

SMART* Aim for the Year (for Fall 18 Community Conference):	SMART* 90 Day Goal (Period 4, July – September 2017):
<p>We will increase (circle one)</p> <p><i>What:</i> The number of patients and parents who indicate their involvement in the CFLN and their network is a 5 on the co-production</p> <p><i>From:</i> 88% P&F Partners feel valued by the Network, 68% P&F Partners feel valued by their Care Centers</p> <p><i>To:</i> 93% PP and FP feel valued by the Network, 78% P%F Partners feel valued by their Care Centers</p> <p><i>By:</i> September 30, 2018</p> <p><i>Population Impact/ Target Audience for the Improvement:</i> Patient and Family Partners</p>	<p>We will increase (circle one) number of P&F Partners who fill out the monthly coproduction data</p> <p><i>What:</i> 4 PP, 5 FP</p> <p><i>To:</i> 5 PP, 10 FP</p> <p><i>By:</i> September 2017</p> <p><i>Population Impact/ Target Audience for the Improvement:</i> Patients and Family Partners</p>

Plan for Changes to Test			90 Day Goal Period 4 (July – September 2017)											
PDSA Cycle No.	Briefly describe the change to be tested to accomplish your team's goals. <u>Fill out a PDSA Worksheet for each change.</u>	Who is responsible	July			August			September					
			10	17	24	7	14	21	4	11	18	25		
			31			28								
1	Create a one-time Patient and Family Partner Call to discuss issues identified by the P&F Partners as important, to develop community among Network P&F Partners and to reassure P&F Partners they are being supported by the Network through a designation support team member.	Name	May											
2	Develop one-time Patient and Family Partner Call to monthly Patient and Family Partner Call	Name	June											
3	Use monthly P&F Partner calls to also discuss the value of data with an effort to increase the number of P&F Partners who are filling out monthly data forms.	Name	July											

4	Gather phone numbers and more personal info on P&F Partners in order that the network can better get to know current CLFN P&F Partners	Name	July
5	Begin privately contacting P&F Partners to make sure they are aware of the monthly calls and with sharing their experiences.	Name	July
6	Identify working job description/responsibilities for P&F Partner and get feedback from current P&F Partners	Name	July
7	Incorporate Wave 2 P&F Partners in to the P&F Partner Program with an initial introduction email	Name	July
8	Test working job description/responsibilities for P&F Partner	Name	Aug