translink

👑 Queensland Government

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January extended track closures - impacts all lines ✕

View our service notice for more information.

Buy and top-up go card

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Buy *go* card

You can buy a *go* card at over 680 locations across South East Queensland including:

- selected retailers where you see the 'buy' symbol
- attended Queensland Rail station ticket offices
- fare machines at G:link tram stations, busway stations and selected bus interchanges (adult cards only).

Alternatively, you can buy *go* card online or over the phone.

When you purchase your *go* card you'll pay a refundable deposit of $10 (adult) or $5 (child, concession, senior).

Bulk go card enquiries ▬

Community organisations, schools, special interest groups and other interested parties can buy multiple (10 or more).

[Email us](#) to discuss your bulk *go* card requirements.

Tickets for business	—

We offer a range of tickets for businesses, schools and organisations.

[Email us](#) to discuss your business requirements.

Top-up *go* card

There are over [1,600 places](#) to top-up your *go* card across South East Queensland including:

- selected retailers where you see the 'top-up' symbol
- attended Queensland Rail station ticket offices
- fare machines at G:link tram stations, busway stations, and selected bus stations
- [online](#)
- by phoning [13 12 30](#).

Payment cards accepted:

- **Online and over the phone:** Australian Visa and Mastercard credit or debit cards only (Amex and Diners cards are not accepted)
- **Queensland Rail stations, fare machines:** accept all Visa and Mastercard credit and debit cards, including international credit cards and the BasicsCard. (Amex and Diners cards are not accepted).
- *go* **card retailers:** Card types accepted are at the discretion of the retailer.

Auto top-up

The easiest way to ensure you always have enough money to travel is to [activate auto top-up](#), by linking your registered *go* card to your credit/debit card.

When your *go* card balance falls below $5, it will automatically top-up with the amount of your choice. You'll never have to worry about waiting in line to top-up your *go* card or running out of money on your card again.

The minimum auto top-up amount is $20.

Things to remember:

- The first time you activate auto top-up, the money will be deducted from your credit or debit card immediately.
- Your top-up won't load onto your card until you tap on at a card reader. We recommend you wait up to 60 minutes after activating auto top-up.
- If you don't tap on within 60 days of setting up auto top-up, we will return the money to your credit or debit card.

To join over 200,000 other travellers who have already got auto top-up, simply:

1. **Log into your *go* card account** – you will need to register your card first if you haven't already.
2. Click on the **top-up tab** and set your preferred auto top-up amount.
3. You can also call 13 12 30 and activate auto top-up over the phone.

Top-up online or over the phone

Top-up your *go* card [online](#) or [over the phone](#) on 13 12 30 with an Australian Visa or Mastercard credit or debit card (international credit cards are not accepted).

Choose the amount:

- online: $10 to $200
- phone: $5 to $200

Things to remember:

- In most instances, the money will be available on your *go* card within an hour. However, it won't appear on your card balance until you next tap on at a card reader.
- If you don't tap your *go* card to a card reader within 60 days, the money will be returned to your credit or debit card.

Related links

- About go card
- go card account login
- Fixed fare
- Buy and refund tickets

Was this page helpful?

○ Yes ○ No

Send feedback

Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

Call us on 13 12 30, 24 hours a day | **Feedback form** | **More options**

Connect with us