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AKSELERASI

Inovasi dan Digitalisasi



Service



MERANGKUL KOLABORASI, MENGGAJAI DIGITALISASI INDUSTRI

Untuk perusahaan jasa dapat bersaing secara unggul di era disrupsi industri 4.0, ICON+ senantiasa memberikan solusi inovasi terdepan dalam kreativitas dan teknologi melalui kekuatan jaringan, pengelolaan, serta digitalisasi layanan yang akan memberikan kemudahan dan keterjangkauan demi peningkatan penghasilan hingga terciptanya iklim bisnis yang dinamis.

EMBRACING COLLABORATION, SPEARHEADING THE INDUSTRIAL DIGITALIZATION

We aim to support service companies competing as the industry 4.0 leaders in the era of disruptions. Therefore, ICON+ is committed to providing the most advanced innovative solutions in creativity and technology through network strength, management, and digitization of services that will provide convenience and affordability to increase revenue, creating a dynamic business climate.

ICON+ Solutions

CONNECTIVITY BASED SERVICE

- Clear Channel
- IP VPN
- Internet Corporate
- Internet Broadband
- IP Transit

DIGITAL PLATFORM BASED SERVICE

- Comnetz
- Digital Payment
- AIRLog
- Customer Care & Billing Apps

MANAGED BASED SERVICE

- Managed Service Office
- Managed Service Router
- Managed Service SD-WAN
- Colocation Data Center
- ICONCloud
- i-See
- Contact Center
- i-Win

Connectivity Based Service

CLEAR CHANNEL

Konektivitas Premium, Jaringan Aman dan Terdedikasi

IP VPN

Komunikasi Privat, Koneksi Cepat

INTERNET BROADBAND

Jaringan Terluas, Koneksi Berkualitas

INTERNET CORPORATE

Akses Terdedikasi, Konektivitas Prioritas Tinggi

IP TRANSIT

Capaian Ekspansif untuk Interkoneksi Global

Clear Channel

KONEKTIVITAS PREMIUM, JARINGAN AMAN DAN TERDEDIKASI

Clear channel adalah layanan koneksi point-to-point berkapasitas bandwidth besar dengan tingkat privasi dan keamanan tinggi serta fitur transfer data 1:1 yang dapat disesuaikan untuk optimalisasi skalabilitas jaringan.

PREMIUM CONNECTIVITY, SECURE AND DEDICATED NETWORK

Clear Channel is a point-to-point connection service with a large bandwidth capacity and high privacy and security level, equipped with a 1:1 data transfer feature to be adjusted for optimal network scalability.

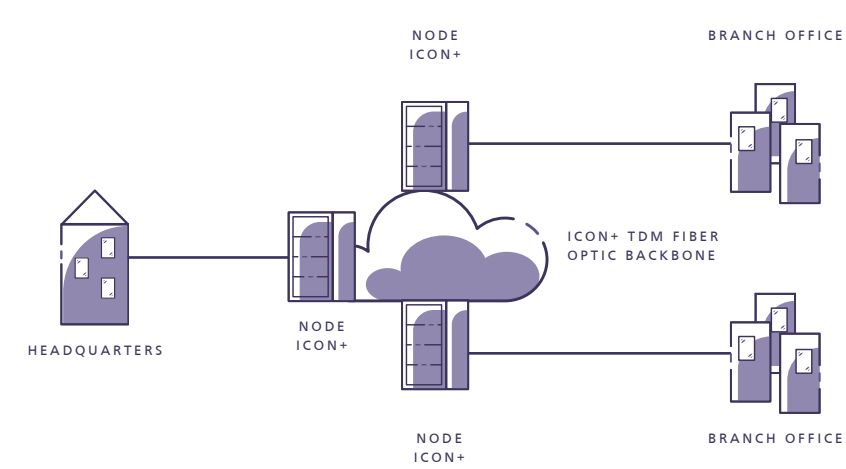
VARIASI PRODUK

REGULER	Layanan eksklusif untuk komunikasi data dan suara dengan kapasitas transmisi yang simetris mulai 2.048 megabit per detik dan kelipatannya.
REGULAR	Exclusive service for data and voice communications with symmetrical transmission capacities starting from 2,048 megabits per second and its multiplicative number.

KAPASITAS BESAR	Layanan dengan basis Ethernet yang memiliki teknologi SDH dan OTN, khusus diperuntukkan di wilayah Jawa-Bali dengan kapasitas bandwidth minimal 1 Gbps.
LARGE CAPACITY	Ethernet-based service with SDH and OTN technology, designated for the Java-Bali region with a bandwidth capacity of at least 1 Gbps.

Clear Channel

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Fasilitas SMTP relay publik
- Web Hosting kapasitas 50 MB
- Mail Hosting 50 akun, kapasitas 10 MB per akun
- Mendukung Private DNS (dengan biaya tambahan)
- Mendukung Private Mail Hosting (dengan biaya tambahan)

SPECIFICATIONS & FEATURES

- Public SMTP relay facility
- Web Hosting capacity of 50 MB
- Mail Hosting 50 accounts with a total capacity of 10 MB per account
- Support for Private DNS (for an additional fee)
- Support for Private Mail Hosting (for an additional fee)

IP VPN

KOMUNIKASI PRIVAT, KONEKSI CEPAT

IP VPN adalah layanan jaringan komunikasi privat melalui jaringan backbone MPLS (IP-base) yang memiliki fleksibilitas tinggi dalam pendistribusian traffic data untuk kebutuhan konektivitas perusahaan yang aman, cepat, dan rahasia.

PRIVATE COMMUNICATION, FAST CONNECTION

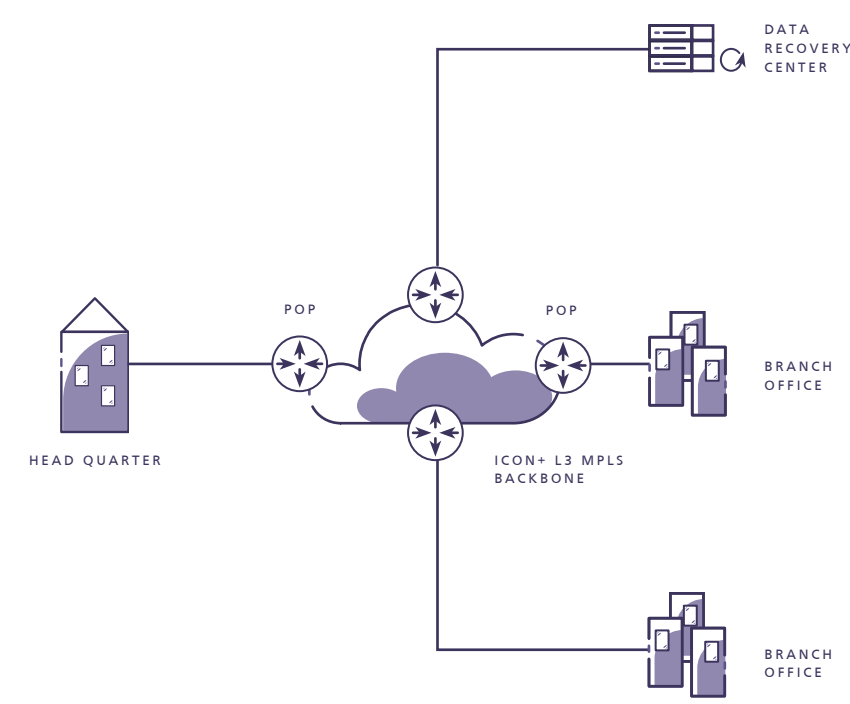
IP VPN is a private communication network service through an MPLS (IP-base) backbone network with high flexibility in distributing data traffic for secure, fast, and confidential corporate connectivity needs.

VARIASI PRODUK

QUALITY OF SERVICE (QOS)	Layanan mekanisme jaringan yang menyesuaikan bandwidth, latency, packet loss, dan jitter dengan parameter jaringan dan kebutuhan aplikasi yang digunakan.
QUALITY OF SERVICE (QOS)	Network mechanism service to adjust bandwidth, latency, packet loss, and jitter with network parameters and application requirements.
IP VPN PREMIUM	Layanan penyediaan jaringan komunikasi privat melalui jaringan internet protocol (IP) dengan konfigurasi point-to-multipoint (P2MP).
IP VPN PREMIUM	Services to provide private communication networks via internet protocol (IP) networks with point-to-multipoint (P2MP) configurations.
PROFESSIONAL SERVICE	Layanan tambahan untuk melengkapi produk layanan konektivitas IP VPN, berupa: penambahan VLAN, penambahan EVC, penambahan Routing Static, serta delisting IP.
PROFESSIONAL SERVICE	Additional services to complement IP VPN connectivity products by adding VLANs, adding EVCs, adding Routing Static, and delisting IP.

IP VPN

PETUNJUK TEKNIS



SPEKIFIKASI & FITUR

- Fiber optik hulu-ke-hilir
- Mendukung jaringan P2P, P2MP, dan MP2MP
- Monitoring layanan melalui Multi Router Traffic Grapher (MRTG)
- Mendukung semua layanan internet kecuali IP Transit dan tidak direkomendasikan untuk protokol Dynamic BGP Full Route
- Mendukung Triple Play (Voice, Video, dan Data) berbasis IP untuk kemudahan komunikasi pelanggan

SPECIFICATIONS & FEATURES

- End-to-end fiber optic
- Supports P2P, P2MP, and MP2MP networks
- Service monitoring through the Multi Router Traffic Grapher (MRTG)
- Supports all internet services except IP Transit and is not recommended for Dynamic BGP Full Route protocol
- Supports IP-based Triple Play (Voice, Video, and Data) for easy customer communication

Internet Corporate

AKSES TERDEDIKASI, KONEKTIVITAS PRIORITAS TINGGI

Internet Corporate adalah layanan akses internet global kelas premium tanpa batas yang menjamin pertukaran informasi dengan intensitas tinggi yang aman, cepat, dan terdedikasi untuk menjawab kebutuhan bisnis dan korporasi.

DEDICATED ACCESS, HIGH PRIORITY CONNECTIVITY

Internet Corporate is a global premium class and unlimited internet access service that guarantees the exchange of high-intensity information that is safe, fast, and dedicated for businesses and corporations.

VARIASI PRODUK

INTERNET CORPORATE IX	Layanan akses internet yang terhubung dengan jaringan global yaitu International Exchange (IX) melalui jaringan publik IP (Internet Protocol) Pelanggan dengan besaran bandwidth terjamin tanpa batasan waktu.
INTERNET CORPORATE IX	Internet access service that is connected to the global network (International Exchange (IX)) through the customer's public IP (Internet Protocol) network with guaranteed bandwidth without time limitation.
INTERNET CORPORATE IIX	Layanan akses internet yang terhubung dengan jaringan domestik yaitu Indonesia Internet Exchange (IIX) melalui jaringan publik IP (Internet Protocol) Pelanggan dengan besaran bandwidth terjamin tanpa batasan waktu.
INTERNET CORPORATE IIX	Internet access service that is connected to the domestic network (Indonesia Internet Exchange (IIX)) through the customer's public IP (Internet Protocol) network with guaranteed bandwidth without time limitation.

Internet Corporate

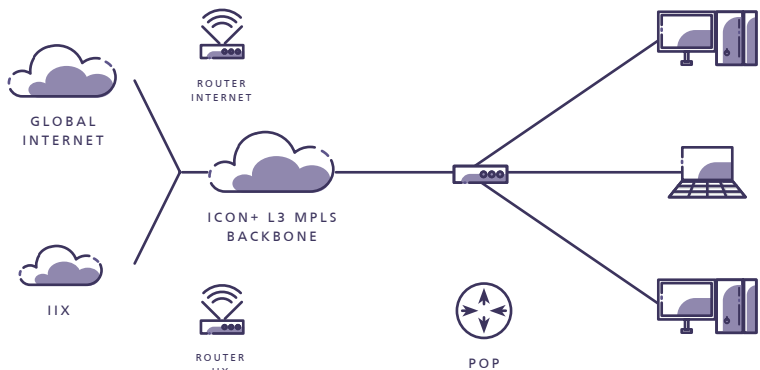
VARIASI PRODUK

INTERNET CORPORATE IX & IIX (KOMBINASI)	Layanan akses Internet yang terhubung dengan jaringan global (IX) dan jaringan domestik (IIX) melalui jaringan publik IP (Internet Protocol) Pelanggan dengan besaran bandwidth terjamin tanpa batasan waktu.	PROFESSIONAL SERVICE WHITELIST IP	Layanan tambahan untuk melengkapi produk layanan Internet Corporate berupa pengecualian untuk IP address tertentu untuk dapat mengakses jaringan tanpa menghiraukan peraturan blacklist yang telah ditetapkan.
INTERNET CORPORATE IX & IIX (COMBINATION)	Internet access service that is connected to the global network (IX) and domestic network (IIX) through the customer's public IP (Internet Protocol) network with guaranteed bandwidth without time limitation.	PROFESSIONAL SERVICE WHITELIST IP	Additional services to complement Internet Corporate service products, which is the exceptions for certain IP addresses to access the network regardless of the blacklist rules that have been set.
PENAMBAHAN IPV4 PUBLIK INTERNET CORPORATE	Layanan pengalamatan internet protokol versi 4 (IPv4) untuk segmen publik yang dapat dipergunakan untuk pengalamatan dalam internet global (IIX) dan hanya berlaku untuk layanan Internet Corporate.		
ADDITIONAL IPV4 PUBLIC INTERNET CORPORATE	Internet protocol addressing service version 4 (IPv4) for the public segment to be utilized to address the global internet (IIX) and only applies to Corporate Internet services.		

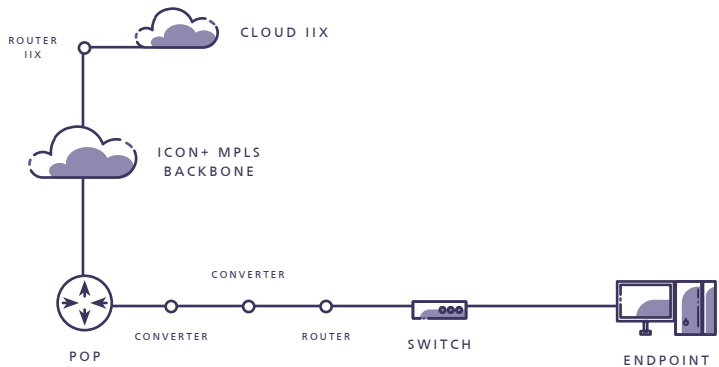
Internet Corporate

PETUNJUK TEKNIS

INTERNET CORPORATE



INTERNET CORPORATE IIX



SPESIFIKASI & FITUR

- Fasilitas SMTP relay publik
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SPECIFICATIONS & FEATURES

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Internet Broadband

JARINGAN TERLUAS, KONEKSI BERKUALITAS

Internet Broadband adalah produk layanan internet dengan jaringan terluas yang menjamin kualitas konektivitas stabil, cepat, dan tanpa batas demi mendukung produktivitas digital di seluruh Indonesia.

EXTENSIVE NETWORK, QUALITY CONNECTIONS

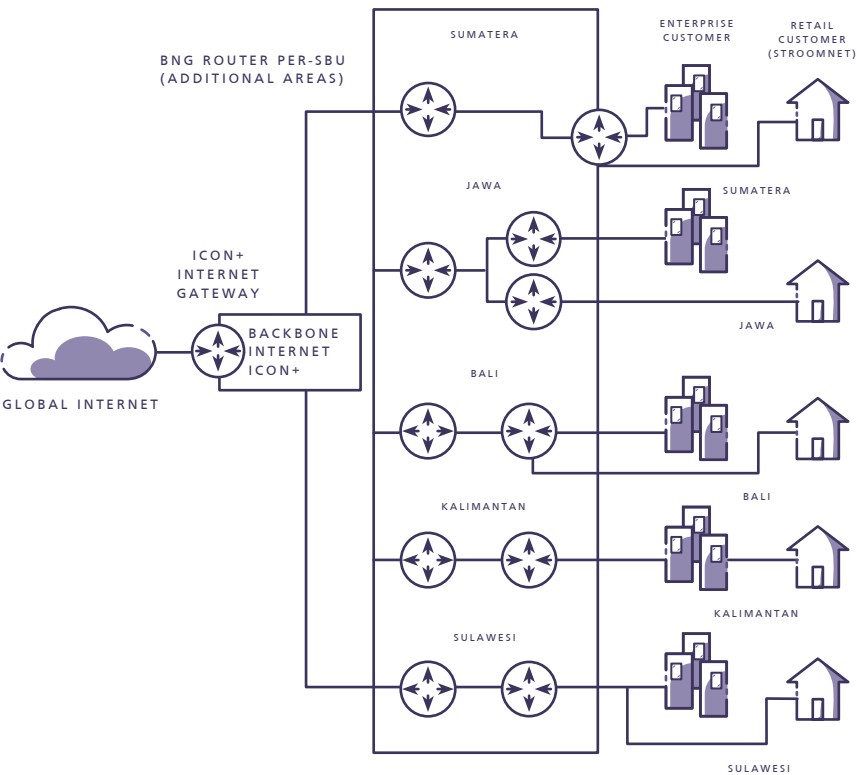
Internet Broadband is an internet service product with the broadest network that guarantees stable, fast, and unlimited connectivity to support digital productivity across Indonesia.

VARIASI PRODUK

BROADBAND RITEL	Layanan akses Internet Broadband dengan segmen target pasar pelanggan adalah individu sebagai end-user.
BROADBAND RETAIL	Broadband Internet access service for individuals as end-users.
BROADBAND CORPORATE	Layanan akses Internet Broadband dengan segmen target pasar pelanggan adalah badan usaha maupun badan hukum (enterprise).
BROADBAND CORPORATE	Broadband Internet access service for business entities and legal entities (enterprises).

Internet Broadband

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Interkoneksi menggunakan rute routing protokol default ICON+ (non-BGP)
- Jenis interface sesuai jenis transmisi yang digunakan aksesnya, berupa IP VPN
- Static Private IP address (IPv4) sebanyak 24
- Tanpa batasan kuota dan sistem pembiayaan flat rate
- Kemudahan layanan monitoring via MRTG (Multi Router Traffic Grapher)

SPECIFICATIONS & FEATURES

- ICON + (non-BGP) default routing protocol routes for interconnection
- The type of interface is according to the type of transmission used with IP VPN access
- Static Private IP address (IPv4) of 24
- Unlimited quota and flat-rate financing system
- MRTG (Multi Router Traffic Grapher) for the ease of monitoring services

IP Transit

CAPAIAN EKSPANSIF UNTUK INTERKONEKSI GLOBAL

IP Transit merupakan solusi jasa interkoneksi traffic Pelanggan ke jaringan global dengan fitur full route BGP (Border Gateway Protocol) menggunakan blok IP dan AS Number Pelanggan untuk mendukung konektivitas korporasi yang terdedikasi dan terhubung luas.

EXPANSIVE ACHIEVEMENTS FOR GLOBAL INTERCONNECTION

IP Transit is a solution for interconnection service for customer’s traffic to global networks with the full route BGP (Border Gateway Protocol) feature using the IP block and the Customer AS Number to support dedicated and broad-connected corporate connectivity.

VARIASI PRODUK

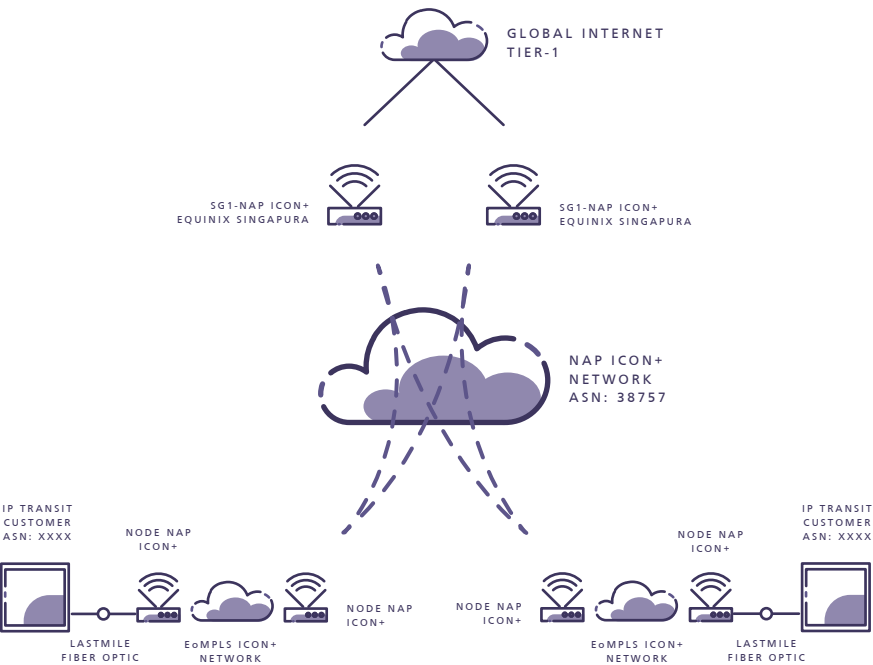
IP TRANSIT IX	Layanan jasa Interkoneksi traffic Pelanggan ke jaringan global International Exchange (IX).
IP TRANSIT IIX	Interconnection service for customer’s traffic to the global International Exchange (IX) network.

IP TRANSIT IIX	Layanan jasa Interkoneksi traffic Pelanggan ke jaringan domestik Indonesia Internet Exchange (IIX).
IP TRANSIT IIX	Interconnection services for customer’s traffic to the domestic Indonesia Internet Exchange (IIX) network.

IP TRANSIT IX & IIX (KOMBINASI)	Layanan jasa Interkoneksi traffic Pelanggan ke jaringan global (IX) dan jaringan domestik (IIX).
IP TRANSIT IX & IIX (COMBINATION)	Interconnection services for customer’s traffic to the global network (IX) and domestic network (IIX).

IP Transit

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Interkoneksi menggunakan Dynamic BGP Full Route
- Pilihan Full Internet Routing Table melalui AS Number perusahaan atau melalui IP Address dan AS Number ICON+
- Kapasitas bandwidth dan interface berupa Metro Ethernet atau Clear Channel
- Akses internet internasional sesuai bandwidth berlangganan dan belum termasuk peering domestik IIX
- Media transmisi hulu-ke-hilir melalui fiber optik hingga interkoneksi ke Tier #1

SPECIFICATIONS & FEATURES

- Dynamic BGP Full Route for interconnection
- Full Internet Routing Table option via company AS Number or via IP Address and AS Number ICON+
- Metro Ethernet or Clear Channel bandwidth capacity and interfaces
- International internet access according to subscription bandwidth, and excluding domestic peering IIX
- End-to-end fiber optic transmission media to interconnect to Tier #1

Managed Based Service

MANAGED SERVICE OFFICE

Layanan Periferal Pendukung Operasional

MANAGED SERVICE ROUTER

Penghubung Jaringan, Pendukung Konektivitas

MANAGED SD-WAN

Kontrol Penuh, Jaringan Menyeluruh

COLOCATION DATA CENTER

Ruang Sempurna untuk Keamanan Ekstra

ICONCLOUD

Penyimpanan Virtual, Keamanan yang Nyata

i-SEE

Pengawasan Optimal, Kawasan Aman Maksimal

CONTACT CENTER

Komunikasi Terintegrasi, Keluhan Teratasi

i-WIN

Jaringan Konektivitas Kapanpun Dimanapun

Managed Service Office

LAYANAN PERIFERAL PENDUKUNG OPERASIONAL

Managed Service Office mendukung produktivitas proses operasional bisnis melalui layanan hulu ke hilir untuk fasilitas perangkat periferal kantor, termasuk pengadaan perangkat keras dan perangkat lunak beserta pemeliharaan dan dukungan IT.

PERIPHERAL SERVICES FOR OPERATIONAL SUPPORT

Managed Service Office supports the productivity of operational business processes through end-to-end services for office peripheral equipment facilities, including hardware and software procurement and IT maintenance and support.

VARIASI PRODUK

PC	Solusi perangkat komputer personal (PC) dengan spesifikasi dan fitur yang disesuaikan untuk memenuhi kebutuhan operasional bisnis perusahaan melalui variasi produk: Basic (untuk staf dan admin), Medium (untuk supervisor), serta AIO (untuk profesional dan eksekutif).
PC	Device solution for non-mobile users, equipped with specifications and features adjusted to fulfill operational business requirements, with variants: Basic (for staff and admins), Medium (for supervisors), and AIO (for professional and executive).
<hr/>	
NOTEBOOK / LAPTOP	Solusi perangkat komputer bergerak (laptop) dengan spesifikasi dan fitur yang disesuaikan untuk memenuhi kebutuhan operasional bisnis yang lebih dinamis dan praktis melalui variasi produk: Basic (untuk staf dan admin), Medium (untuk supervisor), Premium (untuk profesional), serta Exclusive (untuk eksekutif).
NOTEBOOK / LAPTOP	Device solution for mobile users, equipped with specifications and features adjusted to fulfill rather dynamic and practical operational business requirements, with variants: Basic (for staff and admins), Medium (for supervisors), Premium (for professional), and Exclusive (for the executive).

Managed Service Office

VARIASI PRODUK

PERIFERAL (PRINTER, SCANNER, & UPS)

Solusi perangkat periferal berupa mesin cetak, mesin pindai, dan UPS (suplai daya bebas gangguan) untuk mendukung produktivitas kantor dengan spesifikasi dan fitur terbaik dan andal yang dapat disesuaikan dengan kebutuhan.

SOFTWARE & LICENSE

Solusi perangkat lunak dan lisensi antivirus terpercaya sebagai pendukung performa perangkat keras kantor dengan variasi produk termasuk Smart Printing, Windows OS, dan MS Office.

PERIPHERAL (PRINTER, SCANNER, & UPS)


Peripheral equipment solutions such as printing machines, scanners, and UPS (Uninterruptible Power Supply) to support office productivity with the best and reliable specifications and features tailored to your needs.

SOFTWARE & LICENSE

Peripheral services for IT operational performance support with variants including Smart Printing, Windows, and Office (with reliable antivirus for premium protection).

Managed Service Office

PETUNJUK TEKNIS



INITIAL
DEPLOYMENT

- Mempersiapkan infrastruktur desktop yang meliputi PC/laptop, instalasi software standar, dan sebagainya
- Advokasi klien dalam setiap penempatan maupun pembongkaran layanan





HELPDESK &
PROBLEM
MANAGEMENT

Mengatasi permasalahan terkait:

- Hardware
- Sistem operasi (OS) dan aplikasi lokal pada PC/laptop
- Permasalahan virus
- Engineer on Site (EOS) Tambahan (optional)





MAINTENANCE &
CONFIGURATION
MANAGEMENT

- Update & patch, service pack, serta virus pattern
- Pengecekan hardware.

SPESIFIKASI & FITUR

- PC for business
- Notebook/Laptop for business
- Printer A4 Mono/Color & scanner
- UPS 800 VA
- Software: Smart Printing, Windows, Microsoft Office

SPECIFICATIONS & FEATURES

- PC for business
- Notebook/Laptop for business
- Printer A4 Mono/Color & scanner
- UPS 800 VA
- Software: Smart Printing, Windows, Microsoft Office

Managed Service Router

PENGHUBUNG JARINGAN, PENDUKUNG KONEKTIVITAS

Managed Service Router merupakan penyediaan perangkat, instalasi, operasi, serta pemeliharaan router yang melengkapi produk jaringan konektivitas ICON+ untuk mendukung fleksibilitas kebutuhan, efisiensi, dan kemudahan koneksi.

NETWORK CONNECTOR, CONNECTIVITY SUPPORT

Managed Service Router provides router equipment, installation, operation, and maintenance complementing ICON+ network connectivity products to support flexibility, efficiency, and ease of connection needs.

VARIASI PRODUK

BRONZE	Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer perusahaan yang memiliki kantor cabang dengan kapasitas bandwidth hingga 5 Mbps dan mencakup maksimal 500 meja router.
BRONZE	A complimentary router solution service to facilitate computer connectivity for the company's branch offices with a bandwidth capacity of up to 5 Mbps and cover a maximum of 500 router desks.
SILVER	Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer perusahaan yang memiliki kantor cabang dengan kapasitas bandwidth hingga 50 Mbps dan mencakup maksimal 1000 meja router.
SILVER	A complimentary router solution service to facilitate computer connectivity for the company's branch offices with a bandwidth capacity of up to 50 Mbps and cover a maximum of 1000 router tables.

Managed Service Router

VARIASI PRODUK

GOLD

Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer kantor pusat yang membutuhkan kelancaran konektivitas data dan suara dengan kapasitas bandwidth hingga 100 Mbps dan mencakup maksimal 10,000 meja router.

PLATINUM

Layanan solusi pelengkap router untuk memfasilitasi konektivitas perangkat komputer kantor pusat yang membutuhkan kelancaran konektivitas data dan suara dengan kapasitas bandwidth hingga 200 Mbps dan mencakup lebih dari 20,000 meja router.

GOLD

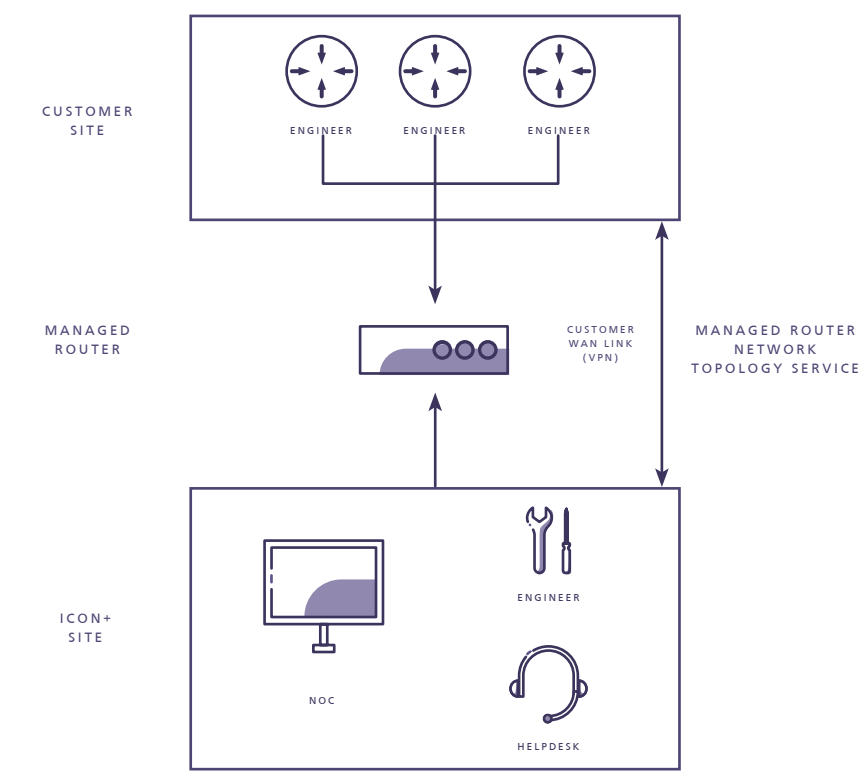
A complimentary router solution service to facilitate computer connectivity for the company's headquarters requiring smoother data and voice connectivity with a bandwidth capacity of up to 100 Mbps and covering a maximum of 10,000 router tables.

PLATINUM

A complimentary router solution service to facilitate computer connectivity for the company's headquarters requiring smoother data and voice connectivity with a bandwidth capacity of up to 200 Mbps and covering more than 20,000 router tables.

Managed Service Router

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Class of Service (COS): Data, Voice
- Support: IP VPN, Internet, Wireless
- Bandwidth: 64 Kbps - 200 Mbps
- Feature: Support Static dan Dynamic Routing, L3 Load Balancing QoS, Traffic VoIP, Stateless Firewall, dan Stateful Firewall
- Power: AC Power

SPECIFICATIONS & FEATURES

- Class of Service (COS): Data, Voice
- Support: IP VPN, Internet, Wireless
- Bandwidth: 64 Kbps - 200 Mbps
- Feature: Support Static dan Dynamic Routing, L3 Load Balancing QoS, Traffic VoIP, Stateless Firewall, dan Stateful Firewall
- Power: AC Power

Managed Service SD-WAN

KONTROL PENUH, JARINGAN MENYELURUH

Managed Service SD-WAN adalah layanan multifungsi untuk mendukung redundansi jaringan, fleksibilitas, kontrol otomatisasi, dan meningkatkan kinerja aplikasi serta efisiensi operasional dengan teknologi SD (Software Defined).

FULL CONTROL, COMPREHENSIVE NETWORK

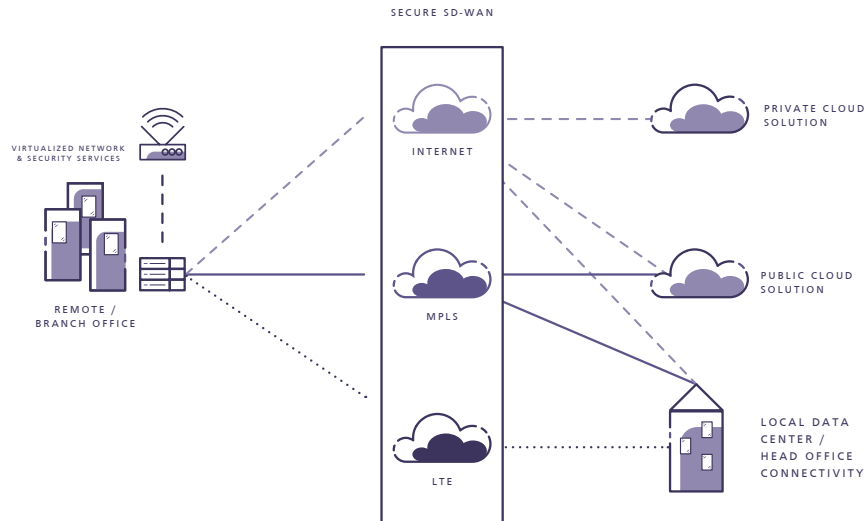
Managed Service SD-WAN is a multifunction service using SD (Software Defined) technology to increase network redundancy, flexibility, automation control, improve application performance, and customer operational efficiency.

VARIASI PRODUK

BRONZE	Layanan solusi teknologi SD-WAN bagi perusahaan dengan spesifikasi bisnis yang mengakomodasi kapasitas cabang mikro, kecil, menengah, dan makro, dengan kategori market ritel, distribusi, perbankan, pemerintahan, serta transportasi.
BRONZE	ICON+ SD-WAN service solutions with business specifications accommodating extra small, small, medium, and extensive business branch capacity with market categories ranging from retail, distribution, banking, government, and transportation.
SILVER	Layanan solusi teknologi SD-WAN bagi perusahaan dengan spesifikasi bisnis yang memiliki kebutuhan optimasi bandwidth dengan WAN Optimizer untuk meningkatkan efisiensi transfer data pada area jaringan.
SILVER	ICON+ SD-WAN service solutions with business specifications for customers with bandwidth optimization needs with WAN optimizer to improve data transfer efficiency across the network area.
GOLD	Layanan solusi teknologi SD-WAN bagi perusahaan yang memiliki kebutuhan keamanan mutakhir guna meningkatkan keamanan jaringan dengan adanya deteksi virus dan malware, serta dilengkapi dengan IPS (Intrusion Prevention System), filter URL, dan layer-7 firewall.
GOLD	ICON+ SD-WAN service solutions with business specifications for customers who have advanced security need to increase network security from virus and malware detection, equipped with IPS (Intrusion Prevention System), URL filtering, and a layer-7 firewall.

Managed Service SD-WAN

KONTROL PENUH, JARINGAN MENYELURUH



SPESIFIKASI & FITUR

- Redundancy untuk meningkatkan SLA konektivitas dengan backup jaringan berbasis IP
- Zero Touch Provisioning
- Centralized Orchestration
- Single Management Dashboard melalui GUI (Graphical User Interface)
- Fleksibilitas jaringan didukung bandwidth dinamis, aplikasi cloud, dan IoT

SPECIFICATIONS & FEATURES

- Redundancy to improve SLA connectivity with IP-based network backups
- Zero Touch Provisioning
- Centralized Orchestration
- Single Management Dashboard via GUI (Graphical User Interface)
- Network flexibility supported by dynamic bandwidth, cloud applications, and IoT

Colocation Data Center

RUANG SEMPURNA UNTUK KEAMANAN EKSTRA

Colocation Data Center adalah layanan ruang penyimpanan data dan perangkat IT berupa rak, cage, maupun ruangan suite untuk server dengan fasilitas canggih berstandar internasional TIER 3, lokasi terbaik, serta keamanan ekstra.

PERFECT SPACE FOR EXTRA SECURITY

Colocation Data Center is a data storage space and IT equipment service in racks, cages, and suite rooms for servers with advanced facilities, providing the best location and extra security that comply with TIER 3 international standards

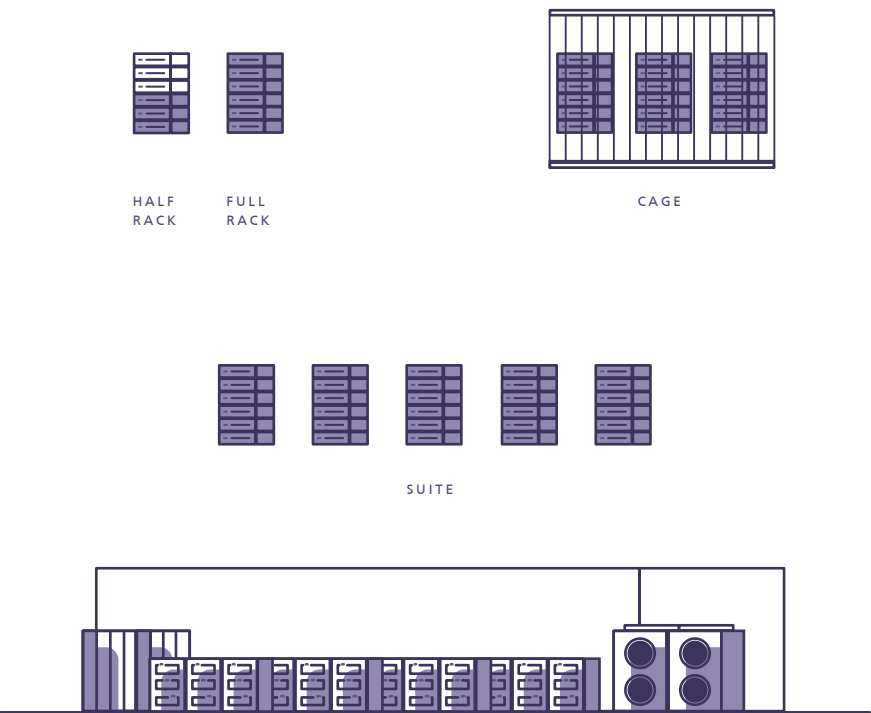
VARIASI PRODUK

RACK COLOCATION	Layanan rak untuk penempatan server maupun perangkat lainnya untuk perusahaan kecil dan menengah yang membutuhkan ruang penyimpanan sesuai standar, sudah dilengkapi dengan fasilitas catu daya (power), dengan variasi luasan Half Rack dan Full Rack.
RACK COLOCATION	Storage service for server placement or other IT equipment, dedicated to small to medium companies requiring standardized storage space equipped with power supplies, with size variants in Half Rack and Full Rack.

CAGING PRIVATE ROOM	Layanan sewa ruangan khusus dalam ukuran tertentu yang berisi rak yang dilengkapi dengan cage bagi perusahaan yang membutuhkan ruang penyimpanan dengan keamanan tinggi dan ruangan yang terdedikasi.
CAGING PRIVATE ROOM	Private and customized storage rental for server placement containing rack with cage, dedicated for companies requiring dedicated and high-level security storage.

Colocation Data Center

PETUNJUK TEKNIS



SPEKIFIKASI & FITUR

- Tier-3 by Uptime Institute
- Pilihan penyimpanan: shared space, shared room, caging, dedicated, suite, private room
- Dilengkapi fasilitas catu daya
- Rating 3 as TIA-942
- Berlokasi di National Vital Object

SPECIFICATIONS & FEATURES

- Tier-3 by Uptime Institute
- Storage options: shared space, shared room, caging, dedicated, suite, private room
- Equipped with power supply facilities
- Rating 3 as TIA-942
- Located at the National Vital Object

ICONCloud

PENYIMPANAN VIRTUAL, KEAMANAN YANG NYATA

ICONCloud merupakan solusi layanan infrastruktur penyimpanan data virtual dengan privasi dan keamanan tinggi untuk database, server, maupun sistem operasi cloud computing IaaS (Infrastructure as a Service) untuk mendukung kemudahan dan efisiensi dalam berbisnis.

VIRTUAL STORAGE, REAL SECURITY

ICONCloud is a virtual data-storage infrastructure service solution with high privacy and security for the IaaS database, server, and cloud computing operating system that supports the ease and efficiency in doing business.

SPEKIFIKASI & FITUR

- Pilihan penyimpanan: virtual machine, virtual private DC, virtual dedicated machine
- 1 - 12 core vCPU
- 2GB - 96GB RAM
- 50 GB - 1TB storage
- Single public VLAN dalam sharing port I/O

SPECIFICATIONS & FEATURES

- Pilihan penyimpanan: virtual machine, virtual private DC, virtual dedicated machine
- 1 - 12 core vCPU
- 2GB - 96GB RAM
- 50 GB - 1TB storage
- Single public VLAN dalam sharing port I/O

ICONCloud

VARIASI PRODUK

VIRTUAL
PRIVATE
DATA CENTER

Layanan IaaS berupa komponen pembentuk server: core CPU, RAM, dan storage, yang dapat disusun pelanggan sesuai kebutuhan melalui portal pengelolaan dan pengaturan Cloud berbasis web.

VIRTUAL
PRIVATE
DATA CENTER

IaaS solution of server-building components: CPU cores, RAM, and storage, which users can arrange as needed through web-based cloud management and management portal.

ENTERPRISE
VIRTUAL
MACHINE

Layanan IaaS berupa sewa server virtual yang berlokasi di Data Center ICON+ dengan sistem operasi yang dapat dijalankan terpisah untuk setiap server. Terdapat dua pilihan Virtual Machine: Basic dan Ultimate.

ENTERPRISE
VIRTUAL
MACHINE

Infrastructure as a Service (IaaS) solution of virtual servers located in ICON+ Data Center with a dedicated operating system for each server. There are two Virtual Machine options: Basic or Ultimate.

HOSTED
PRIVATE

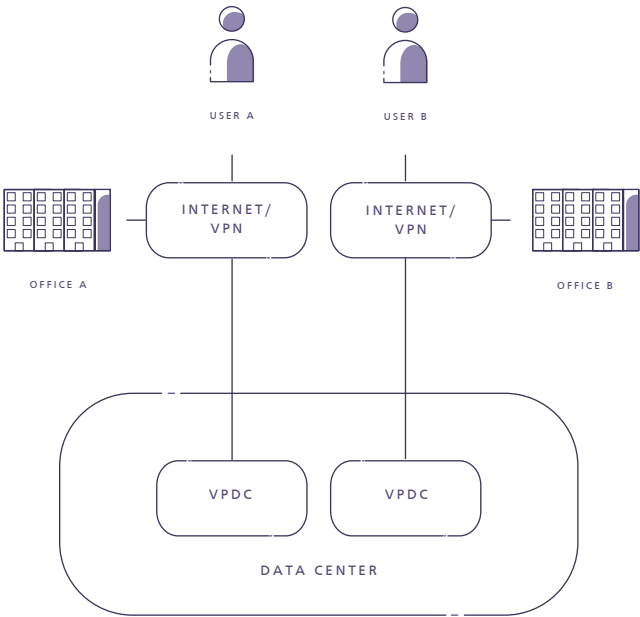
Layanan IaaS berupa Private Cloud terdedikasi, dengan spesifikasi pengaturan perangkat server, storage, dan platform virtualisasi dapat menyesuaikan kebutuhan pelanggan serta dilengkapi sistem pengamanan dan caging di area colocation ICON+.

HOSTED
PRIVATE

IaaS solution of dedicated Private Cloud, with customizable specifications for server devices, storage, and virtualization, tailored to customer requirements, equipped with a security system and caging in the ICON+ colocation area.

PETUNJUK TEKNIS

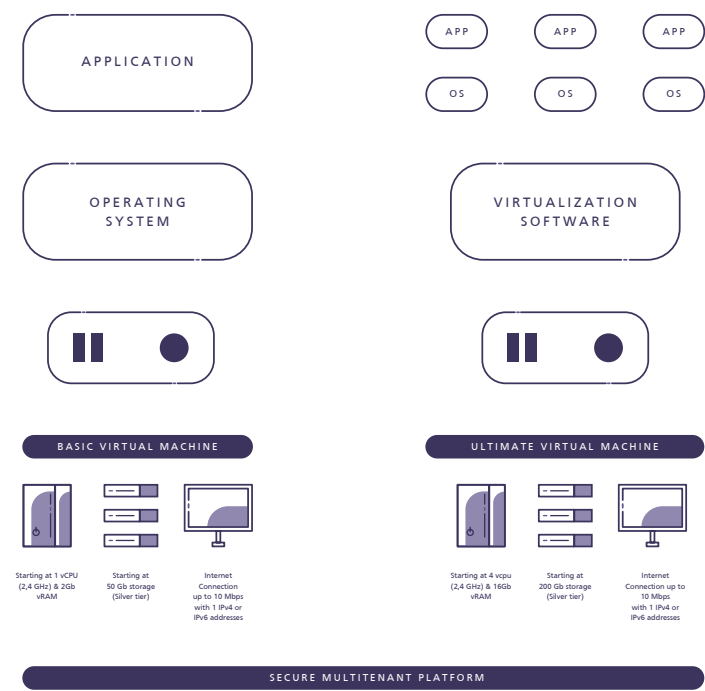
VIRTUAL PRIVATE DATA CENTER



ICONCloud

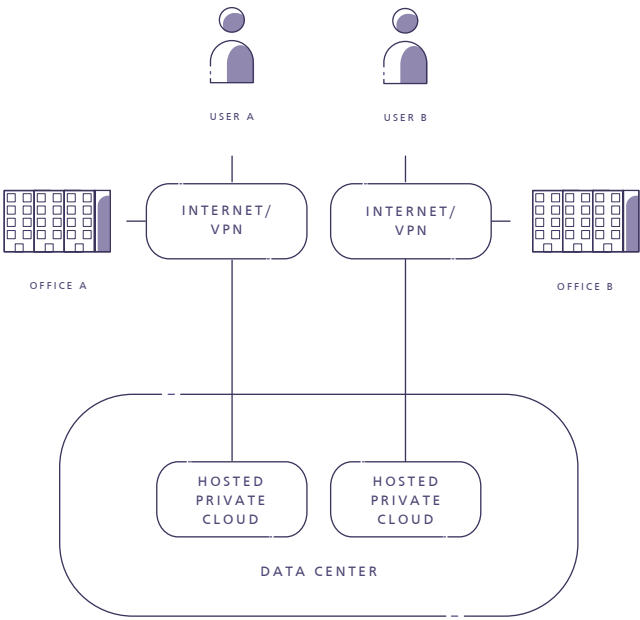
PETUNJUK TEKNIS

ENTERPRISE VIRTUAL MACHINE



PETUNJUK TEKNIS

HOSTED PRIVATE



i-See

PENGAWASAN OPTIMAL, KAWASAN AMAN MAKSIMAL

I-See adalah layanan video pengawas daring berteknologi mutakhir untuk mengoptimalkan fungsi pengawasan yang dapat dimonitor dan dikontrol kapanpun, di mana pun melalui Internet, Virtual Private Network (VPN), dan Selular

OPTIMAL SURVEILLANCE, MAXIMUM SAFE AREA

I-See is an online video surveillance service with the latest technology to optimize surveillance functions that is available according to customer needs and can be monitored and controlled anytime, anywhere via the Internet, Virtual Private Network (VPN), and Cellular.

VARIASI PRODUK

i-SEE STARTER	Layanan video pengawasan daring berkapasitas rendah dengan maksimum 24 titik CCTV dan kapasitas penyimpanan sebesar 4TB, yang dapat dilengkapi dengan opsi penyimpanan on-Cloud, aplikasi mobile, dan akses VMS melalui koneksi lokal.
i-SEE STARTER	Low-capacity CCTV online monitoring service with a maximum of 24 CCTV portals and 4TB storage capacity with additional on-Cloud storage options if needed, mobile app (on-premises), and VMS client access (on-premises) to the camera through a local connection.
i-SEE FLEX	Layanan video pengawasan daring berkapasitas menengah dengan maksimum 128 titik CCTV dan kapasitas penyimpanan sebesar 30TB, yang dapat dilengkapi dengan opsi penyimpanan on-Cloud, aplikasi mobile, serta akses VMS melalui koneksi lokal atau IP VPN (belum termasuk biaya IP VPN).
i-SEE FLEX	Medium capacity CCTV online monitoring service with a maximum of 128 CCTV portals and 30TB storage capacity with additional on-Cloud storage options if needed, mobile app (on-premises), and VMS client access (on-premises) to the camera through a local connection or IP VPN (excluding IP VPN fees).

i-See

VARIASI PRODUK

I-SEE ULTIMATE Layanan video pengawasan daring berkapasitas tinggi dengan maksimum 250 titik CCTV dan kapasitas penyimpanan sebesar 70TB, yang dapat dilengkapi dengan opsi penyimpanan on-Cloud, upgrade monitor, fitur ruang kontrol pengawasan, serta akses VMS melalui koneksi lokal atau IP VPN (belum termasuk biaya IP VPN).

I-SEE ULTIMATE High-capacity CCTV online monitoring service with a maximum of 250 CCTV portals and up to 70TB storage capacity with additional on-Cloud storage options if needed, monitor upgrade, and control room feature, and VMS client access (on-premises) to the camera through a local connection or IP VPN (excluding IP VPN fees).

I-SEE ONE Layanan video pengawasan daring berkapasitas tinggi dengan kamera disediakan oleh pelanggan dan harus sesuai dengan standar ONVIF serta dapat terintegrasi dengan aplikasi I-SEE.

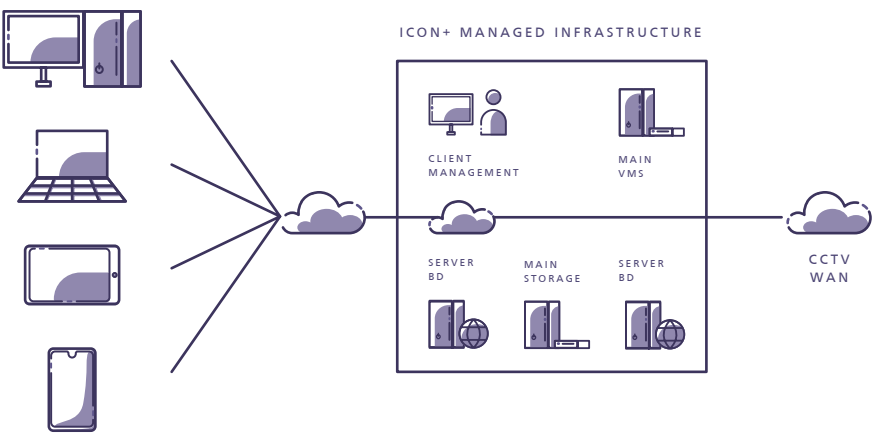
I-SEE ONE High-capacity CCTV online monitoring service that utilizes the customer’s cameras, which have to meet ONVIF standards and can be integrated into the I-SEE application.

I-SEE PROJECT BASE Layanan video pengawasan daring berkapasitas tinggi yang memiliki kondisi area pengawasan tertentu sehingga membutuhkan tipe kamera khusus yang akan disediakan oleh ICON+.

I-SEE PROJECT BASE High-capacity CCTV online monitoring service with specified criteria for the monitored area requiring specialized camera type, which ICON+ will provide.

i-See

PETUNJUK TEKNIS

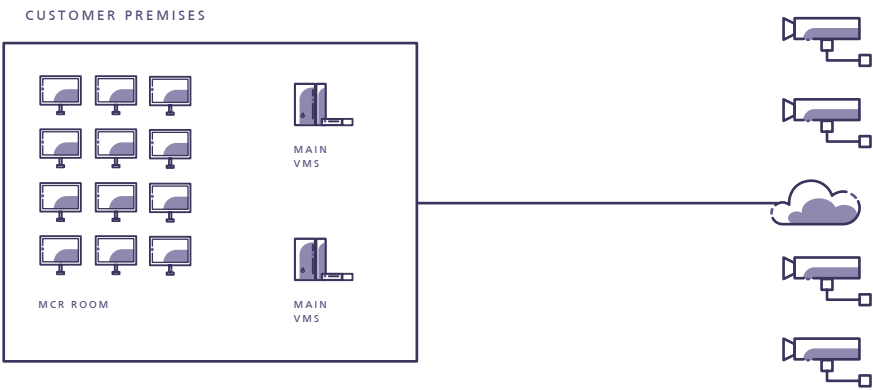


SPESIFIKASI & FITUR

- Camera: Analytic, Thermal
- Secure Network and Data Center
- Cloud base storage and application
- High Technology VMS Application
- Video Surveillance as a Service (VSaaS)

SPECIFICATIONS & FEATURES

- Camera: Analytic, Thermal
- Secure Network and Data Center
- Cloud base storage and application
- High Technology VMS Application
- Video Surveillance as a Service (VSaaS)



Contact Center

KOMUNIKASI TERINTEGRASI, KELUHAN TERATASI

Contact Center 123 merupakan sistem layanan bantuan telemarketing sebagai jembatan informasi, penyampaian gangguan, dan penyelesaian masalah pelanggan yang dilengkapi dengan 12 akses media terintegrasi demi meningkatkan kepuasan pelanggan.

INTEGRATED COMMUNICATION, RESOLVED OBJECTION

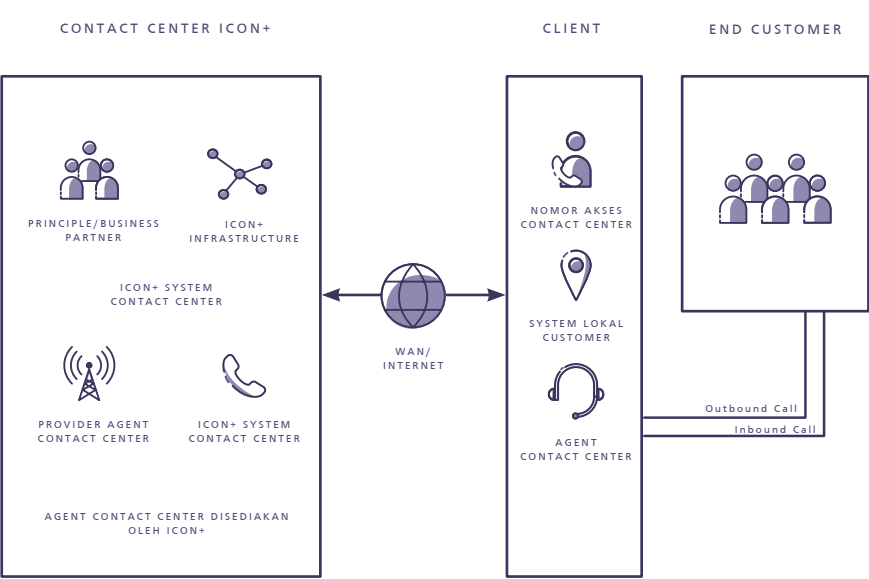
Contact Center 123 is a customer service system intended to provide convenience for customers in communicating, conveying customer disturbances and complaints.

VARIASI PRODUK

CCTR 123 PLN	Layanan Contact Center Pelanggan 123 PLN yang dikelola secara terpusat oleh ICON+ dengan tujuan untuk meningkatkan pelayanan PLN, didukung oleh Data Center Tier-III dan infrastruktur fiber optik yang menjangkau seluruh Indonesia, serta dikelola oleh operator tersertifikasi.
CCTR 123 PLN	Centrally managed Customer Contact Center 123 PLN by ICON+ to improve the quality of PLN service, supported by Tier-3 Data Center and ICON+ fiber-optic infrastructure with coverage across Indonesia, operated by certified professionals.
PUBLIC (NON PLN)	Layanan Contact Center Pelanggan yang menyediakan infrastruktur dan agen layanan yang dikelola secara terpusat oleh ICON+ sebagai penyedia sumber daya manusia dengan skema penghitungan layanan per unit Contact Center.
PUBLIC (NON PLN)	Centrally managed Customer Contact Center service by ICON+ providing infrastructure and certified professional service agents with per unit service payment schemes.

Contact Center

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Online & real-time
- Dapat diakses 24 jam sehari, 7 hari seminggu, dimanapun
- Sistem terintegrasi dan dikelola terpusat
- Informasi akurat dan terpercaya

SPECIFICATIONS & FEATURES

- Online & real-time
- Can be accessed 24 hours a day, seven days a week, anywhere
- Integrated system centrally managed
- Accurate and reliable information

i-Win

JARINGAN KONEKTIVITAS KAPANPUN DIMANAPUN

I-Win merupakan layanan infrastruktur Wi-Fi berupa Wireless Access Point dan platform pendukung (Controller) dengan spesifikasi terstandardisasi, akses fleksibel, serta andal untuk perusahaan yang memerlukan internet hotspot di lokasinya.

NETWORK CONNECTIVITY ANYTIME, ANYWHERE

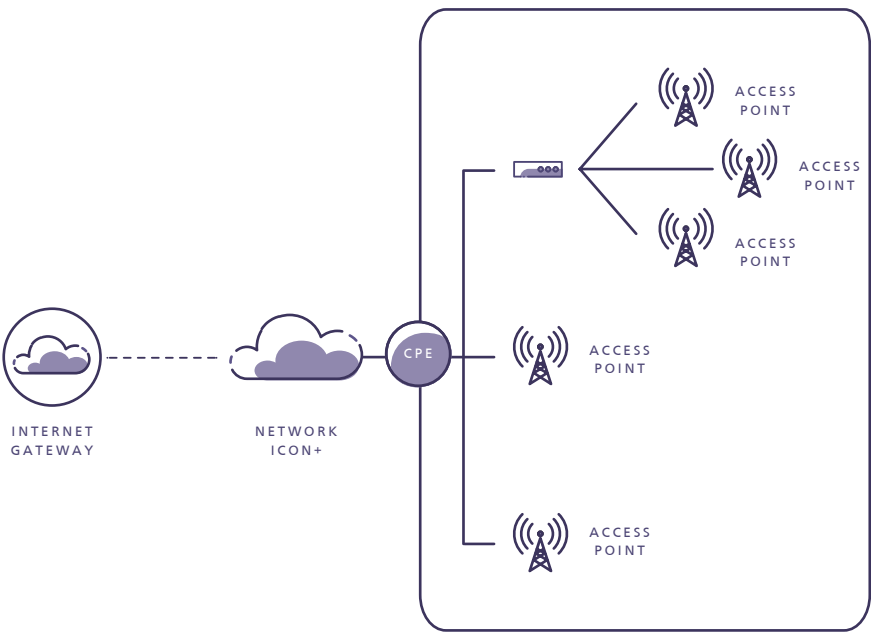
I-Win is a Wi-Fi infrastructure service through a Wireless Access Point and a supporting platform (Controller) with standardized specifications, flexible access, and reliability for the company’s need for internet hotspots in their locations.

VARIASI PRODUK

INDOOR	Layanan Wi-Fi untuk dalam ruangan yang bersifat hulu ke hilir mulai dari penyediaan titik akses dan pendukungnya, dukungan pelayanan, serta konfigurasi dan pemeliharaan untuk meningkatkan kecepatan dan kenyamanan konektivitas akses internet di area publik dalam bangunan seperti hotel, rumah sakit, dan sekolah.
INDOOR	End-to-end Wi-Fi services for indoors that provide access points and supports, support services, as well as configuration and maintenance, for the convenience and speed of internet access in an indoor public area such as hotels, hospitals, and schools.
OUTDOOR	Layanan Wi-Fi untuk luar ruangan yang bersifat hulu ke hilir mulai dari penyediaan titik akses dan pendukungnya, dukungan pelayanan, serta konfigurasi dan pemeliharaan untuk meningkatkan kecepatan kenyamanan konektivitas akses internet di area publik luar ruangan seperti taman, halte, dan plaza monumen.
OUTDOOR	End-to-end Wi-Fi services for outdoors that provide access points and supports, support services, as well as configuration and maintenance, for the convenience and speed of internet access in an outdoor public space such as a park, bus stop, or monument plaza.

i-Win

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Mendukung SSID berganda
- Otentikasi dan akses fleksibel
- Mendukung halaman login (Captive Portal) internal maupun eksternal
- Penyediaan keamanan fleksibel
- Pengelolaan terpusat

SPECIFICATIONS & FEATURES

- Supports multiple SSIDs
- Flexible authentication and access
- Supports internal and external login pages (Captive Portal)
- Flexible security encryption
- Centralized management

Digital Platform Based Service

COMNETZ

Akses Leluasa, Jaringan Luar Biasa

DIGITAL PAYMENT

Basis Andal untuk Transaksi Digital

AIRLOG

Transaksi Logistik Terintegrasi, Semangat Ekonomi Berbagi

CUSTOMER CARE & BILLING APPS

Basis Terpadu, Layanan Bermutu

Comnetz

AKSES LELUASA, JARINGAN LUAR BIASA

Comnetz merupakan layanan Wi-Fi premium yang menawarkan kemudahan akses internet gratis untuk aktivitas edukasi dan hiburan daring untuk publik yang dilengkapi dengan fitur data profil pengguna, serta slot iklan video dan gambar.

EASY ACCESS, GREAT NETWORK

Comnetz is a premium Wi-Fi service that offers easy free internet access for educational activities and online entertainment for the public, equipped with user profile data features, as well as video and image ad slots.

VARIASI PRODUK

COMNETZ ADS SERVICE GAMBAR	Layanan slot iklan statis berupa poster/gambar untuk media promosi di beranda Comnetz yang tersedia di 100+ titik free Wi-Fi area komersil dengan lebih dari 500 impresi per hari.
COMNETZ ADS IMAGE SERVICES	Static ad slot service through posters/images for promotional media on the Comnetz homepage available in 100+ free Wi-Fi commercial areas with more than 500 impressions per day.
COMNETZ ADS SERVICE VIDEO	Layanan slot iklan bergerak/interaktif berupa video untuk media promosi di beranda Comnetz yang tersedia di 100+ titik free Wi-Fi area komersil dengan lebih dari 500 impresi per hari.
COMNETZ ADS VIDEO SERVICES	Mobile / interactive ad slot services through videos for promotional media on the Comnetz homepage available in 100+ free Wi-Fi commercial areas with more than 500 impressions per day.

Comnetz

VARIASI PRODUK

COMNETZ
PROFILING
SERVICE

Layanan data profil pengguna akses Wi-Fi gratis Comnetz dengan fitur live dashboard reporting dan portal layanan mandiri untuk sasaran target iklan yang lebih optimal dan tepat sasaran.

COMNETZ
PROFILING
SERVICES

Comnetz user data profiling service with a live dashboard reporting feature and a self-service portal for a more optimal and targeted advertising target.

COMNETZ INFRA

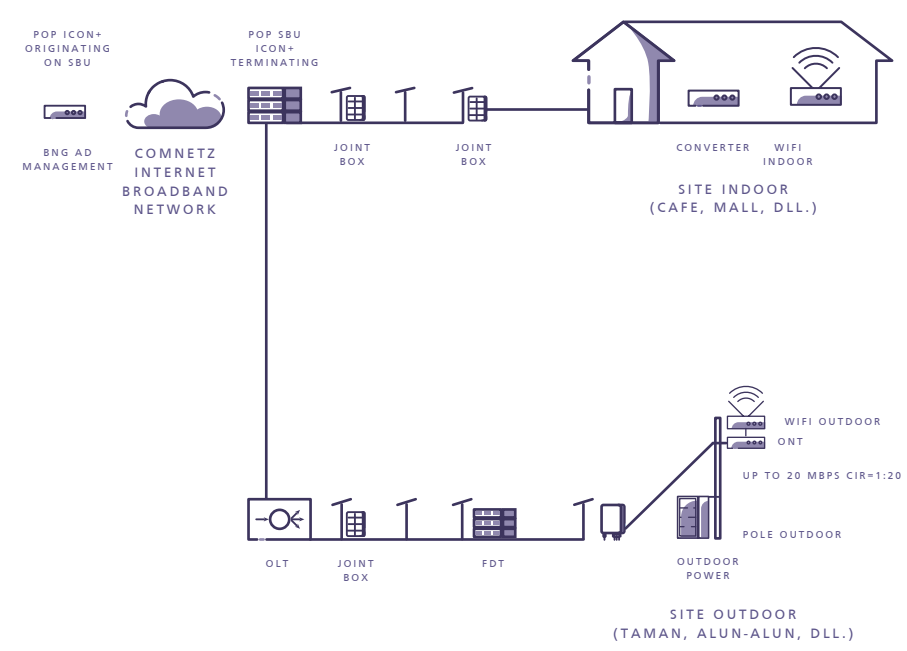
Layanan infrastruktur internet (Wi-Fi) gratis dengan kecepatan hingga 20 Mbps serta konektivitas premium terbaik untuk melengkapi fasilitas bisnis F&B maupun ruang komersial Anda.

COMNETZ INFRA

Free internet infrastructure (Wi-Fi) services with speeds up to 20 Mbps and the best premium connectivity to complement your F&B business facilities and commercial space.

Comnetz

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Kapasitas 100 pengguna per titik akses (AP)
- Otentikasi login fleksibel: media sosial, email, usernamepassword
- Enkripsi terbuka untuk WPA/WPA2 PSK
- SSID [LocationName]@comnetz.id
- Mendukung redirect URL untuk tenant

SPECIFICATIONS & FEATURES

- Capacity of 100 users per access point (AP)
- Flexible login authentication: social media, email, username password
- Open encryption for WPA / WPA2 PSK
- SSID [LocationName] @ comnetz.id
- Supports URL redirect for tenants

Digital Payment

BASIS ANDAL UNTUK TRANSAKSI DIGITAL

ICONPay merupakan layanan basis pembayaran digital dengan infrastruktur yang andal, aman, dan terintegrasi untuk kemudahan transaksi daring yang mencakup uang elektronik, dompet elektronik, dan fasilitas transfer dana elektronik.

RELIABLE BASE FOR DIGITAL TRANSACTIONS

ICONPay is a digital payment base service with a reliable, secure, and integrated infrastructure for easy online transactions, which includes electronic money, electronic wallets, and electronic fund transfer facilities.

VARIASI PRODUK

DIGITAL WALLET Teknologi digitalisasi mata uang atau uang elektronik yang dirancang untuk mempermudah transaksi pembelian barang dan jasa dalam lingkup tertentu untuk melengkapi sarana perniagaan Anda.

DIGITAL WALLET Currency digitalization technology or electronic money designed to facilitate the purchase of goods and services in a particular scope to complement your commercial facilities

PAYMENT GATEWAY Gerbang pembayaran digital dengan UI/UX terbaik serta fitur konfigurasi yang dapat leluasa disesuaikan dengan komplikasi pembayaran untuk mempermudah proses transaksi perniagaan Anda.

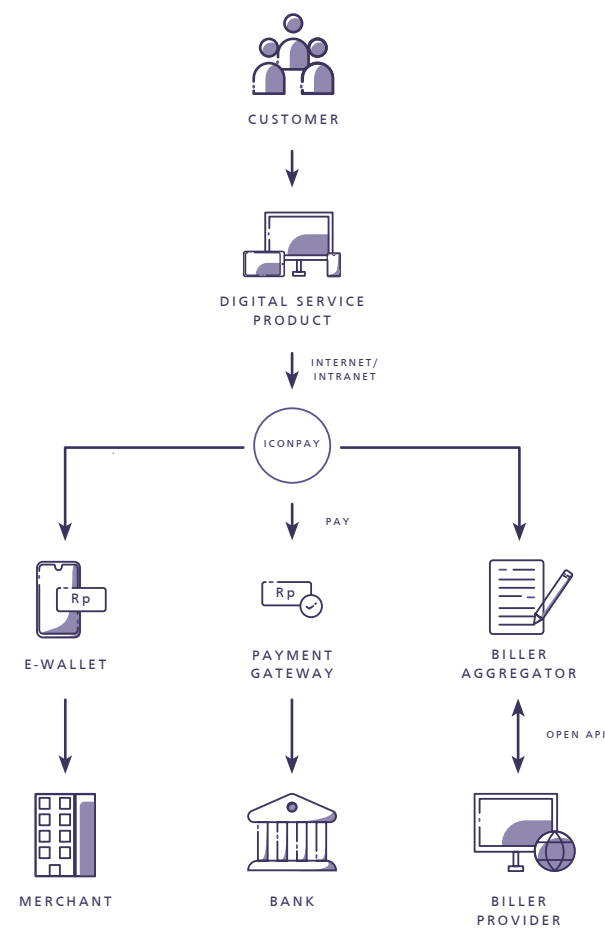
PAYMENT GATEWAY A digital payment gateway with the best UI/UX and configuration features adjustable to payment complications to simplify the process of your commercial transactions.

BILLER AGGREGATOR Solusi perantara pembayaran elektronik bagi perusahaan yang memerlukan fitur pengumpulan pembayaran tagihan dengan teknologi dan infrastruktur yang telah tersedia untuk mempermudah bisnis Anda.

BILLER AGGREGATOR An electronic payment intermediary solution for companies that need bill payment aggregation features with available technology and infrastructure to make your business easier.

Digital Payment

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Gerbang pembayaran untuk transaksi data dan dana digital
- Uang elektronik untuk transaksi online
- Solusi pembayaran elektronik untuk tagihan
- Pembayaran tagihan listrik (pascabayar & prabayar)
- Transaksi pasang baru dan upgrade daya listrik

SPECIFICATIONS & FEATURES

- The payment gateway for digital data and fund transactions
- Electronic money for online transactions
- Electronic payment solutions for invoices
- Payment of electricity bills (postpaid & prepaid)
- New installs and upgrades for electrical power

AIRLog

TRANSAKSI LOGISTIK TERINTEGRASI, SEMANGAT EKONOMI BERBAGI

AIRLog merupakan layanan untuk memudahkan pertemuan dan transaksi penyedia dan pengguna bidang logistik dengan fitur pemesanan, pembayaran, pengawasan, dan pelacakan transaksi untuk mendukung semangat ekonomi berbagi.

INTEGRATED LOGISTICS WITH SHARING ECONOMY SPIRITS

AIRLog is a service to facilitate meetings and transactions for logistics providers and users with ordering, payment, monitoring, and transaction tracking features to support sharing economy spirits.

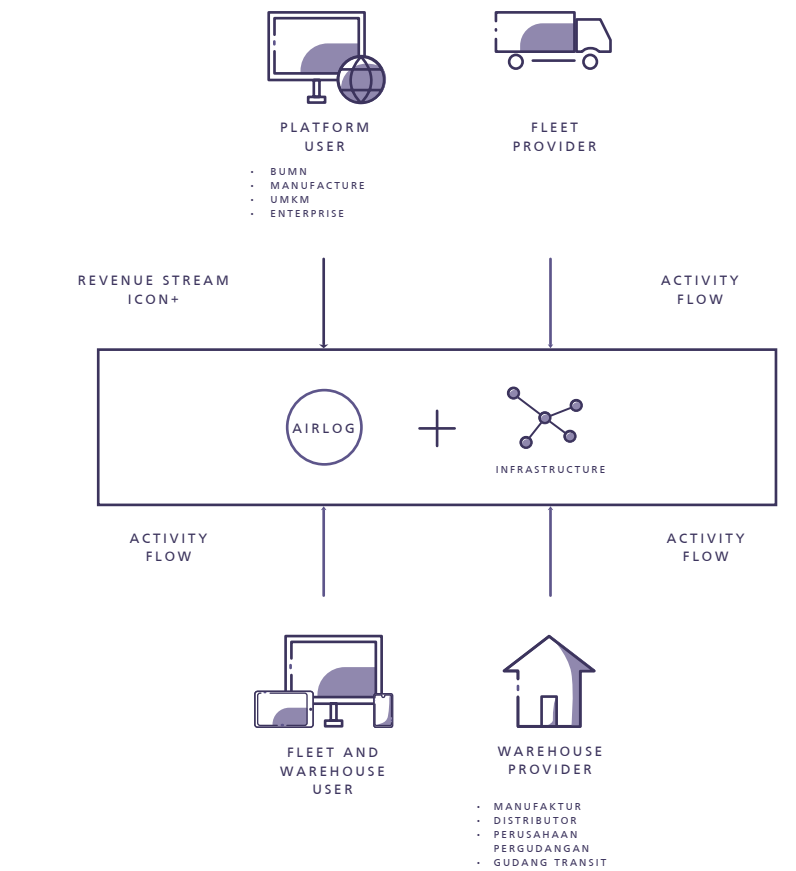
VARIASI PRODUK

AIRLOG LICENSE	Layanan AIRLog tanpa jumlah transaksi maksimum per pengguna dengan skema keanggotaan dan sistem berlangganan sehingga proses bisnis dapat berjalan leluasa, efisien, fleksibel, serta dapat diandalkan.
AIRLOG LICENSE	AIRLog services without a maximum number of transactions per user with a membership scheme and a subscription system so that business processes can run freely, efficiently, flexibly, and reliably.

AIRLOG INFRA HOSTING	Layanan Airlog dengan skema bisnis yang didasarkan atas kuantitas maksimum paket per pelanggan setiap transaksi untuk menekan biaya investasi infrastruktur, operasional, serta perawatan yang akan memudahkan proses bisnis Anda.
AIRLOG INFRA HOSTING	Airlog services with a business scheme based on the maximum package quantity per customer per transaction to reduce infrastructure investment, operational and maintenance costs that will simplify your business processes.

AIRLog

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Gudang pemesanan
- Pembayaran pemesanan
- Pengawasan pemesanan dan transaksi
- Dasbor pelacakan
- EIS (Executive Information Services)

SPECIFICATIONS & FEATURES

- Warehouse ordering
- Order payment
- Supervision of orders and transactions
- Tracking dashboard
- EIS (Executive Information Services)

Customer Care & Billing Apps

BASIS TERPADU, LAYANAN BERMUTU

Customer Care and Billing Service merupakan layanan daring terpadu berupa layanan kepedulian pelanggan & pembayaran, proses bisnis dan tata usaha perusahaan, serta pengelolaan jaringan distribusi & penanganan pelanggan.

INTEGRATED BASE, CERTIFIED SERVICE

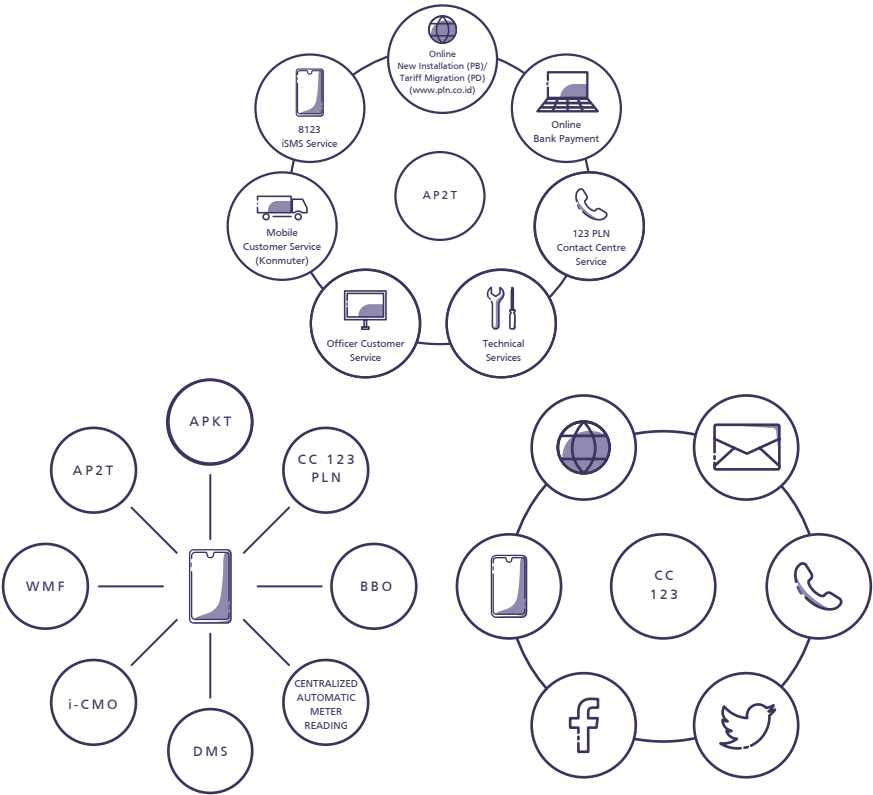
Customer Care and Billing Service is an integrated online service in the form of customer care & payment services, business processes and corporate administration, and distribution network management & customer handling.

VARIASI PRODUK

AP2T	Aplikasi terpusat berbasis web yang mengimplementasikan seluruh proses bisnis Tata Usaha Pelanggan (TUL), Surat Edaran Direksi terkini, serta melayani kebutuhan integrasi terpadu sistem utama pelayanan pelanggan yang terpusat.
AP2T	A centralized web-based application implementing a holistic Customer Business Administration process, distributing the Board of Directors' handbill, and managing Customer Service's central system integration requirements.
P2APST	Sistem terpusat pembayaran tagihan, pembelian dan pembayaran non-tagihan melalui Jaringan PPOB (payment Point Online Bank) serta pelimpahan dana dilakukan dari akun bank ke akun perusahaan
P2APST	A centralized system for bill payments, purchases, and non-bill payments through the PPOB Network (Payment Point Online Bank) as well as the transfer of funds from bank accounts to company accounts.
APKT	Aplikasi yang digunakan untuk mengelola operasional jaringan distribusi, pencatatan, penanganan, serta pemulihan gangguan dan keluhan secara real-time, daring, dan terintegrasi.
APKT	An application used to manage distribution network operations, recording, handling, and recovery of disruptions and complaints in real-time, online, and integrated.

Customer Care & Billing Apps

PETUNJUK TEKNIS



SPESIFIKASI & FITUR

- Pemasangan baru daring / migrasi tarif
- Titik pembayaran bank daring
- 24 jam layanan pelanggan
- Dukungan layanan teknis
- Penilaian, konsolidasi pelaporan, & pemeliharaan

SPECIFICATIONS & FEATURES

- Online New Installation / Rate Migration
- Online Bank Payment Point
- 24-hour Customer Care
- Technical Service Support
- Assessment, report consolidation, & maintenance



KANTOR PUSAT

PT Indonesia Comnets Plus
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