The Difference Between UX and UI Design – A Beginner's Guide

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UX and UI: Two terms that are often used interchangeably, but actually mean very different things. So what exactly is the difference?

We've all overheard conversations, walking down hip streets of the world's tech capitals, discussions about the great 'UX' of a product, or the poor 'UI' of a website. Is it a secret language you will never be privy to? Are these people just using slang to look cool?

Well, ok, probably yes to the latter, but a determinate NO to the rest. If you're keen to learn what exactly UX and UI mean and how they differ, you've come to the right place. Below is a breakdown of what we're going to cover in this article. Read on to **learn what the terms UX and UI even mean**, which of the two areas of design are better paid, and how to become a UX designer or UI designer.

You can also jump to the middle of the post to watch a video of me speaking about this article, and giving you some extra info on what being a UX or UI designer really means—and which of the two fields would suit you best. And, if you're more of a visual person, check out our "UX vs. UI" infographic towards the end of the post.



HUMAN-FIRST APPROACH TO PRODUCT DESIGN

APPLICATION:

Physical and digital products

FOCUS:

The full experience from a user's first contact to the last

CREATES:

Structural design solutions for pain points that users encounter anywhere along their journey with the product

RESULTS IN:

Products that delight users with their effectiveness



HUMAN-FIRST APPROACH TO DESIGNING THE AESTHETIC EXPERIENCE OF A PRODUCT

APPLICATION:

Digital products only

FOCUS:

Visual touchpoints that allow users to interact with a product

CREATES:

Combinations of typography, color palettes, buttons, animations, and imagery

RESULTS IN:

Products that delight users aesthetically

1. What are UX and UI in the first place?

First things first: What do UX and UI actually mean? The people you have eavesdropped on are actually discussing two professions that, despite having been around for decades, and in theory for centuries, have been defined by the tech industry as UX and UI design.

UX design refers to the term "<u>user experience design</u>", while UI stands for "user interface design". Both elements are crucial to a product and work closely together. But despite their professional relationship, the roles themselves are quite different, referring to very different aspects of the product development process and the design discipline.

Before we consider the key differences between UX and UI, let's first define what each term means individually.

What is user experience (UX) design?

User experience design is a human-first way of designing products. Don Norman, a cognitive scientist and co-founder of the <u>Nielsen Norman Group Design Consultancy</u>, is credited with coining the term "user experience" in the late 1990s. Here's how he describes it:

"User experience encompasses all aspects of the end-user's interaction with the company, its services, and its products."

- Don Norman, Cognitive Scientist & User Experience Architect

Clear, right? Well you might note immediately that despite what I implied in the introduction, the definition has no reference to tech, no mention of digital, and doesn't tell us all that much about what a UX designer actually does. But like all professions, it's impossible to distill the process from just a few words.

Still, Don Norman's definition tells us that, **regardless of its medium**, UX Design encompasses any and all interactions between a potential or active customer and a company. As a scientific process it could be applied to anything; street lamps, cars, Ikea shelving and so on.

However, despite being a scientific term, its use since inception has been almost entirely within digital fields; one reason for this being that the tech industry started blowing up around the time of the term's invention.

You can <u>learn all about the fascinating history of UX design in this article</u>.

Essentially, UX applies to anything that can be experienced—be it a website, a coffee machine, or a visit to the supermarket. The "user experience" part refers to the interaction between the user and a product or service. User experience *design*, then, considers all the different elements that shape this experience.

A UX designer thinks about how the experience makes the user feel, and how easy it is for the user to accomplish their desired tasks. They also observe and conduct <u>task analyses</u> to see how users actually complete tasks in a user flow.

For example: How easy is the checkout process when shopping online? How easy is it for you to grip that vegetable peeler? Does your online banking app make it easy for you to manage your money?

The ultimate purpose of UX design is to create easy, efficient, relevant, and all-round pleasant experiences for the user.

We'll answer the question "What does a UX designer do?" in section four. For now, here's what you need to know about UX design in a nutshell:

- User experience design is the process of developing and improving the quality of interaction between a user and all facets of a company.
- User experience design is, in theory, a non-digital (cognitive science) practice, but used and defined predominantly by digital industries.
- UX design is NOT about visuals; it focuses on the overall feel of the experience.

What is user interface (UI) design?

Despite it being an older and more practiced field, the question of "What is user interface design?" is difficult to answer because of its broad variety of misinterpretations. While user experience is a conglomeration of tasks focused on the optimization of a product for effective and enjoyable use, user interface design is its complement; the look and feel, the presentation and interactivity of a product.

But like UX, it is easily and often confused by the industries that employ UI designers—to the extent that different job posts will often refer to the profession as completely different things.

If you look at job ads and job descriptions for user interface designers, you will mostly find interpretations of the profession that are akin to graphic design, sometimes extending also to branding design, and even frontend development.

If you look at "expert" definitions of User Interface Design, you will mostly find descriptions that are in part identical to User Experience Design—even referring to the same structural techniques.

So which one is right? The sad answer is: Neither.

So let's set the record straight once and for all. Unlike UX, user interface design **is** a strictly digital term. A user interface is the point of interaction between the user and a digital device or product—like the touchscreen on your smartphone, or the touchpad you use to select what kind of coffee you want from the coffee machine.

In relation to websites and apps, UI design considers the look, feel, and interactivity of the product. It's all about making sure that the user interface of a product is as intuitive as possible, and that means carefully considering each and every visual, interactive element the user might encounter.

A UI designer will think about <u>icons and buttons</u>, <u>typography</u> and <u>color schemes</u>, spacing, imagery, and responsive design.

Like user experience design, user interface design is a multi-faceted and challenging role. It is responsible for the transference of a product's development, research, content and layout into **an attractive**, **guiding and responsive experience for users**.

We'll look at the UI design process and specific tasks that a UI designer can expect in section four. Before we consider the main differences between UX and UI, let's quickly recap on what user interface (UI) design is all about:

- User interface design is a purely digital practice. It considers all the visual, interactive elements of a product interface—including buttons, icons, spacing, typography, color schemes, and responsive design.
- The goal of UI design is to visually guide the user through a product's interface. It's all about creating an intuitive experience that doesn't require the user to think too much!
- UI design transfers the brand's strengths and visual assets to a product's interface, making sure the design is consistent, coherent, and aesthetically pleasing.

Now we have a clear-cut definition of both UX and UI, let's consider the key differences between the two.

2. What's the difference between UX and UI design?

There is an analogy I like to use to describe the different parts of a (digital) product:

If you imagine a product as the human body, the bones represent the code which give it structure. The organs represent the UX design: measuring and optimizing against input for supporting life functions. And UI design represents the cosmetics of the body; its presentation, its senses and reactions.

But don't worry if you're still confused! You're not the only one!

As Rahul Varshney, co-creator of <u>Foster.fm</u> puts it:

"User Experience (UX) and User Interface (UI) are some of the most confused and misused terms in our field. A UI without UX is like a painter slapping paint onto a canvas without thought; while UX without UI is like the frame of a sculpture with no paper mache on it. A great product experience starts with UX followed by UI. Both are essential for the product's success."

If you've got room for one more analogy, Dain Miller sums up the relationship between UX and UI design perfectly:

"UI is the saddle, the stirrups, and the reins. UX is the feeling you get being able to ride the horse."

— Dain Miller, Web Developer

It's important to understand that UX and UI do go hand-in-hand; you can't have one without the other. However, you don't need to possess UI design skills to be a UX designer, and vice versa—UX and UI constitute separate roles with separate processes and tasks!

The main difference to bear in mind is this: UX design is all about the overall feel of the experience, while UI design is all about how the product's interfaces look and function.

A UX designer considers the user's entire journey to solve a particular problem; what steps do they take? What tasks do they need to complete? How straightforward is the experience?

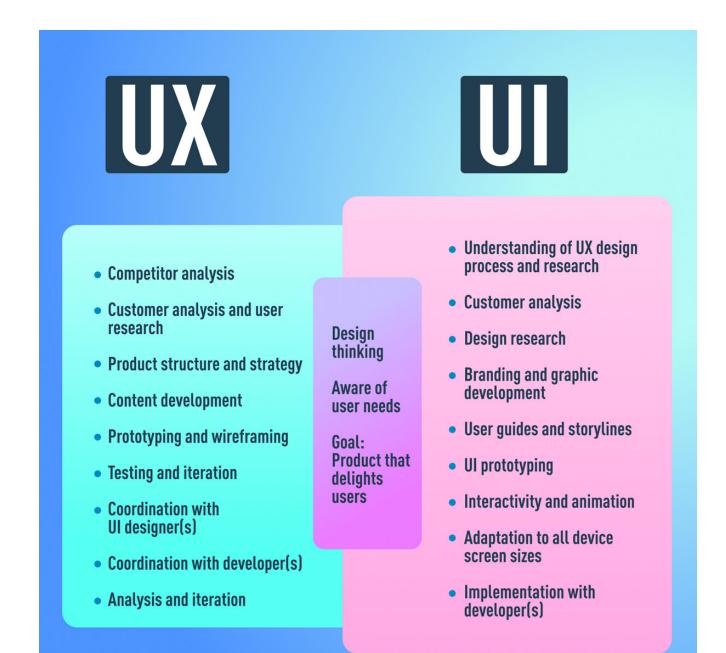
Much of their work focuses on finding out what kinds of problems and pain-points users come up against, and how a certain product might solve them. They'll conduct extensive user research in order to find out who the target users are and what their needs are in relation to a certain product. They'll then map out the user's journey across a product, considering things like information architecture—i.e. How the content is organized and labelled across a product—and what kinds of features the user might need. Eventually, they'll <u>create wireframes</u> which set out the bare-bones blueprints for the product.

With the skeleton of the product mapped out, the UI designer steps in to bring it to life. The UI designer considers all the visual aspects of the user's journey, including all the individual screens and touchpoints that the user might encounter; think tapping a button, scrolling down a page or swiping through an image gallery.

While the UX designer maps out the journey, the UI designer focuses on all the details that make this journey possible. That's not to say that UI design is all about looks; UI designers have a huge impact on whether or not a product is accessible and inclusive. They'll ask questions like "How can different color combinations be used to create contrast and enhance readability?" or "What color pairings cater to color blindness?" You can <u>learn more about UI design for accessibility here</u>.

Hopefully you're now starting to see how UX and UI design are indeed two very different things. To summarize:

- UX design is all about identifying and solving user problems; UI design is all about creating intuitive, aesthetically-pleasing, interactive interfaces.
- UX design usually comes first in the product development process, followed by UI. The UX designer maps out the bare bones of the user journey; the UI designer then fills it in with visual and interactive elements.
- UX can apply to any kind of product, service, or experience; UI is specific to digital products and experiences.



2. How do UX design and UI design work together?

We've explored the differences between UX and UI; now let's take a look at how they work together. You might be wondering if one is more important than the other, but the reality is, they're both crucial! Allow me to quote designer and expert Helga Moreno, who put it rather eloquently in her article <u>The Gap Between UX And UI Design</u>:

"Something that looks great but is difficult to use is exemplary of great UI and poor UX. While something very usable that looks terrible is exemplary of great UX and poor UI."

As you can see, UX and UI go firmly hand in hand, and while there are millions of examples of great products with one and not the other, imagine how much more successful they might have been when strong in both fields.

UI design is like the icing on the UX cake. Imagine you come up with an amazing idea for an app; something that's clearly missing from the market and could genuinely change people's lives for the better. You hire a UX designer to <u>conduct user research</u> and help you figure out exactly what features your app should have, and how the entire user journey should be mapped out. Your app offers something that your target audience needs and wants; however, when they download it, they find that the text on each screen is barely legible (think yellow text on a white background). What's more, the buttons are too close together; they keep hitting the wrong button by mistake! This is a classic case of bad UI destroying what would have been good UX.

On the flip side, have you ever come across a really beautiful website only to find that, beyond the mind-blowing animations and <u>on-point color scheme</u>, it's actually a real pain to use? Good UI can never make up for bad UX; it's like picking up a beautifully decorated cake that actually tastes awful when you bite into it.

So, when it comes to <u>product design</u>, UX and UI complement each other—and in today's competitive market, getting both aspects right is an absolute must. Whether you choose to work as a UX designer or a UI designer, it's useful to have an understanding of both; after all, you'll inevitably be working together. Which brings us to our next section...

3. UX vs. UI design: Which career path is right for you?

While UX and UI design do go hand-in-hand, you don't need to be a master of both. So which career path is best suited to you, UX or UI? If you're wondering whether you'd be a better fit for UX or UI design, check out my video below. I touch on the attributes that will predispose you to working successfully in each area. If you want to learn more about what UX and UI designers actually do on a day-to-day basis, keep reading!

What are the key tasks and skills required of UX vs. UI designers?

If you want to figure out which career path is right for you, it's important to consider the key skills required by UX vs. UI designers, as well as the typical day-to-day tasks of each. In the following infographic, we've highlighted the main hard, soft, and transferable skills for both UX and UI designers. And, in the next sections, we'll consider the main tasks and responsibilities.





- Collaboration, communication, and open-mindedness
- Empathy
- Curiosity and continuous learning
- Critical thinking and problem-solving

SOFT SKILLS



- Collaboration, communication, and open-mindedness
- Empathy
- Adaptability
- Creativity and problem-solving

- Familiarity with user research and analysis techniques
- Wireframing and prototyping
- Understanding of information architecture
- User and usability testing

HARD SKILLS



- Visual branding skills: Typography, color theory, icon design, etc.
- Wireframing and prototyping
- Knowledge of responsive design
- Animation and interactivity

- Business acumen
- Customer service
- Research
- Project management

TRANSFERABLE SKILLS



- Graphic design
- Customer service
- Research
- Project management

What does a UX designer do?

So we now know, in abstract terms, what the role of the UX designer entails—but how does this translate into everyday tasks? Here is a cliffnotes example of a UX designer's typical tasks and responsibilities. You'll find a more detailed account of the UX design process in this guide.

Strategy and content:

- <u>Competitor analysis</u>
- Customer analysis and user research
- Product structure and strategy
- Content development

Wireframing and prototyping:

- Wireframing
- Prototyping
- <u>Testing and iteration</u>
- Development planning

Execution and analytics

- Coordination with UI designer(s)
- <u>Coordination with developer(s)</u>
- Tracking goals and Integration
- <u>Analysis</u> and iteration

So part-marketer, part-designer, part-project manager; the UX role is complex, challenging and multi-faceted. In fact, the role of the UX designer varies hugely depending on the type of company they're working in. You see that iteration of the product, as connected to analysis or testing is indeed mentioned twice, but in reality you would put it in between every other item on the list. Ultimately, the aim is to connect business goals to user's needs through a process of user and <u>usability testing</u> and refinement toward that which satisfies both sides of the relationship.

What does a UI designer do?

If you like the idea of creating awesome user experiences but see yourself as a more visual person, you may be more interested in <u>UI design</u>. You'll find a brief snapshot of the UI designer's key tasks below, or a more comprehensive explanation of <u>what a UI designer</u> actually does here.

The look and feel of the product:

• Customer analysis

- Design research
- Branding and graphic development
- User guides and storylines

Responsiveness and interactivity:

- UI prototyping
- Interactivity and animation
- Adaptation to all device screen sizes
- Implementation with developer

As a visual and interactive designer, the UI role is crucial to any digital interface and, for customers, a key element to trusting a brand. While the brand itself is never solely the responsibility of the UI designer, its translation to the product is.

You'll also note the final point which states a responsibility for "implementation" of the design with a developer. While this is generally how UI jobs have worked in the past, you should be aware that the lines are blurring, as the term "web designer" (essentially a UI designer who can code) is being replaced by expertise of user interface designers. While UX has no need for coding, UI is a role that, as time progresses, will rely on it as part of building interactive interfaces. We discuss whether designers should learn to code here.

Which is better paid, UX or UI?

Salaries are of course dictated by many factors, though primarily:

- Location
- Experience
- Industry
- Project/product type

On average you'll find that UI and <u>UX jobs</u> have similar salary ranges across startups and minor tech industries. You'll find however that in tech industries outside the web and mobile fields (e.g. car companies, medical equipment manufacturers, etc) there are more and richer opportunities for UI designers, as the field is not only more established but has a more direct, business-driven application.

Pulling upon averages however, it is possible to find both user experience and user interface jobs across the following range of value in central Europe.

Annual:

- Junior Level Salary €28k €33k
- Mid Level Salary €38k €45k
- Senior Level Salary €50k €80k

Hourly:

- Junior Freelancer €30 €50
- Mid Level Freelancer €50 €75
- Senior Level Consultant €75 €100

To explore salaries in your area, check out these breakdowns of <u>your earning potential as a UX designer</u> and <u>as a UI designer</u>, and I recommend also taking a look at <u>self-reported</u> salaries on Glassdoor.

Why do companies often advertise UX/UI roles as one?

We've established that UX and UI design are two separate fields, so now you might be wondering: why is it that so many job ads ask for UX/UI designers in one?

The truth is, in the grand scheme of things, UX and UI are still relatively new fields—and, as already mentioned, they tend to be specific to the tech industry. Outside the worlds of design and tech, they're not so widely understood, despite being incredibly important for business. While the business value of good design is increasingly recognized, there's still a tendency for hiring managers and recruiters to assume that UX and UI are done by the same person—hence the catch-all job ads you've no doubt come across.

It's not always a simple case of misunderstanding, though. Many companies will deliberately seek out versatile designers who can cover both UX and UI, or who at least have an understanding of UX or UI principles in addition to their main skillset.

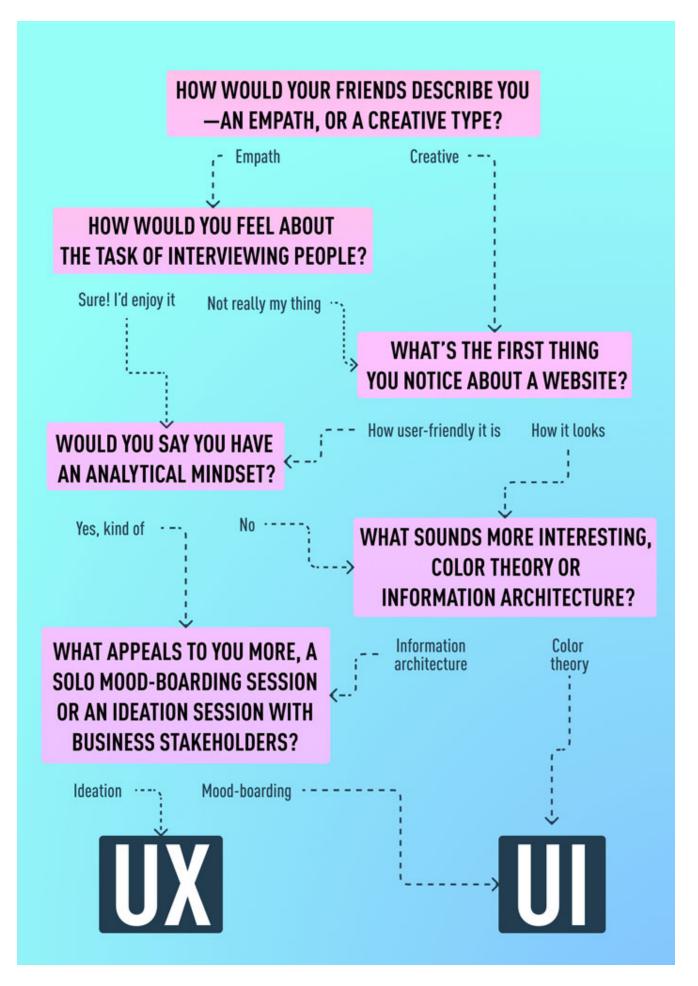
So how can you work out what's really going on? Whether you're looking for a UI-only role, a purely UX-focused career, or a mixture of both, it's important to look beyond the job title and pay close attention to the skills, tasks and responsibilities listed. Now you know the difference between UX and UI, you should quickly be able to determine whether a job ad is actually geared towards one or the other, or if it's deliberately targeting both.

UX vs. UI: How do you work out which is a better fit?

If you're keen to pursue a career in design but still aren't sure whether to focus on UX or UI, you'll need to spend some time thinking about where your interests lie, as well as what you're naturally good at. Both UX and UI design are highly collaborative, varied career paths, placing you right at the cutting edge of technology and innovation. With that said, there are some key differences between the nature of the work and the skills required.

Why not try out this quick flowchart to get an idea of what path might be the best fit for you?

^{*}Numbers are based on salary data from Germany and central Europe.



A career in <u>UX requires empathy</u>, a penchant for problem-solving, and an approach that is both creative and analytical. UX designers also need first-rate communication skills and a little bit of business know-how. <u>To find out more about the skills you need as a UX designer,</u> take a look at this free tutorial.

A career in UI also requires an understanding of user experience principles, but it's much more focused on the visual, interactive aspects of design. If you've got a keen eye for aesthetics and like the idea of making technology beautiful, user-friendly, and accessible, you might be more suited to a career in UI. Of course, if you like the idea of a career that combines both, there's nothing to stop you becoming a design all-rounder!

Before you make any decisions, I recommend checking out this post: Which tech career path is right for me? A guide to four of the most rewarding jobs in tech right now. It's also worth trying your hand at both, so consider the following (free) short courses:

How do you learn UX and UI design skills?

While there are collegiate institutions which offer interactive design and visual design programs, there are very few official ways to learn either UI or UX Design skills as applied to working within tech startups, or even larger corporates.

If you live in a major metropolitan area, you may be lucky to have access to a variety of bootcamp or class-style programs, such as General Assembly, or localized programs hosted by Google and other tech giants.

Online and with flexibility, you'll find an infinite range of <u>free content</u> and courses for both skills. I highly recommend checking the outline and content of every course to see if what is being taught matches the definitions laid out in this article; but if structured correctly the options found on platforms like <u>Udacity</u> and <u>Udemy</u> can serve as a good introduction to the field.

If you're interested in learning UX or UI design skills in order to make a career-change, particularly if you've got little to no industry experience, you can always start with the many free UX/UI design trainings out there.

But in the long run, you'll need some real training, and for that we recommend opting for a flexible, mentored online course that you can complete alongside your current commitments, just like the <u>UX Design Program</u> and <u>UI Design Program</u> we offer here at CareerFoundry, both of which are backed up by a job guarantee.

For those of you who are in the early stages of considering your options, we've put together <u>a</u> <u>comprehensive guide to the best UX bootcamps here</u>, complete with recommendations of what to bear in mind when choosing a course. You'll also find plenty more tips and advice in the these guides:

4. Why did I write this article?

I would like to quickly articulate the motivations behind this post. Firstly, there is seemingly a clear need for more articles of this type as I find few experts bothering to publicly define the differences of UX and UI design. As I've mentioned time and time again, the fields are confused, and unnecessarily so. My hope is that, whether beginner or expert, you can take something away from this article and share it with others who are as confused as the hiring managers writing the job posts.

Secondly, if you are interested in learning either or both of these disciplines, I hope to have made their definitions clear enough for you to better decide which to start with, or which may be inherently more attractive to you as a future profession.

Lastly, I feel it important to stimulate conversation. I am hoping that some of you lovely readers disagree with me and that you will voice it publicly by getting in touch with us or publishing a response. If our industry is confused, it is our job to un-confuse it, and the more passionate professionals that step up and contribute to the definition, the better.

The difference between UX and UI: A visual overview

UX vs. UI

What's the difference?





UX design is a human-first way of designing products and services. It considers how the overall experience feels for the user.

UI design is a human-first way of designing all the visual, interactive elements of a digital product.

So: UI is what you use to interact with a product (buttons, screens, scrollbars, etc.) while UX is concerned with how this overall interaction feels.



What does a UX designer do?

- Conducts user research
- Determines information architecture
- Creates wireframes and prototypes
- Conducts usability tests
- Bridges the gap between the user's needs and the needs of the business

What does a UI designer do?

- Designs buttons, icons, and animations
- Chooses typography and color palettes
- Creates a visual style guide
- Creates wireframes and prototypes
- Ensures the design is responsive

 Collaborates with UI designers, developers, and other key stakeholders Collaborates with UX designers and developers



Key skills of a UX designer

- Collaboration, communication, and open-mindedness
- Empathy
- Curiosity and continuous learning
- Critical thinking and problem-solving
- Familiarity with user research and analysis techniques
- Wireframing and prototyping
- Understanding of information architecture
- User and usability testing



Key skills of a UI designer

- Collaboration, communication, and open-mindedness
- Empathy
- Adaptability
- Creativity and problem-solving
- Visual branding skills: Typography, color theory, icon design, etc.
- Wireframing and prototyping
- Knowledge of responsive design
- Animation and interactivity

Where do UX and UI fit into the product development process?

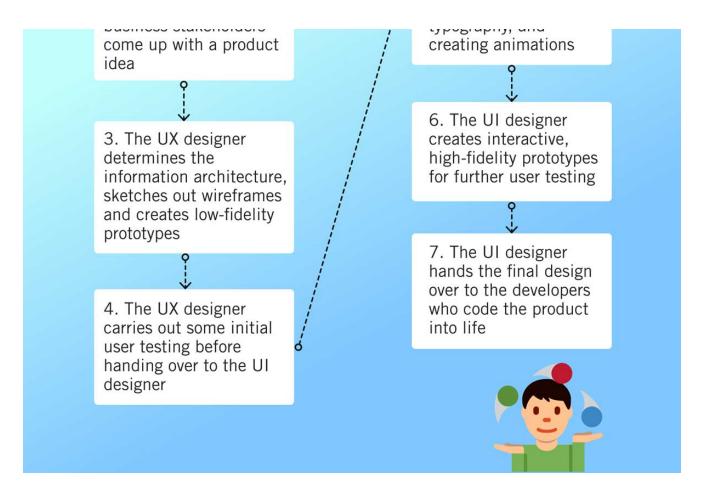
1. The UX designer (or UX researcher) conducts user research



2. The UX designer and business stakeholders



5. The UI designer determines all the visual and interactive properties of the product, e.g. choosing the color scheme, designing icons and typography, and



Click here to open the infographic in a new tab.

5. Wrap-up and further reading

Hopefully this post has gone some way to clearing up the long-standing confusion around UX and UI. What we've covered today is just the tip of the iceberg; there's a lot more to both UX and UI, so it's worth reading up on each field in depth to get a feel for what they entail and a deeper understanding of how they differ.

If you're keen to learn more, check out these articles:

And if you're clear on the difference between UX and UI, and want to add a third term to your knowledge base: