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Smart Ticketing rolls out on first Queensland bus

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27 August 2024 | Queensland

Did you know that Smart Ticketing has launched its first trial of new contactless payment methods on South East Queensland (SEQ) buses?

Customers travelling on Caboolture Bus Lines (CBL) can now pay for travel using Visa, Mastercard or American Express debit or credit cards, including cards in the digital wallet of smart devices.

The Smart Ticketing launch on CBL follows the successful rollout of Smart Ticketing trials on SEQ trains, trams and Brisbane River ferries. Customers have quickly adopted the new technology across our public transport network, recording more than 17.5 million trips using contactless payments to date with uptake continuing to increase.

Customers transferring between a SEQ train and CBL buses no longer need their go card to pay for travel but are reminded to tap on at the start of their journey and tap off at the end of each trip. If you are transferring to another bus operator that is not yet participating in the Smart Ticketing trial, please continue to use your go card at this time.

Smart Ticketing trials will be progressively activated for travel on all remaining SEQ buses and Southern Moreton Bay Island (SMBI) ferries, with regional buses to follow. The launch of Smart Ticketing on CBL services marks an exciting milestone for the project and for our customers who, as the rollout progresses, can enjoy increased flexibility and convenience with new ways to pay.

Learn more about Smart Ticketing and how we're keeping Queensland connected.



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Get in touch

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