## <u>Ex 1</u>

a) From the appendix table (n=+5) :  $A_2=0.577$  ,  $D_3=0$ ,  $D_4=2.114$  and  $d_2=2.326$ 

$$\bar{x} = 34.0041$$
 and  $\bar{R} = 4.708$ 

 $\bar{x}$  Chart

$$UCL = \bar{x} + A_2 \bar{R} = 36.7206$$

Center Line = 
$$\bar{x} = 34.0041$$

$$LCL = \bar{x} - A_2 \bar{R} = 31.2875$$

R Chart

$$UCL = D_4 \bar{R} = 9.952$$

Center Line = 
$$\bar{R}$$
 = 4.708

$$LCL = D_3 \bar{R} = 0$$

The process is not in statistical in control;  $\bar{x}$  is beyond the upper control limit for both sample 12 and sample 15. Assuming an assignable cause is found for these points out-of-control points, the two points can be excluded from the control limit calculations. The new process parameter estimates are:

From the appendix table (n=+5):  $A_2=0.577$ ,  $D_3=0$ ,  $D_4=2.114$  and  $d_2=2.326$ 

$$\bar{x} = 33.6545$$
 and  $\bar{R} = 4.499 \approx 4.5$ 

 $\bar{x}$  Chart

$$UCL_{\bar{x}} = \bar{x} + A_2\bar{R} = 36.2509$$

Center Line = 
$$\bar{x}$$
 = 33.6545

$$LCL_{\bar{x}} = \bar{x} - A_2\bar{R} = 31.058$$

R Chart

$$UCL_{\rm R} = D_4 \bar{R} = 9.5128$$

Center Line = 
$$\bar{R} = 4.5$$

$$LCL_{\rm R} = D_3\bar{R} = 0$$

b) The process is now in control with  $\sigma = \frac{\bar{R}}{d_2} = 1.93$  from the appendix

$$P(x < +20) + P(x > +40) = P\left(z < \frac{20 - 33.65}{1.93}\right) + P\left(z > \frac{40 - 33.65}{1.93}\right)$$
$$P(z < -7.07) + P(z > +3.29)$$

$$F(-7.07) + F(-3.29) = 2 - F(+7.07) - F(+3.29) = 0.00050$$

$$C_p = \frac{USL - LSL}{6\sigma} = \frac{20}{6 \times 1.93} = 1.727$$

## **Ex 2**

a) From the appendix table (n = +4) :  $A_2 = 0.729$  ,  $D_3 = 0$  ,  $D_4 = 2.282$  and  $d_2 = 2.059$ 

 $\bar{\bar{x}}=10.325$  and  $\bar{R}=6.25$ 

 $\bar{x}$  Chart

$$UCL = \bar{x} + A_2 \bar{R} = 14.881$$

Center Line =  $\bar{x} = 10.325$ 

$$LCL = \bar{x} - A_2 \bar{R} = 5.768$$

R Chart

$$UCL = D_4 \bar{R} = 14.262$$

Center Line =  $\bar{R} = 6.25$ 

$$LCL = D_3 \bar{R} = 0$$

The process is in statistical in control.  $\sigma = \frac{\bar{R}}{d_2} = 3.035$ 

$$C_p = \frac{USL - LSL}{6\sigma} = \frac{50 - (-50)}{6 \times 3.035} = 5.49$$

The process is capable

$$P\left(z < \frac{-50 - 10.325}{3.035}\right) + P\left(z > \frac{50 - 10.325}{3.035}\right)$$
$$P(z < -19.87) + P(z > +13.07) = 0$$

## Ex3

a) From the appendix table (n = +5) :  $A_2 = 0.577$  ,  $D_3 = 0,\, D_4 = 2.114$  and  $d_2 = 2.326$ 

$$\bar{\bar{x}} = 10.9$$
 and  $\bar{R} = 63.5$ 

 $\bar{x}$  Chart

$$UCL = \bar{x} + A_2\bar{R} = 47.53$$

Center Line =  $\bar{x} = 10.9$ 

$$LCL = \bar{x} - A_2\bar{R} = -25.73$$

R Chart

$$UCL = D_4 \bar{R} = 134.239$$

Center Line =  $\bar{R} = 63.5$ 

$$LCL = D_3 \bar{R} = 0$$

The process is in statistical in control.  $\sigma = \frac{\bar{R}}{d_2} = 27.3$ 

$$C_p = \frac{USL - LSL}{6\sigma} = \frac{200}{6 \times 27.3} = 1.22$$

So the process is capable

$$n = 6$$
 items/sample;  $\sum_{i=1}^{50} \overline{x}_i = 2000$ ;  $\sum_{i=1}^{50} R_i = 200$ ;  $m = 50$  samples

(a)

$$\overline{\overline{x}} = \frac{\sum_{i=1}^{50} \overline{x_i}}{m} = \frac{2000}{50} = 40; \quad \overline{R} = \frac{\sum_{i=1}^{50} R_i}{m} = \frac{200}{50} = 4$$

$$UCL_{\bar{x}} = \overline{\bar{x}} + A_2 \overline{R} = 40 + 0.483(4) = 41.932$$

$$LCL_{\overline{x}} = \overline{\overline{x}} - A_2 \overline{R} = 40 - 0.483(4) = 38.068$$

$$UCL_R = D_4 \overline{R} = 2.004(4) = 8.016$$

$$LCL_R = D_3 \overline{R} = 0(4) = 0$$

## b) Natural tolerance limits

$$\bar{x} \pm 3\sigma = 40 \pm 3\left(\frac{4}{2.534}\right) = [35.264, 44.736]$$

$$C_p = \frac{5 - (-5)}{6 \times 1.5.79} = 1.056$$
 so the process is not capable

c) Scarp

$$P\left(z < \frac{36 - 40}{1.579}\right) = P(z < -2.533) = 0.0057$$

d) Rework

$$P\left(z > \frac{46 - 40}{1.579}\right)$$

$$P(z > 3.799) = 0.00007$$

e) Center the process at 41 not 40 and reduce scrap and rework costs. Second reduce the variability by:

The natural process tolerance limits are, closer, say to  $\sigma = 1.253$