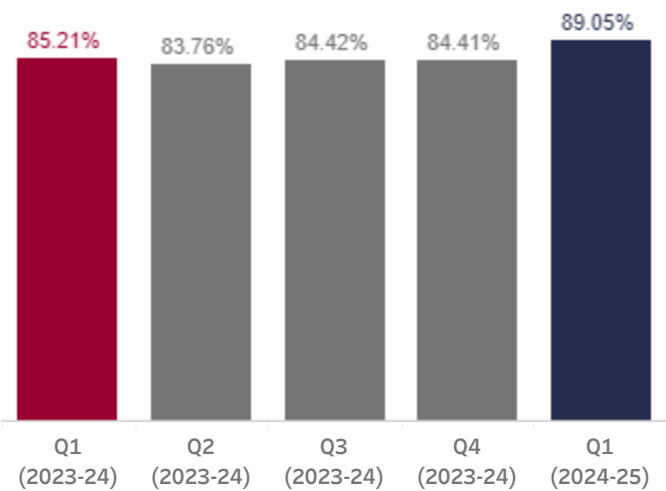
Bus on-time running

Select a South East Queensland region from the list below:

Western Region

Results for Q1 (2024-25)	Change from comparison quarter
89.05%	3.84%

On-time running - Western Region




Quarter	Performance (%)
Q1 (2023-24)	85.21%
Q2 (2023-24)	83.76%
Q3 (2023-24)	84.42%
Q4 (2023-24)	84.41%
Q1 (2024-25)	89.05%

Current quarter

Comparison quarter

Other quarters

Please see the [Queensland Rail](#) website for more information about train on-time running, including detailed results.



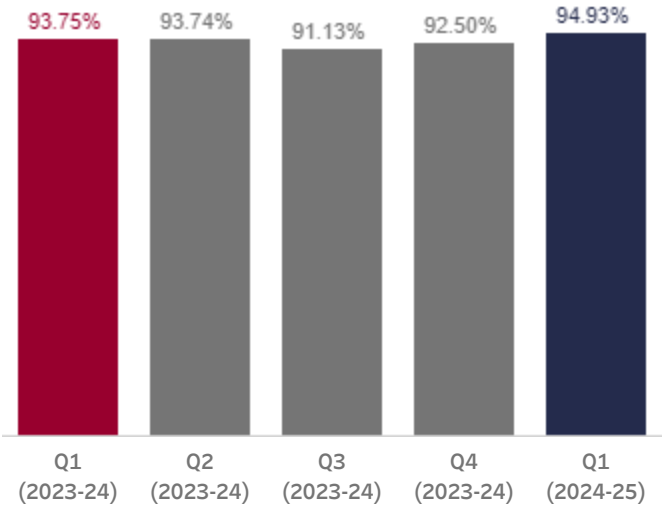
Train on-time running and services delivered

Select a measure from the list below:

Average on-time running performance in peak times – Cit...

Results for Q1 (2024-25)	Change from comparison quarter
94.93%	1.18%

Average on-time running performance in peak times – Citytrain - Citytrain network




Quarter	Performance (%)
Q1 (2023-24)	93.75%
Q2 (2023-24)	93.74%
Q3 (2023-24)	91.13%
Q4 (2023-24)	92.50%
Q1 (2024-25)	94.93%

Comparison quarter

Current quarter

Other quarters

Please see the [Queensland Rail](#) website for more information about train on-time running, including detailed results.



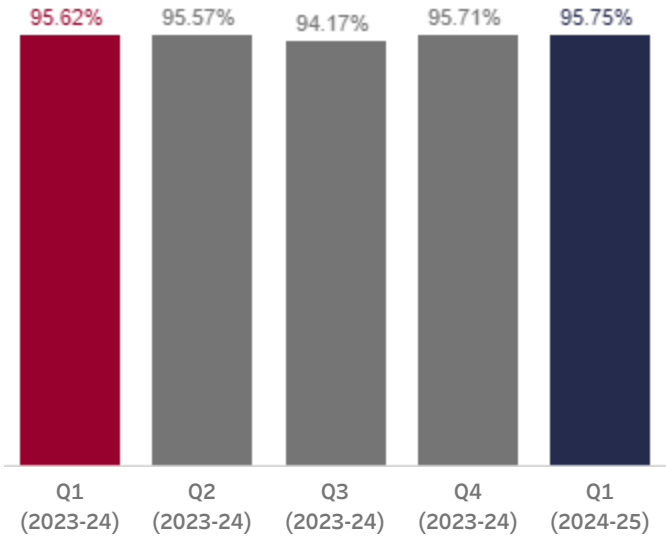
Tram punctuality and reliability

Select a measure from the list below:

Punctuality

Results for Q1 (2024-25)	Change from comparison quarter
95.75%	0.13%

Punctuality - G:link network



Quarter	Performance (%)
Q1 (2023-24)	95.62%
Q2 (2023-24)	95.57%
Q3 (2023-24)	94.17%
Q4 (2023-24)	95.71%
Q1 (2024-25)	95.75%

Comparison quarter

Current quarter

Other quarters

Please see the [G:link](#) website for more information on tram punctuality and reliability.

Measures of Reliability	+
Measures of Patronage	+
Measures of Safety	+
Measures of Customer Experience	+
Disclaimer	+
Copyright	+

More performance data

- [G:link monthly service statistics](#)
- [Queensland Rail performance](#)
- [TMR Annual Report](#)
- [Translink monthly performance snapshots](#)
- [Patronage and complaints](#)
- [go card and ticketing](#)
- [Translink Tracker quarterly reports \(2015 - 2019\)](#)

Translink's customer experience survey

If you haven't registered your go card, and would like the opportunity to participate in the survey at random, you can [register it here](#).

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Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

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