

Technical Update Briefing – Power Platform



Technical Update Briefing

Duration: 1 Day [Onsite/Remote]

Difficulty Level: 100 - Basic

Description

To ensure service continuity of Power Platform in your organization, regular education and communication about ongoing updates are key.

Microsoft's monthly updates and optimizations for Power Platform capabilities may result in changes affecting the current service setup for your organization.

Furthermore, getting the most value out of the investment in Power Platform and ensuring new features are being communicated, planned, and implemented in your organization is crucial.

Objectives

- Provides IT professionals with proactive information on updates needing change management attention
- Learn about new features, feature updates and changes, rollout timelines and further roadmap information
- Understand the actions required to address breaking changes if any

Outcomes

Stay up to date with operations knowledge. Understand service changes to continuously deliver stable IT services. Get the most value out of the investment into Power Platform. Ensure new features are being communicated, planned, and implemented. Enable end-users with the most recent capabilities of Power Platform. Ensure post-change incident reduction.

Methodology

Learn by example

Participate in group discussions and learn from presentations and demonstrations.

Scope

This monthly Technical Update Briefing is scoped to Power Platform.

Agenda

Stage 1 (1-3 Hours)

- Presentation
- Q&A

Stage 2 (1-3 Hours)

- Post-Delivery follow-ups
(performed by Engineer remotely)

Delivery Outline

Requirements

Participants

- Power Platform Administrators, Developers, IT Managers

Skill Requirements

- A good understanding of Power Platform products
- Awareness of Power Platform release waves

Time Commitment

- One day engagement with relevant roles

Delivery Requirements

- Computer with Windows 10 or later, audio equipment, internet access. Modern browser and at least 1 Mbps bandwidth per participant
- Microsoft Teams for remote deliveries

Education

Stage 1	Presentation and Q&A	<ul style="list-style-type: none">• Highlights from the release wave, and short-and long-term roadmap of future Power Platform capabilities and features.• Providing knowledge on new features and updates.• Explaining necessary administrative and user actions to implement changes.• Providing overview on mandatory and optional changes including switches to consider.• Understand infrastructure updates to consider in your hybrid solutions.• Understand delivered bug fixes to update your helpdesk staff
Stage 2	Post Delivery Follow-ups	<ul style="list-style-type: none">• Providing further information on updates based on customer needs and questions. (Performed by engineer remotely)

For more information: Please contact your Microsoft Representative for more details.