Bhambola: Frequently Asked Questions (FAQs)

1. What is Bhambola?

Bhambola is an online platform that allows users to play Tambola (Housie) digitally in real time.

2. Who can join Bhambola games?

Only members of approved gated communities are eligible to participate in Bhambola games.

3. Is registration mandatory?

Yes. Registration is required to participate and track your game activity.

4. Is joining a WhatsApp group mandatory?

Yes. All players must join their respective official WhatsApp community group to participate.

5. Why is the WhatsApp group required?

The group is used for game announcements, number calling alerts, player communication, community coordination, and important updates.

6. What happens if I do not join the WhatsApp group?

Players who are not part of the official community group may not be allowed to participate.

7. Are WhatsApp groups moderated?

Yes. All groups are monitored by administrators to ensure discipline and fair play.

8. What are the community guidelines?

Players must maintain respectful communication, avoid spam or abuse, follow admin instructions, and respect other members.

9. What happens if I violate group rules?

Violation may result in warning, removal from group, game disqualification, or account suspension.

10. How do I join a game?

Register on the platform, log in, select an available game, and purchase a ticket if required.

11. How are numbers generated?

Numbers are generated randomly by the system to ensure fair play.

12. How many tickets can I buy?

The maximum number of tickets per user may vary by game and will be displayed before joining.

13. What are the winning patterns?

Common patterns include Early Five, Lines, Full House, Corners, and custom patterns announced before each game.

14. How do I claim a prize?

Click the "Claim" button within the given time after completing a winning pattern.

15. What happens if I miss claiming?

Late or missed claims will not be accepted.

16. How are winners verified?

All claims are automatically verified by the system.

17. Are games fair?

Yes. The system uses automated random number generation to ensure unbiased results.

18. Is there any entry fee?

Some games may be free, while others may require payment. Details are shown before joining.

19. How do I make payments?

Payments are processed through authorized payment gateways.

20. Are payments secure?

Yes. Payment information is encrypted and handled by certified processors.

21. Do you store my card details?

No. Bhambola does not store card or banking information.

22. Are refunds available?

Entries are generally non-refundable unless stated otherwise.

23. What if my payment fails?

If payment fails, the ticket will not be issued. Any deducted amount will be refunded as per gateway policy.

24. What if I lose internet during a game?

Bhambola is not responsible for connectivity issues. Ensure stable internet access.

25. Is multiple account creation allowed?

No. Creating multiple accounts is prohibited.

26. Can I use bots or automation?

No. Automated tools are strictly forbidden and may result in permanent suspension.

27. How do I reset my password?

Use the "Forgot Password" option on the login screen.

28. How do I update my profile?

Profile details can be updated from the account settings section.

29. Is my personal data safe?

We use reasonable security measures to protect user information; however, no system is completely secure.

30. Do you share my data with others?

Data may be shared only with trusted partners for payments, hosting, analytics, or legal compliance.

31. Can I delete my account?

Yes. You may request account deletion through support.

32. Are prizes guaranteed?

Prizes are subject to valid participation and compliance with rules.

33. How are prizes distributed?

Prizes are distributed as per the announced method after verification.

34. Can games be cancelled?

Yes. Games may be cancelled due to technical or operational issues.

35. What happens if a game is cancelled?

Refunds or adjustments will be processed as per policy.

36. Are minors allowed to play?

No. Users must be at least 18 years old.

37. Is Bhambola legal in India?

Users are responsible for ensuring participation complies with applicable local laws.

38. Are screenshots accepted as proof?

No. Only system records are considered valid.

39. Can I transfer tickets?

Tickets are non-transferable.

40. Who makes final decisions in disputes?

Bhambola's management and system records are final in case of disputes.

41. How do I contact support?

For queries or support, contact: support@[yourdomain].com

42. Can rules change?

Yes. Rules may be updated periodically. Continued participation implies acceptance of revised rules.