

## January extended track closures - impacts all lines



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# Seniors

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From **Monday 5 August for six months**, all public transport fares in Queensland will be a [flat rate of 50 cents](#) per journey, regardless of the zones travelled.

50% concession fares will not apply during this time.

## Seniors card

In Queensland, the Seniors Card is issued by the [Department of Families, Seniors, Disability Services and Child Safety](#) .

International seniors cards and senior business discount cards are not accepted.


## To travel on a concession fare

### Apply for a Seniors card + go

This is a single, convenient card for Queensland residents with a Seniors Card on one side and Translink senior go card on the other side.

Seniors Card +go is FREE so you won't pay the usual \$5 refundable deposit.

#### To apply:

- visit the [Seniors Card website](#) 
- call 13 74 68
- when you receive your Seniors card + go, you will need to visit a [go card retailer](#) and add a minimum of \$5 credit to your card before you can travel.

## Buy a Seniors go card



Sample of Seniors Card



Sample of Seniors card +go

Visit your [local go card retailer](#) or [Queensland Rail station ticket office](#) with your Seniors Card, buy [online](#) or call us on 13 12 30.

You will need to pay a \$5 refundable deposit and add a minimum of \$5 credit to your card before you can travel.

## Buy a paper ticket when you travel

[Paper tickets](#) can be bought:

- from a ticket office at train stations during [opening hours](#)
- from a fare machine at a major stations, busway, train or tram stations
- onboard buses (currently regional areas only).

Services in South East Queensland are [cashless](#). If you are paying with cash, you will need to purchase a ticket before boarding your service.

## go card discounts

Travelling with a seniors go card offers additional discounts compared to a paper ticket.

[Brisbane City Council](#) and [City of Gold Coast](#) provide free travel for seniors on selected off-peak services.

## Council subsidised fares

Council area	Brisbane City Council		Gold Coast City Council
Mode of travel	Brisbane City Council buses	Brisbane City Council ferries	Kinetic buses
Off-peak times	<b>Weekdays</b> 8.30am - 3.30pm 7pm - 6am <b>Weekends</b> All day	<b>Weekdays</b> 8.30am - 3.30pm 7pm - 6am	<b>Weekdays</b> <i>(incl. public holidays)</i> 8.30am - 3.30pm <b>Weekends</b> All day
Eligibility requirements	All seniors*	All seniors*	All seniors and Veterans who are Gold Coast residents#

\*Brisbane City Council - to simply tap on/off with a senior go card or Seniors Card + go to receive the free travel initiative.

#City of Gold Coast - you must have a sticker pass on your Seniors go card or concession go card for Veterans. To apply visit [City of Gold Coast](#).

Free Seniors and Veterans Bus Travel does not apply on trains or tram services.

## Accessibility and mobility

We are committed to reducing physical barriers to people using public transport.

All South East Queensland busway stations and tram platforms are [fully accessible](#) including lifts, ramps and tactile ground surface indicators. [Selected train stations](#) and most [CityCat terminals](#) are also fully accessible.

Allocated spaces for wheelchairs and mobility scooters are available on all trains, trams and ferries and new buses. Low floor buses, ramps, and priority seating close to exits are also available.

## Journey planning

[Journey planning](#) is available via this website or by downloading the [MyTranslink app](#).

The MyTranslink app also lets you monitor your service in real-time and even lets you set a stop alert to remind you when you’re approaching your stop.

Our contact centre is also available 24 hours on 13 12 30 to answer any public transport questions or provide journey planning assistance.

## Was this page helpful?

☐ Yes ☐ No

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## Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

[Call us on 13 12 30, 24 hours a day](#) | [Feedback form](#) | [More options](#)

## Information in your language

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