# Ali Vira

## **Skills**

Product Management
Data & Analytics
Human Factors
Design
UI/UX

## **Tools**

PowerBI Figma InDesign SQL Azure Data Explorer HTML & CSS C++

# **Education**

With Distinction
University of Waterloo
2017 (3.9 GPA)

Mechanical & Aerospace Eng Exchange Term, NTU Singapore 2016

linktr.ee/alivira

alivira93@gmail.com

(206) 636 6010 □

8+ years of interdisciplinary Product & Founder experience, managing int'l teams and stakeholders, driving D & I, and getting hands-on with design, systems, and software

## **Experience**



## **Senior Product Manager**

Code.org

2022 - Present New York, NY

- Defining, leading, and implementing the Code.org integration strategy & developing partnerships with leading Learning & Education providers
- Developing solutions & building international partnerships to deliver Computer
   Science education globally including regions without internet
- Creating and implementing privacy & security-forward products & strategies to ensure continued domestic & global compliance amidst evolving legal landscape
- Managing the international user & platform experience, pipeline, and strategy
- Building product & engineering life-cycle strategies, team charter, automated integrations, incident response protocols, planning, retros, and metrics



2021 - 2022 Seattle, WA

- Developed budget, roadmaps, product, designs, architecture, payroll, compliance & legal, code, and sprints to create the data & analytics layer for open Web3 games
- Raised 6m in funding from Digital Currency Group, Tribe Capital, Galaxy Digital and others over two rounds
- Developed scalable data streaming systems, data ingestion services (including game plugins), and intuitive front-ends & dashboards for insight generation
- Placed 1st in the Ethereum Global hackathon hired, scaled, and managed a team of 9 employees across North America & Europe



## Senior Product Manager

Microsoft Azure, Compute

2017 - 2021 Redmond, WA

- Led cross-Microsoft efforts (50+ engineers) across hardware and software stacks to improve Azure-wide VM availability by 72%
- Developed intelligent global correlation engine to diagnose customer impacting events and decrease Azure regressions by over 56%
- Designed and implemented Azure-wide automated A/B testing pipeline to improve Azure performance and availability by 50%
- Built automated machine-learning pipelines to identify, diagnose customer issues improving detection, resolution time by 70%
- Managed and resolved \$50+ million dollar customer escalations including global availability and performance crises (Sev. 0s)
- Created program to quantify, instrument, and correlate events, decreasing churn, improving platform unknowns by 78%
- Founded & led org-wide Work-Life Balance and Culture team to improve inclusion, productivity, and morale

## **Projects**

#### Diceblock

Co-Founded & developed a custom e-commerce marketplace for tabletop gaming goods & services

#### ShareIt

Developed a 2-sided rental marketplace for leasing and sharing household items

#### Hack The North: Fruit Salad

Build a distributed cloud computing platform that exchanges computing power for internet access

#### Contour

A service and browser extension that captures a user's body measurements for online shopping

#### KeyPosture

A product that monitors and optimizes a pianist's form in real-time to reduce injury

#### Banane Split

A one-page rails application for organizing & splitting bills

## Leadership

#### **Product School Speaker, IPN Organizer** (2021)

Led, organized, spoke at seminars to help 1500+ aspiring workers build skills and break into tech

#### MSFT Intern Leader, Director (2018, 2019)

Planned & managed summer for 2500 interns and 150 full-time volunteers

#### **Academic Representative** (2014 - 2017)

Elected faculty liason, planned events for 250+ students across department

#### Microsatellite Business Lead (2014 - 2015)

Led sponsorships, created & managed online presence, raised \$25K+ for launch

### **Orientation Leader, Director** (2013, 2014)

Managed Engineering orientation for 1000+ first years

# **Accomplishments**

**2nd place Canadian Engineering Debates** (2017)

**1st place Ont. Debates** (2017), **Waterloo** (2015, 2016)

Microsoft Intern Ambassador (2016, 2017)

Dean's List (Top 10% of Class) (2014)

**NexJ Co-op of the Year** (2013, 2014)

Sanford Fleming Jr. Design Award (2013, 2014)

## **Experience Ctd.**



2015 - 2016 Redmond, WA

- Designed product specifications, mockups, and implemented Azure deployment metric pipelines used by over 200 services
- Worked cross-team to design, code, and implement continuous integration extensions for Visual Studio, Azure Portal, and Jenkins
- Co-founded a 30-member intern team to evaluate, create, and overhaul Microsoft sustainability initiatives



Winter 2015 San Mateo, CA

- Planned, designed, and implemented installation tracker system and online campaign, increasing online user adoption by 80%
- Created and managed end-to-end automated customer engagement program and drip-campaign resulting in a 25% click-through rate
- Designed and coded interactive solar installation locator page and email campaign boosting site traffic by 40%



2013 - 2014

Toronto, Canada

 Researched, designed UI/UX, and generated product specifications for an e-prescribing feature projected to increase revenue by \$2,000,000

- Developed JavaScript tool to automatically update database saving 1,000 hours of manual work
- Conducted market analysis leading to partnerships, strategies, and new features
- Audited existing processes, implementing changes to save 2,400 hours yearly



2012 - 2014 Toronto, Canada

- Founded the largest eSports magazine in the world with over <u>1,000,000</u> reads and <u>featured twice</u> by game publisher Blizzard
- Managed an international team of 35 writers, editors, and designers to coordinate production, organize workflow, and resolve conflicts
- Optimized pitch submission process by building integrations with Submittable.com and training staff