

Panopto FAQ - WGU Community

 cm.wgu.edu/t5/Frequently-Asked-Questions/Panopto-FAQ/ta-p/3611

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ADMIN [jmalmborg](#) posted on 10-09-2020 12:28 PM 07-11-2022 01:34 PM

- [Panopto at WGU](#)
- [Student Access to Record or Upload a Video in Panopto](#)
- [Panopto Capture \(record video directly in your browser\)](#)
- [Panopto Desktop Recorder \(requires download & installation\)](#)
- [Recording on Mobile Devices](#)
- [Uploading Video Files to Panopto](#)
- [Panopto Editing](#)
- [Submitting a Panopto Video Link for Evaluation](#)
- [Panopto Troubleshooting](#)

Most students at WGU will interact with Panopto by viewing videos created by Instructors, Program Mentors, and support staff. Additionally, some courses include a video task for which students must use Panopto to create a video. The following are links to all the articles by category related to using Panopto as a student. Please refer to the one(s) you need by selecting the link.

Panopto at WGU

Student Access to Record or Upload a Video in Panopto

- [Which assessments do students use Panopto to create a video?](#)
- [How do I know if I have recording access in Panopto?](#)

Note: If you have started a course for which you must use Panopto to complete a video task and you do not see the "Create" button in the upper left corner when signed in to the [WGU Panopto website](#), contact [Assessment Services](#) for recording access. Please include your course code with the request.

Panopto Capture (record video directly in your browser)

[How to Create a Video Using Panopto Capture](#)

Panopto Capture is the **recommended recorder** - it is a browser recorder, meaning NO installation to your computer is required. It records audio and video, and you can enable content capture such as screen, PowerPoint, visual aids, etc. if your task requires multimedia.

Panopto Desktop Recorder (requires download & installation)

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- [How do I install and record with the desktop Panopto recorder?](#)
 - [Can I use the pause button during my Panopto recording?](#) (desktop recorder)

Recording on Mobile Devices

- [Can I use a mobile device to record my Panopto video?](#)
- [Why is my Panopto video stuck in the iOS mobile app?](#)

Important! Students have reported uploads failing within Panopto's iOS app. To avoid the need to re-record your video, do NOT record with the Panopto iOS app. If you need to use an iOS device to record your video, **use its built-in camera app** and make sure that [High-Efficiency mode is disabled](#).

Uploading Video Files to Panopto

- [How do I upload a video file into Panopto \(.mp4, .wmv, .mov, etc.\)?](#)
- [How do I convert or compress my video?](#)

Panopto Editing

- [How do I rename my Panopto video?](#)
- [How do I edit my Panopto video?](#)
- [How do I add a PowerPoint to an existing Panopto video?](#)

Submitting a Panopto Video Link for Evaluation

[How do I submit my Panopto video link for task evaluation?](#)

Panopto Troubleshooting

For questions on student recording access or for further troubleshooting, please contact [Assessment Services](#).