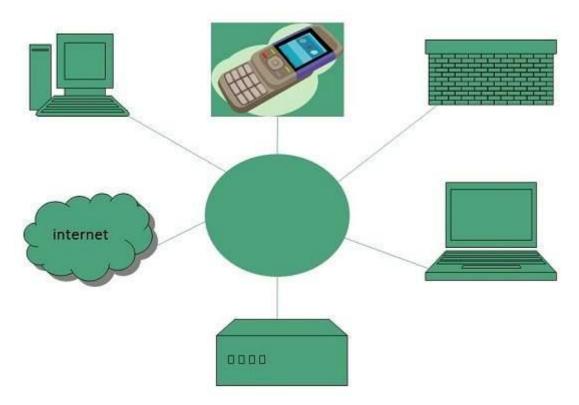
# **Internet**

Internet is defined as an Information super Highway, to access information over the web. However, It can be defined in many ways as follows:

- Internet is a world-wide global system of interconnected computer networks.
- Internet uses the standard Internet Protocol (TCP/IP).
- Every computer in internet is identified by a unique IP address.
- IP Address is a unique set of numbers (such as 110.22.33.114) which identifies a computer location.
- A special computer DNS (Domain Name Server) is used to give name to the IP Address so that user can locate a computer by a name.
- For example, a DNS server will resolve a name <a href="http://www.Allenhouse">http://www.Allenhouse</a> colleges.com to a particular IP address to uniquely identify the computer on which this website is hosted.
- Internet is accessible to every user all over the world.



# **Evolution**

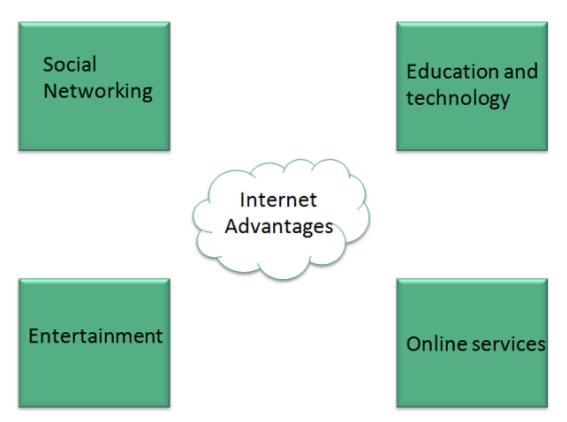
The concept of Internet was originated in 1969 and has undergone several technological & Infrastructural changes as discussed below:

 The origin of Internet devised from the concept of Advanced Research Project Agency Network (ARPANET).

- **ARPANET** was developed by United States Department of Defense.
- Initially, there were only four nodes, formally called **Hosts.**
- In 1972, the **ARPANET** spread over the globe with 23 nodes located at different countries and thus became known as **Internet**.
- By the time, with invention of new technologies such as TCP/IP protocols, DNS, WWW, browsers, scripting languages etc., Internet provided a medium to publish and access information over the web.

# **Advantages**

Internet covers almost every aspect of life, one can think of. Here, we will discuss some of the advantages of Internet:

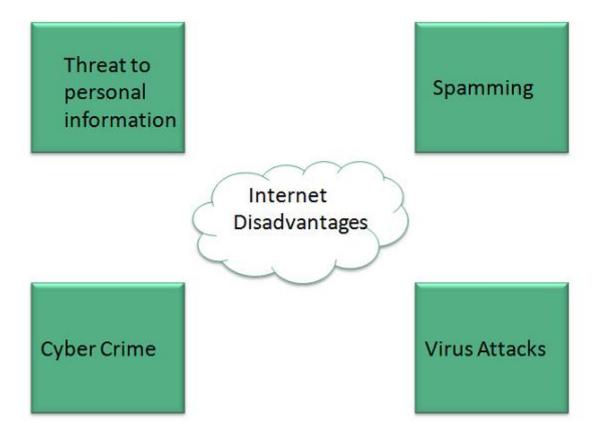


- Internet allows us to communicate with the people sitting at remote locations. There are various apps available on the wed that uses Internet as a medium for communication. One can find various social networking sites such as:
  - Facebook
  - o Twitter
  - Yahoo
  - Google+
  - Flickr
  - Orkut

- One can surf for any kind of information over the internet. Information regarding various topics such as Technology, Health & Science, Social Studies, Geographical Information, Information Technology, Products etc can be surfed with help of a search engine.
- Apart from communication and source of information, internet also serves a medium for entertainment. Following are the various modes for entertainment over internet.
  - o Online Television
  - Online Games
  - o Songs
  - o Videos
  - Social Networking Apps
- Internet allows us to use many services like:
  - o Internet Banking
  - o Matrimonial Services
  - o Online Shopping
  - Online Ticket Booking
  - o Online Bill Payment
  - o Data Sharing
  - o E-mail
- Internet provides concept of electronic commerce, that allows the business deals to be conducted on electronic systems

## Disadvantages

However, Internet has prooved to be a powerful source of information in almost every field, yet there exists many disadvanatges discussed below:



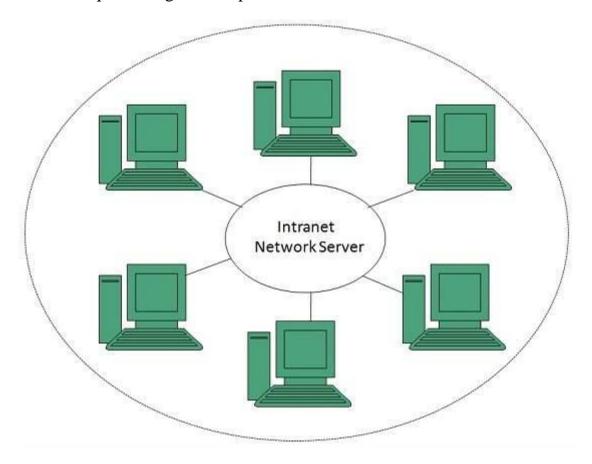
- There are always chances to loose personal information such as name, address, credit card number. Therefore, one should be very careful while sharing such information. One should use credit cards only through authenticated sites.
- Another disadvantage is the Spamming. Spamming corresponds to the unwanted e-mails in bulk. These e-mails serve no purpose and lead to obstruction of entire system.
- Virus can easily be spread to the computers connected to internet. Such virus attacks may cause your system to crash or your important data may get deleted.
- There are various websites that do not provide the authenticated information. This leads to misconception among many people.

# **Intranet**

Intranet is defined as private network of computers within an organization with its own server and firewall. Moreover we can define Intranet as:

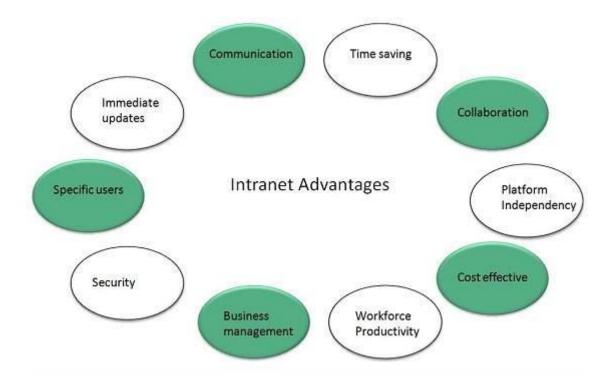
• Intranet is system in which multiple PCs are networked to be connected to each other. PCs in intranet are not available to the world outside of the intranet.

- Usually each company or organization has their own Intranet network and members/employees of that company can access the computers in their intranet.
- Every computer in internet is identified by a unique IP address.
- Each computer in Intranet is also identified by a IP Address, which is unique among the computers in that Intranet.



# **Benefits**

Intranet is very efficient and reliable network system for any organization. It is beneficial in every aspect such as collaboration, cost-effectiveness, security, productivity and much more.



## Communication

Intranet offers easy and cheap communication within an organization. Employees can communicate using chat, e-mail or blogs.

# Time Saving

Information on Intranet is shared in real time.

## Collaboration

Information is distributed among the employees as according to requirement and it can be accessed by the authorized users, resulting in enhanced teamwork.

# Platform Independency

Intranet can connect computers and other devices with different architecture.

## Cost Effective

Employees can see the data and other documents using browser rather than printing them and distributing duplicate copies among the employees, which certainly decreases the cost.

# Workforce Productivity

Data is available at every time and can be accessed using company workstation. This helps the employees work faster.

# **Business Management**

It is also possible to deploy applications that support business operations.

# Security

Since information shared on intranet can only be accessed within an organization, therefore there is almost no chance of being theft.

# Specific Users

Intranet targets only specific users within an organization therefore, once can exactly know whom he is interacting.

# Immediate Updates

Any changes made to information are reflected immediately to all the users.

## **Issues**

Apart from several benefits of Intranet, there also exist some issues.. These issues are shown in the following diagram:

### **Management Concerns**

- Loss of control
- Hidden Complexity
- Potential for chaos

## **Security Concerns**

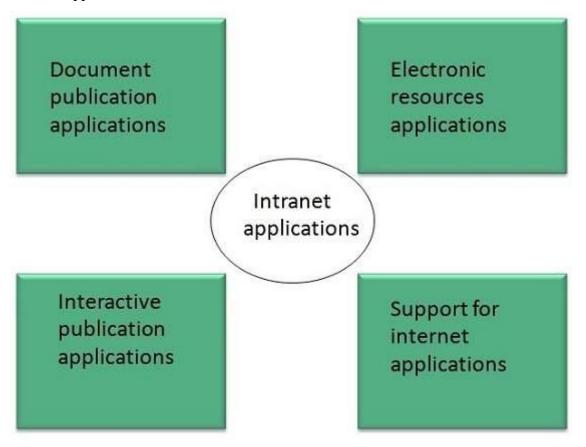
- Unauthorized access
- Denial of service
- Packet sniffing

#### **Productivity Concerns**

- Information overload lowers productivity
- ·Users set up own web pages
- Overabundances of information

# **Applications**

Intranet applications are same as that of Internet applications. Intranet applications are also accessed through a web browser. The only difference is that, Intranet applications reside on local server while Internet applications reside on remote server. Here, we've discussed some of these applications:



# Document publication applications

Document publication applications allow publishing documents such as manuals, software guide, employee profits etc without use of paper.

# Electronic resources applications

It offers electronic resources such as software applications, templates and tools, to be shared across the network.

# Interactive Communication applications

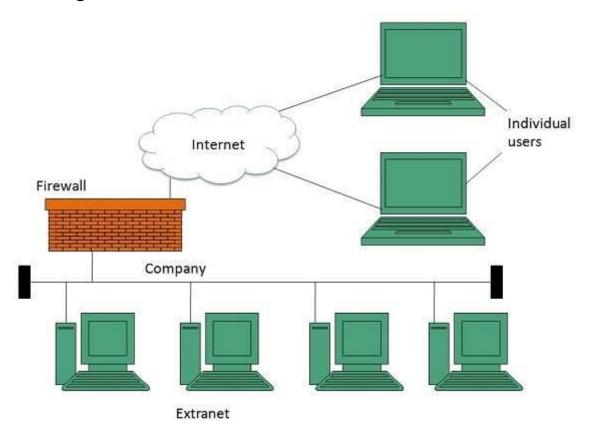
Like on internet, we have e-mail and chat like applications for Intranet, hence offering an interactive communication among employees.

# Support for Internet Applications

Intranet offers an environment to deploy and test applications before placing them on Internet.

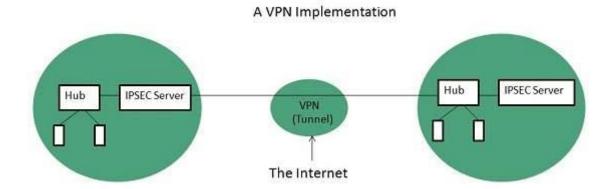
# **Extranet**

Extranet refers to network within an organization, using internet to connect to the outsiders in controlled manner. It helps to connect businesses with their customers and suppliers and therefore allows working in a collaborative manner.



# Implementation

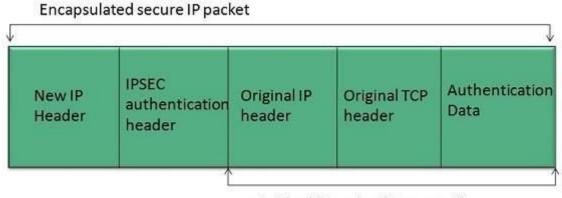
Extranet is implemented as a Virtual Private Networks (VPN) because it uses internet to connect to corporate organization and there is always a threat to information security. VPN offers a secure network in public infrastructure (Internet).



## **Key Points**

- The packet is encapsulated at boundary of networks in IPSEC complaint routers.
- It uses an encryption key to encapsulate packets and IP addresses as well.
- The packet is decoded only by the IPSEC complaint routers or servers.
- The message is sent over VPN via VPN Tunnel and this process is known as tunneling.

VPN uses **Internet Protocol Security Architecture** (**IPSEC**) Protocol to provide secure transactions by adding an additional security layer to TCP/IP protocol. This layer is created by encapsulating the IP packet to a new IP packet as shown in the following diagram:



Original IP packet (Encrypted)

## Benefits

Extranet proves to be a successful model for all kind of businesses whether small or big. Here are some of the advantages of extranet for employees, suppliers, business partners, and customers:



## **Issues**

Apart for advantages there are also some issues associated with extranet. These issues are discussed below:

## **Hosting**

Where the extranet pages will be held i.e. who will host the extranet pages. In this context there are two choices:

- Host it on your own server.
- Host it with an Internet Service Provider (ISP) in the same way as web pages.

But hosting extranet pages on your own server requires high bandwidth internet connection which is very costly.

## Security

Additional firewall security is required if you host extranet pages on your own server which result in a complex security mechanism and increase work load.

## **Accessing Issues**

Information can not be accessed without internet connection. However, information can be accessed in Intranet without internet connection.

#### **Decreased Interaction**

It decreases the face to face interaction in the business which results in lack of communication among customers, business partners and suppliers.

### Extranet vs. Intranet

The following table shows differences between Extranet and Intranet:

Extranet	Intranet
Internal network that can be accessed externally.	Internal network that cannot be accessed externally.
Extranet is extension of company's Intranet.	Only limited users of a company.
For limited external communication between customers, suppliers and business partners.	Only for communication within a company.

## Reference Model

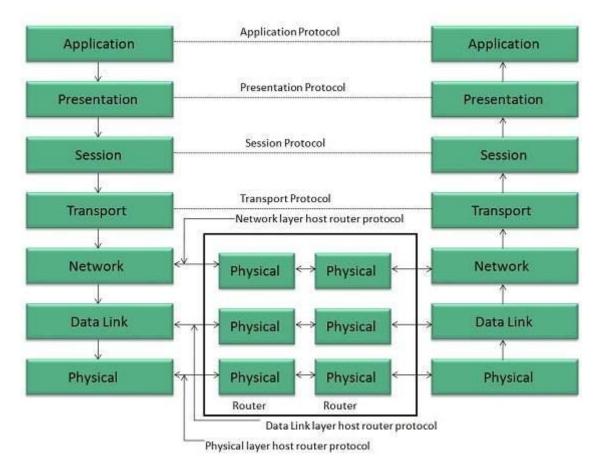
Reference Model offers a means of standardization which is acceptable worldwide. Since people using the computer network are located over a wide physical range and their network devices might have heterogeneous architecture. In order to provide communication among heterogeneous devices, we need a standardized model i.e. a reference model, which would provide us way how these devices can communicate regardless their architecture.

We have two reference models such as **OSI** model and **TCP/IP** reference model, however, the OSI model is a hypothetical one but the TCP/IP is absolutely practical model.

## **OSI** Model

**OSI** is acronym of **Open System Interface**. This model is developed by the **International organization of Standardization (ISO)** and therefore also referred as **ISO-OSI** Model.

The OSI model consists of seven layers as shown in the following diagram. Each layer has a specific function, however each layer provide services to the layer above.



## Physical Layer

The Physical layer is responsible for the following activities:

- Activating, maintaining and deactivating the physical connection.
- Defining voltages and data rates needed for transmission.
- Converting digital bits into electrical signal.
- Deciding whether the connection is simplex, half duplex or full duplex.

## Data Link Layer

The data link layer performs the following functions:

- Performs synchronization and error control for the information which is to be transmitted over the physical link.
- Enables error detection, and adds error detection bits to the data which are to be transmitted.

## Network Layer

Following are the functions of Network Layer:

- To route the signals through various channels to the other end.
- To act as the network controller by deciding which route data should take.

• To divide the outgoing messages into packets and to assemble incoming packets into messages for higher levels.

### Transport Layer

The Transport layer performs the following functions:

- It decides if the data transmission should take place on parallel paths or single path.
- It performs multiplexing, splitting on the data.
- It breaks the data groups into smaller units so that they are handled more efficiently by the network layer.

The Transport Layer guarantees transmission of data from one end to other end.

### **Session Layer**

The Session layer performs the following functions:

- Manages the messages and synchronizes conversations between two different applications.
- It controls logging on and off, user identification, billing and session management.

### Presentation Layer

The Presentation layer performs the following functions:

• This layer makes it sure that the information is delivered in such a form that the receiving system will understand and use it.

## **Application Layer**

The Application layer performs the following functions:

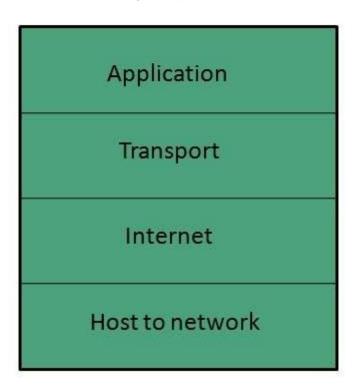
- It provides different services such as manipulation of information in several ways, retransferring the files of information, distributing the results etc.
- The functions such as LOGIN or password checking are also performed by the application layer.

## TCP/IP Model

**TCP/IP** model is practical model and is used in the Internet. TCP/IP is acronym of Transmission Control Protocol and Internet Protocol.

The **TCP/IP** model combines the two layers (Physical and Data link layer) into one layer i.e. **Host-to-Network** layer. The following diagram shows the various layers of TCP/IP model:

## TCP/IP Model



### **Application Layer**

This layer is same as that of the OSI model and performs the following functions:

- It provides different services such as manipulation of information in several ways, retransferring the files of information, distributing the results etc.
- The functions such as LOGIN or password checking are also performed by the application layer.

**Protocols used: TELNET, FTP, SMTP, DN, HTTP, NNTP** are the protocols employed in this layer.

## Transport Layer

It does the same functions as that of transport layer in OSI model. Here are the key points regarding transport layer:

- It uses **TCP** and **UDP** protocol for end to end transmission.
- TCP is reliable and connection oriented protocol.
- TCP also handles flow control.
- The UDP is not reliable and a **connection less protocol** also does not perform flow control.

**Protocols used: TCP/IP** and **UDP** protocols are employed in this layer.

### **Internet Layer**

The function of this layer is to allow the host to insert packets into network and then make them travel independently to the destination. However, the order of receiving the packet can be different from the sequence they were sent.

**Protocols used: Internet Protocol (IP)** is employed in Internet layer.

### Host-to-Network Layer

This is the lowest layer in TCP/IP model. The host has to connect to network using some protocol, so that it can send IP packets over it. This protocol varies from host to host and network to network.

**Protocols used: ARPANET, SATNET, LAN, packet radio** are the protocols which are used in this layer.

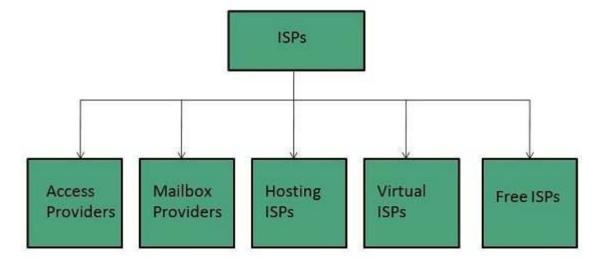
## **Internet Service Providers (ISP)**

**Internet Service Provider (ISP)** is a company offering access to internet. They offer various services:

- Internet Access
- Domain name registration
- Dial-up access
- Leased line access

## **ISP** Types

ISPs can broadly be classified into six categories as shown in the following diagram:



#### **Access providers**

They provide access to internet through telephone lines, cable wi-fi or fiber optics.

#### **Mailbox Provider**

Such providers offer mailbox hosting services.

#### **Hosting ISPs**

Hosting ISPs offers e-mail, and other web hosting services such as virtual machines, clouds etc.

#### **Virtual ISPs**

Such ISPs offer internet access via other ISP services.

#### Free ISPs

Free ISPs do not charge for internet services.

# **Connection Types**

There exist several ways to connect to the internet. Following are these connection types available:

- 1. Dial-up Connection
- 2. ISDN
- 3. DSL
- 4. Cable TV Internet connections
- 5. Satellite Internet connections
- 6. Wireless Internet Connections

## **Dial-up Connection**

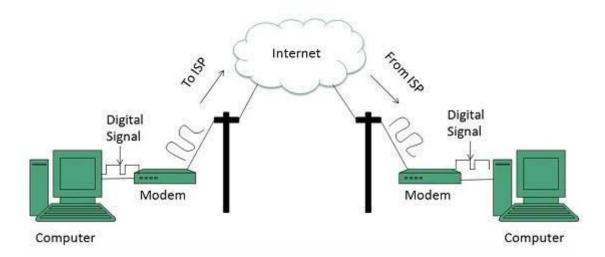
**Dial-up** connection uses telephone line to connect PC to the internet. It requires a modem to setup dial-up connection. This modem works as an interface between PC and the telephone line.

There is also a communication program that instructs the modem to make a call to specific number provided by an ISP.

Dial-up connection uses either of the following protocols:

- 1. Serial Line Internet Protocol (SLIP)
- 2. Point to Point Protocol (PPP)

The following diagram shows the accessing internet using modem:



#### **ISDN**

**ISDN** is acronym of **Integrated Services Digital Network.** It establishes the connection using the phone lines which carry digital signals instead of analog signals.

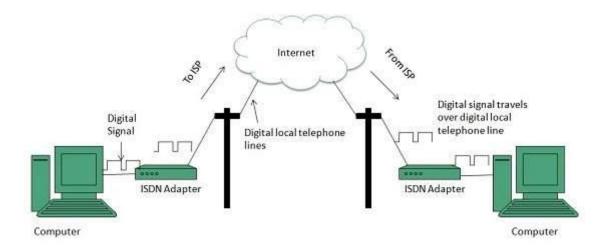
There are two techniques to deliver ISDN services:

- 1. Basic Rate Interface (BRI)
- 2. Primary Rate Interface (PRI)

#### **Key points:**

- The BRI ISDN consists of three distinct channels on a single ISDN line: t1o 64kbps B (Bearer) channel and one 16kbps D (Delta or Data) channels.
- The PRI ISDN consists of 23 B channels and one D channels with both have operating capacity of 64kbps individually making a total transmission rate of 1.54Mbps.

The following diagram shows accessing internet using ISDN connection:



### **DSL**

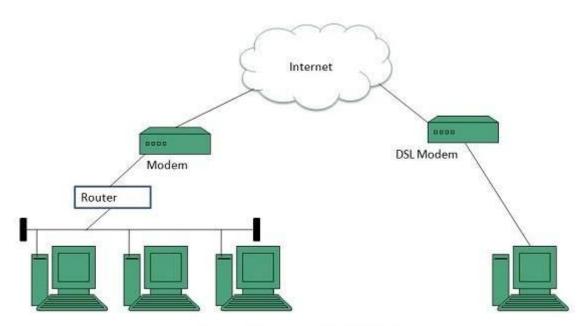
**DSL** is acronym of **Digital Subscriber Line.** It is a form of broadband connection as it provides connection over ordinary telephone lines.

Following are the several versions of DSL technique available today:

- 1. Asymmetric DSL (ADSL)
- 2. Symmetric DSL (SDSL)
- 3. High bit-rate DSL (HDSL)
- 4. Rate adaptive DSL (RDSL)
- 5. Very high bit-rate DSL (VDSL)
- 6. ISDN DSL (IDSL)

All of the above mentioned technologies differ in their upload and download speed, bit transfer rate and level of service.

The following diagram shows that how we can connect to internet using DSL technology:



Internet Access Using DSL Modem

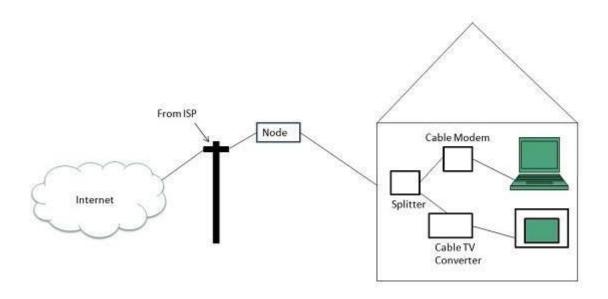
## **Cable TV Internet Connection**

Cable TV Internet connection is provided through Cable TV lines. It uses coaxial cable which is capable of transferring data at much higher speed than common telephone line.

#### **Key Points:**

- A cable modem is used to access this service, provided by the cable operator.
- The Cable modem comprises of two connections: one for internet service and other for Cable TV signals.
- Since Cable TV internet connections share a set amount of bandwidth with a group of customers, therefore, data transfer rate also depends on number of customers using the internet at the same time.

The following diagram shows that how internet is accessed using Cable TV connection:



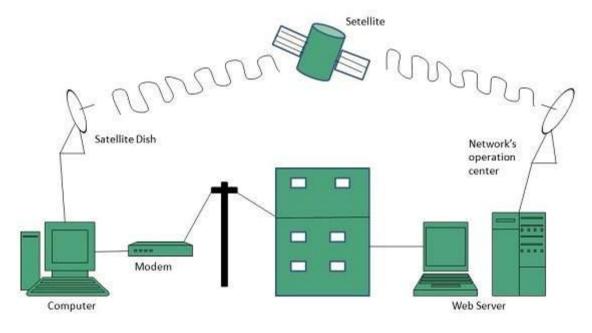
## **Satellite Internet Connection**

Satellite Internet connection offers high speed connection to the internet. There are two types of satellite internet connection: one way connection or two way connection.

In one way connection, we can only download data but if we want to upload, we need a dialup access through ISP over telephone line.

In two way connection, we can download and upload the data by the satellite. It does not require any dialup connection.

The following diagram shows how internet is accessed using satellite internet connection:



### Wireless Internet Connection

Wireless Internet Connection makes use of radio frequency bands to connect to the internet and offers a very high speed. The wireless internet connection can be obtained by either WiFi or Bluetooth.

#### **Key Points:**

- Wi Fi wireless technology is based on IEEE 802.11 standards which allow the electronic device to connect to the internet.
- Bluetooth wireless technology makes use of short-wavelength radio waves and helps to create personal area network.

# Transmission Control Protocol (TCP)

TCP is a connection oriented protocol and offers end-to-end packet delivery. It acts as back bone for connection.It exhibits the following key features:

- Transmission Control Protocol (TCP) corresponds to the Transport Layer of OSI Model.
- TCP is a reliable and connection oriented protocol.
- TCP offers:
  - o Stream Data Transfer.
  - o Reliability.
  - o Efficient Flow Control
  - o Full-duplex operation.
  - o Multiplexing.
- TCP offers connection oriented end-to-end packet delivery.
- TCP ensures reliability by sequencing bytes with a forwarding acknowledgement number that indicates to the destination the next byte the source expect to receive.
- It retransmits the bytes not acknowledged with in specified time period.

#### **TCP Services**

TCP offers following services to the processes at the application layer:

- Stream Delivery Service
- Sending and Receiving Buffers
- Bytes and Segments
- Full Duplex Service
- Connection Oriented Service
- Reliable Service

#### **Stream Deliver Service**

TCP protocol is stream oriented because it allows the sending process to send data as stream of bytes and the receiving process to obtain data as stream of bytes.

#### Sending and Receiving Buffers

It may not be possible for sending and receiving process to produce and obtain data at same speed, therefore, TCP needs buffers for storage at sending and receiving ends.

#### **Bytes and Segments**

The Transmission Control Protocol (TCP), at transport layer groups the bytes into a packet. This packet is called segment. Before transmission of these packets, these segments are encapsulated into an IP datagram.

#### **Full Duplex Service**

Transmitting the data in duplex mode means flow of data in both the directions at the same time.

#### **Connection Oriented Service**

TCP offers connection oriented service in the following manner:

- 1. TCP of process-1 informs TCP of process -2 and gets its approval.
- 2. TCP of process -1 and TCP of process -2 and exchange data in both the two directions.
- 3. After completing the data exchange, when buffers on both sides are empty, the two TCP's destroy their buffers.

#### Reliable Service

For sake of reliability, TCP uses acknowledgement mechanism.

## **Internet Protocol (IP)**

Internet Protocol is **connectionless** and **unreliable** protocol. It ensures no guarantee of successfully transmission of data.

In order to make it reliable, it must be paired with reliable protocol such as TCP at the transport layer.

Internet protocol transmits the data in form of a datagram as shown in the following diagram:

4	1 8	10	5	3
VER	HLEN	D.S. type of service	Totaller	igth of 16 bits
	Identific	ation of 16 bits	Flags 3 bits	Fragmentation Offset (13 bits)
Timeto	live	Protocol	Header ch	ecksum (16 bits)
	102	Source IP address		
		Destination IP addre	ess	
		Option + Paddin	g	

#### Points to remember:

- The length of datagram is variable.
- The Datagram is divided into two parts: header and data.
- The length of header is 20 to 60 bytes.
- The header contains information for routing and delivery of the packet.

# User Datagram Protocol (UDP)

Like IP, UDP is connectionless and unreliable protocol. It doesn't require making a connection with the host to exchange data. Since UDP is unreliable protocol, there is no mechanism for ensuring that data sent is received.

UDP transmits the data in form of a datagram. The UDP datagram consists of five parts as shown in the following diagram:

Source Port	Destination Port	
Length	UDP checksum	
Data		

#### Points to remember:

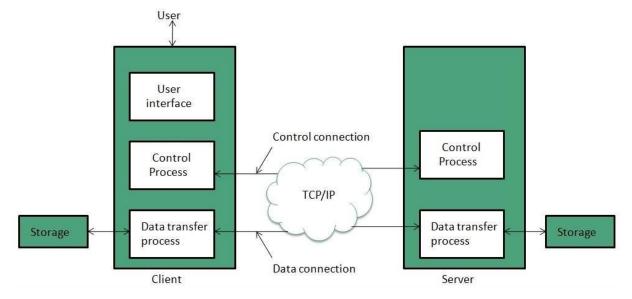
• UDP is used by the application that typically transmit small amount of data at one time.

• UDP provides protocol port used i.e. UDP message contains both source and destination port number, that makes it possible for UDP software at the destination to deliver the message to correct application program.

## File Transfer Protocol (FTP)

FTP is used to copy files from one host to another. FTP offers the mechanism for the same in following manner:

- FTP creates two processes such as Control Process and Data Transfer Process at both ends i.e. at client as well as at server.
- FTP establishes two different connections: one is for data transfer and other is for control information.
- Control connection is made between control processes while Data Connection is made between<="" b="">
- FTP uses **port 21** for the control connection and **Port 20** for the data connection.



## Trivial File Transfer Protocol (TFTP)

**Trivial File Transfer Protocol** is also used to transfer the files but it transfers the files without authentication. Unlike FTP, TFTP does not separate control and data information. Since there is no authentication exists, TFTP lacks in security features therefore it is not recommended to use TFTP.

#### **Key points**

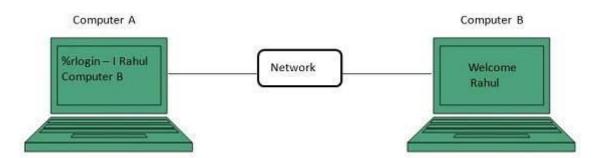
- TFTP makes use of UDP for data transport. Each TFTP message is carried in separate UDP datagram.
- The first two bytes of a TFTP message specify the type of message.
- The TFTP session is initiated when a TFTP client sends a request to upload or download a file.
- The request is sent from an ephemeral UDP port to the **UDP port 69** of an TFTP server.

## Difference between FTP and TFTP

S.N.	Parameter	FTP	TFTP
1	Operation	Transferring Files	Transferring Files
2	Authentication	Yes	No
3	Protocol	TCP	UDP
4	Ports	21 – Control, 20 – Data	Port 3214, 69, 4012
5	Control and Data	Separated	Separated
6	Data Transfer	Reliable	Unreliable

## Telnet

Telnet is a protocol used to log in to remote computer on the internet. There are a number of Telnet clients having user friendly user interface. The following diagram shows a person is logged in to computer A, and from there, he remote logged into computer B.



# Hyper Text Transfer Protocol (HTTP)

HTTP is a communication protocol. It defines mechanism for communication between browser and the web server. It is also called request and response protocol because the communication between browser and server takes place in request and response pairs.

## **HTTP Request**

HTTP request comprises of lines which contains:

- Request line
- Header Fields
- Message body

#### **Key Points**

- The first line i.e. the **Request line** specifies the request method i.e. **Get** or **Post.**
- The second line specifies the header which indicates the domain name of the server from where index.htm is retrieved.

### **HTTP** Response

Like HTTP request, HTTP response also has certain structure. HTTP response contains:

- Status line
- Headers
- Message body

## **Email**

Email is a service which allows us to send the message in electronic mode over the internet. It offers an efficient, inexpensive and real time mean of distributing information among people.

## E-Mail Address

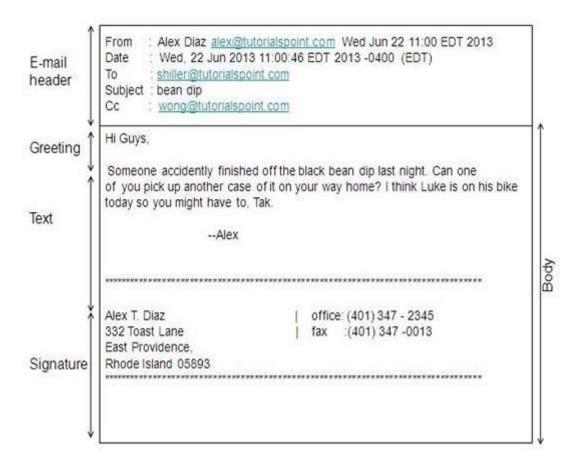
Each user of email is assigned a unique name for his email account. This name is known as E-mail address. Different users can send and receive messages according to the e-mail address.

E-mail is generally of the form username@domainname. For example, webmaster@tutorialspoint.com is an e-mail address where webmaster is username and tutorialspoint.com is domain name.

- The username and the domain name are separated by @ (at) symbol.
- E-mail addresses are not case sensitive.
- Spaces are not allowed in e-mail address.

# E-mail Message Components

E-mail message comprises of different components: E-mail Header, Greeting, Text, and Signature. These components are described in the following diagram:



## E-mail Header

The first five lines of an E-mail message is called E-mail header. The header part comprises of following fields:

- From
- Date
- To
- Subject
- CC
- BCC

#### From

The **From** field indicates the sender's address i.e. who sent the e-mail.

#### Date

The **Date** field indicates the date when the e-mail was sent.

#### To

The **To** field indicates the recipient's address i.e. to whom the e-mail is sent.

#### **Subject**

The **Subject** field indicates the purpose of e-mail. It should be precise and to the point.

#### $\mathbf{CC}$

**CC** stands for Carbon copy. It includes those recipient addresses whom we want to keep informed but not exactly the intended recipient.

#### **BCC**

**BCC** stands for Black Carbon Copy. It is used when we do not want one or more of the recipients to know that someone else was copied on the message.

#### Greeting

Greeting is the opening of the actual message. Eg. Hi Sir or Hi Guys etc.

#### **Text**

It represents the actual content of the message.

#### **Signature**

This is the final part of an e-mail message. It includes Name of Sender, Address, and Contact Number.

## **Advantages**

E-mail has prooved to be powerful and reliable medium of communication. Here are the benefits of **E-mail:** 

- Reliable
- Convenience
- Speed
- Inexpensive
- Printable
- Global
- Generality

### Reliable

Many of the mail systems notify the sender if e-mail message was undeliverable.

### Convenience

There is no requirement of stationary and stamps. One does not have to go to post office. But all these things are not required for sending or receiving an mail.

## **Speed**

E-mail is very fast. However, the speed also depends upon the underlying network.

## **Inexpensive**

The cost of sending e-mail is very low.

#### **Printable**

It is easy to obtain a hardcopy of an e-mail. Also an electronic copy of an e-mail can also be saved for records.

#### Global

E-mail can be sent and received by a person sitting across the globe.

### Generality

It is also possible to send graphics, programs and sounds with an e-mail.

## Disadvantages

Apart from several benefits of E-mail, there also exists some disadvantages as discussed below:

- Forgery
- Overload
- Misdirection
- Junk
- No response

## Forgery

E-mail doesn't prevent from forgery, that is, someone impersonating the sender, since sender is usually not authenticated in any way.

#### Overload

Convenience of E-mail may result in a flood of mail.

#### Misdirection

It is possible that you may send e-mail to an unintended recipient.

#### Junk

Junk emails are undesirable and inappropriate emails. Junk emails are sometimes referred to as spam.

E-mail Protocols are set of rules that help the client to properly transmit the information to or from the mail server. Here in this tutorial, we will discuss various protocols such as **SMTP**, **POP**, and **IMAP**.

## **SMPTP**

**SMTP** stands for **Simple Mail Transfer Protocol**. It was first proposed in 1982. It is a standard protocol used for sending e-mail efficiently and reliably over the internet.

#### **Key Points:**

- SMTP is application level protocol.
- SMTP is connection oriented protocol.
- SMTP is text based protocol.
- It handles exchange of messages between e-mail servers over TCP/IP network.
- Apart from transferring e-mail, SMPT also provides notification regarding incoming mail.
- When you send e-mail, your e-mail client sends it to your e-mail server which further contacts the recipient mail server using SMTP client.
- These SMTP commands specify the sender's and receiver's e-mail address, along with the message to be send.
- The exchange of commands between servers is carried out without intervention of any user
- In case, message cannot be delivered, an error report is sent to the sender which makes SMTP a reliable protocol.

### **SMTP Commands**

The following table describes some of the SMTP commands:

S.N.	Command Description
1	HELLO This command initiates the SMTP conversation.
2	<b>EHELLO</b> This is an alternative command to initiate the conversation. ESMTP indicates that the sender server wants to use extended SMTP protocol.
3	MAIL This indicates the sender's address.  FROM

4	RCPT It identifies the recipient of the mail. In order to deliver similar message to multiple users this command can be repeated multiple times.
5	SIZE This command let the server know the size of attached message in bytes.
6	<b>DATA</b> The <b>DATA</b> command signifies that a stream of data will follow. Here stream of data refers to the body of the message.
7	QUIT This commands is used to terminate the SMTP connection.
8	VERFY This command is used by the receiving server in order to verify whether the given username is valid or not.
9	<b>EXPN</b> It is same as VRFY, except it will list all the users name when it used with a distribution list.

# **IMAP**

**IMAP** stands for **Internet Mail Access Protocol.** It was first proposed in 1986. There exist five versions of IMAP as follows:

- 1. Original IMAP
- 2. IMAP2
- 3. IMAP3
- 4. IMAP2bis
- 5. IMAP4

## **Key Points:**

- IMAP allows the client program to manipulate the e-mail message on the server without downloading them on the local computer.
- The e-mail is hold and maintained by the remote server.

- It enables us to take any action such as downloading, delete the mail without reading the mail.It enables us to create, manipulate and delete remote message folders called mail boxes.
- IMAP enables the users to search the e-mails.
- It allows concurrent access to multiple mailboxes on multiple mail servers.

## **IMAP Commands**

The following table describes some of the IMAP commands:

S.N.	Command Description
1	IMAP_LOGIN This command opens the connection.
2	CAPABILITY This command requests for listing the capabilities that the server supports.
3	NOOP This command is used as a periodic poll for new messages or message status updates during a period of inactivity.
4	SELECT This command helps to select a mailbox to access the messages.
5	EXAMINE It is same as SELECT command except no change to the mailbox is permitted.
6	CREATE It is used to create mailbox with a specified name.
7	<b>DELETE</b> It is used to permanently delete a mailbox with a given name.
8	RENAME It is used to change the name of a mailbox.

#### 9 **LOGOUT**

This command informs the server that client is done with the session. The server must send BYE untagged response before the OK response and then close the network connection.

# **POP**

POP stands for Post Office Protocol. It is generally used to support a single client. There are several versions of POP but the POP 3 is the current standard.

#### **Key Points**

- POP is an application layer internet standard protocol.
- Since POP supports offline access to the messages, thus requires less internet usage time.
- POP does not allow search facility.
- In order to access the messaged, it is necessary to download them.
- It allows only one mailbox to be created on server.
- It is not suitable for accessing non mail data.
- POP commands are generally abbreviated into codes of three or four letters. Eg. STAT.

# **POP Commands**

The following table describes some of the POP commands:

S.N.	Command Description
1	LOGIN This command opens the connection.
2	STAT It is used to display number of messages currently in the mailbox.
3	LIST It is used to get the summary of messages where each message summary is shown.
4	RETR This command helps to select a mailbox to access the messages.

## ABS, KANPUR

5	<b>DELE</b> It is used to delete a message.
6	RSET It is used to reset the session to its initial state.
7	QUIT It is used to log off the session.

S.N.	POP	IMAP
1	Generally used to support single client.	Designed to handle multiple clients.
2	Messages are accessed offline.	Messages are accessed online although it also supports offline mode.
3	POP does not allow search facility.	It offers ability to search emails.
4	All the messages have to be downloaded.	It allows selective transfer of messages to the client.
5	Only one mailbox can be created on the server.	Multiple mailboxes can be created on the server.
6	Not suitable for accessing non-mail data.	Suitable for accessing non-mail data i.e. attachment.
7	POP commands are generally abbreviated into codes of three or four letters. Eg. STAT.	IMAP commands are not abbreviated, they are full. Eg. STATUS.
8	It requires minimum use of server resources.	Clients are totally dependent on server.
9	Mails once downloaded cannot be accessed from some other location.	Allows mails to be accessed from multiple locations.
10	The e-mails are not downloaded automatically.	Users can view the headings and sender of emails and then decide to download.
10	POP requires less internet usage time.	IMAP requires more internet usage time.

## **WWW**

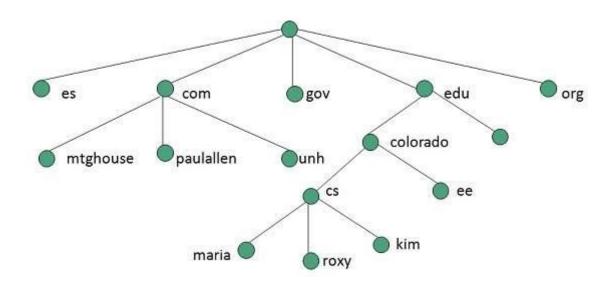
**WWW** stands for **World Wide Web.** A technical definition of the World Wide Web is : all the resources and users on the Internet that are using the Hypertext Transfer Protocol (HTTP).

A broader definition comes from the organization that Web inventor **Tim Berners-Lee** helped found, the **World Wide Web Consortium (W3C).** 

The World Wide Web is the universe of network-accessible information, an embodiment of human knowledge.

In simple terms, The World Wide Web is a way of exchanging information between computers on the Internet, tying them together into a vast collection of interactive multimedia resources.

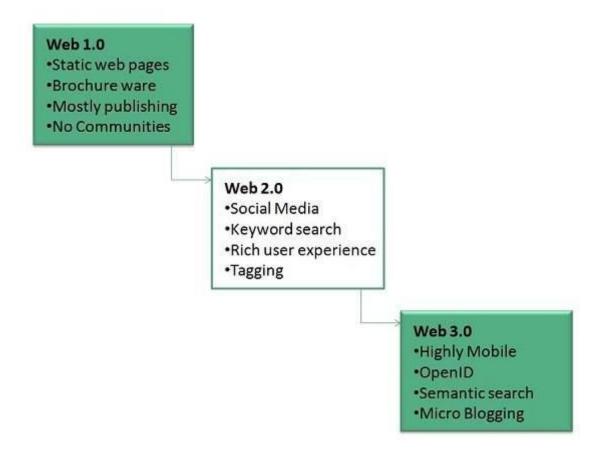
**Internet** and **Web** is not the same thing: Web uses internet to pass over the information.



## **Evolution**

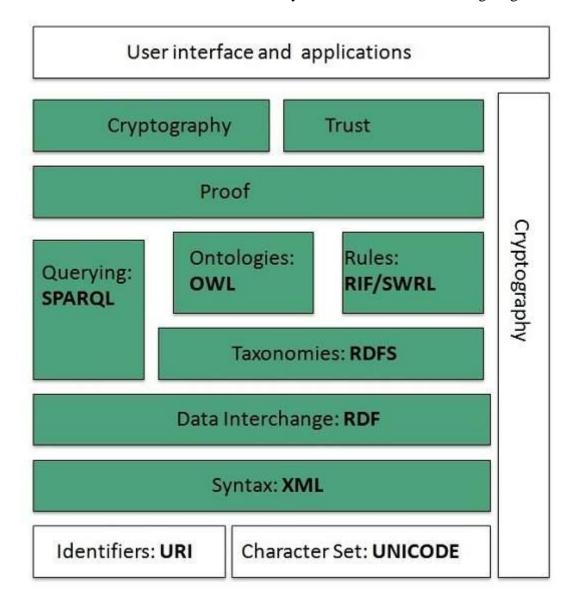
**World Wide Web** was created by **Timothy Berners Lee** in 1989 at **CERN** in **Geneva.** World Wide Web came into existence as a proposal by him, to allow researchers to work together effectively and efficiently at **CERN**. Eventually it became **World Wide Web**.

The following diagram briefly defines evolution of World Wide Web:



## WWW Architecture

WWW architecture is divided into several layers as shown in the following diagram:



## **Identifiers and Character Set**

**Uniform Resource Identifier (URI)** is used to uniquely identify resources on the web and **UNICODE** makes it possible to built web pages that can be read and write in human languages.

### **Syntax**

XML (Extensible Markup Language) helps to define common syntax in semantic web.

## Data Interchange

**Resource Description Framework (RDF)** framework helps in defining core representation of data for web. RDF represents data about resource in graph form.

#### **Taxonomies**

**RDF Schema (RDFS)** allows more standardized description of **taxonomies** and other **ontological** constructs.

### **Ontologies**

Web Ontology Language (OWL) offers more constructs over RDFS. It comes in following three versions:

- OWL Lite for taxonomies and simple constraints.
- OWL DL for full description logic support.
- OWL for more syntactic freedom of RDF

#### Rules

**RIF** and **SWRL** offers rules beyond the constructs that are available from **RDFs** and **OWL**. Simple Protocol and **RDF Query Language (SPARQL)** is SQL like language used for querying RDF data and OWL Ontologies.

#### **Proof**

All semantic and rules that are executed at layers below Proof and their result will be used to prove deductions.

## Cryptography

**Cryptography** means such as digital signature for verification of the origin of sources is used.

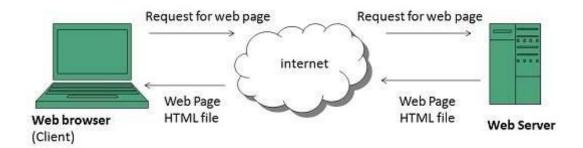
## User Interface and Applications

On the top of layer **User interface and Applications** layer is built for user interaction.

# WWW Operation

**WWW** works on client- server approach. Following steps explains how the web works:

- 1. User enters the URL (say, http://www.tutorialspoint.com) of the web page in the address bar of web browser.
- 2. Then browser requests the Domain Name Server for the IP address corresponding to www.tutorialspoint.com.
- 3. After receiving IP address, browser sends the request for web page to the web server using HTTP protocol which specifies the way the browser and web server communicates.
- 4. Then web server receives request using HTTP protocol and checks its search for the requested web page. If found it returns it back to the web browser and close the HTTP connection.
- 5. Now the web browser receives the web page, It interprets it and display the contents of web page in web browser's window.



## **Future**

There had been a rapid development in field of web. It has its impact in almost every area such as education, research, technology, commerce, marketing etc. So the future of web is almost unpredictable.

Apart from huge development in field of WWW, there are also some technical issues that W3 consortium has to cope up with.

### User Interface

Work on higher quality presentation of 3-D information is under development. The W3 Consortium is also looking forward to enhance the web to full fill requirements of global communities which would include all regional languages and writing systems.

## Technology

Work on privacy and security is under way. This would include hiding information, accounting, access control, integrity and risk management.

#### Architecture

There has been huge growth in field of web which may lead to overload the internet and degrade its performance. Hence more better protocol are required to be developed.

**Search Engine** refers to a huge database of internet resources such as web pages, newsgroups, programs, images etc. It helps to locate information on World Wide Web.

User can search for any information by passing query in form of keywords or phrase. It then searches for relevant information in its database and return to the user.



## Search Engine Components

Generally there are three basic components of a search engine as listed below:

- 1. Web Crawler
- 2. Database
- 3. Search Interfaces

#### Web crawler

It is also known as **spider** or **bots.** It is a software component that traverses the web to gather information.

#### Database

All the information on the web is stored in database. It consists of huge web resources.

#### Search Interfaces

This component is an interface between user and the database. It helps the user to search through the database.

## Search Engine Working

Web crawler, database and the search interface are the major component of a search engine that actually makes search engine to work. Search engines make use of Boolean expression AND, OR, NOT to restrict and widen the results of a search. Following are the steps that are performed by the search engine:

- The search engine looks for the keyword in the index for predefined database instead of going directly to the web to search for the keyword.
- It then uses software to search for the information in the database. This software component is known as web crawler.
- Once web crawler finds the pages, the search engine then shows the relevant web pages as a result. These retrieved web pages generally include title of page, size of text portion, first several sentences etc.

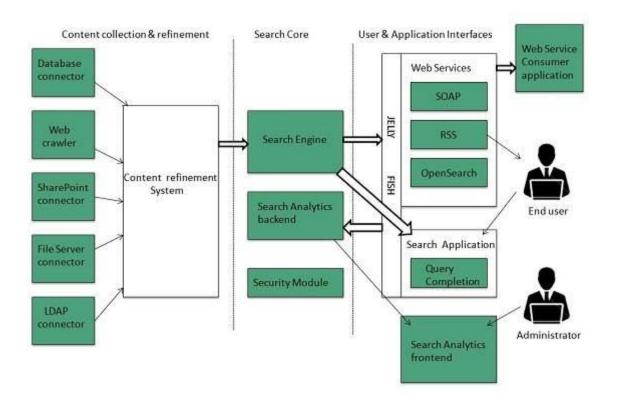
These search criteria may vary from one search engine to the other. The retrieved information is ranked according to various factors such as frequency of keywords, relevancy of information, links etc.

• User can click on any of the search results to open it.

## Architecture

The search engine architecture comprises of the three basic layers listed below:

- Content collection and refinement.
- Search core
- User and application interfaces



# Search Engine Processing

## **Indexing Process**

Indexing process comprises of the following three tasks:

- Text acquisition
- Text transformation
- Index creation

#### Text acquisition

It identifies and stores documents for indexing.

#### **Text Transformation**

It transforms document into index terms or features.

#### **Index Creation**

It takes index terms created by text transformations and create data structures to suport fast searching.

## **Query Process**

Query process comprises of the following three tasks:

- User interaction
- Ranking

#### • Evaluation

#### **User interaction**

It supporst creation and refinement of user query and displays the results.

### Ranking

It uses query and indexes to create ranked list of documents.

#### **Evaluation**

It monitors and measures the effectiveness and efficiency. It is done offline.

# Examples

Following are the several search engines available today:

Search Engine	Description
Google	It was originally called <b>BackRub.</b> It is the most popular search engine globally.
Bing	It was launched in 2009 by <b>Microsoft.</b> It is the latest web-based search engine that also delivers Yahoo's results.
Ask	It was launched in 1996 and was originally known as <b>Ask Jeeves.</b> It includes support for match, dictionary, and conversation question.
AltaVista	It was launched by <b>Digital Equipment Corporation</b> in 1995. Since 2003, it is powered by Yahoo technology.
AOL.Search	It is powered by Google.
LYCOS	It is top 5 internet portal and 13th largest online property according to Media Matrix.
Alexa	It is subsidiary of Amazon and used for providing website traffic information.