

January extended track closures - impacts all lines



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Assistance Animal Pass

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The Assistance Animal Pass allows you to bring your assistance animal on all Translink public transport services (excluding Airtrain), regional *qconnect* bus services and approved regional ferry services. Passes are valid for 5 years from the date of issue.

For Queensland Rail long distance trains and services please visit the [Queensland Rail](#) website.

This pass is not accepted by organisations for access to venues or vehicles.

Apply for a pass

To apply for a Translink Assistance Animal Pass complete the [Translink Assistance Animal Pass Information and Application form \(PDF\)](#) and either:

- post your application to:
 - Translink Assistance Animal Pass
Translink
GPO Box 50
Brisbane Qld 4000
- email your application to tap@translink.com.au

Interstate visitors

Visitors from other states can use their state-issued Animal Assistance Pass on all Translink public transport services (excluding Airtrain), regional *qconnect* bus services and approved regional ferry services.

Animals certified by Disability Services

[Guide, hearing or assistance dogs](#) certified by Disability Services, will have a handler's identity card, and do not require a Translink Assistance Animal Pass to ride on Translink services.

Related links

- [Accessibility](#)

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Get in touch

We are available to answer your questions and help you with travelling on public transport across Queensland.

[Call us on 13 12 30, 24 hours a day](#) | [Feedback form](#) | [More options](#)

Information in your language

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