

Syed Ali Imran

Software Engineer

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Personal Summary

Software developer with a focus on programming and web development, currently pursuing a degree in Software Engineering. Strong communication and problem-solving skills honed through experience in customer support. Committed to contributing to a collaborative team environment while gaining hands-on experience in software development.

Experience

Full-Stack Development Intern, *DevelopersHub Corporation* Remote

- Undertook a three-week remote internship focused on modern web development, built scalable web solutions including a dynamic **E-commerce app** and **Nexus** (a collaboration platform)
- Architected secure backend systems implementing **JWT authentication**, **Role-Based Access Control (RBAC)**, and complex **CRUD operations** for user and data management.
- Integrated advanced features such as real-time **WebRTC** video calling, automated scheduling, and payment gateways, while optimizing RESTful APIs using **Postman**.
- Implemented Git for efficient code management, handling branches, commits, and updates.

Customer Care Specialist, *IBEX* 11/2024 – 03/2025 | Karachi

- Resolved customer queries efficiently for Walmart's international clients, enhancing problem-solving and communication skills.
- Managed high-pressure scenarios and maintained performance targets.
- Adapted quickly to new tools and processes in a fast-paced environment.

Education

Bachelors: Software Engineering, *SZABIST University* 2023 – Present

Intermediate: Computer Science, *Aga Khan Higher Secondary School* 2021 – 2023

Skills

Frontend

JavaScript, React

Backend

Node.js, Express.js, .NET
(ASP.NET Web API, C#)

Database:

MongoDB, SQL Server

Projects

UniGo, engineered a MERN-stack ride-sharing platform tailored for SZABIST university students to ensure safe commuting. Features include secure JWT authentication, a trust-based rating system, and real-time booking management. The application was containerized using Docker to ensure consistent deployment environments.

E-commerce Web Application, built using React.js for the frontend, Node.js and MongoDB for the backend, featuring dynamic content rendering, product management, user authentication, API integration tested with Postman, and deployed using Vercel.

Indoor Sports Booking, developed a containerized full-stack application using MERN stack and Docker, featuring secure JWT authentication and role-based access control. Implemented real-time scheduling, an admin approval workflow, and a responsive dark-themed UI utilizing React Context for seamless state management.

Library Management System, built using ASP.NET Core MVC, C#, Microservices architecture, and Microsoft SQL Server, featuring secure data storage, RESTful APIs tested with Postman, a user-friendly interface for managing books and authors, and CI/CD integration using Jenkins.