

Stages	Attributes	Awareness	Participating
Archetypes	Engagement	Little to no engagement	Some engagement
	Reliability	Not reliable	Some reliability
	Influence	Unknown influencer	May be an influencer
	QI experience	Little or no QI experience	Little or no QI experience
	Expertise	Unknown expertise	Possible expertise
	Coaching Needs	Little to interest in being coached	Open to being coached
	Support Needs	Involvement not sustained with support	Involvement is sustained with support
What it looks like:	Network Survey	No or rare involvement	Irregularly fills out
	Network PFP Calls	Little to no attendance	Irregular attendance
	Network Participation and QI work	Receives emails from Network; Little to some engagement in the Network	Actively participates in Network QI (i.e. attends Network Webinars, PFP Calls)
	Center Participation and QI work	Some engagement with the local QI Program	Actively participating in QI work at their Care Center
	Community Conference	Has never attended a Community Conference (virtually or in person)	Has attended one or more Community Conferences (virtually or in person)

<p>Examples of Patient and Family Partners</p>	<div>30+23</div> <div>Too many PFPs to list</div> <div>Examples:</div> <div>Natalie</div> <div>Amy</div> <div>Cindy</div> <div>Matt</div> <div>Mike/Betsy</div> <div>Alicia</div> <div>Amanda</div> <div>Lisa</div>
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Contributing	Leading	Driving
Moderate engagement	High engagement	Ownership
Reliable	High reliability	Excellent reliability
Potential influencer	Influencer in the Network	Influencer in the Network
Some QI experience	Moderate QI experience	Extensive QI experience
Potential expertise	Recognized expertise	Recognized expertise
Interested in being coached	High desire to be coached	Finds own coaches
Leadership is sustained with support	Leadership is sustained with some support	Engagement is self-sustained
Regularly fills out	Regularly fills out	Regularly fills out
Regularly attends	Regularly attends	Leads and helps set
Taking ownership in a project; Makes valuable contributions	Leading an QI effort in the Network; teaching others (i.e. Participates on the NLT)	Ownership of QI effort in the Network; Coaching others in leading Network QI projects; Regularly communicating/teaching Network QI work through Network Webinars, Community Conferences, NACFC Posters and through published work
Network QI (i.e. Participates in ad hoc CFLN projects)		
Taking ownership in a project; Makes valuable contributions to the QI team at their Care Center	Leading an QI effort at the Care Center; teaching others	Leading an QI effort at the Care Center; teaching others
Regularly attends one or more CC (virtually or in person)	Regularly attends one or more CC (virtually or in person) per year; Contributes at the CC (i.e. participates in planning, submit proposals, gives an Ignite Talk, co-leads a session)	Regularly leads at one or more CC (virtually or in person) per year



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Megan	Lindsay?	Breck?	
Tom	Jon?	Erin?	
Dave	Pam?		
Hollie			
Don			
Anissa			
Sylvia			

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