



BAKTI PADA

# Nusa dan Bangsa



# Government



## DEDIKASI BERTEKNOLOGI, BAKTI INSTANSI PADA NEGERI

Cita-cita besar instansi pemerintahan adalah memberikan pelayanan terbaik bagi masyarakat Indonesia. ICON+ menawarkan solusi terintegrasi berbasis teknologi yang akan mendorong peningkatan kinerja, mutu, serta keunggulan pelayanan untuk mendorong agenda reformasi birokrasi demi Indonesia raya yang bermartabat.

## DEDICATION TO TECHNOLOGY, OUR DEVOTION TO THE COUNTRY

The great ambition of government agencies is to provide the best services for the people of Indonesia. ICON+ offers technology-based integrated solutions that will encourage increased performance, quality, and service excellence to push the bureaucratic reform agenda for a dignified Great Indonesia.

# ICON+ Solutions

## CONNECTIVITY BASED SERVICE

- Clear Channel
- IP VPN
- Metronet
- Internet Broadband
- Internet Corporate
- IP Transit

## MANAGED BASED SERVICE

- Managed Service Office
- Managed Service Router
- Colocation Data Center
- ICONCloud
- i-See
- i-VIP
- Contact Center
- i-Win

# Connectivity Based Service

## CLEAR CHANNEL

Konektivitas Premium, Jaringan Aman dan Terdedikasi

## IP VPN

Komunikasi Privat, Koneksi Cepat

## METRONET

Koneksi Berkecepatan Tinggi, Jangkauan Lebih Luas

## INTERNET BROADBAND

Jaringan Terluas, Koneksi Berkualitas

## INTERNET CORPORATE

Akses Terdedikasi, Konektivitas Prioritas Tinggi

## IP TRANSIT

Capaian Ekspansif untuk Interkoneksi Global

# Clear Channel

## KONEKTIVITAS PREMIUM, JARINGAN AMAN DAN TERDEDIKASI

Clear channel adalah layanan koneksi point-to-point berkapasitas bandwidth besar dengan tingkat privasi dan keamanan tinggi serta fitur transfer data 1:1 yang dapat disesuaikan untuk optimalisasi skalabilitas jaringan.

## PREMIUM CONNECTIVITY, SECURE AND DEDICATED NETWORK

Clear Channel is a point-to-point connection service with a large bandwidth capacity and high privacy and security level, equipped with a 1:1 data transfer feature to be adjusted for optimal network scalability.

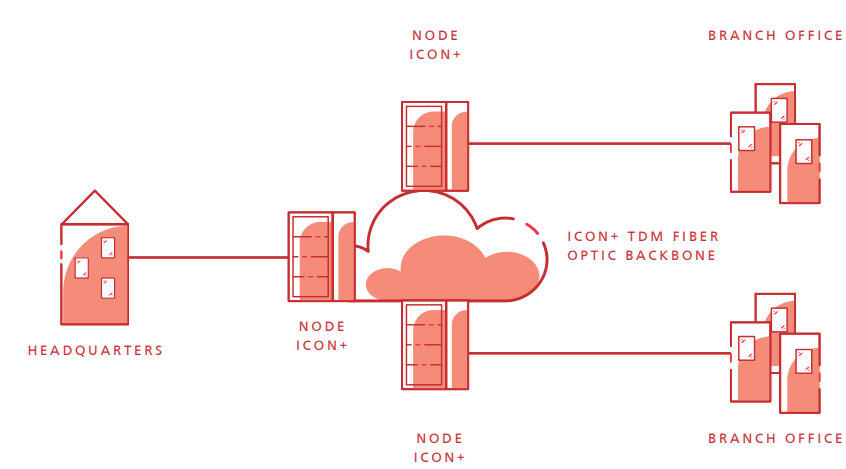
## VARIASI PRODUK

REGULER	Layanan eksklusif untuk komunikasi data dan suara dengan kapasitas transmisi yang simetris mulai 2.048 megabit per detik dan kelipatannya.
REGULAR	Exclusive service for data and voice communications with symmetrical transmission capacities starting from 2,048 megabits per second and its multiplicative number.

KAPASITAS BESAR	Layanan dengan basis Ethernet yang memiliki teknologi SDH dan OTN, khusus diperuntukkan di wilayah Jawa-Bali dengan kapasitas bandwidth minimal 1 Gbps.
LARGE CAPACITY	Ethernet-based service with SDH and OTN technology, designated for the Java-Bali region with a bandwidth capacity of at least 1 Gbps.

# Clear Channel

## PETUNJUK TEKNIS



## SPESIFIKASI & FITUR

- Fasilitas SMTP relay publik
- Web Hosting kapasitas 50 MB
- Mail Hosting 50 akun, kapasitas 10 MB per akun
- Mendukung Private DNS (dengan biaya tambahan)
- Mendukung Private Mail Hosting (dengan biaya tambahan)

## SPECIFICATIONS & FEATURES

- Public SMTP relay facility
- Web Hosting capacity of 50 MB
- Mail Hosting 50 accounts with a total capacity of 10 MB per account
- Support for Private DNS (for an additional fee)
- Support for Private Mail Hosting (for an additional fee)

# IP VPN

## KOMUNIKASI PRIVAT, KONEKSI CEPAT

IP VPN adalah layanan jaringan komunikasi privat melalui jaringan backbone MPLS (IP-base) yang memiliki fleksibilitas tinggi dalam pendistribusian traffic data untuk kebutuhan konektivitas perusahaan yang aman, cepat, dan rahasia.

## PRIVATE COMMUNICATION, FAST CONNECTION

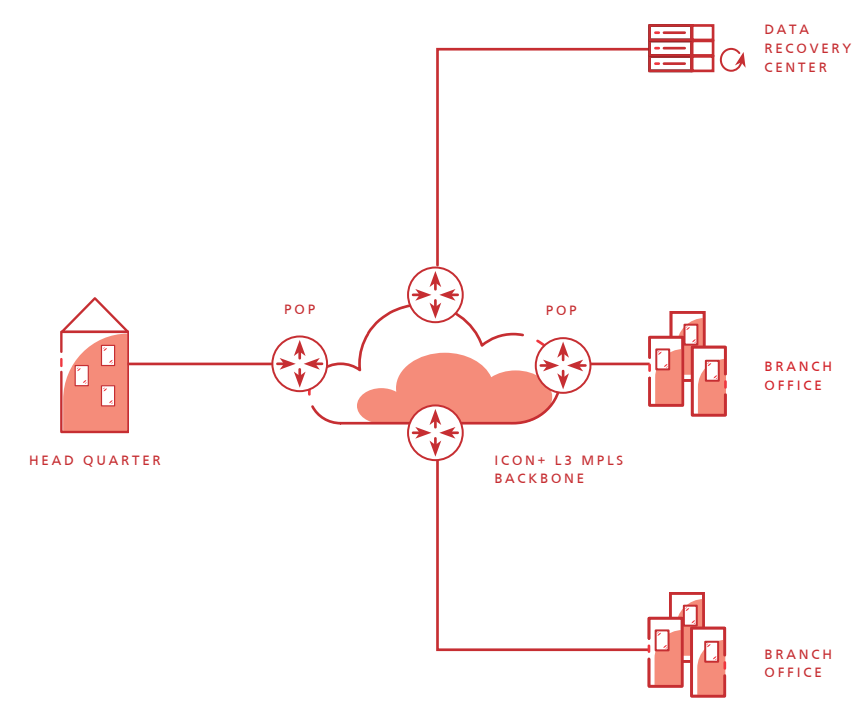
IP VPN is a private communication network service through an MPLS (IP-base) backbone network with high flexibility in distributing data traffic for secure, fast, and confidential corporate connectivity needs.

## VARIASI PRODUK

QUALITY OF SERVICE (QOS)	Layanan mekanisme jaringan yang menyesuaikan bandwidth, latency, packet loss, dan jitter dengan parameter jaringan dan kebutuhan aplikasi yang digunakan.
QUALITY OF SERVICE (QOS)	Network mechanism service to adjust bandwidth, latency, packet loss, and jitter with network parameters and application requirements.
IP VPN PREMIUM	Layanan penyediaan jaringan komunikasi privat melalui jaringan internet protocol (IP) dengan konfigurasi point-to-multipoint (P2MP).
IP VPN PREMIUM	Services to provide private communication networks via internet protocol (IP) networks with point-to-multipoint (P2MP) configurations.
PROFESSIONAL SERVICE	Layanan tambahan untuk melengkapi produk layanan konektivitas IP VPN, berupa: penambahan VLAN, penambahan EVC, penambahan Routing Static, serta delisting IP.
PROFESSIONAL SERVICE	Additional services to complement IP VPN connectivity products by adding VLANs, adding EVCs, adding Routing Static, and delisting IP.

# IP VPN

## PETUNJUK TEKNIS



## SPEKIFIKASI & FITUR

- Fiber optik hulu-ke-hilir
- Mendukung jaringan P2P, P2MP, dan MP2MP
- Monitoring layanan melalui Multi Router Traffic Grapher (MRTG)
- Mendukung semua layanan internet kecuali IP Transit dan tidak direkomendasikan untuk protokol Dynamic BGP Full Route
- Mendukung Triple Play (Voice, Video, dan Data) berbasis IP untuk kemudahan komunikasi pelanggan

## SPECIFICATIONS & FEATURES

- End-to-end fiber optic
- Supports P2P, P2MP, and MP2MP networks
- Service monitoring through the Multi Router Traffic Grapher (MRTG)
- Supports all internet services except IP Transit and is not recommended for Dynamic BGP Full Route protocol
- Supports IP-based Triple Play (Voice, Video, and Data) for easy customer communication



# Metronet

## KONEKSI BERKECEPATAN TINGGI, JANGKAUAN LEBIH LUAS

Metro Ethernet merupakan layanan jaringan Metropolitan-area Network (MAN) berbasis standar Ethernet untuk perusahaan yang membutuhkan koneksi berkapasitas besar dengan jangkauan luas, tingkat fleksibilitas tinggi, dan keamanan terjamin.

## HIGHER SPEED, A BROADER RANGE

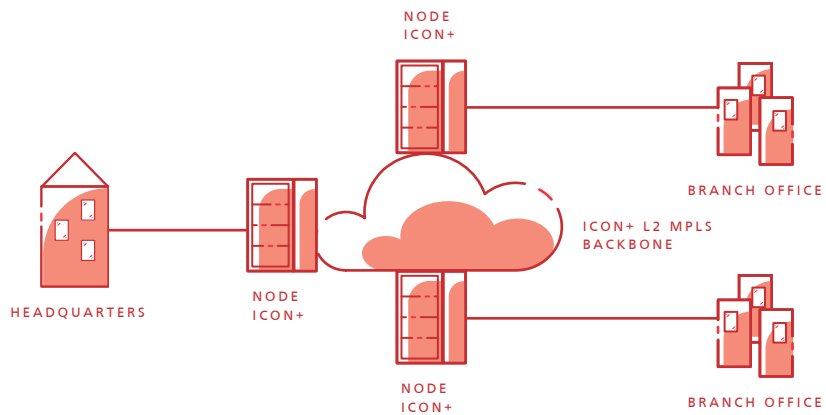
Metro Ethernet is a Metropolitan-area Network (MAN) network service based on Ethernet standards for companies that require large-capacity connections with broad coverage, a high degree of flexibility, and guaranteed security.

## VARIASI PRODUK

<b>QINQ METRO ETHERNET</b>	Layanan penggandaan yang memungkinkan pelanggan untuk membuat Virtual LAN (VLAN) di dalam VLAN untuk memudahkan konektivitas dengan jaringan lain.
<b>QINQ METRO ETHERNET</b>	A multiplexing service that allows customers to create a Virtual LAN (VLAN) within a VLAN for easy connectivity with other networks.
<b>QOS METRO ETHERNET</b>	Layanan mekanisme jaringan yang menyesuaikan bandwidth, latency, packet loss, dan jitter dengan parameter jaringan dan kebutuhan aplikasi yang digunakan.
<b>QOS METRO ETHERNET</b>	A network mechanism service that adjusts bandwidth, latency, packet loss, and jitter with network parameters and application requirements.
<b>PROFESSIONAL SERVICE</b>	Layanan tambahan untuk melengkapi produk layanan konektivitas Metronet, berupa: penambahan VLAN, penambahan EVC, penambahan Routing Static, serta delisting IP.
<b>PROFESSIONAL SERVICE</b>	Additional services to complement Metronet’s connectivity products by adding VLANs, adding EVCs, adding Routing Static, and delisting IP.

# Metronet

## PETUNJUK TEKNIS



## SPESIFIKASI & FITUR

- Menggunakan backbone standar jaringan Multiprotocol Label Switching (MPLS)
- Standar traffic layanan terbaik dengan Maximum Transmission Unit (MTU) 1500
- Perencanaan jaringan mengadopsi standar Metro Ethernet Forum (MEF)
- Mendukung topologi jaringan:
  - Single point: Ethernet Private Line (EPL)
  - Multi point: Ethernet Virtual Private Line (EVPL) – backhaul & ELAN
- Tingkat kepastian ketersediaan layanan (SLA) sebesar 98%

## SPECIFICATIONS & FEATURES

- Multiprotocol Label Switching (MPLS) network standard backbone
- Excellent service traffic standard with a Maximum Transmission Unit (MTU) of 1500
- Metro Ethernet Forum (MEF) standard for Network Planning
- Supported network topology:
  - Single point: Ethernet Private Line (EPL)
  - Multi point: Ethernet Virtual Private Line (EVPL) – backhaul & ELAN
- 98% Service-level Agreement (SLA)

# Internet Broadband

## JARINGAN TERLUAS, KONEKSI BERKUALITAS

Internet Broadband adalah produk layanan internet dengan jaringan terluas yang menjamin kualitas konektivitas stabil, cepat, dan tanpa batas demi mendukung produktivitas digital di seluruh Indonesia.

## EXTENSIVE NETWORK, QUALITY CONNECTIONS

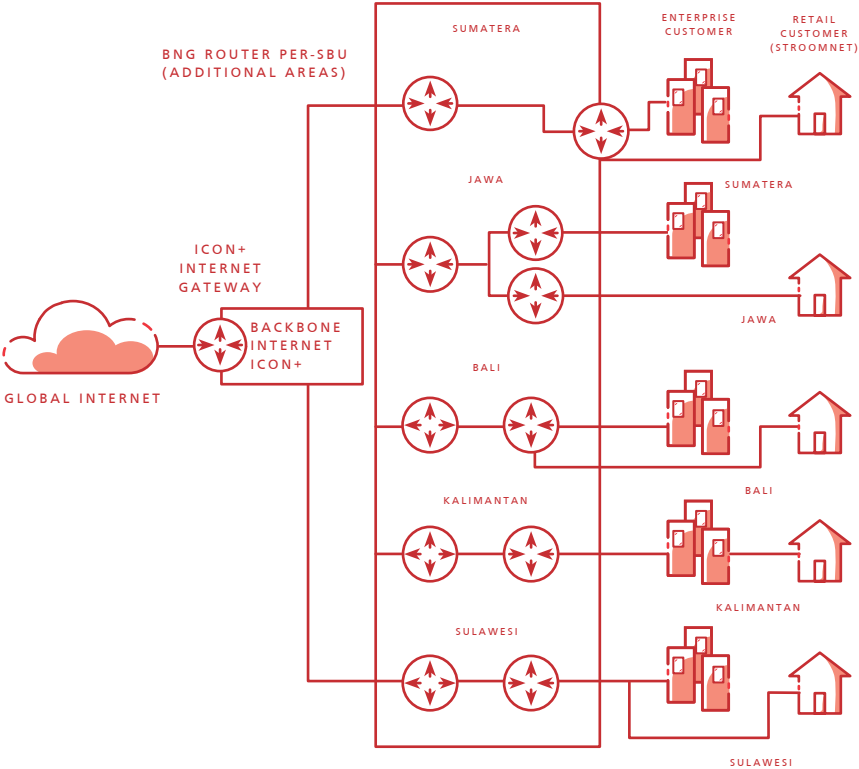
Internet Broadband is an internet service product with the broadest network that guarantees stable, fast, and unlimited connectivity to support digital productivity across Indonesia.

## VARIASI PRODUK

BROADBAND RITEL	Layanan akses Internet Broadband dengan segmen target pasar pelanggan adalah individu sebagai end-user.
BROADBAND RETAIL	Broadband Internet access service for individuals as end-users.
BROADBAND CORPORATE	Layanan akses Internet Broadband dengan segmen target pasar pelanggan adalah badan usaha maupun badan hukum (enterprise).
BROADBAND CORPORATE	Broadband Internet access service for business entities and legal entities (enterprises).

# Internet Boardband

## PETUNJUK TEKNIS



## SPEKIFIKASI & FITUR

- Interkoneksi menggunakan rute routing protokol default ICON+ (non-BGP)
- Jenis interface sesuai jenis transmisi yang digunakan aksesnya, berupa IP VPN
- Static Private IP address (IPv4) sebanyak 24
- Tanpa batasan kuota dan sistem pembiayaan flat rate
- Kemudahan layanan monitoring via MRTG (Multi Router Traffic Grapher)

## SPECIFICATIONS & FEATURES

- ICON + (non-BGP) default routing protocol routes for interconnection
- The type of interface is according to the type of transmission used with IP VPN access
- Static Private IP address (IPv4) of 24
- Unlimited quota and flat-rate financing system
- MRTG (Multi Router Traffic Grapher) for the ease of monitoring services

# Internet Corporate

## AKSES TERDEDIKASI, KONEKTIVITAS PRIORITAS TINGGI

Internet Corporate adalah layanan akses internet global kelas premium tanpa batas yang menjamin pertukaran informasi dengan intensitas tinggi yang aman, cepat, dan terdedikasi untuk menjawab kebutuhan bisnis dan korporasi.

## DEDICATED ACCESS, HIGH PRIORITY CONNECTIVITY

Internet Corporate is a global premium class and unlimited internet access service that guarantees the exchange of high-intensity information that is safe, fast, and dedicated for businesses and corporations.

## VARIASI PRODUK

### INTERNET CORPORATE IX

Layanan akses internet yang terhubung dengan jaringan global yaitu International Exchange (IX) melalui jaringan publik IP (Internet Protocol) Pelanggan dengan besaran bandwidth terjamin tanpa batasan waktu.

### INTERNET CORPORATE IIX

Internet access service that is connected to the global network (International Exchange (IX)) through the customer's public IP (Internet Protocol) network with guaranteed bandwidth without time limitation.

### INTERNET CORPORATE IIX

Layanan akses internet yang terhubung dengan jaringan domestik yaitu Indonesia Internet Exchange (IIX) melalui jaringan publik IP (Internet Protocol) Pelanggan dengan besaran bandwidth terjamin tanpa batasan waktu.

### INTERNET CORPORATE IIX

Internet access service that is connected to the domestic network (Indonesia Internet Exchange (IIX)) through the customer's public IP (Internet Protocol) network with guaranteed bandwidth without time limitation.

# Internet Corporate

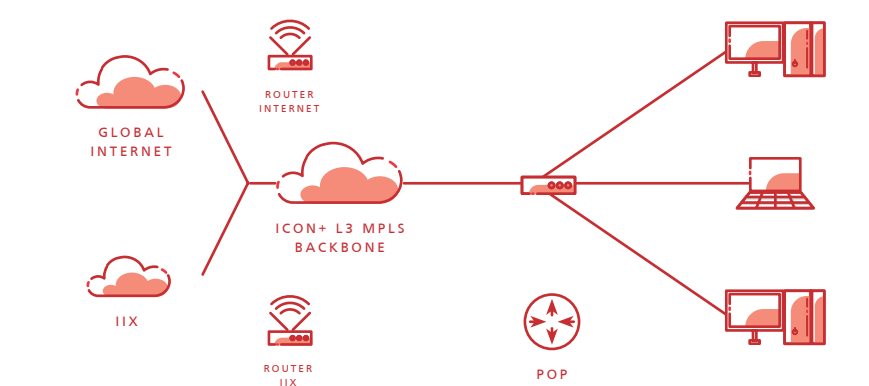
## VARIASI PRODUK

INTERNET CORPORATE IX & IIX (KOMBINASI)	Layanan akses Internet yang terhubung dengan jaringan global (IX) dan jaringan domestik (IIX) melalui jaringan publik IP (Internet Protocol) Pelanggan dengan besaran bandwidth terjamin tanpa batasan waktu.	PROFESSIONAL SERVICE WHITELIST IP	Layanan tambahan untuk melengkapi produk layanan Internet Corporate berupa pengecualian untuk IP address tertentu untuk dapat mengakses jaringan tanpa menghiraukan peraturan blacklist yang telah ditetapkan.
INTERNET CORPORATE IX & IIX (COMBINATION)	Internet access service that is connected to the global network (IX) and domestic network (IIX) through the customer's public IP (Internet Protocol) network with guaranteed bandwidth without time limitation.	PROFESSIONAL SERVICE WHITELIST IP	Additional services to complement Internet Corporate service products, which is the exceptions for certain IP addresses to access the network regardless of the blacklist rules that have been set.
PENAMBAHAN IPV4 PUBLIK INTERNET CORPORATE	Layanan pengalamatan internet protokol versi 4 (IPv4) untuk segmen publik yang dapat dipergunakan untuk pengalamatan dalam internet global (IIX) dan hanya berlaku untuk layanan Internet Corporate.		
ADDITIONAL IPV4 PUBLIC INTERNET CORPORATE	Internet protocol addressing service version 4 (IPv4) for the public segment to be utilized to address the global internet (IIX) and only applies to Corporate Internet services.		

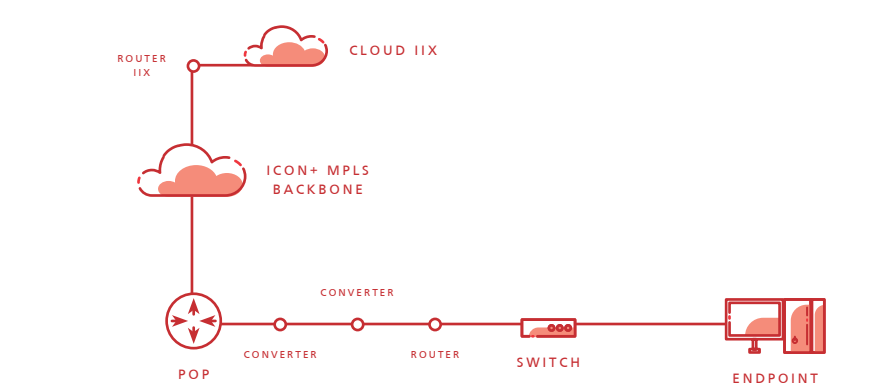
# Internet Corporate

## PETUNJUK TEKNIS

INTERNET CORPORATE



INTERNET CORPORATE IIX



## SPEKIFIKASI & FITUR

- Fasilitas SMTP relay publik
- Web Hosting kapasitas 50 MB
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# IP Transit

## CAPAIAN EKSPANSIF UNTUK INTERKONEKSI GLOBAL

IP Transit merupakan solusi jasa interkoneksi traffic Pelanggan ke jaringan global dengan fitur full route BGP (Border Gateway Protocol) menggunakan blok IP dan AS Number Pelanggan untuk mendukung konektivitas korporasi yang terdedikasi dan terhubung luas.

## EXPANSIVE ACHIEVEMENTS FOR GLOBAL INTERCONNECTION

IP Transit is a solution for interconnection service for customer’s traffic to global networks with the full route BGP (Border Gateway Protocol) feature using the IP block and the Customer AS Number to support dedicated and broad-connected corporate connectivity.

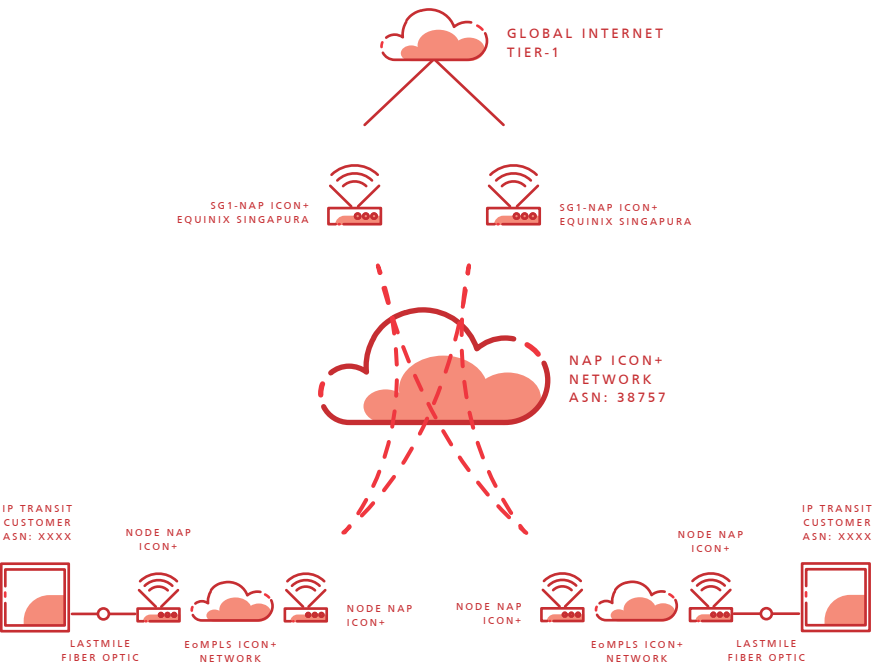
## VARIASI PRODUK

IP TRANSIT IX	Layanan jasa Interkoneksi traffic Pelanggan ke jaringan global International Exchange (IX).
IP TRANSIT IX	Interconnection service for customer’s traffic to the global International Exchange (IX) network.
IP TRANSIT IIX	Layanan jasa Interkoneksi traffic Pelanggan ke jaringan domestik Indonesia Internet Exchange (IIX).
IP TRANSIT IIX	Interconnection services for customer’s traffic to the domestic Indonesia Internet Exchange (IIX) network.
IP TRANSIT IX & IIX (KOMBINASI)	Layanan jasa Interkoneksi traffic Pelanggan ke jaringan global (IX) dan jaringan domestik (IIX).
IP TRANSIT IX & IIX (COMBINATION)	Interconnection services for customer’s traffic to the global network (IX) and domestic network (IIX).



# IP Transit

## PETUNJUK TEKNIS



## SPESIFIKASI & FITUR

- Interkoneksi menggunakan Dynamic BGP Full Route
- Pilihan Full Internet Routing Table melalui AS Number perusahaan atau melalui IP Address dan AS Number ICON+
- Kapasitas bandwidth dan interface berupa Metro Ethernet atau Clear Channel
- Akses internet internasional sesuai bandwidth berlangganan dan belum termasuk peering domestik IIX
- Media transmisi hulu-ke-hilir melalui fiber optik hingga interkoneksi ke Tier #1

## SPECIFICATIONS & FEATURES

- Dynamic BGP Full Route for interconnection
- Full Internet Routing Table option via company AS Number or via IP Address and AS Number ICON+
- Metro Ethernet or Clear Channel bandwidth capacity and interfaces
- International internet access according to subscription bandwidth, and excluding domestic peering IIX
- End-to-end fiber optic transmission media to interconnect to Tier #1



# Managed Based Service

## MANAGED SERVICE OFFICE

Layanan Periferal Pendukung Operasional

## MANAGED SERVICE ROUTER

Penghubung Jaringan, Pendukung Konektivitas

## COLOCATION DATA CENTER

Ruang Sempurna untuk Keamanan Ekstra

## ICONCLOUD

Penyimpanan Virtual, Keamanan yang Nyata

## i-SEE

Pengawasan Optimal, Kawasan Aman Maksimal

## i-VIP

Interaksi Virtual Melalui Video Interaktif

## CONTACT CENTER

Komunikasi Terintegrasi, Keluhan Teratasi

## i-WIN

Jaringan Konektivitas Kapanpun Dimanapun

# Managed Service Office

## LAYANAN PERIFERAL PENDUKUNG OPERASIONAL

Managed Service Office mendukung produktivitas proses operasional bisnis melalui layanan hulu ke hilir untuk fasilitas perangkat periferai kantor, termasuk pengadaan perangkat keras dan perangkat lunak beserta pemeliharaan dan dukungan IT.

## PERIPHERAL SERVICES FOR OPERATIONAL SUPPORT

Managed Service Office supports the productivity of operational business processes through end-to-end services for office peripheral equipment facilities, including hardware and software procurement and IT maintenance and support.

## VARIASI PRODUK

PC	Solusi perangkat komputer personal (PC) dengan spesifikasi dan fitur yang disesuaikan untuk memenuhi kebutuhan operasional bisnis perusahaan melalui variasi produk: Basic (untuk staf dan admin), Medium (untuk supervisor), serta AIO (untuk profesional dan eksekutif).
PC	Device solution for non-mobile users, equipped with specifications and features adjusted to fulfill operational business requirements, with variants: Basic (for staff and admins), Medium (for supervisors), and AIO (for professional and executive).
NOTEBOOK / LAPTOP	Solusi perangkat komputer bergerak (laptop) dengan spesifikasi dan fitur yang disesuaikan untuk memenuhi kebutuhan operasional bisnis yang lebih dinamis dan praktis melalui variasi produk: Basic (untuk staf dan admin), Medium (untuk supervisor), Premium (untuk profesional), serta Exclusive (untuk eksekutif).
NOTEBOOK / LAPTOP	Device solution for mobile users, equipped with specifications and features adjusted to fulfill rather dynamic and practical operational business requirements, with variants: Basic (for staff and admins), Medium (for supervisors), Premium (for professional), and Exclusive (for the executive).

# Managed Service Office

## VARIASI PRODUK

PERIFERAL (PRINTER,  
SCANNER, & UPS)

Solusi perangkat periferal berupa mesin cetak, mesin pindai, dan UPS (suplai daya bebas gangguan) untuk mendukung produktivitas kantor dengan spesifikasi dan fitur terbaik dan andal yang dapat disesuaikan dengan kebutuhan.

SOFTWARE &  
LICENSE

Solusi perangkat lunak dan lisensi antivirus terpercaya sebagai pendukung performa perangkat keras kantor dengan variasi produk termasuk Smart Printing, Windows OS, dan MS Office.

PERIPHERAL (PRINTER,  
SCANNER, & UPS)

Peripheral equipment solutions such as printing machines, scanners, and UPS (Uninterruptible Power Supply) to support office productivity with the best and reliable specifications and features tailored to your needs.

SOFTWARE &  
LICENSE

Peripheral services for IT operational performance support with variants including Smart Printing, Windows, and Office (with reliable antivirus for premium protection).

# Managed Service Office

## PETUNJUK TEKNIS



INITIAL  
DEPLOYMENT

- Mempersiapkan infrastruktur desktop yang meliputi PC/laptop, instalasi software standar, dan sebagainya
- Advokasi klien dalam setiap penempatan maupun pembongkaran layanan





HELPDESK &  
PROBLEM  
MANAGEMENT

Mengatasi permasalahan terkait:

- Hardware
- Sistem operasi (OS) dan aplikasi lokal pada PC/laptop
- Permasalahan virus
- Engineer on Site (EOS) Tambahan (optional)





MAINTENANCE &  
CONFIGURATION  
MANAGEMENT

- Update & patch, service pack, serta virus pattern
- Pengecekan hardware.

## SPESIFIKASI & FITUR

- PC for business
- Notebook/Laptop for business
- Printer A4 Mono/Color & scanner
- UPS 800 VA
- Software: Smart Printing, Windows, Microsoft Office

## SPECIFICATIONS & FEATURES

- PC for business
- Notebook/Laptop for business
- Printer A4 Mono/Color & scanner
- UPS 800 VA
- Software: Smart Printing, Windows, Microsoft Office

# Managed Service Router

## PENGHUBUNG JARINGAN, PENDUKUNG KONEKTIVITAS

Managed Service Router merupakan penyediaan perangkat, instalasi, operasi, serta pemeliharaan router yang melengkapi produk jaringan konektivitas ICON+ untuk mendukung fleksibilitas kebutuhan, efisiensi, dan kemudahan koneksi.

## NETWORK CONNECTOR, CONNECTIVITY SUPPORT

Managed Service Router provides router equipment, installation, operation, and maintenance complementing ICON+ network connectivity products to support flexibility, efficiency, and ease of connection needs.

## VARIASI PRODUK

BRONZE	Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer perusahaan yang memiliki kantor cabang dengan kapasitas bandwidth hingga 5 Mbps dan mencakup maksimal 500 meja router.
BRONZE	A complimentary router solution service to facilitate computer connectivity for the company's branch offices with a bandwidth capacity of up to 5 Mbps and cover a maximum of 500 router desks.
SILVER	Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer perusahaan yang memiliki kantor cabang dengan kapasitas bandwidth hingga 50 Mbps dan mencakup maksimal 1000 meja router.
SILVER	A complimentary router solution service to facilitate computer connectivity for the company's branch offices with a bandwidth capacity of up to 50 Mbps and cover a maximum of 1000 router tables.

# Managed Service Router

## VARIASI PRODUK

GOLD

Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer kantor pusat yang membutuhkan kelancaran konektivitas data dan suara dengan kapasitas bandwidth hingga 100 Mbps dan mencakup maksimal 10,000 meja router.

PLATINUM

Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer kantor pusat yang membutuhkan kelancaran konektivitas data dan suara dengan kapasitas bandwidth hingga 200 Mbps dan mencakup lebih dari 20,000 meja router.

GOLD

A complimentary router solution service to facilitate computer connectivity for the company's headquarters requiring smoother data and voice connectivity with a bandwidth capacity of up to 100 Mbps and covering a maximum of 10,000 router tables.

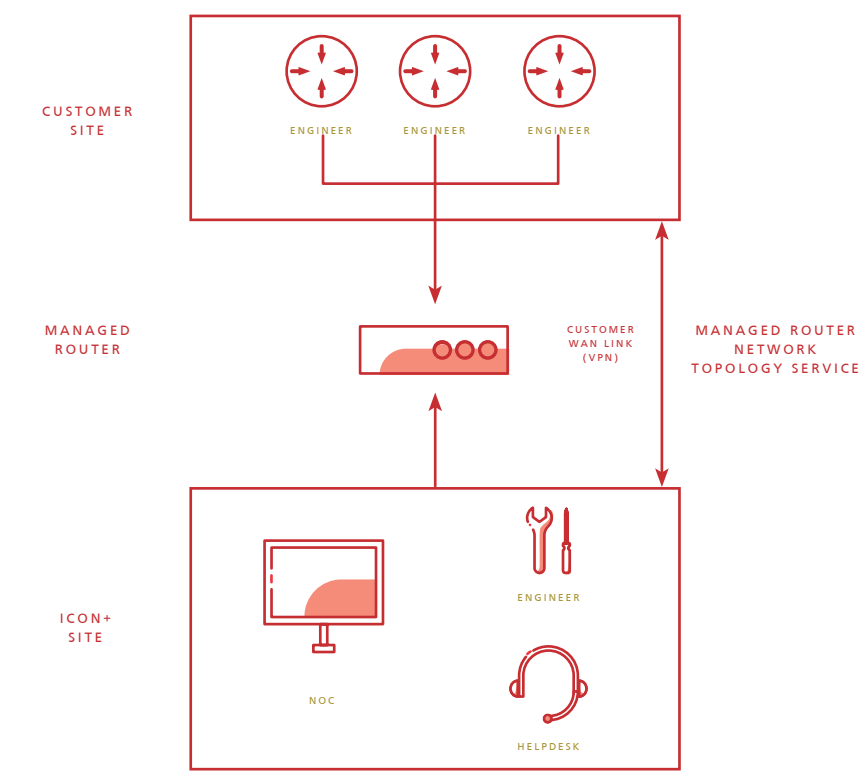
PLATINUM

A complimentary router solution service to facilitate computer connectivity for the company's headquarters requiring smoother data and voice connectivity with a bandwidth capacity of up to 200 Mbps and covering more than 20,000 router tables.



# Managed Service Router

## PETUNJUK TEKNIS



## SPEKIFIKASI & FITUR

- Class of Service (COS): Data, Voice
- Support: IP VPN, Internet, Wireless
- Bandwidth: 64 Kbps - 200 Mbps
- Feature: Support Static dan Dynamic Routing, L3 Load Balancing QoS, Traffic VoIP, Stateless Firewall, dan Stateful Firewall
- Power: AC Power

## SPECIFICATIONS & FEATURES

- Class of Service (COS): Data, Voice
- Support: IP VPN, Internet, Wireless
- Bandwidth: 64 Kbps - 200 Mbps
- Feature: Support Static dan Dynamic Routing, L3 Load Balancing QoS, Traffic VoIP, Stateless Firewall, dan Stateful Firewall
- Power: AC Power

# Colocation Data Center

## RUANG SEMPURNA UNTUK KEAMANAN EKSTRA

Colocation Data Center adalah layanan ruang penyimpanan data dan perangkat IT berupa rak, cage, maupun ruangan suite untuk server dengan fasilitas canggih berstandar internasional TIER 3, lokasi terbaik, serta keamanan ekstra.

## PERFECT SPACE FOR EXTRA SECURITY

Colocation Data Center is a data storage space and IT equipment service in racks, cages, and suite rooms for servers with advanced facilities, providing the best location and extra security that comply with TIER 3 international standards

## VARIASI PRODUK

### RACK COLOCATION

Layanan rak untuk penempatan server maupun perangkat lainnya untuk perusahaan kecil dan menengah yang membutuhkan ruang penyimpanan sesuai standar, sudah dilengkapi dengan fasilitas catu daya (power), dengan variasi luasan Half Rack dan Full Rack.

### RACK COLOCATION

Storage service for server placement or other IT equipment, dedicated to small to medium companies requiring standardized storage space equipped with power supplies, with size variants in Half Rack and Full Rack.

### CAGING PRIVATE ROOM

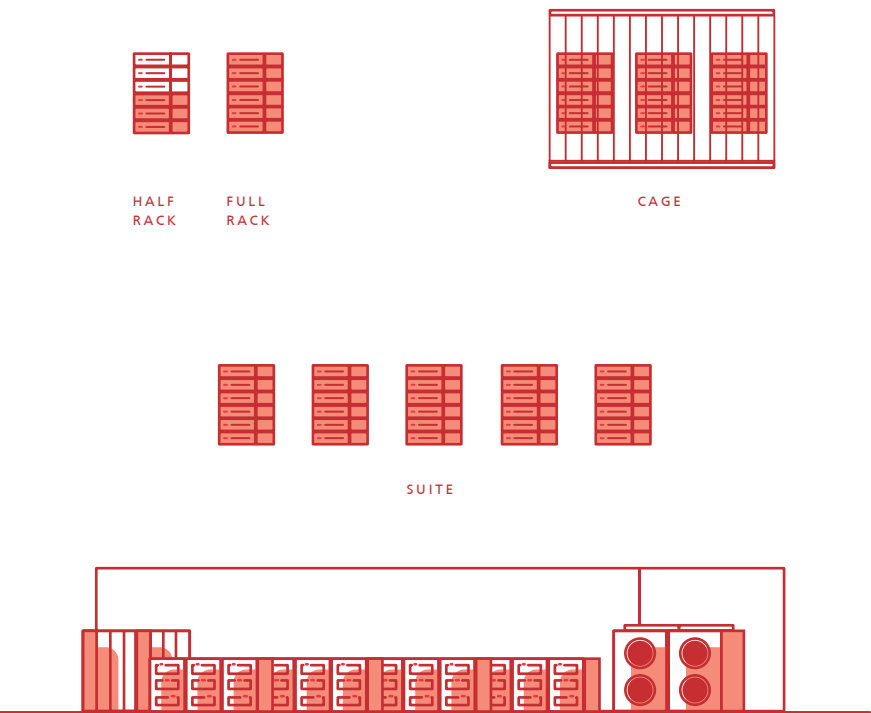
Layanan sewa ruangan khusus dalam ukuran tertentu yang berisi rak yang dilengkapi dengan cage bagi perusahaan yang membutuhkan ruang penyimpanan dengan keamanan tinggi dan ruangan yang terdedikasi.

### CAGING PRIVATE ROOM

Private and customized storage rental for server placement containing rack with cage, dedicated for companies requiring dedicated and high-level security storage.

# Colocation Data Center

## PETUNJUK TEKNIS



## SPEKIFIKASI & FITUR

- Tier-3 by Uptime Institute
- Pilihan penyimpanan: shared space, shared room, caging, dedicated, suite, private room
- Dilengkapi fasilitas catu daya
- Rating 3 as TIA-942
- Berlokasi di National Vital Object

## SPECIFICATIONS & FEATURES

- Tier-3 by Uptime Institute
- Storage options: shared space, shared room, caging, dedicated, suite, private room
- Equipped with power supply facilities
- Rating 3 as TIA-942
- Located at the National Vital Object

# ICONCloud

## PENYIMPANAN VIRTUAL, KEAMANAN YANG NYATA

ICONCloud merupakan solusi layanan infrastruktur penyimpanan data virtual dengan privasi dan keamanan tinggi untuk database, server, maupun sistem operasi cloud computing IaaS (Infrastructure as a Service) untuk mendukung kemudahan dan efisiensi dalam berbisnis.

## VIRTUAL STORAGE, REAL SECURITY

ICONCloud is a virtual data-storage infrastructure service solution with high privacy and security for the IaaS database, server, and cloud computing operating system that supports the ease and efficiency in doing business.

## SPEKIFIKASI & FITUR

- Pilihan penyimpanan: virtual machine, virtual private DC, virtual dedicated machine
- 1 - 12 core vCPU
- 2GB - 96GB RAM
- 50 GB - 1TB storage
- Single public VLAN dalam sharing port I/O

## SPECIFICATIONS & FEATURES

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# ICONCloud

## VARIASI PRODUK

VIRTUAL  
PRIVATE  
DATA CENTER

Layanan IaaS berupa komponen pembentuk server: core CPU, RAM, dan storage, yang dapat disusun pelanggan sesuai kebutuhan melalui portal pengelolaan dan pengaturan Cloud berbasis web.

VIRTUAL  
PRIVATE  
DATA CENTER

IaaS solution of server-building components: CPU cores, RAM, and storage, which users can arrange as needed through web-based cloud management and management portal.

ENTERPRISE  
VIRTUAL  
MACHINE

Layanan IaaS berupa sewa server virtual yang berlokasi di Data Center ICON+ dengan sistem operasi yang dapat dijalankan terpisah untuk setiap server. Terdapat dua pilihan Virtual Machine: Basic dan Ultimate.

ENTERPRISE  
VIRTUAL  
MACHINE

Infrastructure as a Service (IaaS) solution of virtual servers located in ICON+ Data Center with a dedicated operating system for each server. There are two Virtual Machine options: Basic or Ultimate.

HOSTED  
PRIVATE

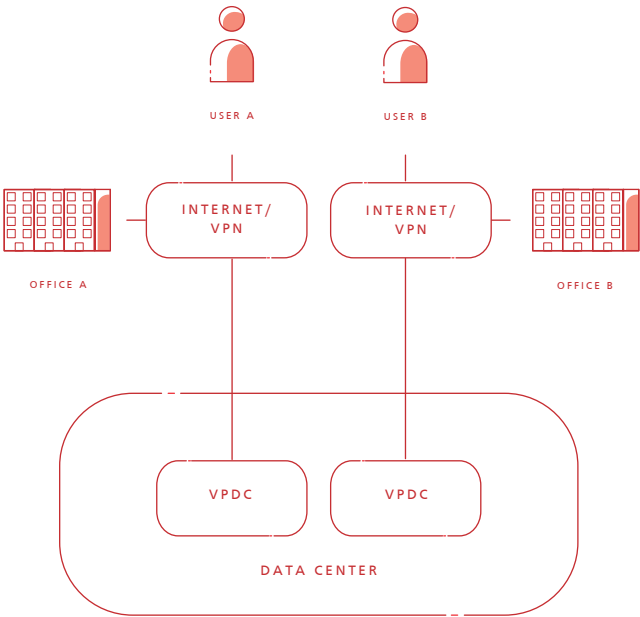
Layanan IaaS berupa Private Cloud terdedikasi, dengan spesifikasi pengaturan perangkat server, storage, dan platform virtualisasi dapat menyesuaikan kebutuhan pelanggan serta dilengkapi sistem pengamanan dan caging di area colocation ICON+.

HOSTED  
PRIVATE

IaaS solution of dedicated Private Cloud, with customizable specifications for server devices, storage, and virtualization, tailored to customer requirements, equipped with a security system and caging in the ICON+ colocation area.

## PETUNJUK TEKNIS

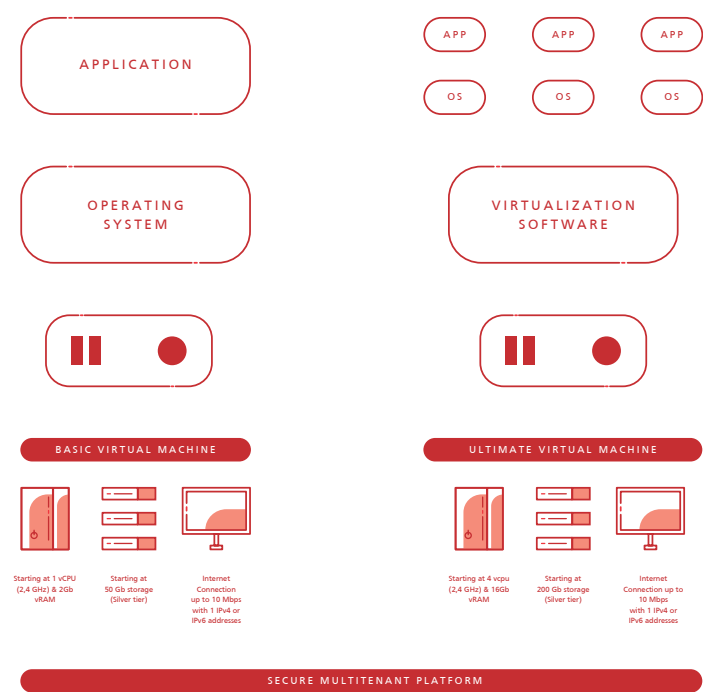
### VIRTUAL PRIVATE DATA CENTER



# ICONCloud

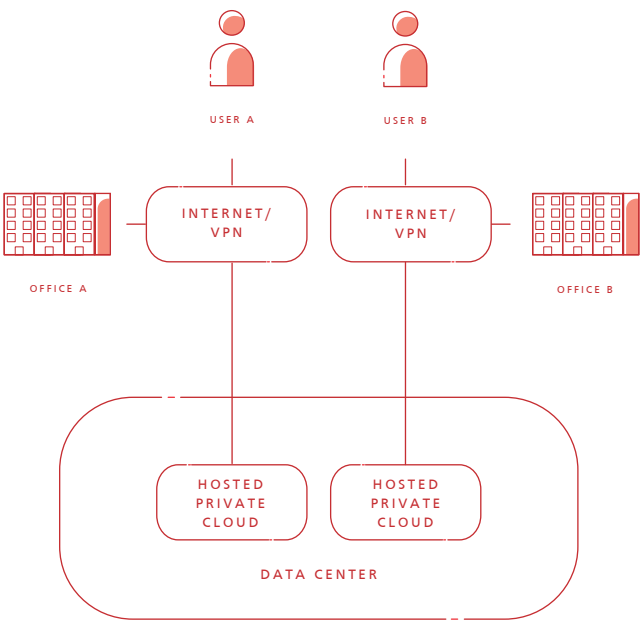
## PETUNJUK TEKNIS

### ENTERPRISE VIRTUAL MACHINE



## PETUNJUK TEKNIS

### HOSTED PRIVATE



# i-See

## PENGAWASAN OPTIMAL, KAWASAN AMAN MAKSIMAL

I-See adalah layanan video pengawas daring berteknologi mutakhir untuk mengoptimalkan fungsi pengawasan yang dapat dimonitor dan dikontrol kapanpun, di mana pun melalui Internet, Virtual Private Network (VPN), dan Selular

## OPTIMAL SURVEILLANCE, MAXIMUM SAFE AREA

I-See is an online video surveillance service with the latest technology to optimize surveillance functions that is available according to customer needs and can be monitored and controlled anytime, anywhere via the Internet, Virtual Private Network (VPN), and Cellular.

## VARIASI PRODUK

i-SEE STARTER	Layanan video pengawasan daring berkapasitas rendah dengan maksimum 24 titik CCTV dan kapasitas penyimpanan sebesar 4TB, yang dapat dilengkapi dengan opsi penyimpanan on-Cloud, aplikasi mobile, dan akses VMS melalui koneksi lokal.
i-SEE STARTER	Low-capacity CCTV online monitoring service with a maximum of 24 CCTV portals and 4TB storage capacity with additional on-Cloud storage options if needed, mobile app (on-premises), and VMS client access (on-premises) to the camera through a local connection.
i-SEE FLEX	Layanan video pengawasan daring berkapasitas menengah dengan maksimum 128 titik CCTV dan kapasitas penyimpanan sebesar 30TB, yang dapat dilengkapi dengan opsi penyimpanan on-Cloud, aplikasi mobile, serta akses VMS melalui koneksi lokal atau IP VPN (belum termasuk biaya IP VPN).
i-SEE FLEX	Medium capacity CCTV online monitoring service with a maximum of 128 CCTV portals and 30TB storage capacity with additional on-Cloud storage options if needed, mobile app (on-premises), and VMS client access (on-premises) to the camera through a local connection or IP VPN (excluding IP VPN fees).

# i-See

## VARIASI PRODUK

**I-SEE ULTIMATE** Layanan video pengawasan daring berkapasitas tinggi dengan maksimum 250 titik CCTV dan kapasitas penyimpanan sebesar 70TB, yang dapat dilengkapi dengan opsi penyimpanan on-Cloud, upgrade monitor, fitur ruang kontrol pengawasan, serta akses VMS melalui koneksi lokal atau IP VPN (belum termasuk biaya IP VPN).

**I-SEE ULTIMATE** High-capacity CCTV online monitoring service with a maximum of 250 CCTV portals and up to 70TB storage capacity with additional on-Cloud storage options if needed, monitor upgrade, and control room feature, and VMS client access (on-premises) to the camera through a local connection or IP VPN (excluding IP VPN fees).

**I-SEE ONE** Layanan video pengawasan daring berkapasitas tinggi dengan kamera disediakan oleh pelanggan dan harus sesuai dengan standar ONVIF serta dapat terintegrasi dengan aplikasi I-SEE.

**I-SEE ONE** High-capacity CCTV online monitoring service that utilizes the customer’s cameras, which have to meet ONVIF standards and can be integrated into the I-SEE application.

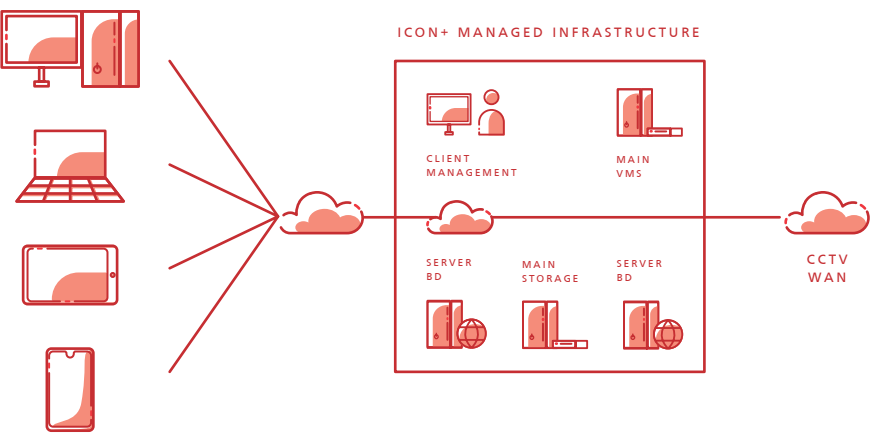
**I-SEE PROJECT BASE** Layanan video pengawasan daring berkapasitas tinggi yang memiliki kondisi area pengawasan tertentu sehingga membutuhkan tipe kamera khusus yang akan disediakan oleh ICON+.

**I-SEE PROJECT BASE** High-capacity CCTV online monitoring service with specified criteria for the monitored area requiring specialized camera type, which ICON+ will provide.

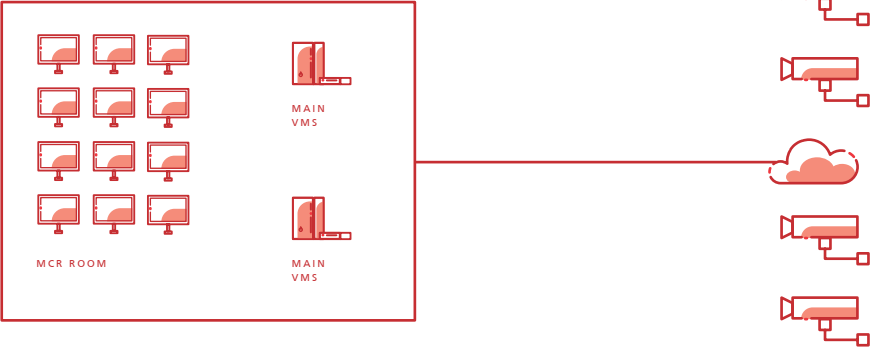


# i-See

## PETUNJUK TEKNIS



### CUSTOMER PREMISES



## SPEKIFIKASI & FITUR

- Camera: Analytic, Thermal
- Secure Network and Data Center
- Cloud base storage and application
- High Technology VMS Application
- Video Surveillance as a Service (VSaaS)

## SPECIFICATIONS & FEATURES

- Camera: Analytic, Thermal
- Secure Network and Data Center
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- Video Surveillance as a Service (VSaaS)

# i-VIP

## INTERAKSI VIRTUAL MELALUI VIDEO INTERAKTIF

I-VIP merupakan layanan komunikasi audio visual interaktif untuk pertemuan virtual real-time bagi perusahaan yang memerlukan perangkat korespondensi yang lebih aman, berprivasi ekstra, dan terdedikasi.

## VIRTUAL INTERACTIONS VIA INTERACTIVE VIDEOS

I-VIP is an interactive audio-visual communication service for real-time virtual meetings involving two or more participants for companies that need a more secure, extra-privacy, and dedicated correspondence device.

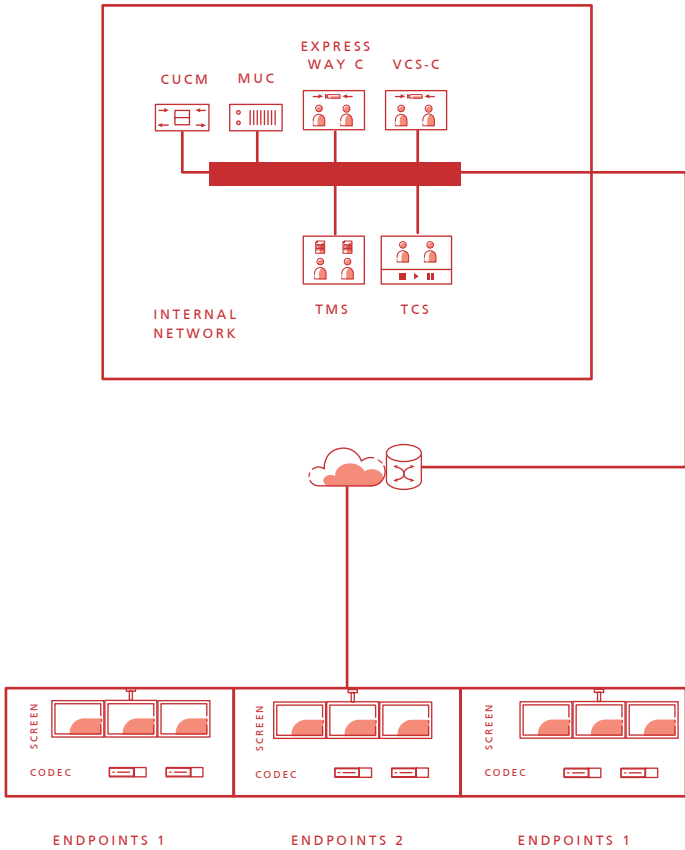
## VARIASI PRODUK

i-VIP OFFICE	Layanan I-VIP berskema bulanan yang bersifat permanen baik lokasi maupun perangkat, dilengkapi dengan kualitas suara HD, kamera FULL HD 5x - 8x optical zoom dan 83o bidang pandang (kamera rotasi 180o), serta mewadahi 20 - 60 partisipan. Tersedia pilihan Basic, Premium, dan Ultimate.
i-VIP OFFICE	I-VIP service with a permanent monthly scheme for both location and device, equipped with HD sound quality, a full HD camera 5x - 8x optical zoom and 83o field of view (180o rotation camera) accommodating 20 - 60 participants. Basic, Premium, and Ultimate options are available.

i-VIP ON-DEMAND	Layanan I-VIP berskema rental per kegiatan yang bersifat non-permanen baik lokasi maupun perangkat, dilengkapi dengan kualitas suara HD, kamera FULL HD 5x - 8x optical zoom dan 83o bidang pandang (kamera rotasi 180o), disesuaikan dengan permintaan pelanggan. Tersedia pilihan Basic, Premium, dan Ultimate.
i-VIP ON-DEMAND	I-VIP service with a rental per activity scheme that is non-permanent in both location and device, equipped with HD sound quality, a full HD camera 5x - 8x optical zoom, and 83o field of view (180o rotation camera) adjusted to customer requests. Basic, Premium, and Ultimate options are available.

# i-VIP

## PETUNJUK TEKNIS



## SPEKIFIKASI & FITUR

- Topologi jaringan titik-ke-titik atau banyak titik
- Jaringan akses pelanggan menggunakan fiber optik
- Penyediaan perangkat: codec, kamera, mikrofon, pengendali jarak jauh, pengawas, serta aksesoris
- Penyediaan layanan profesional 24/7
- Online & real-time
- Efisiensi biaya operasional

## SPECIFICATIONS & FEATURES

- Point-to-point or multipoint network topology
- Fiber-optic access network
- Equipment procurement: codec, camera, microphone, remote control, surveillance, and accessories
- 24/7 professional service
- Online & real-time
- Operational cost-efficiency

# Contact Center

## KOMUNIKASI TERINTEGRASI, KELUHAN TERATASI

Contact Center 123 merupakan sistem layanan bantuan telemarketing sebagai jembatan informasi, penyampaian gangguan, dan penyelesaian masalah pelanggan yang dilengkapi dengan 12 akses media terintegrasi demi meningkatkan kepuasan pelanggan.

## INTEGRATED COMMUNICATION, RESOLVED OBJECTION

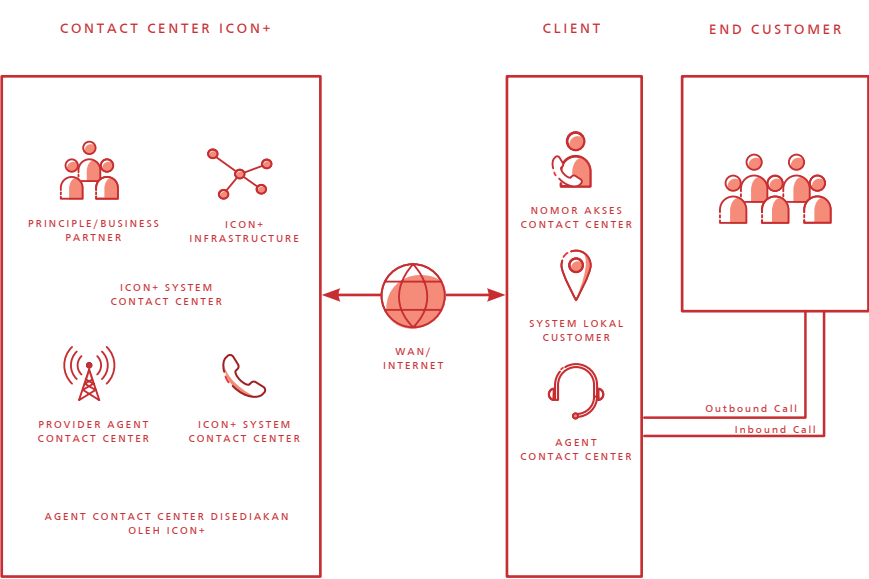
Contact Center 123 is a customer service system intended to provide convenience for customers in communicating, conveying customer disturbances and complaints.

## VARIASI PRODUK

CCTR 123 PLN	Layanan Contact Center Pelanggan 123 PLN yang dikelola secara terpusat oleh ICON+ dengan tujuan untuk meningkatkan pelayanan PLN, didukung oleh Data Center Tier-III dan infrastruktur fiber optik yang menjangkau seluruh Indonesia, serta dikelola oleh operator tersertifikasi.
CCTR 123 PLN	Centrally managed Customer Contact Center 123 PLN by ICON+ to improve the quality of PLN service, supported by Tier-3 Data Center and ICON+ fiber-optic infrastructure with coverage across Indonesia, operated by certified professionals.
PUBLIC (NON PLN)	Layanan Contact Center Pelanggan yang menyediakan infrastruktur dan agen layanan yang dikelola secara terpusat oleh ICON+ sebagai penyedia sumber daya manusia dengan skema penghitungan layanan per unit Contact Center.
PUBLIC (NON PLN)	Centrally managed Customer Contact Center service by ICON+ providing infrastructure and certified professional service agents with per unit service payment schemes.

# Contact Center

## PETUNJUK TEKNIS



## SPESIFIKASI & FITUR

- Online & real-time
- Dapat diakses 24 jam sehari, 7 hari seminggu, dimanapun
- Sistem terintegrasi dan dikelola terpusat
- Informasi akurat dan terpercaya

## SPECIFICATIONS & FEATURES

- Online & real-time
- Can be accessed 24 hours a day, seven days a week, anywhere
- Integrated system centrally managed
- Accurate and reliable information

# i-Win

## JARINGAN KONEKTIVITAS KAPANPUN DIMANAPUN

I-Win merupakan layanan infrastruktur Wi-Fi berupa Wireless Access Point dan platform pendukung (Controller) dengan spesifikasi terstandardisasi, akses fleksibel, serta andal untuk perusahaan yang memerlukan internet hotspot di lokasinya.

## NETWORK CONNECTIVITY ANYTIME, ANYWHERE

I-Win is a Wi-Fi infrastructure service through a Wireless Access Point and a supporting platform (Controller) with standardized specifications, flexible access, and reliability for the company’s need for internet hotspots in their locations.

## VARIASI PRODUK

### INDOOR

Layanan Wi-Fi untuk dalam ruangan yang bersifat hulu ke hilir mulai dari penyediaan titik akses dan pendukungnya, dukungan pelayanan, serta konfigurasi dan pemeliharaan untuk meningkatkan kecepatan dan kenyamanan konektivitas akses internet di area publik dalam bangunan seperti hotel, rumah sakit, dan sekolah.

### INDOOR

End-to-end Wi-Fi services for indoors that provide access points and supports, support services, as well as configuration and maintenance, for the convenience and speed of internet access in an indoor public area such as hotels, hospitals, and schools.

### OUTDOOR

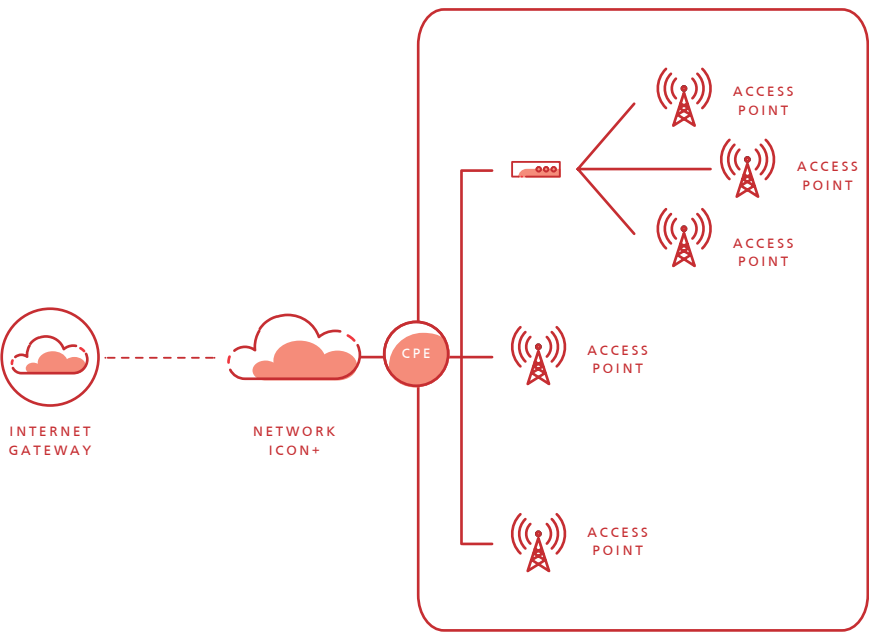
Layanan Wi-Fi untuk luar ruangan yang bersifat hulu ke hilir mulai dari penyediaan titik akses dan pendukungnya, dukungan pelayanan, serta konfigurasi dan pemeliharaan untuk meningkatkan kecepatan kenyamanan konektivitas akses internet di area publik luar ruangan seperti taman, halte, dan plaza monumen.

### OUTDOOR

End-to-end Wi-Fi services for outdoors that provide access points and supports, support services, as well as configuration and maintenance, for the convenience and speed of internet access in an outdoor public space such as a park, bus stop, or monument plaza.

# i-Win

## PETUNJUK TEKNIS



## SPEKIFIKASI & FITUR

- Mendukung SSID berganda
- Otentikasi dan akses fleksibel
- Mendukung halaman login (Captive Portal) internal maupun eksternal
- Penyediaan keamanan fleksibel
- Pengelolaan terpusat

## SPECIFICATIONS & FEATURES

- Supports multiple SSIDs
- Flexible authentication and access
- Supports internal and external login pages (Captive Portal)
- Flexible security encryption
- Centralized management







#### KANTOR PUSAT

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