

Product Management, Design, UI/UX, Human Factors, Data

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Experience

Co-Founder, COO

2021 - 2022

WeMeta

Seattle, WA

- Developed budget, roadmaps, product, designs, architecture, payroll, compliance & legal, code, and sprints to create the data & analytics layer for open Web3 games
- Raised 6m in funding from Digital Currency Group, Tribe Capital, Galaxy Digital and others over two rounds
- Developed scalable data streaming systems, data ingestion services (including game plugins), and intuitive front-ends & dashboards for insight generation
- Placed 1st in the Ethereum Global hackathon hired, scaled, and managed a team of 9 employees across North America & Europe

Senior Product Manager

2017 - 2021

Microsoft Azure, Compute

Redmond, WA

- Led cross-Microsoft efforts (50+ engineers) across hardware and software stacks to improve Azure-wide VM availability by 72%
- Developed intelligent global correlation engine to diagnose customer impacting events and decrease Azure regressions by over 56%
- Designed and implemented Azure-wide automated A/B testing pipeline to improve Azure performance and availability by 50%
- Built automated machine-learning pipelines to identify, diagnose customer issues improving detection, resolution time by 70%
- Managed and resolved \$50+ million dollar customer escalations including global availability and performance crises (Sev. 0s)
- Created program to quantify, instrument, and correlate events, decreasing churn, improving platform unknowns by 78%
- Founded & led org-wide Work-Life Balance and Culture team to improve inclusion, productivity, and morale

Product Manager

2015 - 2016

Microsoft Azure, Deployment

Redmond, WA

- · Designed product specifications, mockups, and implemented Azure deployment metric pipelines used by over 200 services
- Worked cross-team to design, code, and implement continuous integration extensions for Visual Studio, Azure Portal, and Jenkins
- Co-founded a 30-member intern team to evaluate, create, and overhaul Microsoft sustainability initiatives

Product Manager

Winter 2016

Complete Solar

San Mateo CA

- Planned, designed, and implemented installation tracker system and online campaign, increasing online user adoption by 80%
- · Created and managed end-to-end automated customer engagement program and drip-campaign resulting in a 25% click-through rate
- Designed and coded interactive solar installation locator page and email campaign boosting site traffic by 40%

Projects

Diceblock

Co-Founded & developed a custom e-commerce marketplace for tabletop gaming goods & services

ShareIt

Developed a 2-sided rental marketplace for leasing and sharing household items

Hack The North: Fruit Salad

Build a distributed cloud computing platform that exchanges computing power for internet access

GLHF Magazine

Founded a team of 35, built the world's the largest eSports magazine with over 1,000,000 reads

Contour

A service and browser extension that captures a user's body measurements for online shopping

KeyPosture

A product that monitors and optimizes a pianist's form in real-time to reduce injury

Leadership

Product School Speaker, IPN Organizer (2021)

Led, organized, spoke at seminars to help 1500+ aspiring workers build skills and break into tech

MSFT Intern Leader, Director (2018, 2019)

Planned & managed summer for 2500 interns and 150 full-time volunteers

Academic Representative (2014 - 2017)

Elected faculty liason, planned events for 250+ students across department

Microsatellite Business Lead (2014 - 2015)

Led sponsorships, created & managed online presence, raised \$25K+ for launch

Orientation Leader, Director (2013, 2014)

Managed Engineering orientation for 1000+ first years

Accomplishments

2nd place Canadian Engineering Debates (2017)

1st place Ontario Debates (2017), Waterloo (2015, 2016)

Microsoft Intern Ambassador (2016, 2017)

Dean's List (Top 10% of Class) (2014)

NexJ Co-op of the Year (2013, 2014)

Sanford Fleming Jr. Design Award (2013, 2014)

Education

BASc, Systems Design Engineering with Distinction, University of Waterloo 2017 (3.9 GPA)

Mechanical and Aerospace Engineering

Exchange Term, NTU Singapore 2016