

# Allan Romero de Souza Viveiros

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## SKILLS & COMPETENCIES:

- Troubleshooting skills.
- Strong analytical skills.
- Quick learner.
- Data modelling.
- Ability to translate business needs to technical requirements.
- Relational databases: Oracle, SQL Server.
- Microsoft Office.
- Languages: SQL, PL/SQL.
- Tools: Oracle forms & reports, SQL management studio, SQL developer.
- Extraction, compilation, analysis and interpretation of data.

## WORK EXPERIENCE:

***Business system analyst***, January 2014 to April 2019.

### Duties:

- Survey and data analysis.
- Understand workflows and how to use a technology solution to support of that business unit, mainly accounts receivable and revenues areas.
- Analysing process and system impact.
- Survey resources and business rules.
- Gather business requirements.
- Analyzing and apply ERP packages to fix issues and Implement updates.
- Support business user during the tests and implementation.
- Work with business users and technical staff.
- Report issues and bugs across a business area to technical staff.
- Development of SQL queries and scripts.

### Achievements:

- In mid-2015 the company started an ERP exchange project, my team was responsible for the survey of requirements, resources and process for implementation of Protheus - TOTVS. I also was responsible for data migration and implementation of some business process of the financial and sales sectors.
- I was responsible for providing information for the users merging data of two different databases Oracle and SQL Server. I had to provide information by analytic reports to the business unit.

**Oracle analyst and PL/SQL developer**, January 2010 to December 2014.

**Duties:**

- Develop technology solutions for business units.
- Develop reports for management and business units.
- Report issues found in the system and provide an appropriate solution.
- Creation, maintenance and optimization of SQL and PL / SQL queries, procedures, functions, triggers and scripts for Oracle database.
- Survey and data analysis.
- Maintaining the database for the development team.

**Achievements:**

- Work mainly in billing and sales area. I automate some time-consuming manual process such as the creating role of prices and give discounts on existing prices.
- I was responsible for creating a real-time dashboard, provide information to the billing users about sales tasks and product transfer tasks in progress. Speeding up day to day tasks and reduce the rate of calls made to the other five subsidiaries in different states of Brazil.

**Sales assistant**, January 2006 to December 2009.

**Duties:**

- Receive all electronic orders.
- Responsible for finish daily sales, all invoices and bill generations.
- Support sales team by phone and in person.
- Customer support by phone.
- Invoice management.
- Preparation of spreadsheets and reports about bill statements, daily and monthly.

**WORK HISTORY**

**Brazil - Rio de Janeiro**

Industria de produtos alienticios Piraque	Business system analyst	2014-2019
Industria de produtos alienticios Piraque	Oracle analyst and PL/SQL developer	2010-2014
Industria de produtos alienticios Piraque	Sales assistant	2006-2009
Industria de produtos alienticios Piraque	Administrative auxiliary	2005-2006

**EDUCATION:**

- Post-graduate, MIT- Database management 2013-2015 – Instituto Infnet, Brazil, Rio de Janeiro.
- Bachelor in Information systems, System analysis and development, 2006-2011 – Faculdade de informatica Lemos de Castro, Brazil, Rio de Janeiro.