

Building a DevOps culture



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Mayank Prakash

Chief Digital and Information Officer



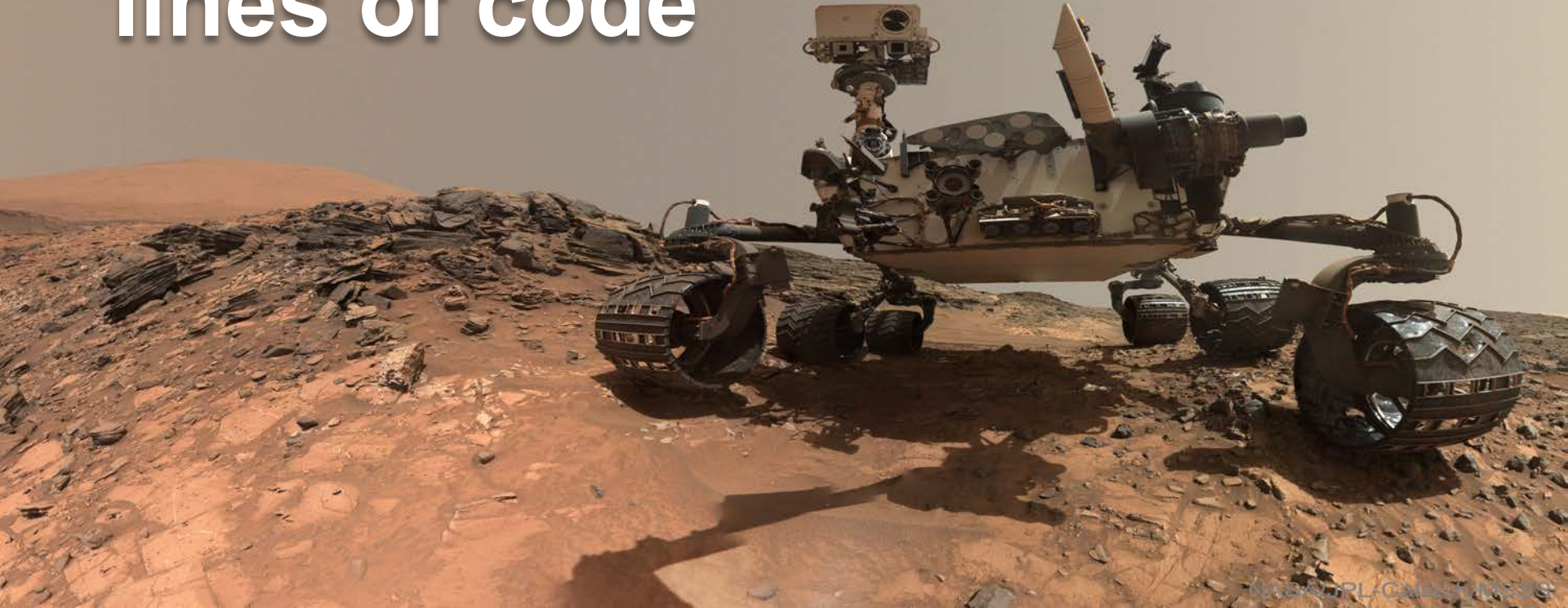
[linkedin.com/in/ciomayankprakash/](https://www.linkedin.com/in/ciomayankprakash/)

**We support almost everyone in the UK
at some point in their lives**

**We transact £170
billion every year**



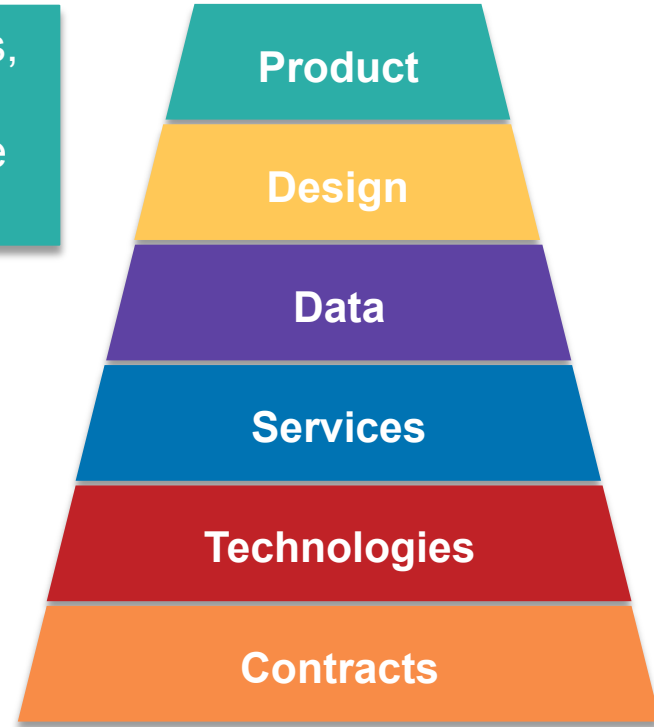
We manage 50 million lines of code



We have one of Europe's largest IT estates
850 buildings and 90,000 desktops

We're at the forefront of architectural design

We're leading the way with micro services, enabling large applications to be built in small, self-contained components that live and breathe independently of each other.

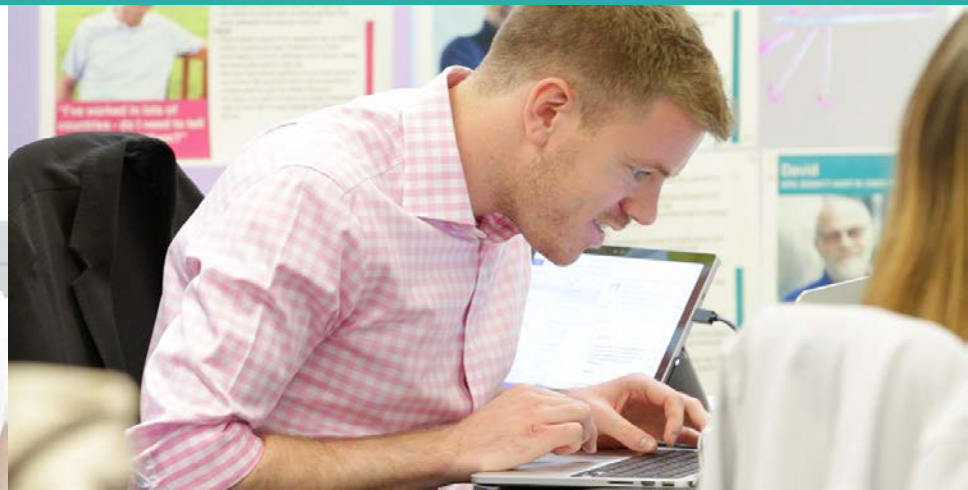




Agility in our project management has shortened the application lifecycle



Talented people who know their craft



Diptesh Patel

Head of Hybrid Cloud Services

Building a DevOps culture

Dev and Ops Collaboration

Feedback

Build quality in

Automation

← Share responsibility →

Team culture

Organisational culture

No silos

**Autonomous
teams**

Building a DevOps culture – lesson learnt

Working across teams, across disciplines at enterprise scale requires unparalleled dynamism.

Dynamism

Great energy, drive, force, or power; active strength of body or mind; pizzazz.

Building a DevOps culture – lesson learnt



Define a set of technology and governance guardrails which allow teams to evolve their applications at pace in a safe well-governed manner.

This ensures platforms are built to our world class standards of security, reliability and performance.

Building a DevOps culture – lesson learnt

Empower colleagues to develop a culture of experimentation, collaboration and shared ownership of delivering outcomes.



Building a DevOps culture – lesson learnt



Culture evolves from the grassroots of an organisation – leadership helps but DevOps change needs to come from the builders.

Building a DevOps culture – lesson learnt

Create a single engineering community.

Dev, Ops and QA engineers attend internal events, un-conferences and brown bag sessions together.



DevOps is a culture, not just a role.

**“I’ve done it this way for years, but
I’ll try something new.**

I believe in something better.”



Curious to learn



Inclusive across teams



Outcome-focused



Design-thinking

Find out more about us:

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