

Allan Borges Campos

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English Advanced | Portuguese native
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I am a highly motivated candidate willing to fulfill a challenging job. My work experience in Brazil had a focus on IT support and database administration. I am a graduate in Bachelor Computer Science and I have an IT certification (Oracle Database 12c: Fundamentals of SQL - Exam 1Z0-061).

For me, it is very important to work during my studies to get new experiences and improve speaking in English.

I consider myself a quick learner, an open and responsible mind. I am eager to learn, motivated and flexible. With my attention to detail, I can offer support to your team.

If you need more information, please do not hesitate to contact me.

EDUCATION

CCT Dublin - Dublin, Ireland

Higher Diploma in Science in Computing - February 2020 until February 2021

SEDA College - Dublin, Ireland

General English - Advanced - March 2019 until September 2019

Federal University of Maranhão - São Luís, MA, Brazil

Bachelor in Computer Science- August 2017

TECHNICAL KNOWLEDGE

<u>Software</u>	Eclipse, Visual Studio Code, PL/SQL Developer, Microsoft Office.
<u>Databases</u>	Oracle, MongoDB, MySQL.
<u>Compliance</u>	ITIL.
<u>Programming</u>	SQL, PL/SQL, Java, HTML, CSS, Bootstrap, Javascript, Python

WORK EXPERIENCE

Company Linuxell Informatics

São Luís, Brazil

Oracle DBA

September 2016 - August 2017

- Oracle Database 11g Management
- Monitoring of Database with Oracle Enterprise Manager Cloud Control 12c and Lab128
- User Management
- Backup monitoring
- Backup/Restore
- Management with the PL/SQL Developer tool
- Routines of Import and Export
- Scripting
- Audit

Company Linuxell Informatics

São Luís, Brazil

IT Service Analyst

January 2015 – September 2016

- IT Help Desk Management tool using OTRS

- Registration, redirection, query and called reports, acting as top-level analyst

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- Active Directory Management Windows Server 2003
- Corporate Email Management
- Troubleshooting remotely via VNC
- The internal customers of IT Service targeted, focus on problem solving and attention to possible improvements in IT processes
- Use of IT best practices ITIL and COBIT
- Supply Control with IT suppliers

HCG Software Engineering

São Luís, Brazil

Trainee Network Support

August 2013 – March 2014

- Responsible for managing the asset and configuration using inventory tool OCOMON
- Active Directory Management Windows Server 2003
- Windows Server Update Services Management (WSUS)
- Monitoring and Wireless network management tool using the UniFi
- Monitoring and web access management using SARG - Squid Report Analyser
- Use support acting as top-level analyst

CERTIFICATION

Oracle Database 12c: SQL Fundamentals – Exam 1Z0-061