

Developing a [Network] for Improving the Outcomes of Individuals Network with [chronic condition]

The Project Aim was to [INSERT].

Key System Requirements

An initial set of key system requirements were developed by the design team and presented at the first design meeting in [Month 20xx]. The criteria, modified based on the feedback received at this first design meeting, are listed below and in the workbook. For those participating in the design, these criteria provided an initial description of the attributes the new system would need to have to be attractive to the multiple users. The criteria recognized that the vast majority of care for people with [chronic condition] takes place outside the clinical environment. The identified requirements for the new system are to:

1. Enable caregivers and patients with [chronic condition] to co-produce and share responsibility for the operation of the system of health care, service delivery, improvement and research
2. Ensure that everyone has and feels they have a voice in the operation and evolution of the system
3. Improve the experience of managing [chronic condition] (e.g., emotional, social, economic burden of disease) and support caregivers and patients during their 24 hour a day obligations
4. Improve the clinical management of [chronic condition] to produce better health (clinical and psychosocial outcomes)
5. Continuously improve care delivery and the overall system of health and health care and ensure that all providers working with families of [Network] patients have access to the latest knowledge

6. Build providers' capabilities, skills and knowledge to support families' contexts and realities
7. Facilitate and accelerate research and innovation that can improve health outcomes.
8. Capture and make data and information easily available (two-way) among patients, caregivers, providers, researchers, and advocates who can use data to improve health, manage disease, and conduct research
9. Ensure relevant medical, device, and other tracking data are available to patients and clinicians, including primary care, specialists, care coordinators, health coaches
10. Encourage transparency and trust among all participants in the system (e.g., access to medical information, performance information)
11. Facilitate the integration of activities among existing stakeholders and organizations (research, clinicians, and advocacy groups) that participate in the [Network] ecosystem