

# Project Requirements Document

## 1. Introduction

- **Project Name:** Expedia-like Travel Booking System
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- **Purpose:** This document outlines the functional and non-functional requirements of the travel booking system (SkyWay) to ensure clarity and alignment among all stakeholders.

## 2. Functional Requirements

Here is the definition of the specific features and functionalities of the application. These include:

### 2.1 User Authentication & Profile Management

- The system shall allow users to sign up using their SSN and an optional profile image.
- The system shall provide secure login functionality for returning users.
- The application shall enable users to update their profiles and manage their account settings.

### 2.2 Flight Search & Booking

- The system shall allow users to enter their departure and destination locations.
- The system shall allow users to specify their travel dates.

- The application shall search through the backend for matching flights based on user input.
- The system shall display a list of available flights with details such as airline, price, departure time, arrival time, and duration.
- The application shall provide filtering and sorting options (e.g., price, airline, shortest duration).

### **2.3 Flight Booking & Payment**

- The system shall allow users to select a flight and proceed with booking.
- The application shall provide multiple payment options (credit/debit cards, PayPal, etc.).
- The system shall generate an electronic ticket upon successful booking.
- Users shall receive a booking confirmation email with flight details.

### **2.4 User Dashboard & Trip Management**

- The system shall provide a dashboard for users to view and manage their upcoming and past bookings.
- Users shall be able to cancel or modify their bookings based on airline policies.
- The application shall provide flight reminders and notifications.

### **2.5 Admin Management**

- The system shall allow administrators to manage available flights (add, update, remove flights).
- The application shall provide an analytics dashboard for monitoring bookings and trends.

### **3. Non-Functional Requirements**

Here I will define the system attributes such as performance, security, scalability, and maintainability.

#### **3.1 Performance**

- The system shall support at least a good number of concurrent users without degradation in performance.
- The system shall respond to flight search queries within efficient time and with high performance using efficient algorithms and data structures

#### **3.2 Security**

- The application shall use encrypted connections (HTTPS) for data transmission.
- The system shall securely store user SSN and payment details using encryption.
- The system shall implement role-based access control (RBAC) for user and admin functionalities.

#### **3.3 Scalability**

- The system shall be designed to handle an increase in user base and flight data.

#### **3.4 Maintainability**

- The codebase shall follow clean coding standards and best practices.
- The codebase shall follow the OOP concepts and the OOP principles and the needed design patterns for better performance and cleaner architecture

#### **3.5 Usability**

- The application shall have an intuitive and user-friendly interface.
- The system shall be accessible on different screen sizes and devices.

### **3.6 Extensibility**

- The system shall be designed in a modular fashion to allow easy integration of additional features such as hotel booking or car rentals.
- The application shall support API-based interactions to enable third-party services to connect.

## **4. Conclusion**

- This document serves as a reference for developers, stakeholders, and testers to ensure a clear understanding of project requirements.
- Any changes to the requirements must be documented and approved by relevant stakeholders.

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