

# Allan Borges Campos

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English Advanced | Portuguese native  
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I am a highly motivated candidate willing to fulfill a challenging job. My work experience in Brazil had a focus on IT support and database administration. I am a graduate in Bachelor Computer Science and I have an IT certification (Oracle Database 12c: Fundamentals of SQL - Exam 1Z0-061).

For me, it is very important to work during my studies to get new experiences and improve speaking in English.

I consider myself a quick learner, an open and responsible mind. I am eager to learn, motivated and flexible. With my attention to detail, I can offer support to your team.

If you need more information, please do not hesitate to contact me.

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## EDUCATION

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### **SEDA College - Dublin, Ireland**

General English - March 2019 until September 2019 (Plus two months of vacation)

### **Federal University of Maranhão - São Luís, MA, Brazil**

Bachelor in Computer Science- August 2017

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## TECHNICAL KNOWLEDGE

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<b><u>Software</u></b>	PL/SQL Developer, Enterprise Manager Cloud 12c, Microsoft Office.
<b><u>Databases</u></b>	Oracle, MongoDB, MySQL.
<b><u>Compliance</u></b>	ITIL.
<b><u>Programming</u></b>	SQL, PL/SQL, C#, HTML, CSS

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## WORK EXPERIENCE

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### **Company Linuxell Informatics**

**São Luís, Brazil**

#### **Oracle DBA**

**September 2016 - August 2017**

- Oracle Database 11g Management
- Monitoring of Database with Oracle Enterprise Manager Cloud Control 12c and Lab128
- User Management
- Backup monitoring
- Backup/Restore
- Management with the PL/SQL Developer tool
- Routines of Import and Export
- Scripting
- Audit

### **Company Linuxell Informatics**

**São Luís, Brazil**

#### **IT Service Analyst**

**January 2015 – September 2016**

- IT Help Desk Management tool using OTRS
- Registration, redirection, query and called reports, acting as top-level analyst

- Active Directory Management Windows Server 2003
- Corporate Email Management
- Troubleshooting remotely via VNC
- The internal customers of IT Service targeted, focus on problem solving and attention to possible improvements in IT processes
- Use of IT best practices ITIL and COBIT
- Supply Control with IT suppliers

**HCG Software Engineering****São Luís, Brazil****Trainee Network Support****August 2013 – March 2014**

- Responsible for managing the asset and configuration using inventory tool OCOMON
- Active Directory Management Windows Server 2003
- Windows Server Update Services Management (WSUS)
- Monitoring and Wireless network management tool using the UniFi
- Monitoring and web access management using SARG - Squid Report Analyser
- Use support acting as top-level analyst

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**CERTIFICATION**

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Oracle Database 12c: SQL Fundamentals – Exam 1Z0-061