FAQ
Frequently Asked Questions

VXI TLO ACKNOWLEDEGEMENT

For request or concerns, kindly file a ticket in iTrack @ https://global-itrack.vxi.com.ph/

? **What browser can we use to access the tool?**

Google Chrome is the preferred browser for all iTech tools.

? **How does the tool work?**

You may find a User Guide located in the upper right corner of the tool.

? **I'm getting an error in the tool, to whom can I reach out?**

You may file a ticket request in iTrack (Innovation and Technology) and indicate your concern.

? **For non-technical issues/concerns, to whom can I reach out?**

You may coordinate to the tool's owner/POC Mark Allen Luna (mark.luna@vxi.com).

? **Who is able to access the tool?**

Tool is LOB based, Admin those included on User Management

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