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MEMBANGUN

Asa dan Peradaban



Utility



BERSATU PADU MEMBANGUN PERADABAN MAJU

Demi mendukung kelancaran pembangunan kawasan yang akan menyokong pertumbuhan ekonomi, ICON+ menawarkan solusi konektivitas dan teknologi digital yang akan memberikan kemudahan, kelancaran, serta keamanan dalam menjalankan proyek kawasan industri, perumahan, maupun distrik bisnis di Indonesia.

UNITY FOR THE ADVANCED CIVILIZATION

To support the commencement of area development for the backbone of the economic growth, ICON+ offers connectivity solutions and digital technology that will provide convenience, ease, and security in carrying out the industrial area, real estate, and business district projects in Indonesia.

ICON+ Solutions

CONNECTIVITY BASED SERVICE

- Open Access
- Internet Corporate
- Internet Broadband

MANAGED BASED SERVICE

- Managed Service Router
- Colocation Data Center
- ICONCloud
- i-See
- i-Win

DIGITAL PLATFORM BASED SERVICE

- Digital Payment
- Customer Care & Billing Apps

Connectivity Based Service

OPEN ACCESS

Jaringan Terluas, Koneksi Berkualitas

INTERNET CORPORATE

Akses Terdedikasi, Konektivitas Prioritas Tinggi

INTERNET BROADBAND

Jaringan Terluas, Koneksi Berkualitas

Open Access

MEMBUKA AKSES, MEMBUKA PELUANG

Open Access adalah layanan pendistribusian jaringan berkinerja tinggi dengan teknologi FTTH (Fiber to the Home) bagi penyedia layanan broadband ritel untuk perluasan jangkauan jaringan tanpa perlu membangun infrastruktur baru.

OPEN ACCESS, UNLOCK OPPORTUNITIES

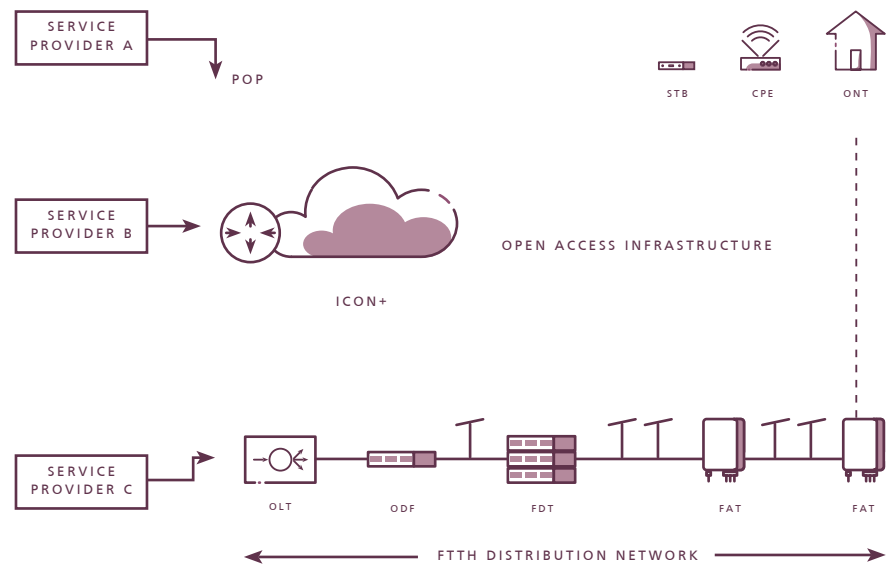
Open Access is a high-performance network distribution service with FTTH (Fiber to the Home) technology for retail broadband service providers to expand network coverage without building new infrastructure.

VARIASI PRODUK

OPEN ACCESS BASIC	Layanan penyediaan infrastruktur jaringan berkinerja tinggi dengan teknologi FTTH bagi penyedia layanan Retail Broadband dan IPTV yang bersifat non-eksklusif.
OPEN ACCESS BASIC	Non-exclusive services for providing high-performance network infrastructure with FTTH technology for Retail Broadband and IPTV service providers.
OPEN ACCESS PREMIUM	Layanan penyediaan infrastruktur FTTH bagi penyedia layanan Retail Broadband, IPTV, dan telephony (pilihan) yang bersifat non-eksklusif dengan penerapan kesepakatan akuisisi take-up ratio antara ICON+ dan Service Provider.
OPEN ACCESS PREMIUM	Non-exclusive FTTH infrastructure provision services for Retail Broadband, IPTV, and telephony (optional) service providers with the implementation of a take-up ratio acquisition agreement between ICON+ and the Service Provider.

Open Access

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Pengembangan jaringan
- Pengoperasian dan perawatan (O&M) jaringan
- Configuration Management
- Fault Management

SPECIFICATIONS & FEATURES

- Network development
- Network operation and maintenance (O&M)
- Configuration Management
- Fault Management

Internet Corporate

AKSES TERDEDIKASI, KONEKTIVITAS PRIORITAS TINGGI

Internet Corporate adalah layanan akses internet global kelas premium tanpa batas yang menjamin pertukaran informasi dengan intensitas tinggi yang aman, cepat, dan terdedikasi untuk menjawab kebutuhan bisnis dan korporasi.

DEDICATED ACCESS, HIGH PRIORITY CONNECTIVITY

Internet Corporate is a global premium class and unlimited internet access service that guarantees the exchange of high-intensity information that is safe, fast, and dedicated for businesses and corporations.

VARIASI PRODUK

INTERNET CORPORATE IX	Layanan akses internet yang terhubung dengan jaringan global yaitu International Exchange (IX) melalui jaringan publik IP (Internet Protocol) Pelanggan dengan besaran bandwidth terjamin tanpa batasan waktu.
INTERNET CORPORATE IX	Internet access service that is connected to the global network (International Exchange (IX)) through the customer's public IP (Internet Protocol) network with guaranteed bandwidth without time limitation.
INTERNET CORPORATE IIX	Layanan akses internet yang terhubung dengan jaringan domestik yaitu Indonesia Internet Exchange (IIX) melalui jaringan publik IP (Internet Protocol) Pelanggan dengan besaran bandwidth terjamin tanpa batasan waktu.
INTERNET CORPORATE IIX	Internet access service that is connected to the domestic network (Indonesia Internet Exchange (IIX)) through the customer's public IP (Internet Protocol) network with guaranteed bandwidth without time limitation.

Internet Corporate

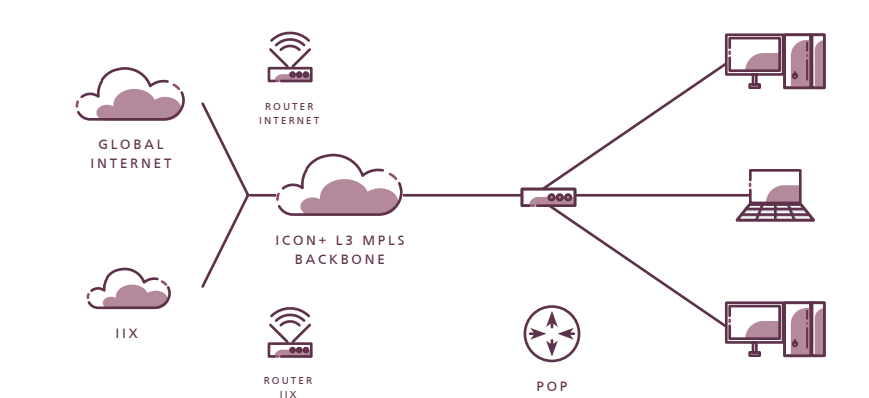
VARIASI PRODUK

INTERNET CORPORATE IX & IIX (KOMBINASI)	Layanan akses Internet yang terhubung dengan jaringan global (IX) dan jaringan domestik (IIX) melalui jaringan publik IP (Internet Protocol) Pelanggan dengan besaran bandwidth terjamin tanpa batasan waktu.	PROFESSIONAL SERVICE WHITELIST IP	Layanan tambahan untuk melengkapi produk layanan Internet Corporate berupa pengecualian untuk IP address tertentu untuk dapat mengakses jaringan tanpa menghiraukan peraturan blacklist yang telah ditetapkan.
INTERNET CORPORATE IX & IIX (COMBINATION)	Internet access service that is connected to the global network (IX) and domestic network (IIX) through the customer's public IP (Internet Protocol) network with guaranteed bandwidth without time limitation.	PROFESSIONAL SERVICE WHITELIST IP	Additional services to complement Internet Corporate service products, which is the exceptions for certain IP addresses to access the network regardless of the blacklist rules that have been set.
PENAMBAHAN IPV4 PUBLIK INTERNET CORPORATE	Layanan pengalamatan internet protokol versi 4 (IPv4) untuk segmen publik yang dapat dipergunakan untuk pengalamatan dalam internet global (IIX) dan hanya berlaku untuk layanan Internet Corporate.		
ADDITIONAL IPV4 PUBLIC INTERNET CORPORATE	Internet protocol addressing service version 4 (IPv4) for the public segment to be utilized to address the global internet (IIX) and only applies to Corporate Internet services.		

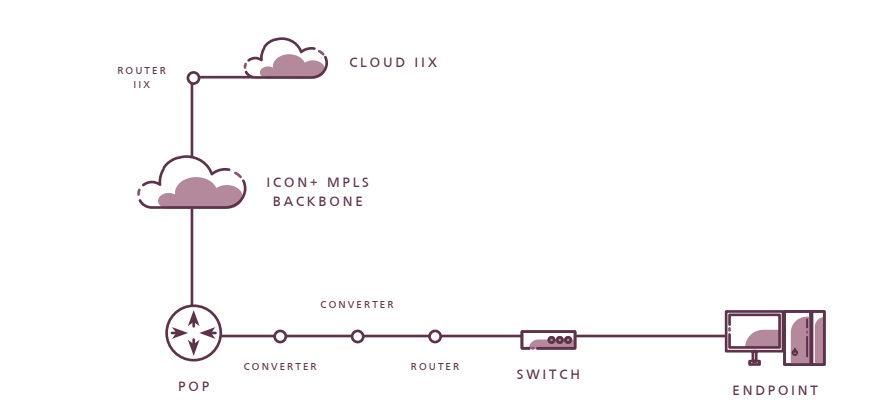
Internet Corporate

PETUNJUK TEKNIS

INTERNET CORPORATE



INTERNET CORPORATE IIX



SPESIFIKASI & FITUR

- Fasilitas SMTP relay publik
- Web Hosting kapasitas 50 MB
- Mail Hosting 50 akun, kapasitas 10 MB per akun
- Mendukung Private DNS (dengan biaya tambahan)
- Mendukung Private Mail Hosting (dengan biaya tambahan)

SPECIFICATIONS & FEATURES

- Public SMTP relay facility
- Web Hosting capacity of 50 MB
- Mail Hosting 50 accounts with a total capacity of 10 MB per account
- Support for Private DNS (for an additional fee)
- Support for Private Mail Hosting (for an additional fee)

Internet Broadband

JARINGAN TERLUAS, KONEKSI BERKUALITAS

Internet Broadband adalah produk layanan internet dengan jaringan terluas yang menjamin kualitas konektivitas stabil, cepat, dan tanpa batas demi mendukung produktivitas digital di seluruh Indonesia.

EXTENSIVE NETWORK, QUALITY CONNECTIONS

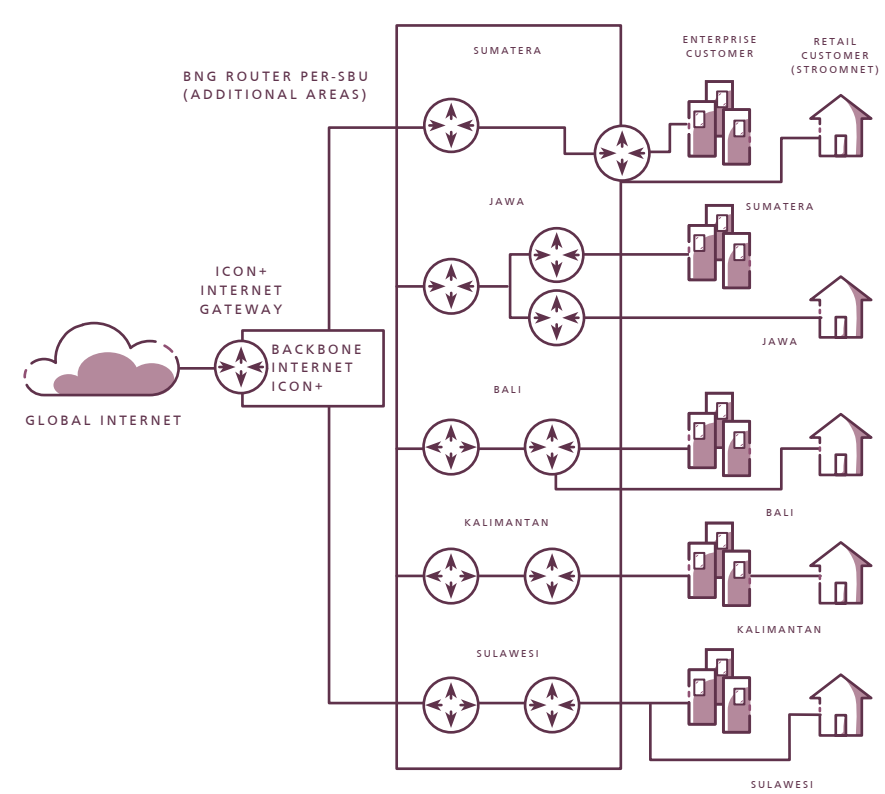
Internet Broadband is an internet service product with the broadest network that guarantees stable, fast, and unlimited connectivity to support digital productivity across Indonesia.

VARIASI PRODUK

BROADBAND RITEL	Layanan akses Internet Broadband dengan segmen target pasar pelanggan adalah individu sebagai end-user.
BROADBAND RETAIL	Broadband Internet access service for individuals as end-users.
BROADBAND CORPORATE	Layanan akses Internet Broadband dengan segmen target pasar pelanggan adalah badan usaha maupun badan hukum (enterprise).
BROADBAND CORPORATE	Broadband Internet access service for business entities and legal entities (enterprises).

Internet Broadband

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Interkoneksi menggunakan rute routing protokol default ICON+ (non-BGP)
- Jenis interface sesuai jenis transmisi yang digunakan aksesnya, berupa IP VPN
- Static Private IP address (IPv4) sebanyak 24
- Tanpa batasan kuota dan sistem pembiayaan flat rate
- Kemudahan layanan monitoring via MRTG (Multi Router Traffic Grapher)

SPECIFICATIONS & FEATURES

- ICON + (non-BGP) default routing protocol routes for interconnection
- The type of interface is according to the type of transmission used with IP VPN access
- Static Private IP address (IPv4) of 24
- Unlimited quota and flat-rate financing system
- MRTG (Multi Router Traffic Grapher) for the ease of monitoring services

Managed Based Service

MANAGED SERVICE OFFICE

Layanan Periferal Pendukung Operasional

MANAGED SERVICE ROUTER

Penghubung Jaringan, Pendukung Konektivitas

MANAGED SERVICE SD-WAN

Kontrol Penuh, Jaringan Menyeluruh

COLOCATION DATA CENTER

Ruang Sempurna untuk Keamanan Ekstra

ICONCLOUD

Penyimpanan Virtual, Keamanan yang Nyata

i-SEE

Pengawasan Optimal, Kawasan Aman Maksimal

Managed Service Router

PENGHUBUNG JARINGAN, PENDUKUNG KONEKTIVITAS

Managed Service Router merupakan penyediaan perangkat, instalasi, operasi, serta pemeliharaan router yang melengkapi produk jaringan konektivitas ICON+ untuk mendukung fleksibilitas kebutuhan, efisiensi, dan kemudahan koneksi.

NETWORK CONNECTOR, CONNECTIVITY SUPPORT

Managed Service Router provides router equipment, installation, operation, and maintenance complementing ICON+ network connectivity products to support flexibility, efficiency, and ease of connection needs.

VARIASI PRODUK

BRONZE	Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer perusahaan yang memiliki kantor cabang dengan kapasitas bandwidth hingga 5 Mbps dan mencakup maksimal 500 meja router.
BRONZE	A complimentary router solution service to facilitate computer connectivity for the company's branch offices with a bandwidth capacity of up to 5 Mbps and cover a maximum of 500 router desks.
SILVER	Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer perusahaan yang memiliki kantor cabang dengan kapasitas bandwidth hingga 50 Mbps dan mencakup maksimal 1000 meja router.
SILVER	A complimentary router solution service to facilitate computer connectivity for the company's branch offices with a bandwidth capacity of up to 50 Mbps and cover a maximum of 1000 router tables.

Managed Service Router

VARIASI PRODUK

GOLD

Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer kantor pusat yang membutuhkan kelancaran konektivitas data dan suara dengan kapasitas bandwidth hingga 100 Mbps dan mencakup maksimal 10,000 meja router.

PLATINUM

Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer kantor pusat yang membutuhkan kelancaran konektivitas data dan suara dengan kapasitas bandwidth hingga 200 Mbps dan mencakup lebih dari 20,000 meja router.

GOLD

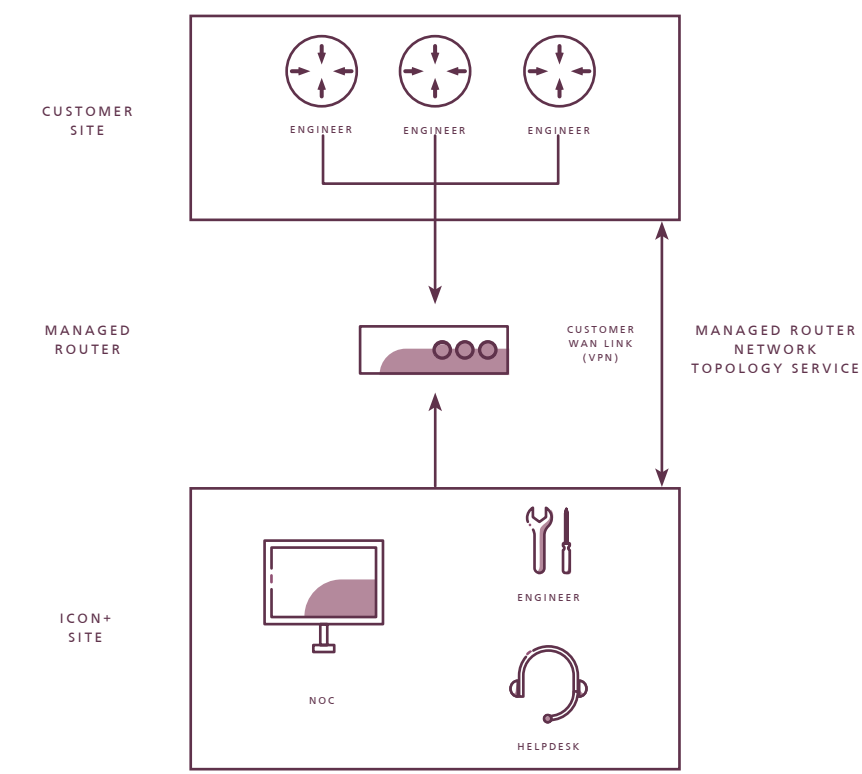
A complimentary router solution service to facilitate computer connectivity for the company's headquarters requiring smoother data and voice connectivity with a bandwidth capacity of up to 100 Mbps and covering a maximum of 10,000 router tables.

PLATINUM

A complimentary router solution service to facilitate computer connectivity for the company's headquarters requiring smoother data and voice connectivity with a bandwidth capacity of up to 200 Mbps and covering more than 20,000 router tables.

Managed Service Router

PETUNJUK TEKNIS



SPEKIFIKASI & FITUR

- Class of Service (COS): Data, Voice
- Support: IP VPN, Internet, Wireless
- Bandwidth: 64 Kbps - 200 Mbps
- Feature: Support Static dan Dynamic Routing, L3 Load Balancing QoS, Traffic VoIP, Stateless Firewall, dan Stateful Firewall
- Power: AC Power

SPECIFICATIONS & FEATURES

- Class of Service (COS): Data, Voice
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- Bandwidth: 64 Kbps - 200 Mbps
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- Power: AC Power

Colocation Data Center

RUANG SEMPURNA UNTUK KEAMANAN EKSTRA

Colocation Data Center adalah layanan ruang penyimpanan data dan perangkat IT berupa rak, cage, maupun ruangan suite untuk server dengan fasilitas canggih berstandar internasional TIER 3, lokasi terbaik, serta keamanan ekstra.

PERFECT SPACE FOR EXTRA SECURITY

Colocation Data Center is a data storage space and IT equipment service in racks, cages, and suite rooms for servers with advanced facilities, providing the best location and extra security that comply with TIER 3 international standards

VARIASI PRODUK

RACK COLOCATION

Layanan rak untuk penempatan server maupun perangkat lainnya untuk perusahaan kecil dan menengah yang membutuhkan ruang penyimpanan sesuai standar, sudah dilengkapi dengan fasilitas catu daya (power), dengan variasi luasan Half Rack dan Full Rack.

RACK COLOCATION

Storage service for server placement or other IT equipment, dedicated to small to medium companies requiring standardized storage space equipped with power supplies, with size variants in Half Rack and Full Rack.

CAGING PRIVATE ROOM

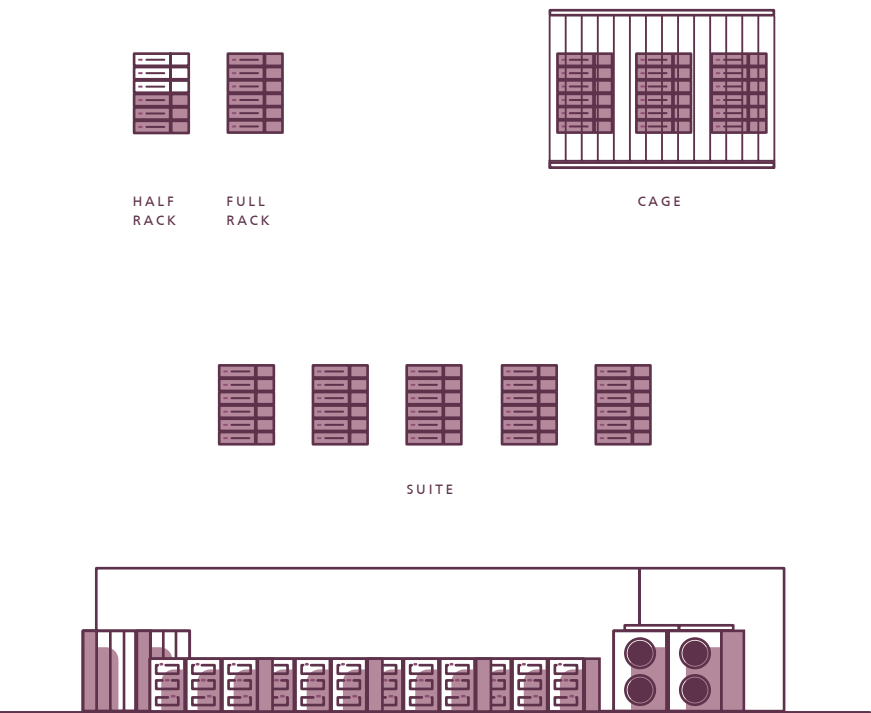
Layanan sewa ruangan khusus dalam ukuran tertentu yang berisi rak yang dilengkapi dengan cage bagi perusahaan yang membutuhkan ruang penyimpanan dengan keamanan tinggi dan ruangan yang terdedikasi.

CAGING PRIVATE ROOM

Private and customized storage rental for server placement containing rack with cage, dedicated for companies requiring dedicated and high-level security storage.

Colocation Data Center

PETUNJUK TEKNIS



SPEKIFIKASI & FITUR

- Tier-3 by Uptime Institute
- Pilihan penyimpanan: shared space, shared room, caging, dedicated, suite, private room
- Dilengkapi fasilitas catu daya
- Rating 3 as TIA-942
- Berlokasi di National Vital Object

SPECIFICATIONS & FEATURES

- Tier-3 by Uptime Institute
- Storage options: shared space, shared room, caging, dedicated, suite, private room
- Equipped with power supply facilities
- Rating 3 as TIA-942
- Located at the National Vital Object

ICONCloud

PENYIMPANAN VIRTUAL, KEAMANAN YANG NYATA

ICONCloud merupakan solusi layanan infrastruktur penyimpanan data virtual dengan privasi dan keamanan tinggi untuk database, server, maupun sistem operasi cloud computing IaaS (Infrastructure as a Service) untuk mendukung kemudahan dan efisiensi dalam berbisnis.

VIRTUAL STORAGE, REAL SECURITY

ICONCloud is a virtual data-storage infrastructure service solution with high privacy and security for the IaaS database, server, and cloud computing operating system that supports the ease and efficiency in doing business.

SPESIFIKASI & FITUR

- Pilihan penyimpanan: virtual machine, virtual private DC, virtual dedicated machine
- 1 - 12 core vCPU
- 2GB - 96GB RAM
- 50 GB - 1TB storage
- Single public VLAN dalam sharing port I/O

SPECIFICATIONS & FEATURES

- Pilihan penyimpanan: virtual machine, virtual private DC, virtual dedicated machine
- 1 - 12 core vCPU
- 2GB - 96GB RAM
- 50 GB - 1TB storage
- Single public VLAN dalam sharing port I/O

ICONCloud

VARIASI PRODUK

VIRTUAL
PRIVATE
DATA CENTER

Layanan IaaS berupa komponen pembentuk server: core CPU, RAM, dan storage, yang dapat disusun pelanggan sesuai kebutuhan melalui portal pengelolaan dan pengaturan Cloud berbasis web.

IaaS solution of server-building components: CPU cores, RAM, and storage, which users can arrange as needed through web-based cloud management and management portal.

ENTERPRISE
VIRTUAL
MACHINE

Layanan IaaS berupa sewa server virtual yang berlokasi di Data Center ICON+ dengan sistem operasi yang dapat dijalankan terpisah untuk setiap server. Terdapat dua pilihan Virtual Machine: Basic dan Ultimate.

Infrastructure as a Service (IaaS) solution of virtual servers located in ICON+ Data Center with a dedicated operating system for each server. There are two Virtual Machine options: Basic or Ultimate.

HOSTED
PRIVATE

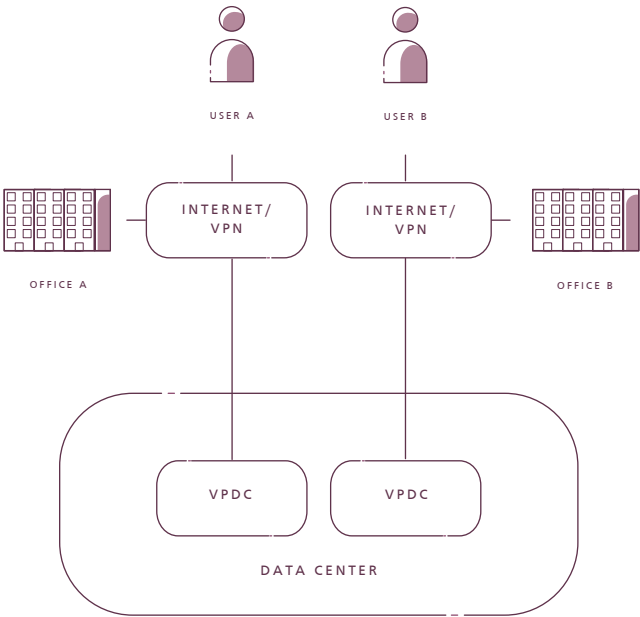
Layanan IaaS berupa Private Cloud terdedikasi, dengan spesifikasi pengaturan perangkat server, storage, dan platform virtualisasi dapat menyesuaikan kebutuhan pelanggan serta dilengkapi sistem pengamanan dan caging di area colocation ICON+.

HOSTED
PRIVATE

IaaS solution of dedicated Private Cloud, with customizable specifications for server devices, storage, and virtualization, tailored to customer requirements, equipped with a security system and caging in the ICON+ colocation area.

PETUNJUK TEKNIS

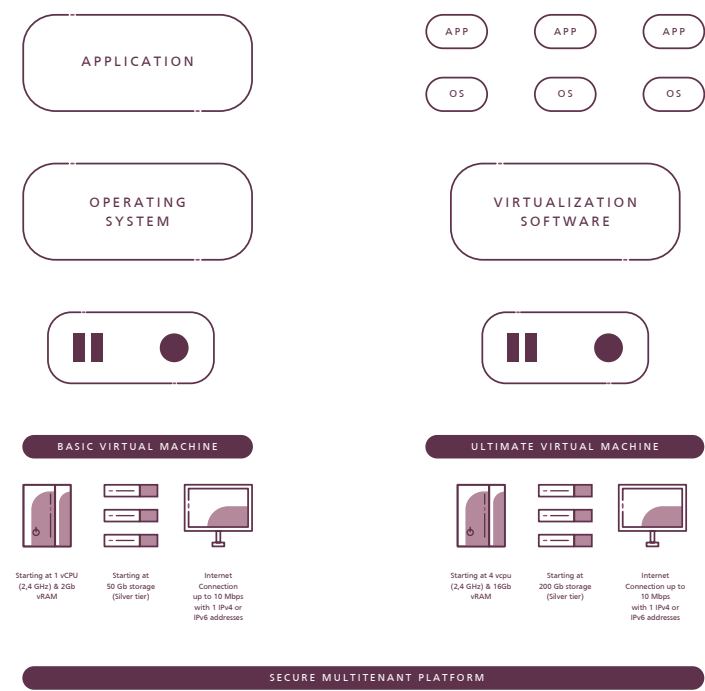
VIRTUAL PRIVATE DATA CENTER



ICONCloud

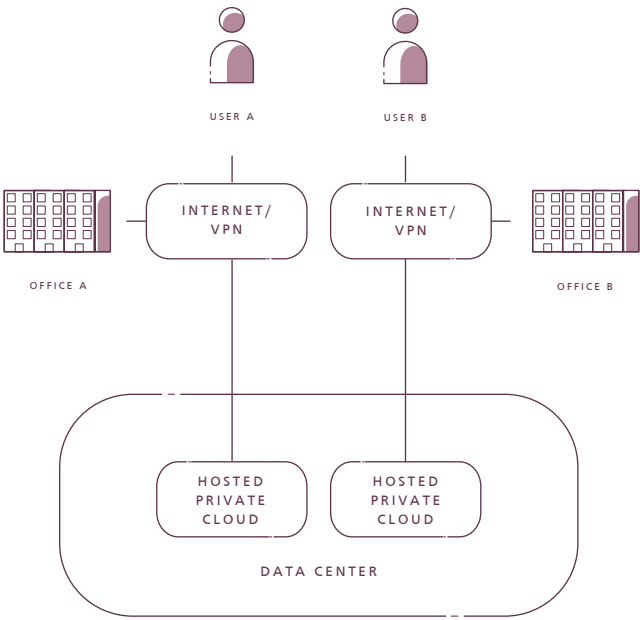
PETUNJUK TEKNIS

ENTERPRISE VIRTUAL MACHINE



PETUNJUK TEKNIS

HOSTED PRIVATE



i-See

PENGAWASAN OPTIMAL, KAWASAN AMAN MAKSIMAL

I-See adalah layanan video pengawas daring berteknologi mutakhir untuk mengoptimalkan fungsi pengawasan yang dapat dimonitor dan dikontrol kapanpun, di mana pun melalui Internet, Virtual Private Network (VPN), dan Selular

OPTIMAL SURVEILLANCE, MAXIMUM SAFE AREA

I-See is an online video surveillance service with the latest technology to optimize surveillance functions that is available according to customer needs and can be monitored and controlled anytime, anywhere via the Internet, Virtual Private Network (VPN), and Cellular.

VARIASI PRODUK

i-SEE STARTER	Layanan video pengawasan daring berkapasitas rendah dengan maksimum 24 titik CCTV dan kapasitas penyimpanan sebesar 4TB, yang dapat dilengkapi dengan opsi penyimpanan on-Cloud, aplikasi mobile, dan akses VMS melalui koneksi lokal.
i-SEE STARTER	Low-capacity CCTV online monitoring service with a maximum of 24 CCTV portals and 4TB storage capacity with additional on-Cloud storage options if needed, mobile app (on-premises), and VMS client access (on-premises) to the camera through a local connection.
i-SEE FLEX	Layanan video pengawasan daring berkapasitas menengah dengan maksimum 128 titik CCTV dan kapasitas penyimpanan sebesar 30TB, yang dapat dilengkapi dengan opsi penyimpanan on-Cloud, aplikasi mobile, serta akses VMS melalui koneksi lokal atau IP VPN (belum termasuk biaya IP VPN).
i-SEE FLEX	Medium capacity CCTV online monitoring service with a maximum of 128 CCTV portals and 30TB storage capacity with additional on-Cloud storage options if needed, mobile app (on-premises), and VMS client access (on-premises) to the camera through a local connection or IP VPN (excluding IP VPN fees).

i-See

VARIASI PRODUK

I-SEE ULTIMATE Layanan video pengawasan daring berkapasitas tinggi dengan maksimum 250 titik CCTV dan kapasitas penyimpanan sebesar 70TB, yang dapat dilengkapi dengan opsi penyimpanan on-Cloud, upgrade monitor, fitur ruang kontrol pengawasan, serta akses VMS melalui koneksi lokal atau IP VPN (belum termasuk biaya IP VPN).

I-SEE ULTIMATE High-capacity CCTV online monitoring service with a maximum of 250 CCTV portals and up to 70TB storage capacity with additional on-Cloud storage options if needed, monitor upgrade, and control room feature, and VMS client access (on-premises) to the camera through a local connection or IP VPN (excluding IP VPN fees).

I-SEE ONE Layanan video pengawasan daring berkapasitas tinggi dengan kamera disediakan oleh pelanggan dan harus sesuai dengan standar ONVIF serta dapat terintegrasi dengan aplikasi I-SEE.

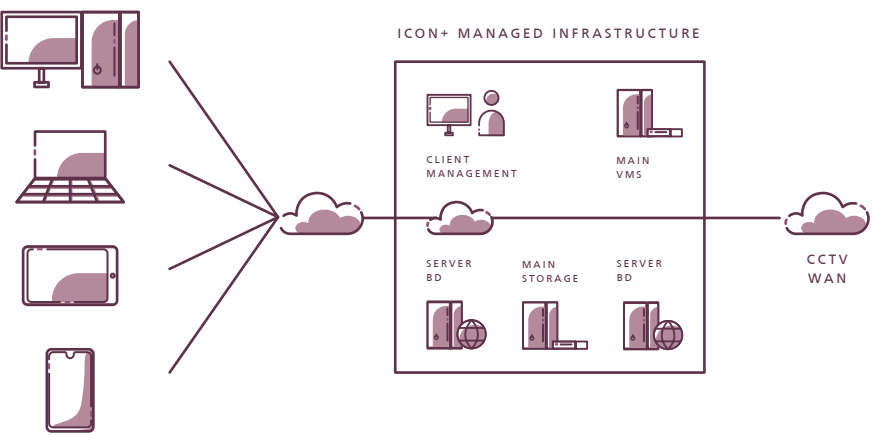
I-SEE ONE High-capacity CCTV online monitoring service that utilizes the customer’s cameras, which have to meet ONVIF standards and can be integrated into the I-SEE application.

I-SEE PROJECT BASE Layanan video pengawasan daring berkapasitas tinggi yang memiliki kondisi area pengawasan tertentu sehingga membutuhkan tipe kamera khusus yang akan disediakan oleh ICON+.

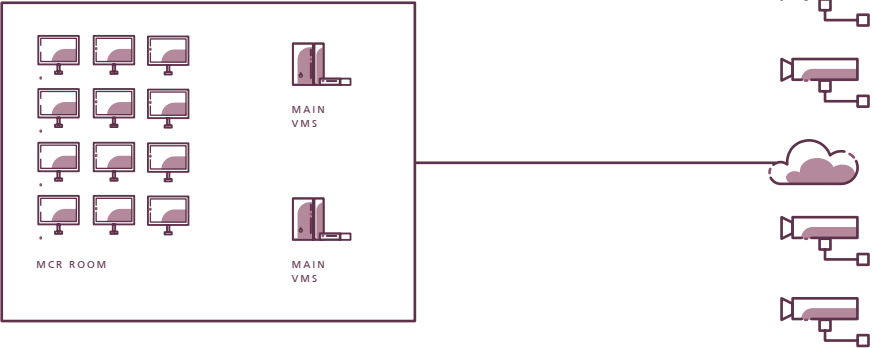
I-SEE PROJECT BASE High-capacity CCTV online monitoring service with specified criteria for the monitored area requiring specialized camera type, which ICON+ will provide.

i-See

PETUNJUK TEKNIS



CUSTOMER PREMISES



SPESIFIKASI & FITUR

- Camera: Analytic, Thermal
- Secure Network and Data Center
- Cloud base storage and application
- High Technology VMS Application
- Video Surveillance as a Service (VSaaS)

SPECIFICATIONS & FEATURES

- Camera: Analytic, Thermal
- Secure Network and Data Center
- Cloud base storage and application
- High Technology VMS Application
- Video Surveillance as a Service (VSaaS)

i-Win

JARINGAN KONEKTIVITAS KAPANPUN DIMANAPUN

I-Win merupakan layanan infrastruktur Wi-Fi berupa Wireless Access Point dan platform pendukung (Controller) dengan spesifikasi terstandardisasi, akses fleksibel, serta andal untuk perusahaan yang memerlukan internet hotspot di lokasinya.

NETWORK CONNECTIVITY ANYTIME, ANYWHERE

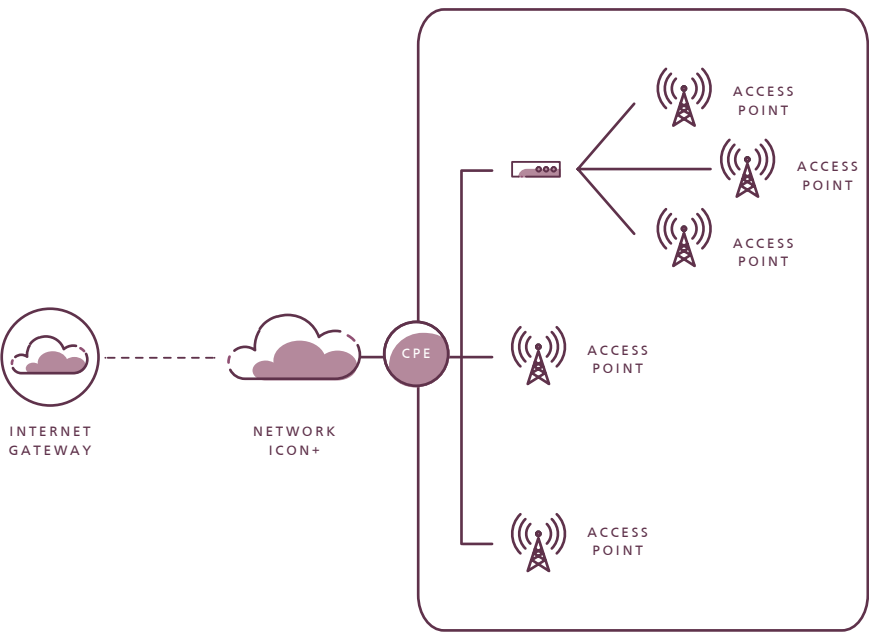
I-Win is a Wi-Fi infrastructure service through a Wireless Access Point and a supporting platform (Controller) with standardized specifications, flexible access, and reliability for the company’s need for internet hotspots in their locations.

VARIASI PRODUK

INDOOR	Layanan Wi-Fi untuk dalam ruangan yang bersifat hulu ke hilir mulai dari penyediaan titik akses dan pendukungnya, dukungan pelayanan, serta konfigurasi dan pemeliharaan untuk meningkatkan kecepatan dan kenyamanan konektivitas akses internet di area publik dalam bangunan seperti hotel, rumah sakit, dan sekolah.
INDOOR	End-to-end Wi-Fi services for indoors that provide access points and supports, support services, as well as configuration and maintenance, for the convenience and speed of internet access in an indoor public area such as hotels, hospitals, and schools.
OUTDOOR	Layanan Wi-Fi untuk luar ruangan yang bersifat hulu ke hilir mulai dari penyediaan titik akses dan pendukungnya, dukungan pelayanan, serta konfigurasi dan pemeliharaan untuk meningkatkan kecepatan kenyamanan konektivitas akses internet di area publik luar ruangan seperti taman, halte, dan plaza monumen.
OUTDOOR	End-to-end Wi-Fi services for outdoors that provide access points and supports, support services, as well as configuration and maintenance, for the convenience and speed of internet access in an outdoor public space such as a park, bus stop, or monument plaza.

i-Win

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Mendukung SSID berganda
- Otentikasi dan akses fleksibel
- Mendukung halaman login (Captive Portal) internal maupun eksternal
- Penyandian keamanan fleksibel
- Pengelolaan terpusat

SPECIFICATIONS & FEATURES

- Supports multiple SSIDs
- Flexible authentication and access
- Supports internal and external login pages (Captive Portal)
- Flexible security encryption
- Centralized management

Digital Platform Based Service

DIGITAL PAYMENT

Basis Andal untuk Transaksi Digital

CUSTOMER CARE & BILLING APPS

Basis Terpadu, Layanan Bermutu

Digital Payment

BASIS ANDAL UNTUK TRANSAKSI DIGITAL

- **Reliable Base for Digital Transactions**
ICONPay merupakan layanan basis pembayaran digital dengan infrastruktur yang andal, aman, dan terintegrasi untuk kemudahan transaksi daring yang mencakup uang elektronik, dompet elektronik, dan fasilitas transfer dana elektronik.

RELIABLE BASE FOR DIGITAL TRANSACTIONS

- **Reliable Base for Digital Transactions**
ICONPay is a digital payment base service with a reliable, secure, and integrated infrastructure for easy online transactions, which includes electronic money, electronic wallets, and electronic fund transfer facilities.

VARIASI PRODUK

- **Digital Wallet**
Teknologi digitalisasi mata uang atau uang elektronik yang dirancang untuk mempermudah transaksi pembelian barang dan jasa dalam lingkup tertentu untuk melengkapi sarana perniagaan Anda.

- **Digital Wallet**
Currency digitalization technology or electronic money designed to facilitate the purchase of goods and services in a particular scope to complement your commercial facilities

- **Payment Gateway**
Gerbang pembayaran digital dengan UI/UX terbaik serta fitur konfigurasi yang dapat leluasa disesuaikan dengan komplikasi pembayaran untuk mempermudah proses transaksi perniagaan Anda.

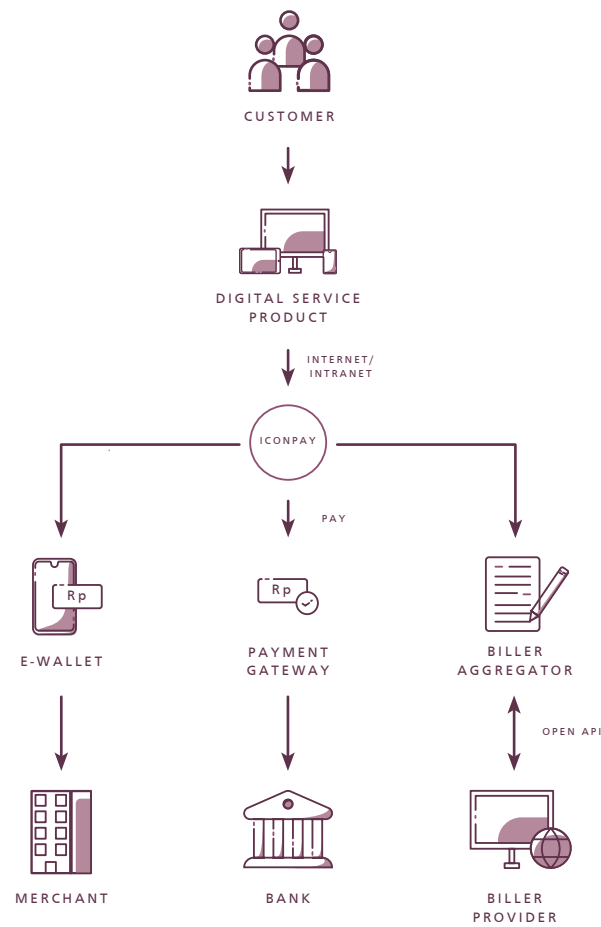
- **Payment Gateway**
A digital payment gateway with the best UI/UX and configuration features adjustable to payment complications to simplify the process of your commercial transactions.

- **Billers Aggregator**
Solusi perantara pembayaran elektronik bagi perusahaan yang memerlukan fitur pengumpulan pembayaran tagihan dengan teknologi dan infrastruktur yang telah tersedia untuk mempermudah bisnis Anda.

- **Billers Aggregator**
An electronic payment intermediary solution for companies that need bill payment aggregation features with available technology and infrastructure to make your business easier.

Digital Payment

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Gerbang pembayaran untuk transaksi data dan dana digital
- Uang elektronik untuk transaksi online
- Solusi pembayaran elektronik untuk tagihan
- Pembayaran tagihan listrik (pascabayar & prabayar)
- Transaksi pasang baru dan upgrade daya listrik

SPECIFICATIONS & FEATURES

- The payment gateway for digital data and fund transactions
- Electronic money for online transactions
- Electronic payment solutions for invoices
- Payment of electricity bills (postpaid & prepaid)
- New installs and upgrades for electrical power

Customer Care & Billing Apps

BASIS TERPADU, LAYANAN BERMUTU

Customer Care and Billing Service merupakan layanan daring terpadu berupa layanan kepedulian pelanggan & pembayaran, proses bisnis dan tata usaha perusahaan, serta pengelolaan jaringan distribusi & penanganan pelanggan.

INTEGRATED BASE, CERTIFIED SERVICE

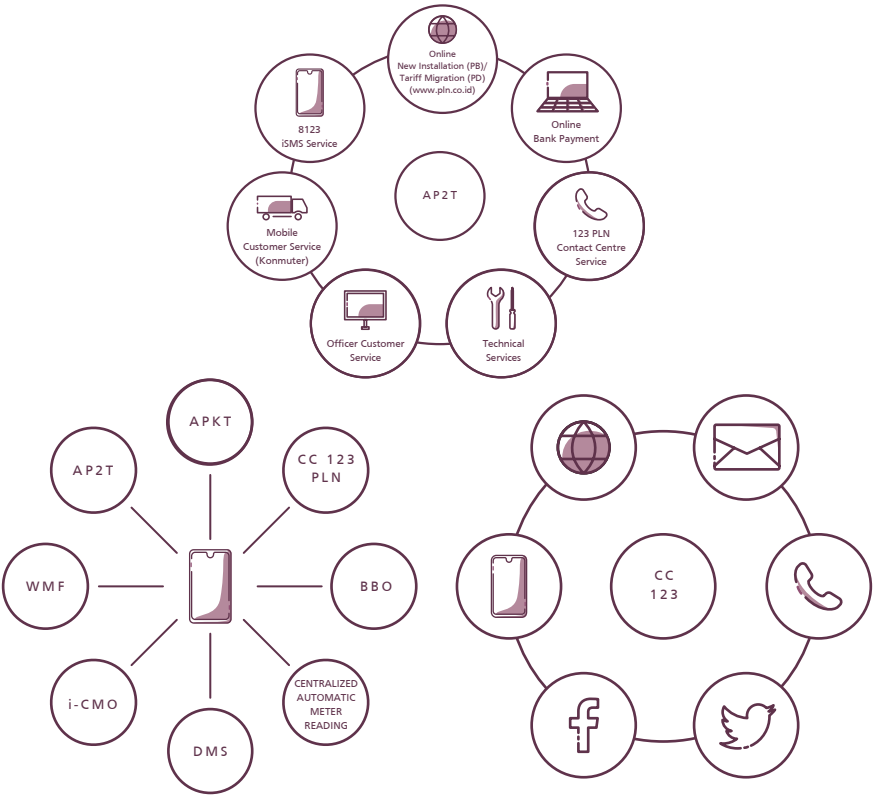
Customer Care and Billing Service is an integrated online service in the form of customer care & payment services, business processes and corporate administration, and distribution network management & customer handling.

VARIASI PRODUK

AP2T	Aplikasi terpusat berbasis web yang mengimplementasikan seluruh proses bisnis Tata Usaha Pelanggan (TUL), Surat Edaran Direksi terkini, serta melayani kebutuhan integrasi terpadu sistem utama pelayanan pelanggan yang terpusat.
AP2T	A centralized web-based application implementing a holistic Customer Business Administration process, distributing the Board of Directors' handbill, and managing Customer Service's central system integration requirements.
P2APST	Sistem terpusat pembayaran tagihan, pembelian dan pembayaran non-tagihan melalui Jaringan PPOB (payment Point Online Bank) serta pelimpahan dana dilakukan dari akun bank ke akun perusahaan
P2APST	A centralized system for bill payments, purchases, and non-bill payments through the PPOB Network (Payment Point Online Bank) as well as the transfer of funds from bank accounts to company accounts.
APKT	Aplikasi yang digunakan untuk mengelola operasional jaringan distribusi, pencatatan, penanganan, serta pemulihan gangguan dan keluhan secara real-time, daring, dan terintegrasi.
APKT	An application used to manage distribution network operations, recording, handling, and recovery of disruptions and complaints in real-time, online, and integrated.

Customer Care & Billing Apps

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Pemasangan baru daring / migrasi tarif
- Titik pembayaran bank daring
- 24 jam layanan pelanggan
- Dukungan layanan teknis
- Penilaian, konsolidasi pelaporan, & pemeliharaan

SPECIFICATIONS & FEATURES

- Online New Installation / Rate Migration
- Online Bank Payment Point
- 24-hour Customer Care
- Technical Service Support
- Assessment, report consolidation, & maintenance



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