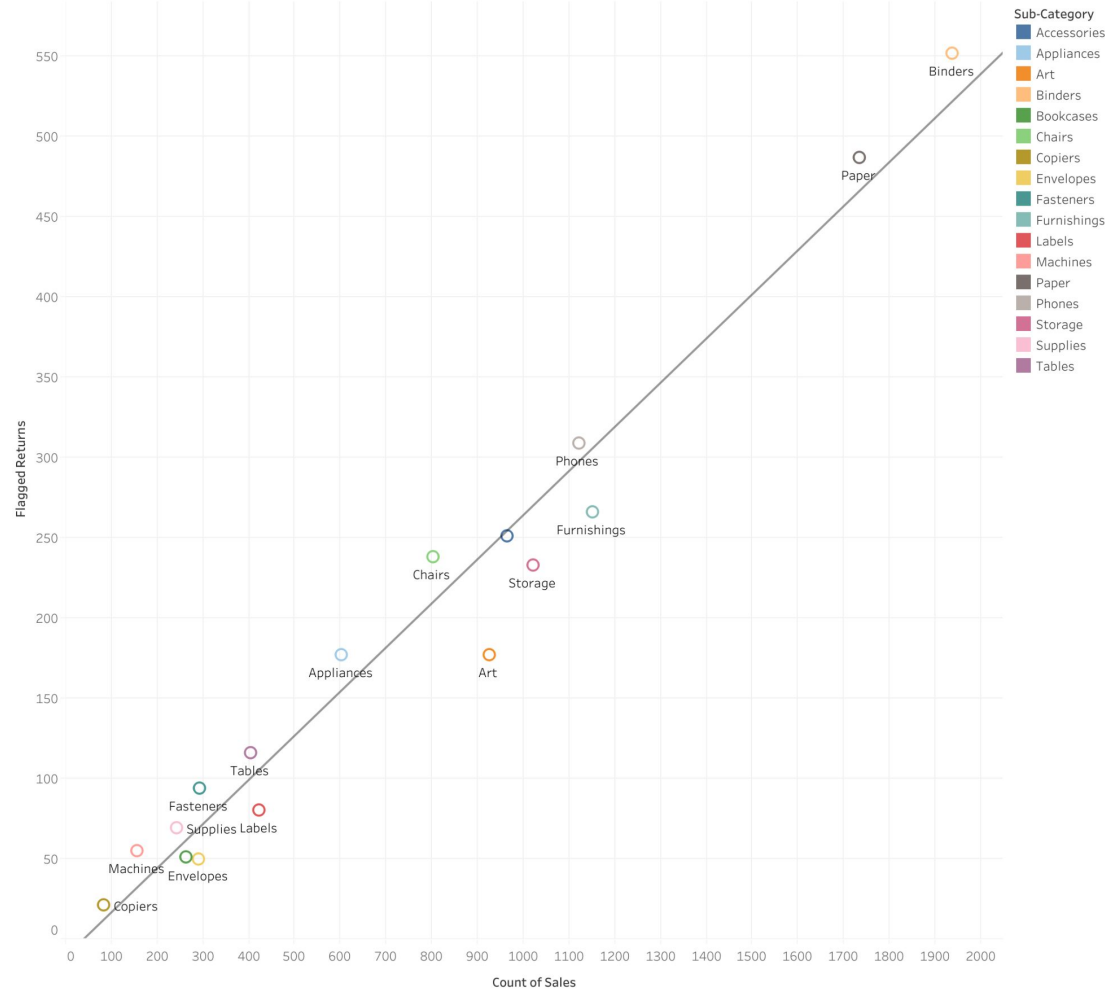# 1. Sales vs Returns

Count of Sales vs. sum of Flagged Returns. Color shows details about Sub-Category. The marks are labeled by Sub-Category. The data is filtered on Category, which keeps Furniture, Office Supplies and Technology.
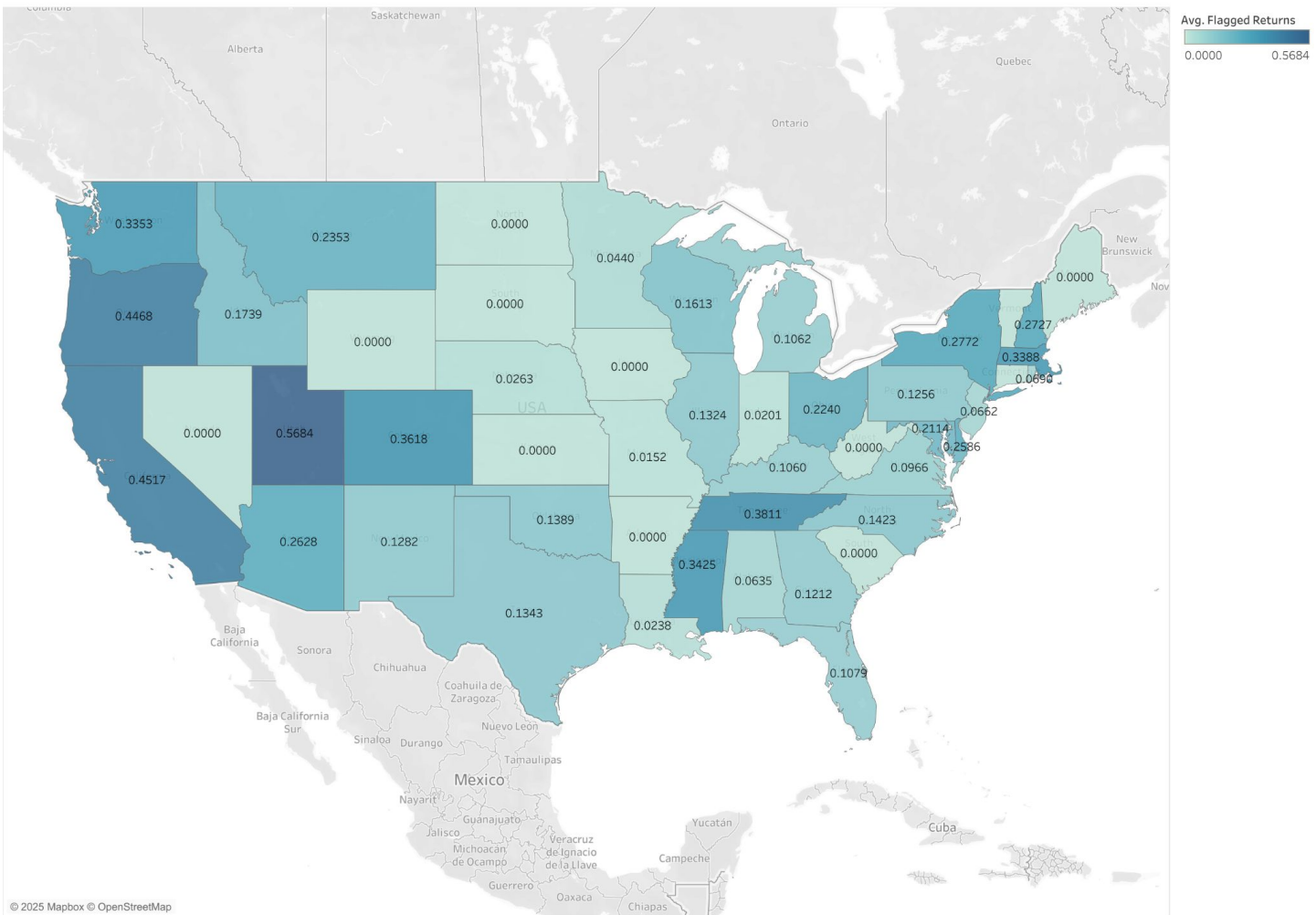
2. Rate by Product

Category

Average of Flagged Returns for each Category. Color shows details about Category. The view is filtered on Category, which keeps Furniture, Office Supplies and Technology.

3. Offenders

Customer Name

| Customer Name |
|---|
| Roland Murray |
| Hilary Holden |
| Sandra Glassco |
| Joni Blumstein |
| Ted Butterfield |
| Andy Yotov |
| Seth Vernon |
| Patrick Ryan |
| Anthony Johnson |
| Mark Haberlin |
| Adrian Hane |
| Jamie Kunitz |
| Patrick Bzostek |
| Bradley Talbott |
| Barry Franz |
| Stefania Perrino |
| Dan Reichenbach |
| Deanra Eno |
| William Brown |
| Liz Willingham |
| Brian Derr |
| Cari Sayre |
| Carlos Daly |
| Thomas Seio |
| Maureen Fritzler |
| Greg Hansen |
| Lena Creighton |
| Darrin Martin |
| Resi Pölking |

4. Return Geography

Map based on Longitude (generated) and Latitude (generated). Color shows average of Flagged Returns. The marks are labeled by average of Flagged Returns. Details are shown for State. The data is filtered on Category, which keeps Furniture, Office Supplies and Technology.

5. Return by Time

Order Date

6. Composite Chart

Order Date

Avg. Flagged Returns

Category
Furniture
Office Supplies
Technology
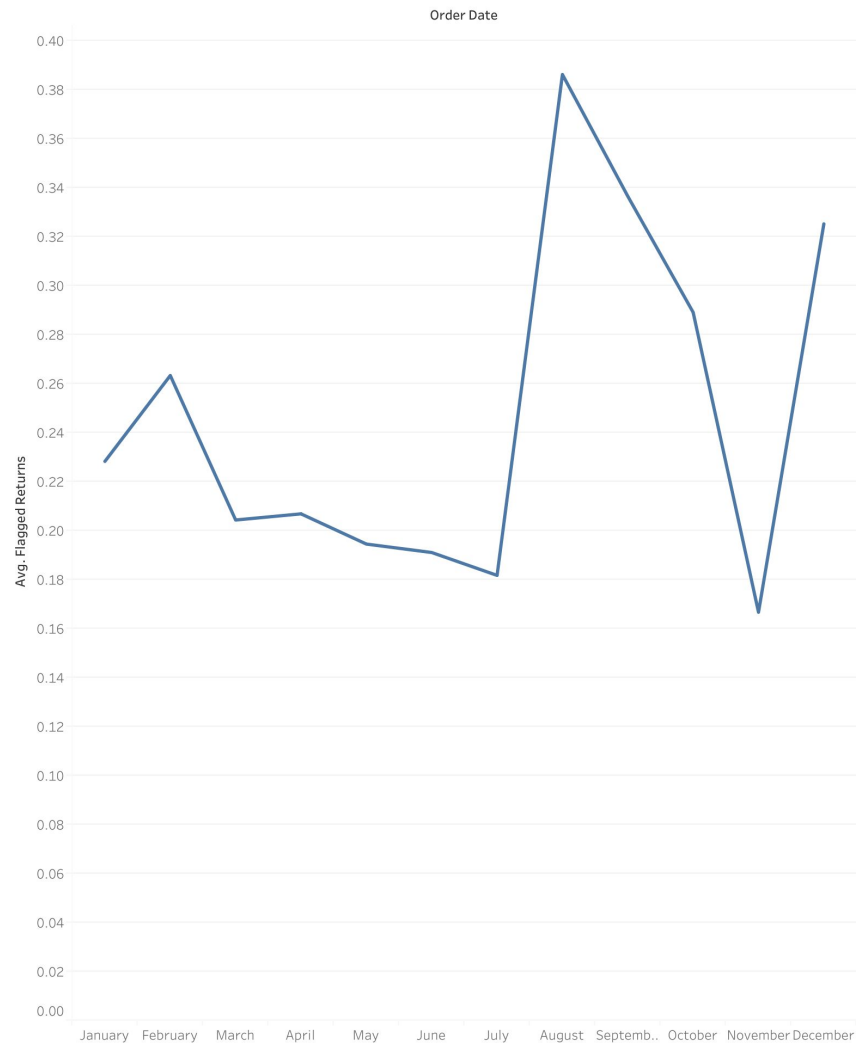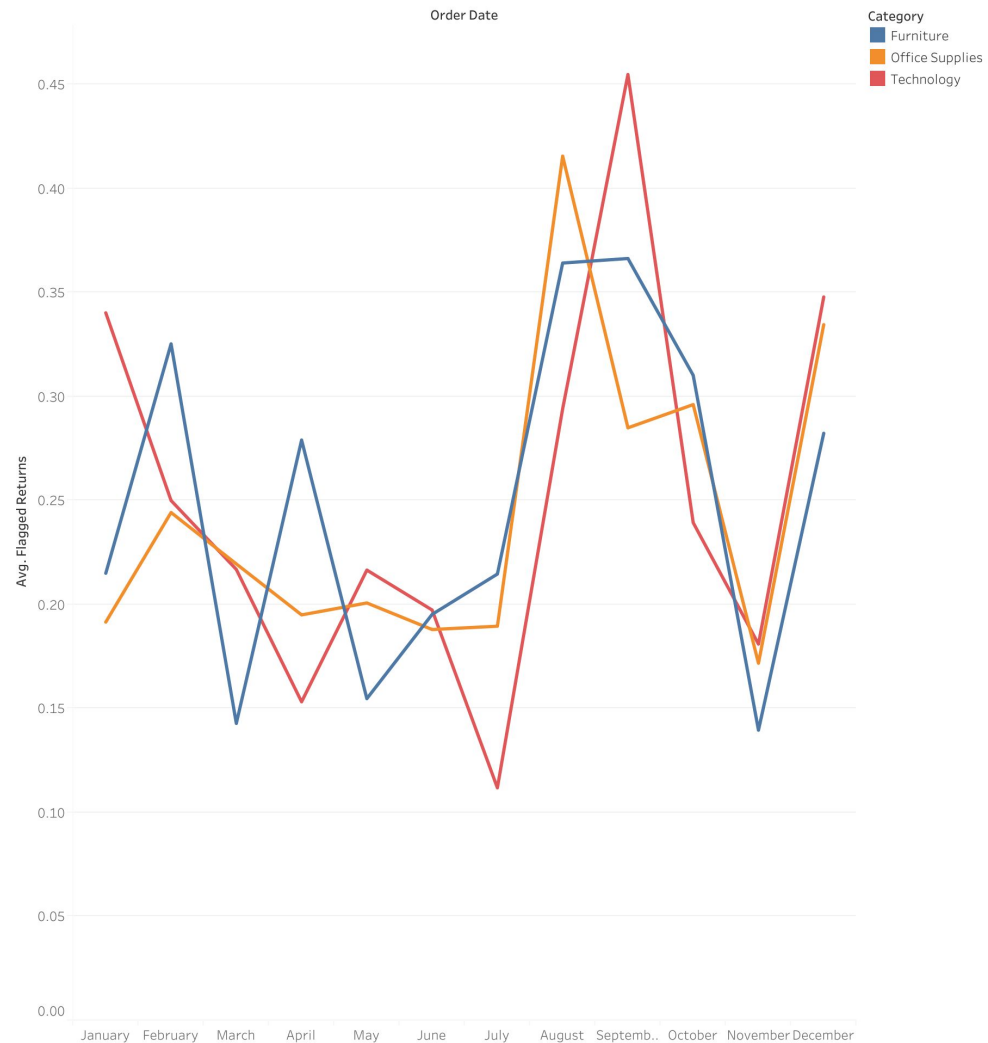
7. Composite (Sub-Category)

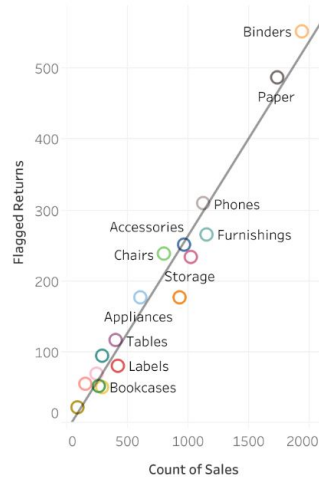| State							Sub-Category										
	Accesso..	Applian..	Art	Binders	Bookca..	Chairs	Copiers	Envelop..	Fastene..	Furnish..	Labels	Machin..	Paper	Phones	Storage	Supplies	Tables
Alabama	0	0												4			
Arizona	4	7	5	13	0	0		0	0	7	6	0	4	9	7	5	5
Arkansas	0																
California	53	91	88	225	33	101	10	25	44	127	44	27	228	105	91	35	43
Colorado	8	2	0	30		15	0	2		2	0	4	8	3	13		2
Connecticut	0	0	0	0	0	0				0	0		0	0	0	0	0
Delaware	4	1		13									3	7			2
District of Columbia			0	0		0				0			0				
Florida	2	1	6	16	0	12		0	0	0	0		0	8	0	0	0
Georgia	0		0	3	0	1	0	0	0	8			6	3	3		0
Idaho	0	0		0						0			0	2	0		2
Illinois	5	6	0	20	0	0		0	3	6	3	2	5	6	10		6
Indiana	0	0		0		0			0	2			0	1	0		
Iowa			0	0		0				0			0	0			
Kansas	0	0	0	0						0	0						
Kentucky	0	0		4	0	4	0	0	0	4	0		0	4	0		
Louisiana	0	0	0	0	0	0		0		0	0		0	0	0	1	0
Maine	0	0		0									0	0			
Maryland	3	4	0	4	3	0		0	0	7		0	4	1	0		
Massachusetts		3	1	6	0	4	0		6	0	0		20	9	4	3	6
Michigan	0	4	9	0	2	0	0	0	0	0	4		8	0	2	0	0
Minnesota	0	0	0	0		0	0	0	0	2	0		2	0	0	0	0
Mississippi	0	5	0	10		0		0	0	0	0		10	0	0		0
Missouri	0	0	0	0	0	0	0	0		0	0		1	0	0	0	0
Montana	0			0			0			0		2	2		0		
Nebraska	0	0	0	1					0	0	0		0		0		0
Nevada	0	0	0	0	0	0			0	0	0	0	0		0		
New Hampshire	6	0	0	0						0	3						
New Jersey	3	0	0	0		0			3	0			3		0		
New Mexico	0		0	0		0		0		1	0		0	2	2		
New York	59	7	13	29	4	71	8	11	14	10	0	7	77	53	30	8	7
North Carolina	6	6	6	12	0	0	0			2	0	0	2	0	0	0	6
North Dakota			0							0					0		
Ohio	5	0	7	18	5	5		0	6	11	5	13	22	24	0	0	6
Oklahoma	0		0	7	0	0		0		0	0		3	0	0	0	0
Oregon	15	0	8	13	0	1			3	0	7	2	15	11	2		7
Pennsylvania	19	0	8	19	0	13	0			10			0	10	3		0
Rhode Island	0	0	0	0	0	0	0		0	0			0	2	0		2
South Carolina	0		0	0		0		0	0	0			0		0		
South Dakota	0	0									0					0	
Tennessee	5	12	6	10	0	0		5	0	7	0		12	19	12	1	12
Texas	18	11	11	52	4	2	0	2	0	7	4	0	12	2	12	8	1
Utah	0	6	6	11	0		0		4	4	0		11	6	6		0
Vermont	0	0	0					0					0	0	0		0
Virginia	3	0	0	0	0	1	0	2		9			0	5	0		3
Washington	31	11	3	36	0	8	3	0	14	31	1	0	29	13	28	8	6
West Virginia				0									0				
Wisconsin	2	0	0	0	0			0		6	4		0	0	0	8	0
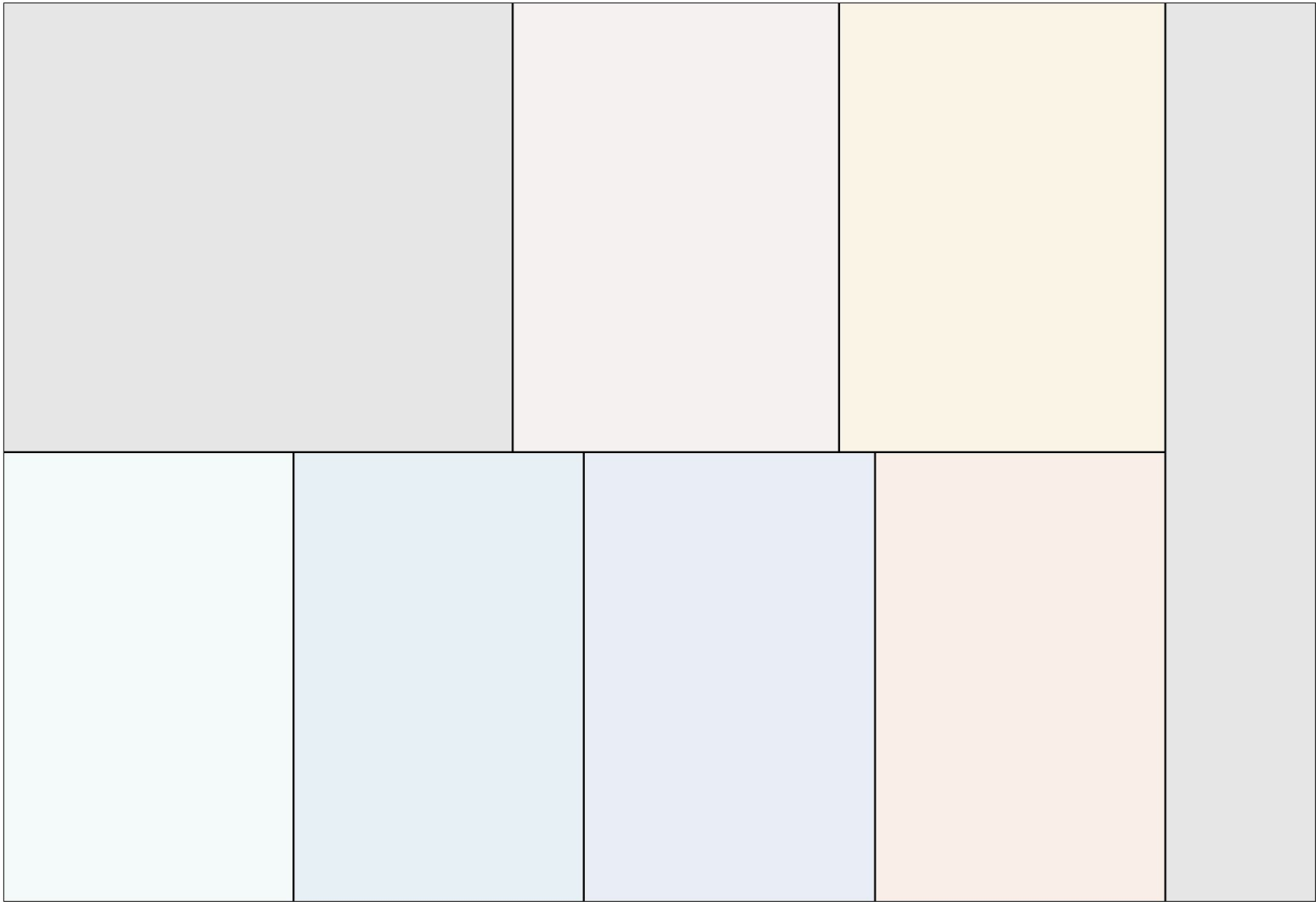
Superstore Return Analysis:

This Dashboard gives an overview of Return Rates, by which items, fequent customers, sub-categories, and states have the highest average return rates.
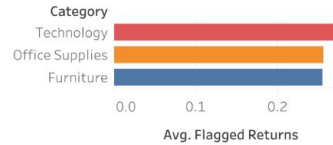
7. Composite (Sub-Category)

State	Accesso..	Applian..	Art	Binders	Bookca..	Chairs	Copiers	Envelop..	Fast
Alabama	0					0		0	
Arizona	4	7	5	13	0		0	0	
Arkansas	0		0		0	0		0	
California	53	91	88	225	33	101	10	25	
Colorado	8	2	0	30	0	15	0	2	
Connecticut	0		0	0		0		0	
Delaware	4	1	0	13	0	0	0	0	
District of C..			0	0		0			
Florida	2	1	6	16	0	12	0	0	
Georgia	0	0		3	0	1	0	0	
Idaho	0	0							
Illinois	5	6	0	20	0	0	0	0	

6. Composite Chart

Order Date

Avg. Flagged Returns

January, February, March, April, May, June, July, August, September, October, November, December

5. Return by Time

Order Date

Avg. Flagged Returns

January, February, March, April, May, June, July, August, September, October, November, December

Sub-Category
- Accessories
- Appliances
- Art
- Binders
- Bookcases
- Chairs
- Copiers
- Envelopes
- Fasteners
- Furnishings
- Labels
- Machines
- Paper
- Phones
- Storage
- Supplies
- Tables

Category
- Furniture
- Office Supplies
- Technology

Avg. Flagged Returns
0.0000 — 0.5684

Year of Order Date
All

1. Sales vs Returns

Flagged Returns vs Count of Sales

Binders, Paper, Phones, Furnishings, Accessories, Chairs, Storage, Appliances, Tables, Labels, Bookcases

2. Rate by Product

Category
- Technology
- Office Supplies
- Furniture

Avg. Flagged Returns

3. Offenders

Customer Name
- Roland Murray
- Hilary Holden
- Sandra Glassco
- Joni Blumstein
- Ted Butterfield
- Andy Yotov
- Seth Vernon
- Patrick Ryan
- Anthony Johnson
- Mark Haberlin
- Adrian Hane
- Jamie Kunitz
- Patrick Bzostek
- Bradley Talbott
- Barry Franz
- Stefania Perrino
- Dan Reichenbach
- Deanra Eno

Avg. Flagged Returns

4. Return Geography

0.3353, 0.2353, 0.0000, 0.4468, 0.0000, 0.1613, 0.0263, 0.2727, 0.0000, 0.0000, 0.2240, 0.0662, 0.1282, 0.1389, 0.1423, 0.1343, 0.1212, 0.1079

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