



ALLEN KRAUSKOPF
22081 BARDWELL AV
CONIFER CO 80433 4613

Account 303-697-5927 195

Billing Date Jun 04, 2014

Previous Balance	167.98
Payment Received 5/22/14 <i>Thank you!</i>	-167.98
New Charges Due 6/22/14	178.21
Total Amount Due	\$178.21
Payment Due By	6/22/14

Please detach and enclose with your payment.



ALLEN KRAUSKOPF
22081 BARDWELL AV
CONIFER CO 80433-4613

Account Number 303 697-5927 195

Total Amount Due \$178.21

Payment Due By 6/22/14

Amount Enclosed _____

CenturyLink
P O Box 29040
Phoenix, AZ 85038-9040

Information About Your Account

At CenturyLink, our top priority is providing you with quality customer service. As part of that commitment, we have prepared the following information to help you understand your account. If you need additional assistance, please call **Customer Service at 1 800-244-1111**. Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at **1 800-223-3131, a TTY equipped number**.

Charges for your local monthly service are billed one month in advance. Charges for other monthly services may be billed one month in advance in arrears, for example, usage charges may be billed after the charges are incurred. CenturyLink should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. All charges must be paid each month to keep your account current. Basic service and its applicable taxes and surcharges **MUST** be paid to avoid disconnection. Currently for this bill period that amount is \$40.62. Failure to pay non-basic charges may result in other collection activities, including restriction of long distance calls or removal of other services. CenturyLink packages of features and the amounts shown on the summary page may include both basic and charges that are not basic.

CenturyLink unregulated products & services are not under the jurisdiction of your state commission. To view the tariff terms and catalog/rate schedule terms that govern your telephone services visit www.centurylink.com/legal.

Late Charge Reminder:

A Balance Over \$50.00 left unpaid 30 days after bill date is subject to a 1.0% late payment charge, except Internet charges.

Any amount of Internet and related Internet charges left unpaid 30 days after bill date is subject to a \$6.00 late payment charge.

Third-Party Billing Block



Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.

Your Savings This Month

Bundle Savings	Discount
DIRECTV Service (06/04 - 07/03)	5.00
Total Bundle Savings	\$5.00
<i>Bundle savings shown will continue as long as eligible services remain on the account.</i>	
Promotional Discounts	Discount
Internet and Home Phone Unlimited 3-Year Price-Lock Month 2 of 36	17.05
Total Promotional Discounts	\$17.05
<i>When promotional discounts expire, the monthly rate will change to the standard rate.</i>	
Total savings this month	\$22.05

Discounts are given one month in advance. Your bill may include a partial month and a month in advance of billing. Product changes may result in a charge for unused discounts previously given.

Summary of New Charges

Service	Total with Savings
 Internet and Home Phone	
Internet and Voice Monthly Charges	64.95
Related Monthly Charges	15.99
Taxes, Fees & Surcharges	8.42
Total Internet and Home Phone	\$89.36
 Television	
DIRECTV Monthly Charges	80.49
Related Monthly Charges	7.82
Taxes, Fees & Surcharges	0.54
Total Television	\$88.85
Total New Charges	\$178.21

Details of Your Internet and Home Phone Charges

Internet and Home Phone

Service Period: Jun 4 - Jul 3

Long Distance Service Period: Apr 24 - May 23

Internet Service and Local Phone Service reflects charges, fees, usage & discounts provided by Qwest Corporation DBA CenturyLink QC. Long Distance Service reflects charges, fees, usage & discounts provided by CenturyLink Communications, LLC.

Do you have questions about your long distance service or bill? Simply call 1-800-244-1111 and a Service Representative will be happy to assist you.

Internet and Voice Monthly Charges

Internet and Home Phone	82.00
<i>Includes internet service for thirty-five dollars</i>	
<i>Includes local phone service and features for thirty-five dollars</i>	
<i>Includes long distance unlimited service for twelve dollars</i>	
Internet and Home Phone Unlimited	
3-Year Price-Lock Month 2 of 36	-17.05
Internet and Voice Monthly Charges Total	\$64.95

Related Monthly Charges

Internet Service**303 697-5927**

Internet Cost Recovery Fee 0.99

Local Phone Service**303 697-5927**

Federal Access Charge 6.43

Non-Telecom Svc Surcharge 1.55

Line-Backer™ Optional Inside Wire Repair Plan 2.99

Access Recovery Charge 1.00

Long Distance Service

Federal Regulatory Recovery 0.03

303 697-5927

Interstate Services Fee 2.99

Federal Regulatory Recovery 0.01

Related Monthly Charges Total \$15.99**Usage Charges****Long Distance Usage**

This portion of your bill reflects calls served by CenturyLink Communications, LLC.

303 697-5927

Date	Time	Number	Location	Min:Sec	Amount
Apr 27	08:36 A	970 481-5159 303 697-5927	To FT COLLINS CO	3:0	0.00
Apr 27	11:12 A	352 489-3609 303 697-5927	To DUNNELLON FL	46:0	0.00
Apr 29	09:03 A	617 306-2328 303 697-5927	To BOSTON MA	2:0	0.00
May 01	12:37 P	315 678-2367 303 697-5927	To LYSANDER NY	1:0	0.00
May 01	04:22 P	509 370-0486 303 697-5927	To SPOKANE WA	15:0	0.00
May 02	12:08 P	407 975-6518 303 697-5927	To WINTERPARK FL	24:0	0.00
May 08	09:23 A	407 975-9141 303 697-5927	To WINTERPARK FL	3:0	0.00
May 15	09:29 A	315 727-4775 303 697-5927	To SYRACUSE NY	6:0	0.00
May 15	09:36 A	315 727-4775 303 697-5927	To SYRACUSE NY	1:0	0.00
May 15	09:37 A	315 727-4775 303 697-5927	To SYRACUSE NY	58:0	0.00
May 16	03:31 P	315 678-2367 303 697-5927	To LYSANDER NY	1:0	0.00
May 16	03:32 P	315 678-2367 303 697-5927	To LYSANDER NY	1:0	0.00
May 21	03:08 P	650 506-0924 303 697-5927	To SNCRL-BLMT CA	1:0	0.00

Total Calls: 13
Total Min:Sec: 162:00

Usage Charges Total **\$0.00**

Taxes, Fees & Surcharges

Local Phone Service

Federal Excise at 3%	1.32
State Sales at 2.9%	1.32
County Sales at .5%	0.24
Special District Sales at 1.1%	0.50
Local 911 at \$0.52 per access line	0.52
Colorado Universal Service Charge	0.88
Federal Universal Serv Fund at 16.6%	1.24
Colorado Telecommunications Relay Service Fund at \$0.05 per access line	0.05

Long Distance Service

State Sales at 2.9%	0.10
Colorado Universal Service Charge	0.09
County Sales at .5%	0.02
Special District Sales at 1.1%	0.04
Federal Telecom Relay Service Fee	0.15
Federal Universal Serv Fund at 16.6%	1.39
Federal Universal Service Fund	0.51
Fed Telecom Relay Service	0.05

Taxes, Fees & Surcharges Total **\$8.42**

Total Internet and Home Phone Charges **\$89.36**

Details of Your Television Charges

Television Service



DIRECTV Account Number: 0022256534
DIRECTV Technical Support or Programming/
Equipment Changes: 1 800-DIRECTV
Bill Explanations: 1 800-244-1111

For immediate closed-captioning issues, call 1-800-DIRECTV, fax 303-483-6266, or email ClosedCaptions@directv.com. For formal inquiries, contact C.Schrum, Sr. Manager: ClosedCaptions@directv.com; fax 303-483-6266 or mail to ClosedCaptions@directv.com, P.O. Box 6550 Greenwood Village, CO 80155-6550

Thank you for using DIRECTV.

Non payment of DIRECTV charges will not result in disconnection of local phone service. Non

payment of DIRECTV charges may result in the interruption and possible disconnection of television programming and independent collection activity by DIRECTV.
This portion of your bill is provided as a service to DIRECTV.

DIRECTV Monthly Charges

05/24 - 06/23	CHOICE XTRA CLASSIC	75.49
	Monthly	
05/24 - 06/23	Advanced Receiver-HD	10.00
	Monthly	
Bundle Savings (06/04 - 07/03)		
DIRECTV Service		-5.00
DIRECTV Monthly Charges Total		\$80.49

Related Monthly Charges

05/25	Regional Sports Fee	1.82
05/25	Additional TV	6.00
05/25	Primary TV	6.00
05/25	Primary TV Free	-6.00
Related Monthly Charges Total		\$7.82

Taxes, Fees & Surcharges

TV Service		
Sales Tax		0.54
Taxes, Fees & Surcharges Total		\$0.54

Total Television Charges		\$88.85
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