

January extended track closures - impacts all lines

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[Home](#) / [News and media](#) / [News articles](#) / Smart Ticketing sets sail on Brisbane River ferries

# Smart Ticketing sets sail on Brisbane River ferries

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16 April 2024 | Queensland

For customers travelling on Brisbane's iconic ferries, paying for your travel just got a lot smarter and easier with Smart Ticketing going live on all Brisbane River ferries.

Adult-fare customers travelling on Brisbane River ferries can now use Smart Ticketing to pay the same as an adult go card fare. This is the first milestone as part of the progressive rollout of new contactless payments across all buses and ferries in South East Queensland.

Smart Ticketing payment methods are contactless Visa, Mastercard or American Express debit or credit cards, including cards in the digital wallet of a smartphone, smart watch or other smart devices.

While customers have been able to pay for their travel using Smart Ticketing payment methods for some time on South East Queensland trains and trams, this is an exciting milestone for those who regularly use Brisbane River ferries.

It's also great news for visitors to Brisbane, as they can now use Smart Ticketing to travel on the ferries without the need to purchase a go card or paper ticket.

With the Smart Ticketing project being delivered in a phased approach, planning is well underway for the rollout to Southern Moreton Bay Island ferries and all South East Queensland buses in 2024. When complete all modes of public transport in South East Queensland will have Smart Ticketing available for adult-fare customers.

Customers travelling on a child or concession fare will need to continue to use their go card or purchase a paper ticket for now. And until the rollout extends to buses those customers using a connecting bus service will need to continue using their go card.

Learn more about [Smart Ticketing](#) and how we're delivering more ways to plan and pay for public transport in 2024.



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## Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

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