Target Hospital Analysis

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Introduction

An orthopedic equipment company is very interested in finding target hospitals or potential

ways to increase equipment sales to hospitals in the United States.

Objective

Analyze orthopedic data from 4,703 hospitals to provide a model that selects hospitals

where a high number of orthopedic equipment sales is expected.

Note: A subset of hospitals from specific states can be used instead for the

analysis, but it has to be between 500 and 800 hospitals.

What we will do in this analysis

• Perform exploratory data analysis to assess what model to use.

• Go through the standard model building procedures.

• Evaluate the final model's classification capabilities.

Variables

ZIP: US postal code

HID: Hospital ID

1

CITY: City Name

STATE: State Name

 $\mathrm{BEDS}: \#$ of hospital beds

 ${\it RBEDS}: \#$ of rehabilitation beds

 $\ensuremath{\mathsf{OUT\text{-}V}}$: # of outpatient visits

ADM: Administrative Cost (in \$1000's per year)

Rev: Revenue from Inpatient

SALESY: Sales of rehabilitation equipment since January 1st

SALES12: Sales of rehabilitation equipment for the last 12 months

 ${\rm HIP95}$: # of hip operations in 1995

KNEE95: # of knee operations in 1995

Teach: Teaching hospital? 0 or 1

TRAUMA: Do they have a trauma unit? 0 or 1

REHAB: Do they have a rehabilitation unit? 0 or 1

HIP96: # of hip operations in 1996

 $\mathrm{KNEE}96:$ # of knee operations in 1996

FEMUR96 : # of femur operations in 1996

Loading Data

First, let's read in the data. In this analysis, we will only focus on some of the west coast states which are California, Oregon, and Washington state.

```
ortho_data <- read.table("ortho.txt", header = T)
states <- c("CA", "WA", "OR")
west_coast <- ortho_data %>% filter(STATE %in% states)
```

Based on the summary statistics, a lot of the variables seem skewed and unbalanced. In addition, there are 3 categorical variables that will be used in the analysis; Teach, TRAUMA, and REHAB. Furthermore, no missing values are present.

```
head(west_coast, 5)
```

```
##
       7.TP
               HTD
                          CITY STATE BEDS RBEDS
                                                     OUT
                                                            ADM
                                                                   Rev SALESY SALES12
## 1 90007 166093 LosAngeles
                                                        0
                                                           2026
                                                                  3226
                                    CA
                                        158
                                                                            31
                                                                                     56
## 2 90017 154093 LosAngeles
                                    CA
                                        357
                                                23
                                                    9125 12776
                                                                  6094
                                                                             9
                                                                                      9
## 3 90024 175593 LosAngeles
                                    CA
                                        610
                                                   17155 21753 12310
                                                 0
                                                                            64
                                                                                     64
## 4 90027 156093 LosAngeles
                                    CA
                                        504
                                                        0 24654 13876
                                                                            57
                                                                                     57
## 5 90027 168093 LosAngeles
                                    CA
                                        306
                                                15 36500 17608
                                                                  7211
                                                                             1
                                                                                      5
     HIP95 KNEE95 Teach TRAUMA REHAB HIP96 KNEE96 FEMUR96
##
## 1
       176
                70
                        1
                                0
                                       0
                                           158
                                                             49
                                                    61
## 2
                64
                        1
                                0
                                       1
                                                    51
        131
                                           134
                                                             86
       160
                                           136
                                                    97
## 3
                84
                        1
                                1
                                       0
                                                            125
                        1
                                0
                                       0
                                                    92
## 4
       151
                68
                                           138
                                                            122
## 5
         44
                  5
                        1
                                0
                                       1
                                             48
                                                     7
                                                             95
```

summary(west_coast)

```
CITY
##
         7.TP
                          HID
                                                                  STATE
##
    Min.
            :90004
                     Length:589
                                          Length:589
                                                               Length:589
                     Class : character
##
    1st Qu.:92104
                                          Class : character
                                                               Class : character
    Median :94063
##
                     Mode : character
                                          Mode
                                                 :character
                                                               Mode :character
##
    Mean
            :94188
##
    3rd Qu.:95932
##
    Max.
            :99403
##
         BEDS
                           RBEDS
                                                OUT
                                                                  ADM
##
    Min.
                5.0
                      Min.
                                 0.000
                                          Min.
                                                             Min.
                              :
##
    1st Qu.:
               66.0
                      1st Qu.:
                                 0.000
                                          1st Qu.:
                                                             1st Qu.: 2101
    Median: 129.0
                      Median:
                                          Median : 15076
                                                             Median: 4604
##
                                 0.000
##
    Mean
           : 173.8
                      Mean
                                 7.031
                                          Mean
                                                  : 35867
                                                            Mean
                                                                    : 6752
    3rd Qu.: 225.0
                      3rd Qu.:
                                 0.000
                                          3rd Qu.: 34675
##
                                                             3rd Qu.: 9696
            :1476.0
                              :180.000
                                                  :942251
                                                                    :66439
##
    Max.
                      Max.
                                          Max.
                                                            Max.
##
         Rev
                          SALESY
                                          SALES12
                                                              HIP95
##
    Min.
                 0
                     Min.
                                0.0
                                       Min.
                                               : 0.00
                                                         Min.
                                                                 : 0.00
```

```
1st Qu.: 1599
                     1st Qu.:
                               0.0
                                      1st Qu.:
                                                0.00
                                                        1st Qu.: 13.00
##
    Median: 3292
                               3.0
                                                        Median : 32.00
##
                     Median:
                                      Median:
                                                5.00
##
    Mean
           : 4433
                     Mean
                            : 22.6
                                      Mean
                                             : 36.33
                                                        Mean
                                                               : 57.73
##
    3rd Qu.: 6094
                     3rd Qu.: 23.0
                                      3rd Qu.: 35.00
                                                        3rd Qu.: 78.00
           :45157
                            :438.0
                                             :735.00
                                                               :606.00
##
    Max.
                     Max.
                                      Max.
                                                        Max.
        KNEE95
##
                          Teach
                                            TRAUMA
                                                              REHAB
           : 0.00
                      Min.
                             :0.0000
                                               :0.0000
                                                                 :0.0000
##
    Min.
                                        Min.
                                                          Min.
    1st Qu.:
              5.00
                      1st Qu.:0.0000
                                        1st Qu.:0.0000
                                                          1st Qu.:0.0000
##
    Median : 21.00
##
                      Median :0.0000
                                        Median :0.0000
                                                          Median :0.0000
          : 39.59
                             :0.2377
                                               :0.1087
                                                                 :0.2105
##
    Mean
                      Mean
                                        Mean
                                                          Mean
##
    3rd Qu.: 53.00
                      3rd Qu.:0.0000
                                        3rd Qu.:0.0000
                                                          3rd Qu.:0.0000
##
    Max.
           :375.00
                      Max.
                             :1.0000
                                        Max.
                                               :1.0000
                                                          Max.
                                                                 :1.0000
                         KNEE96
##
        HIP96
                                          FEMUR96
                            : 0.00
                                              : 0.00
    Min.
           : 0.0
##
                     Min.
                                       Min.
    1st Qu.: 12.0
                               3.00
##
                     1st Qu.:
                                       1st Qu.: 14.00
    Median: 32.0
                     Median : 20.00
                                       Median : 37.00
##
    Mean
           : 58.6
                            : 40.07
                                       Mean
                                              : 49.66
##
                     Mean
##
    3rd Qu.: 78.0
                     3rd Qu.: 52.00
                                       3rd Qu.: 72.00
##
    Max.
           :633.0
                     Max.
                            :388.00
                                              :350.00
                                       Max.
sum(is.na(west coast))
```

[1] 0

```
west_coast$Teach <- as.factor(west_coast$Teach)
west_coast$TRAUMA <- as.factor(west_coast$TRAUMA)
west_coast$REHAB <- as.factor(west_coast$REHAB)</pre>
```

EDA

The response variable, SALES12, is heavily skewed to the right. The best approach is to use a log transformation on SALES12 when comparing with the other predictor variables.

```
west_coast %>% ggplot(aes(SALES12)) + geom_histogram()
```

`stat bin()` using `bins = 30`. Pick better value with `binwidth`.

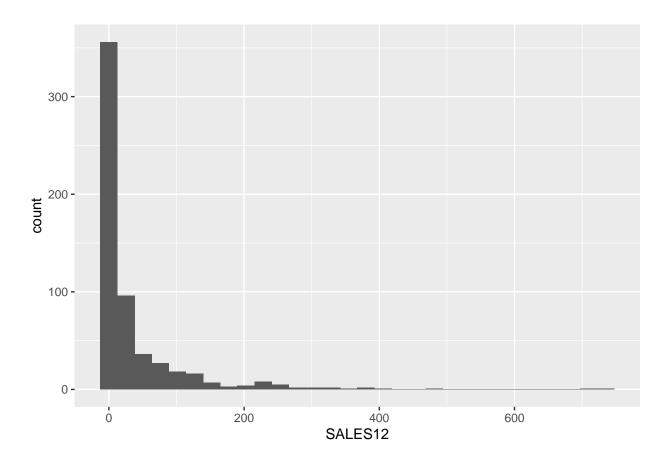


Figure 1: Histogram of equipment sales for the past 12 months

Even with a log transformation on SALES12, the normality assumption still seems to be violated in most if not all of the visuals.

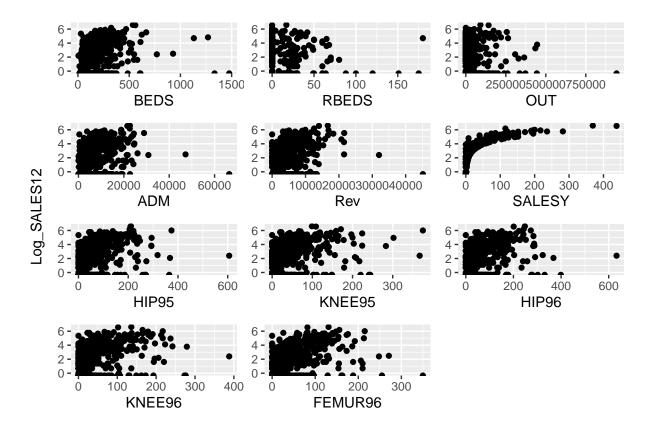


Figure 2: Scatter plots for continuous data

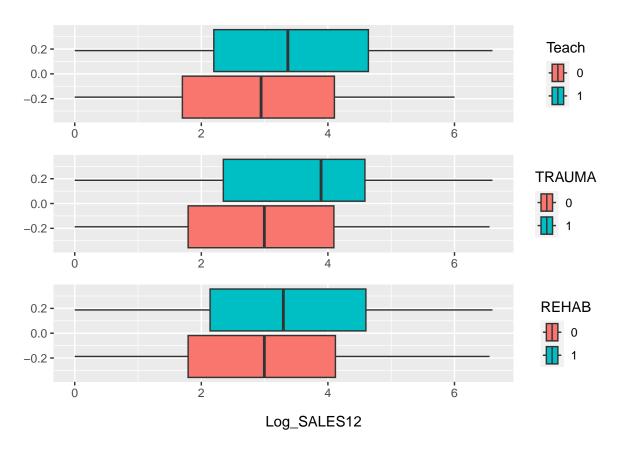


Figure 3: Box plot for categorical variables

Based on the correlation plot, we are also dealing with highly correlated variables. Whichever model we choose, some type of variable reduction method is needed.

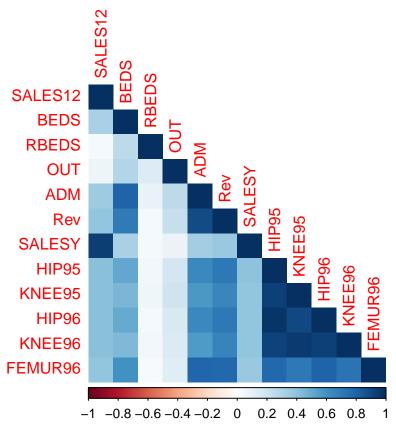


Figure 4: Correlation plot

Model Building

Based on the EDA visuals, it seems that fitting a normal regression model, even with transformations, is not the right approach. Since we want to identify hospitals that have high consumption and low sales, let's use SALES12 and ADM to create a new variable that classifies which hospitals meet this criterion and which ones do not. We can instead perform logistic regression based on the new outcome variable and check the model's assumptions to see if it's an appropriate method to use.

Creating new response variable

We will use the mean of ADM and SALES12 as the cutoff value to create the new variable. In other words, classify the hospitals with administrative costs greater than 6,752 dollars and sales of rehabilitation equipment less than 36 dollars.

```
summary(west_coast[, c(8, 11)])
         ADM
                        SALES12
##
##
    Min.
                     Min.
                               0.00
    1st Qu.: 2101
                     1st Qu.:
                               0.00
##
## Median : 4604
                     Median :
                               5.00
   Mean
           : 6752
                     Mean
                            : 36.33
##
    3rd Qu.: 9696
                     3rd Qu.: 35.00
##
                            :735.00
##
   Max.
           :66439
                     Max.
w c <- west coast \%\% mutate(y = ifelse(ADM > 6752 & SALES12 < 36,
                                          1, 0))
# Slight class imbalance
length(w c$y[w c$y == 0])/length(w c$y)
## [1] 0.7928693
length(w_c$y[w_c$y == 1])/length(w_c$y)
## [1] 0.2071307
fin_data \leftarrow w_c[, -c(1:4, 8, 11)]
fin data$y <- as.factor(fin data$y)</pre>
```

Fit Initial Model

We first use glm() to fit a logistic regression model on all the relevant variables. Not only are several variables insignificant, at least 3 variables have a vif (variance inflation factor) greater than 5 meaning high multicollinearity is present. This confirms what we observed in the correlation plot.

```
first mod = glm(y ~ ., family = binomial(),
               data = fin data)
summary(first mod)
##
## Call:
## glm(formula = y ~ ., family = binomial(), data = fin_data)
## Deviance Residuals:
      Min
                10
                     Median
                                  3Q
                                          Max
## -3.3156 -0.3614 -0.1838 -0.0008
                                       2.3528
##
## Coefficients:
                Estimate Std. Error z value Pr(>|z|)
##
## (Intercept) -4.403e+00 3.845e-01 -11.453 < 2e-16 ***
               5.020e-03 1.759e-03
## BEDS
                                      2.854 0.00432 **
## RBEDS
              -1.499e-02 1.515e-02 -0.989 0.32255
## OUT
               2.235e-06 2.449e-06 0.913 0.36136
               5.201e-04 1.048e-04 4.963 6.93e-07 ***
## Rev
## SALESY
              -1.359e-01 1.924e-02 -7.063 1.63e-12 ***
## HIP95
               9.743e-03 1.311e-02 0.743 0.45732
## KNEE95
              -2.413e-02 1.436e-02 -1.680 0.09294 .
## Teach1
               1.021e+00 4.117e-01
                                      2.480 0.01313 *
## TRAUMA1
              -8.446e-02 6.230e-01 -0.136 0.89216
## REHAB1
               6.718e-01 6.133e-01 1.096 0.27329
## HIP96
               8.620e-03 1.149e-02
                                      0.750 0.45301
              -1.417e-02 1.295e-02 -1.095 0.27357
## KNEE96
               1.918e-02 9.189e-03
## FEMUR96
                                      2.087 0.03688 *
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## (Dispersion parameter for binomial family taken to be 1)
##
      Null deviance: 600.93 on 588 degrees of freedom
## Residual deviance: 268.54 on 575 degrees of freedom
## AIC: 296.54
##
## Number of Fisher Scoring iterations: 8
vif(first mod) # high multicollinearity
```

```
1.999622
              2.642330
                        1.266034
                                  3.665446
                                             1.941998 22.825950 18.594181 1.327866
##
##
      TRAUMA
                 REHAB
                           HIP96
                                    KNEE96
                                              FEMUR96
##
   1.237794
              2.345265 20.428376 16.916064
                                            4.820145
```

Reducing the number of variables

Based off of the initial model, let's use step() as a dimension reduction procedure to remove unnecessary variables. The AIC (Akaike information criterion) will assess the quality of all possible models and the model with the lowest AIC value will be considered the best model in this context.

Note: the results from running this code were too long to print so they were omitted.

```
step(first_mod, direction = "both", k = 2)
```

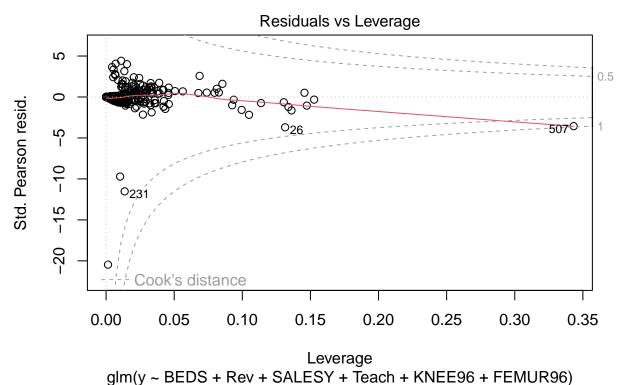
Reduced Model

The smallest AIC given was 288.2. The chosen variables were BEDS, Rev, SALESY, TEACH, KNEE96, and FEMUR96. We now see that all variables have become significant and they are no longer variables with high vif values. Unfortunately, there was one observation (507) that appeared to be an influential outlier so it was removed.

```
##
## Call:
## glm(formula = y ~ BEDS + Rev + SALESY + Teach + KNEE96 + FEMUR96,
##
       family = binomial(), data = fin data)
##
## Deviance Residuals:
##
       Min
                 10
                      Median
                                    30
                                            Max
## -3.4751 -0.3602 -0.1892
                              -0.0011
                                         2.4541
##
## Coefficients:
```

```
##
                Estimate Std. Error z value Pr(>|z|)
## (Intercept) -4.323e+00 3.727e-01 -11.601 < 2e-16 ***
## BEDS
               4.833e-03 1.494e-03
                                      3.235 0.001215 **
## Rev
               5.305e-04 9.947e-05
                                      5.333 9.67e-08 ***
## SALESY
              -1.338e-01 1.821e-02 -7.347 2.02e-13 ***
## Teach1
               1.007e+00 3.929e-01
                                      2.563 0.010387 *
## KNEE96
              -1.883e-02 5.307e-03 -3.548 0.000388 ***
               2.563e-02 7.388e-03
                                      3.469 0.000523 ***
## FEMUR96
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## (Dispersion parameter for binomial family taken to be 1)
##
##
      Null deviance: 600.93 on 588
                                     degrees of freedom
## Residual deviance: 274.17 on 582 degrees of freedom
## AIC: 288.17
##
## Number of Fisher Scoring iterations: 8
vif(second_mod)
                      SALESY
##
      BEDS
                Rev
                                Teach
                                        KNEE96
                                                FEMUR96
## 1.673554 3.421183 1.866998 1.246253 2.987671 3.278494
```

plot(second_mod,5)



```
fin data2 <- fin data[-507,]</pre>
```

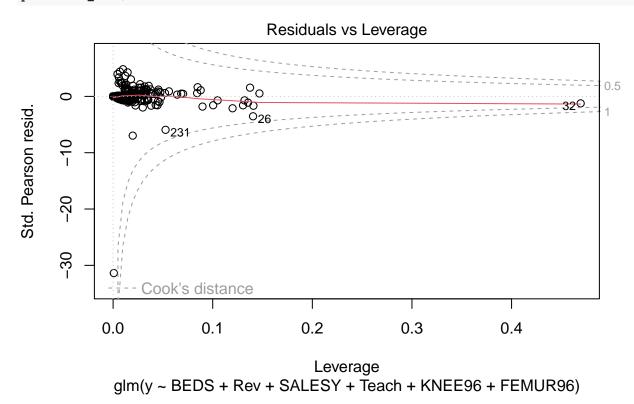
Final Model with removed observation

```
fin_mod <- glm(y ~ BEDS + Rev + SALESY + Teach + KNEE96 + FEMUR96,</pre>
               family = binomial(), data = fin data2)
summary(fin_mod)
##
## Call:
## glm(formula = y ~ BEDS + Rev + SALESY + Teach + KNEE96 + FEMUR96,
      family = binomial(), data = fin data2)
##
##
## Deviance Residuals:
      Min
##
                1Q
                     Median
                                  3Q
                                          Max
## -3.7127 -0.3588 -0.1782 -0.0005
                                       2.5217
##
## Coefficients:
                Estimate Std. Error z value Pr(>|z|)
##
## (Intercept) -4.520e+00 3.916e-01 -11.544 < 2e-16 ***
## BEDS
               8.355e-03 1.780e-03 4.695 2.67e-06 ***
## Rev
               4.778e-04 9.836e-05 4.857 1.19e-06 ***
## SALESY
              -1.450e-01 1.947e-02 -7.446 9.62e-14 ***
               7.011e-01 4.079e-01 1.719 0.085650 .
## Teach1
## KNEE96
              -1.982e-02 5.385e-03 -3.681 0.000232 ***
## FEMUR96
               2.561e-02 7.415e-03 3.454 0.000553 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## (Dispersion parameter for binomial family taken to be 1)
##
      Null deviance: 600.47 on 587
                                     degrees of freedom
## Residual deviance: 265.62 on 581 degrees of freedom
## AIC: 279.62
## Number of Fisher Scoring iterations: 8
```

```
vif(fin mod)
```

```
## BEDS Rev SALESY Teach KNEE96 FEMUR96
## 2.286207 3.420973 2.212432 1.291580 3.159329 3.244743
```

plot(fin mod,5)



Classification capabilites

To visually assess the classification capabilities of our chosen model, we will utilize the ROC Curve. Given that the specificity is 0.86, the sensitivity is 0.93, and the area under the curve is 0.95, the model's overall accuracy is pretty robust.

The threshold is set at 0.149. In other words, if the fitted probability from the model is at least 0.149 we will classify the hospital as being a target hospital to sell equipment to.

```
final_pred = predict(fin_mod, type = "response")

roc_curve = roc(fin_data2$y, final_pred, auc = TRUE)
```

```
## Setting levels: control = 0, case = 1

## Setting direction: controls < cases

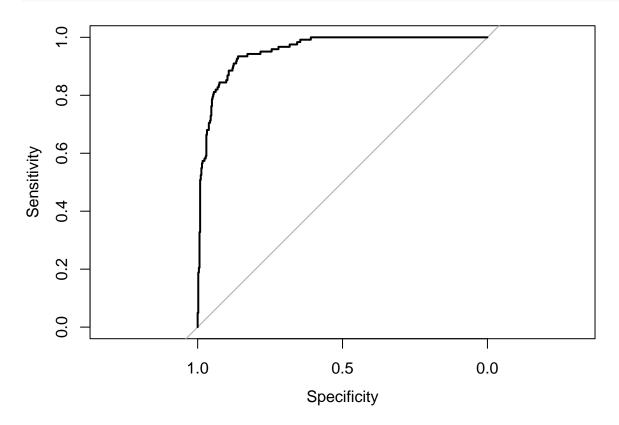
print(roc_curve)

##
## Call:
## roc.default(response = fin_data2$y, predictor = final_pred, auc = TRUE)</pre>
```

Data: final_pred in 466 controls (fin_data2\$y 0) < 122 cases (fin_data2\$y 1).</pre>

plot(roc_curve)

Area under the curve: 0.9551



```
coords(roc_curve, "b", best.method = "youden")
```