User: Hi/Hey/Hello.

ChatBot: Greetings List

User: I want to go to Cuba

ChatBot: Cuba is very nice! Where would you like to go there?

User: What are the biggest cities in Cuba?

ChatBot: activities list

User: What activities are in Havana. What is there to do in \_\_\_\_\_\_.

ChatBot:

User: Can I fly/drive/boat there?

ChatBot: - API reponses?

User: How long would it take to + previous travel method to + location

ChatBot: API?

User: How far is it to get from city1 to city2?

ChatBot: Check cities in list, if there use API to find distances?

User: What are my hotel options? What types of hotels can I book?

ChatBot:

User: I can only afford $xx

ChatBot: Well for that we have … (options based on amount input)

User: Can I cancel my reservation?

ChatBot: Simple No

User: Do they speak English? What other languages are spoken there?

ChatBot:

User: What is the weather like there? What is the best time of year to travel to Cuba?

ChatBot:

User: Do I need a passport?

ChatBot: Simple Yes

User: Is there anything else I should know before booking?

ChatBot:

User: I would like to book a + ‘travel method’ + to Cuba.

ChatBot:

User: Thanks goodbye.

ChatBot: Goodbye list