

## Alka Sah

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Github : <https://github.com/alka485>

## Professional Summary

Front-end web developer with a background in customer service as a banker. Trained at University Of Washington coding boot camp and earned a certificate in full-stack web development. Innovative problem-solver passionate about developing apps; focused on mobile-first design and development. Strengths in creativity, teamwork, and building projects from ideation to execution.

## Technical Skills

Front End : HTML5,CSS,JQUERY,Javascript,Bootstrap  
BackEnd : MYSql,Express,NodeJS,React,NoSql

## Projects

### 1: Social Network Api:

This is an API for a social network web application where users can share their thoughts, react to friends' thoughts, and create a friend list. I have used Express.js for routing, a MongoDB database, and the Mongoose ODM

GitHub Link : <https://github.com/alka485/Social-Network-API.git>

Deployed Project Link:

<https://drive.google.com/file/d/1vuatyRMS7I1JBk1MrZk5CrgygrydKC9Z/view>

### 2: Team Profile Generator:

This is a Node.js command-line application that takes in information about employees on a software engineering team and generates an HTML webpage that displays summaries for each person.

GitHub Link: <https://github.com/alka485/Team-profile-generator.git>

DeployedProjectLink:

[https://drive.google.com/file/d/12RUuO5ngYswSnTC9Ts\\_MrSaPtGdJh1UP/view](https://drive.google.com/file/d/12RUuO5ngYswSnTC9Ts_MrSaPtGdJh1UP/view)

### 3: TextEditor:

This application takes an existing text editor app and adds functionality for it to work as a PWA and function offline. This application is deployed through Heroku. I have also used a package called idb, which is a lightweight wrapper around the IndexedDB API. It features a number of methods that are useful for storing and retrieving data, and is used by companies like Google and Mozilla.

GitHub Link: <https://github.com/alka485/Note---Taker.git>

DeployedProjectLink: <https://shrouded-fjord-61166.herokuapp.com>

## Work Experience:

Relationship Banker

Bank of America , Seattle

March 2020 - NOV 2020

- Engage customers in the lobby to assist; educate and train customers on how to conduct simple transactions through self services technology.
- Connecting customers to appropriate team mates to help them achieve their financial goals.
- Work with retail customers to build and deepen relationships by uncovering financial needs and recommending the best products, services and solutions to meet those needs.
- Creating a positive team environment in the banking center by modelling appropriate behaviours.
- Maintaining a highest level of customer service standards while consistently delighting our customers and exceeding expectations.
- Manage near about 20 customers calls per day

Officer

Bank of Baroda , India

June 2013 - 2019

- Managed and responded to all correspondence and inquiries from customers
- Built rapport with account holders by reaching out with product recommendations and account updates
- Verified inventory counts remained within monthly tolerance levels
- Boosted branch sales by developing and deepening customer loyalty through incentive programs.

- Processed bills, checks and vendor payments, maintaining detailed records and receipts
- Verified postings to ledgers to ensure proper entry and account balances
- Kept records audit-ready and monitored timely recording of accounting transactions.

## **Education**

Full Stack Web Developer Certificate : University of Washington

Recent graduated on Nov 14 2022

A 24 week intensive program focused on gaining skills in Web Developer.

Master in Computer from Sanghvi Institute of Management And Science

Pigdambar ,Rau , behind IIM, Indore, Madhya Pradesh 453332 , India

Bachelors in Information Technology from Harmilap Institute of College And Science

Shahdol Madhya Pradesh 484001, India