



ImproveCareNow (ICN)

About Us: ICN was founded in 2007. There are more than 100 participating centers across four countries. ICN has over 31,000 participants including physicians and researchers, nurses, coordinators, social workers and psychologists, dietitians, caregivers, and patients. ICN's registry has over 60,000 registered patients. For more information: www.improvecarenow.org

Our Vision: To transform the health, care and costs for all children and adolescents with Crohn's disease and ulcerative colitis (Inflammatory Bowel Disease or IBD) by building a sustainable collaborative chronic care network.

Goal: Increase remission rates across the network by 0.5%-1% per year through intentional QI and research endeavors, thus sparing 101-202 children further illness.

Exciting Work: Identifying the remission gap between White and Black patients to begin to close that disparity.

Summary of Core Strategic Priorities:

ICN Goals FY2021-2024	Strategies	Key Plans (prioritize from a-f, assign owner and date)
By June 30, 2024: i. <u>Outcomes</u> Increase remission rates by 0.5-1%/year across the network by the end of 2024.	1. a. Redefine theory and strategy to achieve ongoing improvement in outcomes b. Close the gap in remission rates between white patients and patients of color treated at ICN sites by 5%.	1a) Conduct a structure design process to identify strategies and research required to continue to improve outcomes 1b) Focus on equitable outcomes. Launch a LL focused on improving racial equity in remission outcomes with the goal of decreasing the gap in remission rates between white patients and patients of color by 1.5% every year.
ii. <u>Diversity, Equity, Inclusion</u> Identify and begin to address inequity in the ICN patient population and across network leadership, participants and teams	2. Identify and define the equity and/or diversity gaps for our network and patient populations and implement organizational changes to close them	2) Establish and charter Network level DEI (Diversity, Equity and Inclusion) committee to lead equity efforts across the network. 2a) Harvest DEI work already being done in centers – inventory of current state

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<p>iii. Finance Develop a more sustainable and diversified funding stream minimizing the reliance on site participation fees to fund network growth and operations</p>	<p>a. Reduce/close the existing equity gap between white patients and patients of color treated at ICN centers. b. Evaluate and work to improve diversity across network leadership, participants, staff, and committees</p>	<p>2b) Find a funder to sponsor the design, development, and scale of interventions to close equity gaps 2c) Engage care centers in a learning lab to reduce equity gaps and scale successful changes 2d) Establish network wide metrics for DEI within the network leadership, participant, and committee structures</p>
<p>iv. Engagement Strengthen the presence of ImproveCareNow as the leader in the IBD community.</p> <p>v. Technology Infrastructure Leverage ICN's integrated technology platform to better support all network stakeholders</p>	<p>3. Develop a BD pipeline with at least \$3 Million in total non-participation fee revenue and less than 50% revenue from participation fees by end of FY24</p> <p>a. FY22 Goal: Develop specific BD strategy for network as led by directors b. FY23 Goal: Less than 75% of revenue from participation fees c. FY24 Goal: Less than 50% of revenue from participation fees, other 50% from at least three</p>	<p>3a) Develop list of potential funders 3b) Develop materials and messaging for asks 3c) Develop a clear communication system and tracking. 3d) Start asking! 3e) Monetize engagement with other IBD/LHS communities</p>

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	diverse sources.	
	<p>4. a. FY22: Secure ongoing Clare Foundation funds by increasing awareness of ICN to a greater percentage of our enrolled population.</p> <p>b. FY23: Deepen our impact on other GI conditions related to IBD such as surgical interventions for IBD and auto-immune liver disease.</p> <p>c. FY24: Build ICN's reputation as a thought leader for innovation in health system transformation outside the network in the broader IBD and LHS communities.</p>	<p>4a) Realize Circle Campaign goal of increasing ICN awareness to 12,000 individuals by using work of Engagement Trailblazers to scale and spread for network.</p> <p>4b) Publish a change package and use communications team to drive publicity</p> <p>4c) Pilot test mini-network incubation with 2-year A-LiNK pilot and a surgical node</p> <p>4d) Develop more formal intake/listening process</p> <p>4e) Accelerate impact by collaborating with other networks via CCHMC sponsored Tiger Teams</p> <p>4f) Partner more closely with other IBD organizations</p>
	<p>5. Develop a technology roadmap organized around the needs of the users</p> <p>a. FY22: i. Develop a technology roadmap and implement core capabilities (registry, Hub)</p> <p>ii. Successfully upgrade and migrate the ICN registry</p> <p>c. FY23: Increase ease of use for clinicians</p> <p>d. FY24: Gain efficiencies/reduce manual efforts</p>	<p>5a) Implement ongoing, structured design and innovation processes to optimize and integrate technology components on an ongoing basis.</p> <p>5b) Form a technology leadership team to build expertise and capability in how to apply technology to advancing the network performance and trustworthy data sharing.</p> <p>5c) Lead development and management of CREATE registry</p>



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		5d) Continue to scale EDT
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Leadership Team: [The ImproveCareNow Team - ImproveCareNow](#)

Project Team: [The ImproveCareNow Team - ImproveCareNow](#)

Network Structure (e.g., org chart):

Network Toolkits & Change Packages: <https://www.improvecarenow.org/tools>,

Measures: <https://www.improvecarenow.org/purpose-success>

Description of Data Repository (e.g., # patients, etc.): 35,000 patients

Funding Sources: **Current:** participation fees, Clare Foundation grant, A-LiNK collaboration fee, Janssen Pharmaceuticals. Past includes Helmsley Foundation, Abbvie, PCORI, Eli Lilly, and other pharmaceutical partners.

Publications: [Publications- ImproveCareNow](#).

Additional resources you identify: Completed research projects: https://www.improvecarenow.org/completed_research

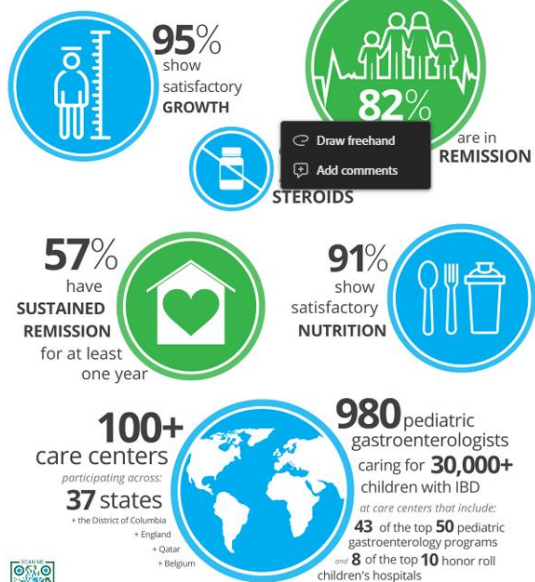
Commented [PJ1]: Suggest we add a box for additional resources on each network 1-pager



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Our Success



Source is centerline data for select QI measures from the ImproveCareNow Outcomes registry

updated July 2023

Site List/Geographic Spread:

Advocate Children's Hospital
Akron Children's Hospital
American Family Children's Hospital
Ann & Robert H. Lurie Children's Hospital of Chicago
Arkansas Children's Hospital
Arnold Palmer Hospital for Children
Barbara Bush Childrens Hospital at Maine Medical Center
Bon Secours St. Marys Childrens Hospital
Boston Children's Hospital
Bronson Childrens Hospital
Carilion Medical Center, Carilion Children's
CHC Esperance
Children's Healthcare of Atlanta - Emory University
Childrens Healthcare of Atlanta and Scottish Rite-GI
Children's Hospital & Medical Center of Omaha



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Children's Hospital at Dartmouth-Hitchcock
Children's Hospital at Erlanger
Children's Hospital New Orleans
Children's Hospital of Illinois at OSF Healthcare
Children's Hospital of Orange County
Children's Hospital of Richmond at VCU
Children's Hospital of The King's Daughters
Children's Hospital Colorado
Children's Memorial Hermann Hospital
Children's Mercy Kansas City
Children's National Medical Center
Children's Hospital Los Angeles
Cincinnati Children's Hospital Medical Center
Cleveland Clinic Children's
Cliniques Universitaires Saint-Luc
Cook Children's Medical Center
Cottage Health
Children's Hospital of Wisconsin/Medical College of Wisconsin
Children's of Alabama
Dayton Children's Hospital
Geisinger Janet Weis Children's Hospital
Great Ormond Street Hospital
Helen DeVos Children's Hospital
Holtz Children's Hospital at UM-Jackson Memorial Center
Dell Children's Medical Center of Central Texas
Jessa Ziekenhuis-Belgium
Joseph M Sanzari Children's Hospital at Hackensack Meridian Health
Kravis Children's Hospital at Mount Sinai
Le Bonheur Children's Hospital
Levine Children's
Mary Bridge Children's Hospital & Health Network
Massachusetts General Hospital
Mayo Clinic
Duke Children's Hospital & Health Center
Miller Children's & Women Hospital Long Beach
Monroe Carell Jr Children's Hospital at Vanderbilt
MUSC Children's Hospital
Nemours Children's Hospital
New Hampshire Hospital for Children NHHC
New York-Presbyterian Komansky Children's Hospital
Nicklaus Children's Hospital



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North Carolina Children's Hospital
NYU Langone Hospital- Long Island Children's Medical Center
NYU Pediatric Gastroenterology
Ochsner Clinic Foundation
OHSU Doernbecher Childrens Hospital
Oklahoma Children's Hospital OU Health
Pediatric Gastroenterology and Nutrition Associates
Pediatric Specialists of Virginia
Penn State Hershey Children's Hospital
Phoenix Children's Hospital
Prisma Health Children's Hospital - Midlands
Prisma Health–Upstate
Providence Sacred Heart Childrens Hospital
Rady Children's Hospital - San Diego
Randall Children's Hospital at Legacy Health
Riley Hospital for Children at Indiana University Health
Nationwide Children's Hospital
Sidra Medicine
SSM Health/Cardinal Glennon Children's Hospital
St. Louis Children's Hospital
Stony Brook Children's Hospital
Texas Children's Hospital
The Children's Hospital at Montefiore
The Children's Hospital of Philadelphia
UC Davis Children's Hospital
UCSF Benioff Children's Hospital Oakland
UCSF Benioff Children's Hospital San Francisco
UF Health Shands Cancer Hospital
Seattle Children's Hospital
UK Healthcare/Kentucky Children's Hospital
Universitair Ziekenhuis Brussel
Universitair Ziekenhuis of Antwerp
Universite Libre Bruxelles Reine Fabiola
University Hospitals Leuven, Belgium
University of Iowa Hospitals and Clinics
University of Louisville
University of Michigan Health System
University of Minnesota
University of North Carolina at Chapel Hill
University of Rochester Medical Center - Golisano Children's Hospital
University of South Alabama



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University of Virginia Children's Hospital
UPMC Children's Hospital of Pittsburgh
Upstate Golisano Children's Hospital
UT Physicians
UW Health American Family Children's Hospital
Valley Children's Hospital
WVU Medicine Children's
Yale New Haven Children's Hospital
Stanford Childrens Health
UH/Rainbow Babies & Children's Hospital

