

January extended track closures - impacts all lines



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Auto top-up

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The easiest way to ensure you always have enough money to travel is to [set up an auto top-up](#), by linking your *go* card to your credit/debit card.

So when your *go* card balance falls below \$5, it will automatically top-up with the amount of your choice.

You'll never have to worry about waiting in line to top up your *go* card or running out of money on your card.

The minimum top-up amount is \$20.

Things to remember:

- The first time you set up auto top-up, the money will be deducted from your credit or debit card immediately.
- Your top-up won't load onto your card until you tap on at a card reader. We recommend you wait up to 60 minutes after activating auto top-up.
- If you don't tap on within 60 days of setting up auto top-up, we will return the money to your credit or debit card.

To join over 200,000 other travellers who have already got auto top-up, simply:

1. [Log into your go card account](#) (you will need to register your card first if you haven't already).
2. Click on the top-up tab and set your preferred auto top-up amount.
3. You can also [call 13 12 30](#) and set-up auto top-up over the phone.

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☐ Yes ☐ No

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Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on [13 12 30, 24 hours a day](#) | [Feedback form](#) | [More options](#)

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