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# **ALLA LATKOVSKA**

Regina, SK | Phone: 825-945-8950 | Email: allalatkovska@gmail.com

## PROFESSIONAL SUMMARY:

Results-driven food service professional with current experience as a Key Holder at The Chopped Leaf and a proven track record in healthy food preparation. Demonstrated expertise in kitchen operations, food safety, and customer service excellence. Known for maintaining high standards of cleanliness and efficiency while ensuring exceptional guest experience in fast-paced environments.

### **HIGHLIGHTS OF QUALIFICATIONS:**

Over 1 year of Canadian food service experience in reputable establishments.

Current hands-on experience with The Chopped Leaf operations and procedures.

Proven ability to maintain food safety standards and kitchen sanitation.

Strong knowledge of healthy food preparation and portion control.

Demonstrated excellence in customer service and team collaboration.

Flexible availability including evenings and weekends.

### **SKILLS:**

Food preparation and assembly, kitchen equipment operation and maintenance, POS system operation and cash handling, inventory management and stock rotation, safe food handling and storage practices, portion control and recipe standardization, effective team collaboration, problem-solving abilities, efficient multitasking, time management, strong attention to detail, ability to work under pressure, clear communication.

#### **WORK EXPERIENCE:**

#### **Key Holder**

The Chopped Leaf, Calgary, Canada

Oct 2023 - Dec 2024

Prepare and assemble fresh bowls, salads, and wraps according to company standards

Monitor and maintain salad bar and ingredient inventory

Process customer payments accurately using POS system

Maintain spotless work areas and kitchen equipment

Collaborate effectively with kitchen staff and team members

Follow portion control and presentation guidelines

Team Member Nov 2022 – Apr 2023

Tim Hortons, Cochrane, Canada

Prepared and served menu items following standardized recipes

Operated POS system and handled customer transactions accurately

Maintained cleanliness of work areas, counters, and dining areas

Collaborated with team members during peak hours

Ensured consistent product quality and customer satisfaction

Nurse Sep 2011 – Mar 2020

City Hospital, Infectious Department, Bar, Ukraine

Provided patient care and administered treatments.

Maintained detailed records and followed strict sanitation protocols.

Demonstrated strong attention to detail in a fast-paced environment.

# **VOLUNTEERING:**

Warehouse Worker Feb 2023

Firefighter Aid Ukraine, Cochrane, AB

Assisted with warehouse operations and aid organization.

Contributed to humanitarian support efforts.

Demonstrated ability to work in team-oriented environment

# **EDUCATION:**

Vinnytsia Medical College 2009 – 2011

Nursing

# **CERTIFICATES:**

Alberta Food Safety Basics Certificate Sep 2023

#### LANGUAGE:

English – upper intermediate Ukrainian – native

## **INTERESTS:**

Healthy cooking and nutrition Reading