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January extended track closures - impacts all lines

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go explore fast facts

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What is go explore?

• *go explore* is a travel card, similar to the *go* card, that is ideal for visitors and tourists on the Gold Coast and Sunshine Coast.

How does go explore work?

- Each day's travel pass provides unlimited travel until 3am the next day.
- Reload up to eight additional day passes on your card.
- You do not need to travel on consecutive days.
- Cards are valid for one year.
- Simply tap your *go explore* card flat to the card reader each time you board or exit your service. Card readers are located on board buses and on tram platforms.

Where can I use go explore?

- *go explore* can be used for travel on Translink bus and tram services on the Gold Coast and Translink bus services on the Sunshine Coast.
- You cannot use *go explore* to travel on Sunshine Coast Hinterland services, train services (Queensland Rail), or any Translink bus or ferry services operated in Brisbane.
- Check out our Gold Coast (PDF, 363KB) and Sunshine Coast (PDF, 581KB) tourist maps for your travel
 options.
- Plan your journey and start exploring!

How much does go explore cost?

- \$1.50 per day.
- Children under 5 years travel free.
- You can load up to 8 one-day travel passes on your card.



Where can I buy go explore?

- Selected retailers and hotel booking desks on the Gold Coast and Sunshine Coast.
- Airtrain ticket office windows at Brisbane Domestic and International Airport.
- Gold Coast Airport (The Hub Convenience Store).
- Translink Info kiosks at Broadbeach South and Cavill Avenue tram stations.

How do I use go explore?

- Simply tap your go explore card flat to the card reader each time you board or exit your service. Card readers are located on board buses and on tram platforms.
- Your *go explore* day pass is activated the first time you tap onto a bus or at a tram station for the day.

Validity and refunds?

- go explore card expires one year after the date of purchase.
- All pass reloads and travel must be completed before the card expires.
- Refunds are not available for the go explore card. However, if your card is not working correctly because it is damaged or faulty, please call us on 13 12 30.

How can I become a go explore business partner?

Interested tourism or retail organisations and businesses should contact ticketing@translink.com.au for more information or to express their interest in becoming a go explore partner.

Was this page helpful?

0	Yes	\bigcirc	No

Send feedback

Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on 13 12 30, 24 hours a day **Feedback form More options**







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