



January extended track closures - impacts all lines



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Where contactless payment is available

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We're introducing new ways to pay for your travel.

[Smart Ticketing](#) equipment has been installed across our South East Queensland (SEQ) transport network, and we're progressively rolling out trials of contactless payments.

You can pay for your journey with contactless Visa, Mastercard and American Express debit or credit cards, including those in a digital wallet, wherever Smart Ticketing is live.

Find out if contactless payment is available for your journey and learn more about getting started below.

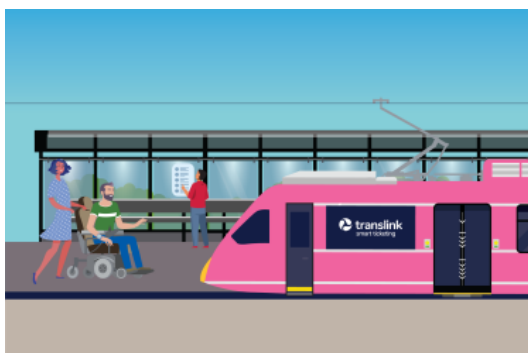


Travel modes

Contactless payment is available on all South East Queensland (SEQ) trains, trams, and ferries and is now being progressively rolled out on SEQ buses.

For a smooth trip, ensure contactless payment is available for your whole journey before you travel.

If you're not sure, call our friendly team on 13 12 30, or keep using your go card for now.



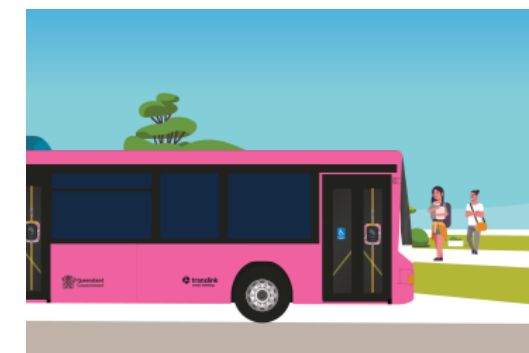
Available on South East Queensland trains



Available on trams



Available on South East Queensland ferries



Rolling out on South East Queensland buses

Locations

Brisbane – Rollout underway

Bus - BCC	Coming soon	✗	Contactless rollout planned for Brisbane City Council buses Continue to use your <i>go</i> card Register for updates when contactless is available
Bus - Other	Available	✓	Contactless payment is available on Mt Gravatt Coaches
Ferry	Available	✓	Contactless payment is available on ferries
Train	Available	✓	Contactless payment is available on trains

Gold Coast – Rollout underway

Bus	Coming soon	✗	Contactless rollout planned Continue to use your <i>go</i> card Register for updates when contactless is available
Train	Available	✓	Contactless payment is available on trains
Tram	Available	✓	Contactless payment is available on trams

Sunshine Coast – Rollout complete

Bus	Available	✓	Contactless payment is available on buses
Train	Available	✓	Contactless payment is available on trains

Ipswich – Rollout complete

Bus	Available	✓	Contactless payment is available on buses
Train	Available	✓	Contactless payment is available on trains
● Logan – Rollout underway			
Bus - Clarks	Coming soon	✗	Contactless rollout planned for Clarks Logan City Bus Service buses Continue to use your <i>go</i> card Register for updates when contactless is available
Bus - Other	Available	✓	Contactless payment is available on Logan Coaches
Train	Available	✓	Contactless payment is available on trains
● Moreton Bay – Rollout complete			
Bus	Available	✓	Contactless payment is available on buses
Train	Available	✓	Contactless payment is available on trains
● Redland – Rollout complete			
Bus	Available	✓	Contactless payment is available on buses
Ferry	Available	✓	Contactless payment is available on ferries
Train	Available	✓	Contactless payment is available on trains

The installation of Smart Ticketing on regional urban buses will follow once the South East Queensland trial is rolled out on all travel modes.

How to use contactless

Once you've confirmed contactless payment is available for your journey, it's easy to get started.

There's no preparation required to pay for your travel: just tap on at the start of your journey and tap off at the end with one of the accepted payment methods.

Payment methods accepted

- ✓ Visa
- ✓ Mastercard
- ✓ American Express

You can use any contactless Visa, Mastercard and American Express debit or credit card, including those in a digital wallet like Apple Pay, Google Wallet or Samsung Pay.

Your virtual cards and physical cards are considered different payment methods, so always tap on and tap off with the same card or device – for example if you tapped on with your smartwatch, tap off with it too!

Quick guide



Get ready: take your card or device out



Locate the validator onboard or at your station



Tap on and tap off with the same card or device

Good to know

Avoid card clash

Always present your payment method individually.

Smart Ticketing validators can read contactless credit and debit cards, smart devices, and *go* cards.

Presenting multiple payment methods at once, like a phone with a card stored in the case, could lead to a declined tap or incorrect fare calculation.

Using smart devices and digital wallets

Your virtual cards and physical cards are considered separate payment methods. To make sure you pay the right fare, always tap on and tap off with the same card or device.

Transferring between services

When transferring between services, remember to use the same payment method for all your travel, so your fare is calculated correctly.

If you’re transferring to a service that does not have contactless payment available yet, please use your *go* card or purchase a paper ticket for your whole journey.

Smart Ticketing FAQs

Do you have more questions? Learn more about using contactless including:

- How fares are calculated
- Virtual account numbers and refunds
- Validator screen messages

Visit FAQs

Need help?

Call our friendly team on 13 12 30, anytime, any day.

You can also use our feedback form if you have a question, complaint or want to bring something to our attention.

We look forward to hearing from you.

Get help

Links

- [Smart Ticketing project](#)
- [Smart Ticketing terms and conditions](#)
- [Frequently asked questions](#)

Was this page helpful?

☒ Yes ☐ No

Send feedback

Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on 13 12 30, 24 hours a day | Feedback form | More options

Information in your language

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