

PERSONAL DETAILS

Name	Ali Najeh Salman Tawash	
D.O.B	23 October 1986	
Nationality	Bahraini	
Address	Villa 2973, Road 1148, Block 1211, Hamad Town	
Phone	39551909	
Email	alitawash@gmail.com	

OBJECTIVE

To use my skills, experience and adaptability to obtain a position where I am constantly challenged. My greatest strength is my ability to walk into a new environment and be functional immediately. I am quick to learn and adapt to new situations, configurations and technologies.

EDUCATION

Bachelors Degree in Management Information System	2004 - 2008	
University of Jordan	Amman, Jordan	
Specialised Coursework		
Hands-on Technical Training for DS4000, GBM4IBM	Sep 2008	
IBM Tivoli Storage Manager 5.5, GBM4IBM	Sep 2008	
AIX 5L System Administration 1, GBM4IBM	Sep 2008	
Certifications		
Ethical Hacker v7, BIBF	Mar 2013	
MCTS: Windows Vista - Configuration, BIT	Aug 2009	
CompTIA Network+, BIT	Jul 2009	
CompTIA A+ Certified IT Technician, BIT	Jun 2009	
Oracle Forms Developer Certified Professional	Feb 2009	
Oracle PL/SQL Developer Certified Associate	Jan 2009	



EXPERIENCE

IT Manager

Sep 2013 - To Date

Health 360° Ancillary Services W.L.L, Full-time

Mandarine Business center, Seef District

KEY RESPONSIBILITIES:

- > Manage budget for and ordering of IT infrastructure Hardware and software.
- > Supervising the installation and maintenance of required computer hardware, software and networking facilities.
- > Assisting outsourced development team in their design and development tasks.
- > Provide a technical support for internal employees.

In-Country Tester

Nov 2008 - To Date

Lion Bridge Technologies, Part-time

Dublin, Ireland

KEY RESPONSIBILITIES:

- > Testing of localized products (hardware / software).
- > Complete Test Cases for applications released on mobile, PC and Internet platforms.

Application Support

May 2011 - Oct 2013

Global Payment Service, Full-time

Bahrain Car Park Building, Manama

KEY RESPONSIBILITIES:

- > Communicates unresolved problems to the competent technical service; follows-up the resolution of such problems.
- > Certification with Payment Scheme for Compliant and New Projects.
- > Interact with various internal IT support functions, Development, Quality Assurance, Operations and external 3rd party vendors to troubleshoot and resolve problems.
- > Backup for DBA/Network Administrator.



EXPERIENCE

Network Administrator/DBA

Global Payment Service, Full-time

Nov 2010 - May 2011 Bahrain Car Park Building, Manama

KEY RESPONSIBILITIES AS A NETWORK ADMINISTRATOR:

- > Configure Cisco devices.
- > Change firewall access-list as per customer needs.
- > Configure and maintain telephony services with Avaya products.
- > Manage network projects with partners like VISA, MasterCard and benefit.
- > Analyze and troubleshoot performance and reliability issues and initiate improvements.
- > Insure network connectivity betwen customer terminals to the required port on Data server.

OTHER RESPONSIBILITIES:

- > Work as Oracle Database operator.
- > Responsible for Monthly maintenance.
- > Provide technical support for all internal employees.
- > Monitoring SMS Bulk service.
- > Responsible for Data server storage.
- > Manage Oracle Application server and Report server.
- > Manage FTP service.
- > Task Automation.

Operator	Oct 2009 - Nov 2010
Global Payment Service, Full-time	Bahrain Car Park Building, Manama

Unix Administrator

Ministry of Finance, Trainee

Jul 2008 - Jan 2009 Diplomatic Area, Manama

SKILLS & ATTRIBUTES

Database	Extensive skillset	Oracle 10g Database, MySQL and PostgreSQL.
Programming	Extensive skillset	PL/SQL, PHP, Python 3.2, Microsoft F#, C, Bournshell and SQL.
Unix And Linux	Extensive skillset	IBM AIX 5.3L,OpenSUSE and Ubuntu
Web Development	Intermediate skillset	Adobe Coldfusion, CSS, HTML and AngularJS.
Adoble Photoshop	Intermediate skillset	Print, Photo-manipulation.